



# Community Needs Assessment Data Book

*Prepared for the Community Action Partnership of  
Ramsey & Washington Counties*

**O C T O B E R 2 0 1 5**

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# Acknowledgements

Wilder Research would like to thank Mozell Jefferson from CAPRW for her assistance and support throughout every phase of this project. We would also like to thank the Community Needs Assessment Steering Committee for their input and guidance on every major phase of their project:

<b>CAPRW Staff &amp; Board</b>	<b>Wilder Research</b>	<b>GrayHall</b>
Clarence Hightower, Ph.D.	Anna Bartholomay	Nora Hall, Ph.D.
Andrea Fruetel	Ryan Evans	Karen Gray
Kim Bailey, MA Ed.	Nicole MartinRogers, Ph.D.	
Catherine Fair, CCAP		
Mozell Jefferson		
Robin Madsen (Board Member)		

We would also like to thank the 25 representatives of local nonprofits who took time to participate in a key informant interviews as a part of this study. Also, we are very grateful to the 736 Community Action participants and other low-income community members who completed a survey as a part of this Community Needs Assessment. Without them, this report would not be possible.

The following Wilder Research staff members also contributed to the completion of this project:

Mark Anton	Hollis Henry
Jennifer Bohlke	Sera Kinoglu
Walker Bosch	Kara Malmgren
Cheryl Bourgeois	Peter Mathison
Jackie Campeau	Ryan McArdle
Monzong Cha	Margie Peterson
Megan Chmielewski	Miguel Salazar
Marilyn Conrad	Dan Swanson
Phil Cooper	Thao Vang
Rachel Fields	Pa Nhia Yang

# Introduction

Community Action Partnership of Ramsey & Washington Counties ([www.caprw.org](http://www.caprw.org)) is a private, locally run nonprofit dedicated to bringing together resources to reduce poverty. Community Action Partnership of Ramsey & Washington Counties (CAPRW) is required to conduct a community needs assessment every three years as a part of federal funding.

Since its inception in 1964, Community Action Partnership of Ramsey & Washington Counties (CAPRW) has been a forerunner in providing services to historically underserved populations including the African American, Native American, Asian, and Hispanic communities. Established as part of the Johnson Administration's War on Poverty, CAPRW provides direct services to more than 20,000 low-income households and approximately 70,000 low-income individuals each year.

CAPRW programs include Head Start, Early Head Start, Energy Assistance, Energy Conservation, and a number of self-sufficiency strategies that are offered through the Community Engagement Department. The programs and services in Community Engagement include Project Success, Car Ownership, SNAP Outreach, EMS Academy, Financial Literacy, and FAIM (Family Assets for Independence in Minnesota). Other initiatives are designed to increase civic engagement, develop community leaders, and foster new and innovative partnerships.

As the demographics in our neighborhoods have changed over the years, CAPRW continues to evolve in order to provide responsive and accessible programming to an increasingly diverse service area that now includes new Americans from East Africa, Southeast Asia, Latin America, and Eastern Europe. Our efforts include serving not only racially and culturally diverse groups, but targeted outreach to other high risk households including the elderly and disabled.

Today, both our program participants and staff are every bit as diverse as is our service area. Currently, CAPRW staff speak more than 20 languages, which include: Spanish, French, Somali, Hmong, Arabic, Swahili, Oromo, Amharic, Hereo, Anahereo, Tigrinya, Karen, Burmese, Lao, Thai, Punjabi, Urda, and American Sign Language. The languages spoken by CAPRW staff are required to perform their specific job duties and reflect the diverse populations that we serve.

As recipients of federal funds, Community Action Agencies and Head Start programs are required to complete a community needs assessment (CNA) in preparation for a multi-year strategic plan. The Community Needs Assessment is used to provide framework for improving programs, services, and activities to meet the needs of children, youth, seniors, and families in Ramsey and Washington counties. The assessment includes demographic and statistical data, a participant/community survey, an analysis of customer satisfaction data, a social service gap and community needs analysis, with trends for the upcoming 2016-2018 Strategic Plan. It's vital that CAPRW incorporates the opinion of our community members and program participants with respect to poverty, their personal socioeconomic conditions, programs and services recently accessed, and those perceived to be needed in the future. At its completion, the report will identify the key findings (top needs) of the areas served by CAPRW, with recommendations as to what role the agency will play in meeting some of these needs.

In 2015 (as in 2012), Wilder Research was contracted by CAPRW to conduct this assessment. In addition to fulfilling funding requirements, the assessment results are also being used to inform CAPRW's strategic plan, being developed with consultants GrayHall.

# Methods

Several data gathering approaches were used for this community needs assessment including a participant survey, demographic data review, field scan, and analysis of existing research. The data from these sources was triangulated and synthesized to identify the key findings that are illustrated in the 2015 CAPRW community needs assessment summary report.

This methodology report and data book describes in detail how we conducted the 2015 CAPRW community needs assessment, and provides data tables for each of the survey questions that were asked of CAPRW participants. It should be used by CAPRW program staff and managers to better understand program participants and their needs, and by CAPRW leadership to target strategic program improvements to best meets the needs of low-income people in Ramsey and Washington counties.

## CAPRW participant survey

Wilder Research conducted a survey of participants who are currently receiving services from CAPRW.

### *Survey instrument design*

The survey instrument was designed by Wilder Research with input from CAPRW. The four-page survey included 19 questions about the primary needs of adults and children in participants' households. Additionally, the survey asked about participants' current use of CAPRW's social service programs, their satisfaction with these services, as well as challenges related to meeting their and their family's basic needs. See the Appendix for the survey instrument.

### *Participant selection*

Mailed invitations were sent to a random sample of 1,998 CAPRW program participants, stratified by program to adequately represent programs with smaller numbers of participants. A total of 664 CAPRW participants completed the representative mailed survey, for a 32 percent response rate, including 297 Energy Assistance and 48 Energy Conservation participants, 168 Community Engagement and SNAP participants, and 151 Head Start parents.

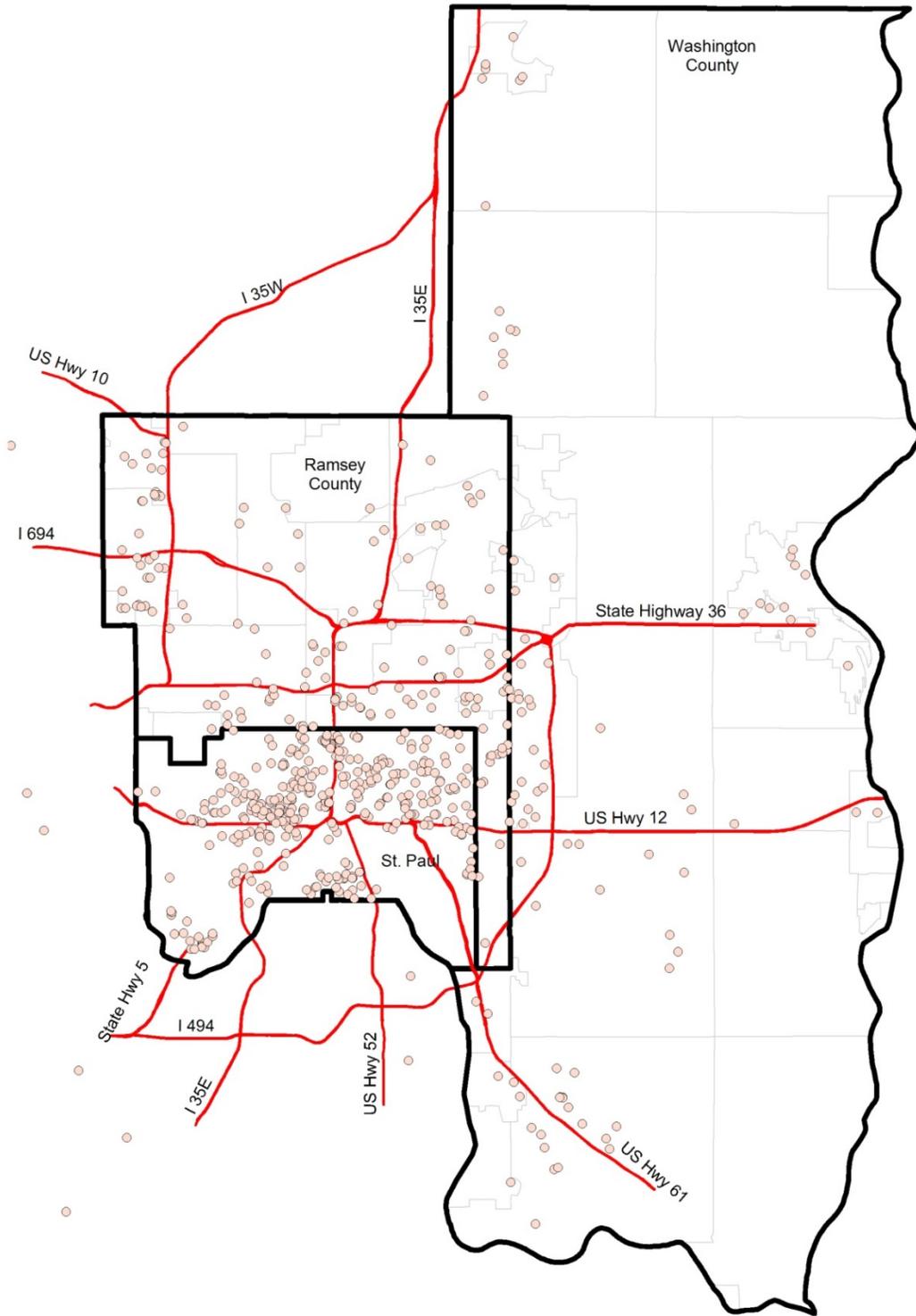
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**Survey respondents**

	<b>Number of total participants</b>	<b>Number sampled</b>	<b>Number who completed the survey</b>	<b>Response rate</b>
Community Engagement/SNAP	701	500	168	34%
Head Start	1,198	600	151	25%
Energy Assistance	18,650	812	297	37%
Energy Conservation	86	86	48	56%
Total	--	1,998	644	32%

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**Location of survey participants throughout CAPRW's service area**



Although primarily a web survey, the survey was also made available to other low-income residents of Ramsey and Washington counties who were not CAPRW program participants via a web survey. Seventy-two individuals (who may or may not be CAPRW participants) completed the web survey. CAPRW created postcards and flyers with language in Hmong, Karen, Somali, and Spanish for information lines regarding two events where community members could utilize translation services to complete the survey in English, Hmong, Karen, Somali, and Spanish. The outreach material was posted via Facebook and distributed at locations throughout CAPRW's service area (public housing locations, community centers food shelves, WIC locations, homeless shelters, county office locations, libraries, workforce centers, veteran services centers, colleges, community boards, agency partner locations, etc.).

As an incentive to complete the survey, respondents were offered the opportunity to enter a drawing for one of five \$100 Target gift cards at survey completion. The drawing was completed in September 2015.

### ***Data cleaning and analysis***

Wilder Research compiled and analyzed the survey. Data were cleaned prior to analysis to ensure that the Voxco Acuity4 web survey software properly collected respondents' surveys. Data were then analyzed using Statistical Package for the Social Sciences (SPSS) to produce response frequencies as well as responses by respondent subgroups (Community Engagement/SNAP, Head Start, Energy Assistance, and Energy Conservation).

For open-ended questions on the survey, code lists were developed for analysis of responses. These code lists were used to categorize open-ended responses for analysis in SPSS. Qualitative data collected from key informant interviews were analyzed using thematic codes. Each theme was given a count according to how many interviews included discussion of that theme. See the Appendix for the codes or themes we identified.

### **Demographic overview**

In addition to the survey data gathered for this study, CAPRW gathered and Wilder Research compiled information from the U.S. Census Bureau, Minnesota Compass (mncompass.org), and other sources in order to enhance understanding of CAPRW's service area (i.e., Ramsey and Washington counties). Data compiled from these sources outline some characteristics of residents of the City of Saint Paul, Ramsey County, and Washington County whose income level is classified as low-income. Additionally, these data provide some trend analysis in regards to the percentage of the population living in poverty in the three geographic areas.

These data include:

- Overall poverty trends
- Age and gender
- Race/ethnicity, nativity, and language
- Employment, education, disability status, and transportation to work
- Crime rates and barriers associated with criminal backgrounds

See the Appendix for a summary of the key findings from this review.

## Field scan

Wilder Research conducted a field scan of organizations that are at the service of low-income residents of Ramsey and Washington counties. The field scan consisted of interviews with 25 organization leaders; Wilder Research asked about leaders' perceptions regarding the needs of low-income residents in Ramsey and Washington counties and how organizations at the service of low-income residents in Ramsey and Washington counties might work together for increased efficacy. See the Appendix for the key informant interview protocol.

Wilder Research identified 123 organizations that provide services to low-income residents of Ramsey and Washington counties. From the list of 123 organizations, Wilder Research – with guidance from CAPRW – invited 40 organizations to participate in an interview. Of those 40 organizations, 25 organizations agreed to an interview. Of the organizations identified the most common services were related to housing (36%), employment (22%), youth (17%), education (16%), and food (16%). Less than 5 organizations provide services related to transportation, child care, emergency assistance, support services, and financial services. Most of these organizations serve residents of the metro area, primarily in Ramsey, Washington, Hennepin County, and Dakota counties. Twenty-three identified organizations provide services for residents across the state. CAPRW has had a previous relationship with 73 of the 123 organizations identified. See the Appendix for a full list of the 123 organizations.

## Study review

Lastly, Wilder Research conducted a study review to identify existing data regarding gaps in services for low-income populations and for specific subgroups in Ramsey and Washington counties. When triangulated with the survey data, these additional data provide increased nuance regarding the greatest gaps in services for low-income people in Washington and Ramsey counties. See the Appendix for a listing for the studies we reviewed and the key findings from that review.

# How to read the tables in this data book

For every table in this data book that displays data from the participant survey, results are displayed by subgroups of respondents based on:

- Program enrollment, including Community Engagement/SNAP, Head Start, Energy Assistance, Energy Conservation (it should be noted that, for the purposes of data analysis, opt-in web survey respondent were separated from participant survey respondents; web survey respondents may or may not be receiving services from CAPRW)
- Race/ethnicity, including African American or Black, African or African-born, American Indian or Native American, Asian or Asian American, Latino or Hispanic, White, or other races/ethnicities
- Age, including 18-24, 25-34, 35-44, 45-54, 55-64, and 65+
- Gender, male and female
- Language spoken at home, including English, Hmong, Karen, Spanish, and other languages
- Household type, including adults with no children, single parents with 1-2 children, single parents with three or more children, partnered parents with 1-2 children, and partnered parents with three or more children
- Poverty status, including respondents at less than 100% of poverty, 100% to 125% poverty, 125% to 200% of poverty, and above 200% of poverty
- Geographic area, including Ramsey County (includes Saint Paul), Saint Paul, and Washington County

The columns in each table correspond to the response options respondents were given on the survey (see Appendix – Survey Instrument for the survey format). If a table presents a survey question with fixed response categories, each column indicates the percentage of respondents who gave that response to the question. The last column in each row of the table always presents the number of people related to the percentages in that row. Note that some questions apply only to certain types of respondents (e.g., those with a child age 12 or younger); in these cases, the total number of respondents includes only the respondents for whom the question was applicable.

Some table cells are filled with only a dash. This means that data were suppressed to protect confidentiality because fewer than 10 respondents answered a particular question.

Some questions were open-ended, such that respondents wrote their own answers. Responses from the participant surveys are combined for open-ended tables. Responses were grouped according to theme in order to reveal which trends are most notable for the most respondents. In some cases, respondents provided more than one answer; for this reason, the total number of responses listed in these tables does not reflect the number of respondents, but rather number of answers for a question. The number of respondents can be seen in the title of each table (“N=”). Where fewer than ten respondents submitted an answer fitting a particular theme, that theme is grouped with other answers in an “Other” category.

### *Participant demographics*

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#### **CAPRW survey sample and respondents**

<b>Characteristics</b>	<b>N</b>	<b>%</b>	<b>C</b>	<b>D</b>
<b>All Community Action participants</b>	X%	X%	X%	X%
Community Engagement/SNAP	X%	X%	X%	X%
Head Start	X%	X%	X%	X%
Energy Assistance	X%	X%	X%	X%
Energy Conservation	X%	X%	X%	X%
Opt-in web survey respondents	X%	X%	X%	X%
<b>Race/Ethnicity</b>				
African American or Black	X%	X%	X%	X%
African or African-born	X%	X%	X%	X%
American Indian or Native American	X%	X%	X%	X%
Asian or Asian American	X%	X%	X%	X%
Latino or Hispanic	X%	X%	X%	X%
White	X%	X%	X%	X%
Other	X%	X%	X%	X%
<b>Age</b>				
18-24	X%	X%	X%	X%
25-34	X%	X%	X%	X%
35-44	X%	X%	X%	X%
45-54	X%	X%	X%	X%
55-64	X%	X%	X%	X%
65 and older	X%	X%	X%	X%

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**CAPRW survey sample and respondents (continued)**

<b>Characteristics</b>	<b>N</b>	<b>%</b>	<b>C</b>	<b>D</b>
<b>Gender</b>				
Female	X%	X%	X%	X%
Male	X%	X%	X%	X%
<b>Home language</b>				
English	X%	X%	X%	X%
Hmong	X%	X%	X%	X%
Karen	X%	X%	X%	X%
Spanish	X%	X%	X%	X%
Other language	X%	X%	X%	X%
<b>Child status</b>				
No children	X%	X%	X%	X%
Single parent, 1-2 children	X%	X%	X%	X%
Single parent, 3+ children	X%	X%	X%	X%
Partnered parent, 1-2 children	X%	X%	X%	X%
Partnered parent, 3+ children	X%	X%	X%	X%
<b>Poverty status*</b>				
Less than 100% of poverty line	X%	X%	X%	X%
100% to less than 125% of poverty line	X%	X%	X%	X%
125% to 200% of poverty line	X%	X%	X%	X%
Above 200% of the poverty line	X%	X%	X%	X%
<b>Geographic area</b>				
Ramsey County (includes Saint Paul)	X%	X%	X%	X%
Saint Paul	X%	X%	X%	X%
Washington County	X%	X%	X%	X%

\* Poverty levels have been approximated based on number of household occupants and the following income categories: less than \$10,000; \$10,000 to under \$15,000; \$15,000 to under \$20,000; \$20,000 to under \$25,000; \$25,000 to under \$30,000; \$30,000 to under \$40,000; \$40,000 to under \$50,000; \$50,000 to under \$75,000; \$75,000 or more.

**CAPRW 2015 Needs Assessment Client Survey  
Demographics**

**Community Action Program**

	Community Engagement & SNAP		Head Start		Energy Assistance		Energy Conservation		Total
	N	%	N	%	N	%	N	%	N
<b>Race / Ethnicity</b>									
African American or Black	32	23%	39	28%	64	46%	3	2%	138
African or African-born	14	30%	22	47%	8	17%	3	6%	47
American Indian or Native American	7	21%	12	36%	13	39%	1	3%	33
Asian or Asian American	15	14%	48	45%	35	33%	9	8%	107
Latino or Hispanic	6	13%	19	40%	19	40%	3	6%	47
White	107	32%	24	7%	175	52%	32	9%	338
Other	7	47%	3	20%	5	33%	0	0%	15
<b>Age</b>									
18-24	9	35%	12	46%	5	19%	0	0%	26
25-34	22	17%	61	48%	38	30%	6	5%	127
35-44	22	16%	54	39%	52	37%	11	8%	139
45-54	27	27%	10	10%	55	56%	7	7%	99
55-64	33	32%	3	3%	62	60%	6	6%	104
65 and older	53	35%	2	1%	78	52%	17	11%	150
<b>Gender</b>									
Female	129	25%	126	25%	219	43%	34	7%	508
Male	37	26%	21	15%	74	51%	12	8%	144
<b>Home language</b>									
English	88	22%	68	17%	248	61%	0	0%	404
Hmong	1	3%	15	41%	21	57%	0	0%	37
Karen	1	3%	28	97%	0	0%	0	0%	29
Spanish	0	0%	14	58%	10	42%	0	0%	24
Other language	7	14%	26	51%	18	35%	0	0%	51
<b>Child status</b>									
No children	103	36%	0	0%	160	55%	26	9%	289
Single parent, 1-2 children	13	16%	27	33%	36	44%	5	6%	81
Single parent, 3+ children	5	11%	27	57%	15	32%	0	0%	47
Partnered parent, 1-2 children	24	21%	40	36%	41	37%	7	6%	112
Partnered parent, 3+ children	18	16%	51	45%	34	30%	10	9%	113
<b>Poverty status</b>									
Less than 100% of poverty line	56	17%	117	36%	138	42%	17	5%	328
100% to less than 125% of poverty line	39	31%	15	12%	67	53%	6	5%	127
125% to 200% of poverty line	46	37%	6	5%	57	46%	15	12%	124
Above 200% of the poverty line	10	37%	2	7%	9	33%	6	22%	27
<b>Geographic area</b>									
Ramsey County (includes Saint Paul)	131	24%	146	26%	241	43%	39	7%	557
Saint Paul	82	21%	126	32%	177	44%	13	3%	398
Washington County	26	29%	0	0%	56	62%	9	10%	91

# CAPRW 2015 Needs Assessment Client Survey

## Demographics

### Home language

	English		Hmong		Karen		Spanish		Other language		Total
	N	%	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>404</b>	<b>74%</b>	<b>37</b>	<b>7%</b>	<b>29</b>	<b>5%</b>	<b>24</b>	<b>4%</b>	<b>51</b>	<b>9%</b>	<b>545</b>
Community Engagement & SNAP	88	91%	1	1%	1	1%	0	0%	7	7%	97
Head Start	68	45%	15	10%	28	19%	14	9%	26	17%	151
Energy Assistance	248	84%	21	7%	0	0%	10	3%	18	6%	297
Energy Conservation	---	---	---	---	---	---	---	---	---	---	0
<b>Web survey</b>											
All opt-in respondents	---	---	---	---	---	---	---	---	---	---	0
<b>Race / Ethnicity</b>											
African American or Black	119	97%	0	0%	0	0%	0	0%	4	3%	123
African or African-born	19	48%	0	0%	0	0%	0	0%	21	52%	40
American Indian or Native American	27	96%	0	0%	0	0%	0	0%	1	4%	28
Asian or Asian American	14	15%	36	38%	29	31%	0	0%	15	16%	94
Latino or Hispanic	16	39%	0	0%	0	0%	24	59%	1	2%	41
White	248	96%	0	0%	0	0%	1	0%	9	3%	258
Other	9	60%	0	0%	0	0%	0	0%	6	40%	15
<b>Age</b>											
18-24	16	62%	1	4%	2	8%	4	15%	3	12%	26
25-34	80	69%	12	10%	13	11%	5	4%	6	5%	116
35-44	67	55%	11	9%	10	8%	11	9%	23	19%	122
45-54	68	83%	3	4%	2	2%	2	2%	7	9%	82
55-64	71	92%	5	6%	0	0%	0	0%	1	1%	77
65 and older	93	89%	3	3%	0	0%	2	2%	7	7%	105
<b>Gender</b>											
Female	325	77%	28	7%	25	6%	16	4%	28	7%	422
Male	76	67%	8	7%	4	4%	7	6%	18	16%	113
<b>Child status</b>											
No children	198	94%	5	2%	0	0%	2	1%	5	2%	210
Single parent, 1-2 children	64	89%	1	1%	2	3%	2	3%	3	4%	72
Single parent, 3+ children	36	77%	6	13%	1	2%	1	2%	3	6%	47
Partnered parent, 1-2 children	55	55%	5	5%	12	12%	11	11%	17	17%	100
Partnered parent, 3+ children	42	43%	19	19%	14	14%	7	7%	16	16%	98
<b>Poverty status</b>											
Less than 100% of poverty line	191	65%	30	10%	27	9%	16	5%	28	10%	292
100% to less than 125% of poverty line	93	87%	5	5%	0	0%	4	4%	5	5%	107
125% to 200% of poverty line	74	88%	1	1%	1	1%	2	2%	6	7%	84
Above 200% of the poverty line	16	94%	0	0%	0	0%	0	0%	1	6%	17
<b>Geographic area</b>											
Ramsey County (includes Saint Paul)	328	71%	37	8%	28	6%	22	5%	49	11%	464
Saint Paul	227	64%	36	10%	24	7%	18	5%	47	13%	352
Washington County	66	97%	0	0%	0	0%	2	3%	0	0%	68

# CAPRW 2015 Needs Assessment Client Survey

## Demographics

### Geographic area

	Ramsey County (includes Saint Paul)		Saint Paul		Washington County		Total
	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>557</b>	<b>85%</b>	<b>398</b>	<b>61%</b>	<b>91</b>	<b>14%</b>	<b>654</b>
Community Engagement & SNAP	131	82%	82	52%	26	16%	159
Head Start	146	97%	126	84%	0	0%	150
Energy Assistance	241	81%	177	60%	56	19%	297
Energy Conservation	39	81%	13	27%	9	19%	48
<b>Web survey</b>							
All opt-in respondents	---	---	---	---	---	---	0
<b>Race / Ethnicity</b>							
African American or Black	122	90%	103	76%	12	9%	135
African or African-born	43	93%	34	74%	1	2%	46
American Indian or Native American	27	82%	28	85%	5	15%	33
Asian or Asian American	101	95%	90	85%	4	4%	106
Latino or Hispanic	44	94%	35	74%	3	6%	47
White	255	77%	139	42%	76	23%	333
Other	14	100%	11	79%	0	0%	14
<b>Age</b>							
18-24	22	92%	16	67%	2	8%	24
25-34	106	85%	87	70%	17	14%	124
35-44	125	91%	102	74%	10	7%	137
45-54	83	86%	60	62%	14	14%	97
55-64	88	85%	53	51%	16	15%	104
65 and older	118	79%	68	46%	29	19%	149
<b>Gender</b>							
Female	421	84%	304	61%	72	14%	499
Male	124	87%	84	59%	19	13%	143
<b>Home language</b>							
English	328	83%	227	57%	66	17%	395
Hmong	37	100%	36	97%	0	0%	37
Karen	28	97%	24	83%	0	0%	29
Spanish	22	92%	18	75%	2	8%	24
Other language	49	96%	47	92%	0	0%	51
<b>Child status</b>							
No children	229	81%	132	46%	53	19%	284
Single parent, 1-2 children	72	90%	57	71%	8	10%	80
Single parent, 3+ children	41	89%	39	85%	4	9%	46
Partnered parent, 1-2 children	95	85%	71	63%	15	13%	112
Partnered parent, 3+ children	99	90%	84	76%	10	9%	110
<b>Poverty status</b>							
Less than 100% of poverty line	290	90%	231	71%	29	9%	324
100% to less than 125% of poverty line	104	83%	66	53%	21	17%	125
125% to 200% of poverty line	93	76%	56	46%	28	23%	122
Above 200% of the poverty line	18	72%	10	40%	7	28%	25

# CAPRW 2015 Needs Assessment Client Survey

## Demographics

### Child status

	No children		Single parent, 1-2 children		Single parent, 3+ children		Partnered parent, 1-2 children		Partnered parent, 3+ children		Total
	N	%	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>289</b>	<b>45%</b>	<b>81</b>	<b>13%</b>	<b>47</b>	<b>7%</b>	<b>112</b>	<b>17%</b>	<b>113</b>	<b>18%</b>	<b>642</b>
Community Engagement & SNAP	103	63%	13	8%	5	3%	24	15%	18	11%	163
Head Start	0	0%	27	19%	27	19%	40	28%	51	35%	145
Energy Assistance	160	56%	36	13%	15	5%	41	14%	34	12%	286
Energy Conservation	26	54%	5	10%	0	0%	7	15%	10	21%	48
<b>Web survey</b>											
All opt-in respondents	21	32%	7	11%	2	3%	24	36%	12	18%	66
<b>Race / Ethnicity</b>											
African American or Black	55	36%	32	21%	20	13%	26	17%	19	12%	152
African or African-born	6	12%	6	12%	5	10%	16	31%	18	35%	51
American Indian or Native American	11	31%	9	26%	7	20%	2	6%	6	17%	35
Asian or Asian American	12	11%	8	7%	9	8%	34	30%	51	45%	114
Latino or Hispanic	13	25%	7	13%	2	4%	19	37%	11	21%	52
White	226	64%	36	10%	18	5%	42	12%	31	9%	353
Other	6	43%	2	14%	1	7%	4	29%	1	7%	14
<b>Age</b>											
18-24	7	24%	4	14%	3	10%	9	31%	6	21%	29
25-34	14	9%	36	24%	24	16%	37	25%	40	26%	151
35-44	14	9%	23	15%	18	12%	43	28%	53	35%	151
45-54	39	38%	16	15%	0	0%	33	32%	16	15%	104
55-64	95	86%	4	4%	1	1%	7	6%	4	4%	111
65 and older	137	94%	2	1%	1	1%	5	3%	0	0%	145
<b>Gender</b>											
Female	222	40%	84	15%	46	8%	104	19%	93	17%	549
Male	85	56%	4	3%	2	1%	30	20%	30	20%	151
<b>Home language</b>											
English	198	50%	64	16%	36	9%	55	14%	42	11%	395
Hmong	5	14%	1	3%	6	17%	5	14%	19	53%	36
Karen	0	0%	2	7%	1	3%	12	41%	14	48%	29
Spanish	2	9%	2	9%	1	4%	11	48%	7	30%	23
Other language	5	11%	3	7%	3	7%	17	39%	16	36%	44
<b>Poverty status</b>											
Less than 100% of poverty line	98	27%	57	16%	40	11%	73	20%	91	25%	359
100% to less than 125% of poverty line	83	61%	6	4%	4	3%	21	15%	22	16%	136
125% to 200% of poverty line	82	62%	19	14%	2	2%	19	14%	11	8%	133
Above 200% of the poverty line	25	58%	3	7%	0	0%	14	33%	1	2%	43
<b>Geographic area</b>											
Ramsey County (includes Saint Paul)	229	43%	72	13%	41	8%	95	18%	99	18%	536
Saint Paul	132	34%	57	15%	39	10%	71	19%	84	22%	383
Washington County	53	59%	8	9%	4	4%	15	17%	10	11%	90

# CAPRW 2015 Needs Assessment Client Survey

## Demographics

### 7A. How many adults age 18 or older, including you, live in your household?

	One		Two		Three		Four or more		Total
	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>324</b>	<b>51%</b>	<b>212</b>	<b>33%</b>	<b>60</b>	<b>9%</b>	<b>40</b>	<b>6%</b>	<b>636</b>
Community Engagement & SNAP	86	53%	58	36%	12	7%	7	4%	163
Head Start	54	37%	63	43%	17	12%	11	8%	145
Energy Assistance	167	59%	77	27%	21	7%	17	6%	282
Energy Conservation	17	37%	14	30%	10	22%	5	11%	46
<b>Web survey</b>									
All opt-in respondents	21	32%	33	50%	8	12%	4	6%	66
<b>Race / Ethnicity</b>									
African American or Black	89	59%	39	26%	18	12%	5	3%	151
African or African-born	15	29%	28	55%	6	12%	2	4%	51
American Indian or Native American	22	65%	7	21%	4	12%	1	3%	34
Asian or Asian American	23	20%	53	46%	19	17%	19	17%	114
Latino or Hispanic	18	35%	21	41%	7	14%	5	10%	51
White	205	59%	108	31%	20	6%	16	5%	349
Other	7	54%	6	46%	0	0%	0	0%	13
<b>Age</b>									
18-24	10	34%	10	34%	4	14%	5	17%	29
25-34	65	43%	71	47%	10	7%	5	3%	151
35-44	49	32%	67	44%	24	16%	11	7%	151
45-54	37	36%	36	35%	17	17%	12	12%	102
55-64	71	64%	25	23%	10	9%	5	5%	111
65 and older	106	75%	27	19%	3	2%	5	4%	141
<b>Gender</b>									
Female	280	51%	177	32%	53	10%	36	7%	546
Male	64	43%	64	43%	12	8%	8	5%	148
<b>Home language</b>									
English	237	61%	108	28%	27	7%	17	4%	389
Hmong	10	28%	16	44%	5	14%	5	14%	36
Karen	3	10%	16	55%	6	21%	4	14%	29
Spanish	5	22%	11	48%	5	22%	2	9%	23
Other language	11	24%	26	58%	2	4%	6	13%	45
<b>Child status</b>									
No children	205	69%	73	24%	14	5%	6	2%	298
Single parent, 1-2 children	88	100%	0	0%	0	0%	0	0%	88
Single parent, 3+ children	49	100%	0	0%	0	0%	0	0%	49
Partnered parent, 1-2 children	0	0%	92	68%	25	18%	19	14%	136
Partnered parent, 3+ children	0	0%	79	63%	28	22%	18	14%	125
<b>Poverty status</b>									
Less than 100% of poverty line	158	44%	131	36%	39	11%	31	9%	359
100% to less than 125% of poverty line	76	56%	39	29%	15	11%	6	4%	136
125% to 200% of poverty line	80	60%	43	32%	7	5%	3	2%	133
Above 200% of the poverty line	16	37%	22	51%	4	9%	1	2%	43
<b>Geographic area</b>									
Ramsey County (includes Saint Paul)	261	49%	180	34%	54	10%	37	7%	532
Saint Paul	182	48%	134	35%	38	10%	29	8%	383
Washington County	54	61%	26	30%	6	7%	2	2%	88

# CAPRW 2015 Needs Assessment Client Survey

## Demographics

### 7B. How many children under age 18 live in your household?

	None		One		Two		Three		Four or more		Total
	N	%	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>289</b>	<b>45%</b>	<b>85</b>	<b>13%</b>	<b>113</b>	<b>17%</b>	<b>74</b>	<b>11%</b>	<b>88</b>	<b>14%</b>	<b>649</b>
Community Engagement & SNAP	103	63%	17	10%	21	13%	11	7%	12	7%	164
Head Start	0	0%	20	14%	48	32%	33	22%	47	32%	148
Energy Assistance	160	55%	41	14%	39	13%	27	9%	22	8%	289
Energy Conservation	26	54%	7	15%	5	10%	3	6%	7	15%	48
<b>Web survey</b>											
All opt-in respondents	21	32%	11	17%	20	30%	7	11%	7	11%	66
<b>Race / Ethnicity</b>											
African American or Black	55	36%	30	19%	30	19%	24	16%	15	10%	154
African or African-born	6	12%	6	12%	16	31%	8	15%	16	31%	52
American Indian or Native American	11	31%	5	14%	6	17%	9	25%	5	14%	36
Asian or Asian American	12	11%	14	12%	28	25%	21	18%	39	34%	114
Latino or Hispanic	13	24%	9	17%	17	31%	11	20%	4	7%	54
White	226	63%	39	11%	42	12%	26	7%	23	6%	356
Other	6	38%	2	12%	5	31%	1	6%	2	12%	16
<b>Age</b>											
18-24	7	24%	5	17%	8	28%	6	21%	3	10%	29
25-34	14	9%	25	16%	48	32%	32	21%	33	22%	152
35-44	14	9%	19	12%	47	31%	26	17%	46	30%	152
45-54	39	37%	31	30%	19	18%	10	10%	6	6%	105
55-64	95	84%	7	6%	6	5%	4	4%	1	1%	113
65 and older	137	93%	6	4%	3	2%	0	0%	1	1%	147
<b>Gender</b>											
Female	222	40%	78	14%	113	20%	61	11%	80	14%	554
Male	85	56%	17	11%	18	12%	18	12%	14	9%	152
<b>Home language</b>											
English	198	50%	57	14%	65	16%	44	11%	34	9%	398
Hmong	5	14%	2	6%	4	11%	6	17%	19	53%	36
Karen	0	0%	1	3%	13	45%	5	17%	10	34%	29
Spanish	2	8%	5	21%	8	33%	7	29%	2	8%	24
Other language	5	11%	8	17%	13	28%	9	20%	11	24%	46
<b>Child status</b>											
No children	310	100%	0	0%	0	0%	0	0%	0	0%	310
Single parent, 1-2 children	0	0%	40	45%	48	55%	0	0%	0	0%	88
Single parent, 3+ children	0	0%	0	0%	0	0%	24	49%	25	51%	49
Partnered parent, 1-2 children	0	0%	51	38%	85	62%	0	0%	0	0%	136
Partnered parent, 3+ children	0	0%	0	0%	0	0%	55	44%	70	56%	125
<b>Poverty status</b>											
Less than 100% of poverty line	98	27%	55	15%	75	21%	52	14%	79	22%	359
100% to less than 125% of poverty line	83	61%	12	9%	15	11%	17	12%	9	7%	136
125% to 200% of poverty line	82	62%	15	11%	23	17%	7	5%	6	5%	133
Above 200% of the poverty line	25	58%	6	14%	11	26%	1	2%	0	0%	43
<b>Geographic area</b>											
Ramsey County (includes Saint Paul)	229	42%	73	13%	99	18%	62	11%	80	15%	543
Saint Paul	132	34%	49	13%	83	21%	57	15%	68	17%	389
Washington County	53	59%	11	12%	12	13%	9	10%	5	6%	90

# CAPRW 2015 Needs Assessment Client Survey

## Demographics

### Household size

	1		2		3		4		5-6		7 or more		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>193</b>	<b>31%</b>	<b>103</b>	<b>16%</b>	<b>83</b>	<b>13%</b>	<b>86</b>	<b>14%</b>	<b>110</b>	<b>17%</b>	<b>55</b>	<b>9%</b>	<b>630</b>
Community Engagement & SNAP	67	42%	36	22%	16	10%	17	11%	16	10%	8	5%	160
Head Start	0	0%	7	5%	30	21%	33	23%	47	32%	28	19%	145
Energy Assistance	114	41%	48	17%	32	11%	32	11%	39	14%	14	5%	279
Energy Conservation	12	26%	12	26%	5	11%	4	9%	8	17%	5	11%	46
<b>Web survey</b>													
All opt-in respondents	12	18%	10	15%	10	15%	17	26%	8	12%	9	14%	66
<b>Race / Ethnicity</b>													
African American or Black	37	25%	29	19%	29	19%	22	15%	21	14%	12	8%	150
African or African-born	4	8%	4	8%	7	14%	10	20%	20	39%	6	12%	51
American Indian or Native American	6	18%	6	18%	6	18%	8	24%	5	15%	3	9%	34
Asian or Asian American	6	5%	7	6%	10	9%	21	18%	40	35%	30	26%	114
Latino or Hispanic	9	18%	4	8%	10	20%	13	25%	10	20%	5	10%	51
White	148	43%	74	22%	36	10%	39	11%	33	10%	14	4%	344
Other	4	31%	2	15%	1	8%	4	31%	2	15%	0	0%	13
<b>Age</b>													
18-24	3	10%	4	14%	5	17%	11	38%	1	3%	5	17%	29
25-34	5	3%	20	13%	35	23%	37	25%	38	25%	15	10%	150
35-44	8	5%	10	7%	26	17%	31	21%	49	32%	27	18%	151
45-54	20	20%	27	27%	12	12%	14	14%	18	18%	10	10%	101
55-64	65	59%	22	20%	10	9%	6	5%	5	5%	2	2%	110
65 and older	102	74%	26	19%	3	2%	3	2%	2	1%	2	1%	138
<b>Gender</b>													
Female	147	27%	89	16%	81	15%	82	15%	87	16%	55	10%	541
Male	58	39%	22	15%	11	7%	20	14%	27	18%	9	6%	147
<b>Home language</b>													
English	135	35%	73	19%	59	15%	51	13%	46	12%	22	6%	386
Hmong	3	8%	1	3%	2	6%	3	8%	15	42%	12	33%	36
Karen	0	0%	0	0%	3	10%	6	21%	14	48%	6	21%	29
Spanish	2	9%	0	0%	4	17%	8	35%	7	30%	2	9%	23
Other language	4	9%	2	5%	4	9%	12	27%	16	36%	6	14%	44
<b>Child status</b>													
No children	205	69%	73	24%	14	5%	4	1%	2	1%	0	0%	298
Single parent, 1-2 children	0	0%	40	45%	48	55%	0	0%	0	0%	0	0%	88
Single parent, 3+ children	0	0%	0	0%	0	0%	24	49%	23	47%	2	4%	49
Partnered parent, 1-2 children	0	0%	0	0%	31	23%	75	55%	24	18%	6	4%	136
Partnered parent, 3+ children	0	0%	0	0%	0	0%	0	0%	69	55%	56	45%	125
<b>Poverty status</b>													
Less than 100% of poverty line	61	17%	55	15%	52	14%	54	15%	82	23%	55	15%	359
100% to less than 125% of poverty line	66	49%	18	13%	9	7%	15	11%	22	16%	6	4%	136
125% to 200% of poverty line	59	44%	24	18%	22	17%	16	12%	11	8%	1	1%	133
Above 200% of the poverty line	13	30%	12	28%	5	12%	12	28%	0	0%	1	2%	43
<b>Geographic area</b>													
Ramsey County (includes Saint Paul)	145	28%	90	17%	71	13%	72	14%	97	18%	51	10%	526
Saint Paul	84	22%	57	15%	51	13%	60	16%	87	23%	40	11%	379
Washington County	42	48%	11	12%	12	14%	11	12%	9	10%	3	3%	88

# CAPRW 2015 Needs Assessment Client Survey

## Demographics

### Age (years)

	18-24		25-34		35-44		45-54		55-64		65 and older		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>26</b>	<b>4%</b>	<b>127</b>	<b>20%</b>	<b>139</b>	<b>22%</b>	<b>99</b>	<b>15%</b>	<b>104</b>	<b>16%</b>	<b>150</b>	<b>23%</b>	<b>645</b>
Community Engagement & SNAP	9	5%	22	13%	22	13%	27	16%	33	20%	53	32%	166
Head Start	12	8%	61	43%	54	38%	10	7%	3	2%	2	1%	142
Energy Assistance	5	2%	38	13%	52	18%	55	19%	62	21%	78	27%	290
Energy Conservation	0	0%	6	13%	11	23%	7	15%	6	13%	17	36%	47
<b>Web survey</b>													
All opt-in respondents	3	5%	26	40%	15	23%	8	12%	10	15%	3	5%	65
<b>Race / Ethnicity</b>													
African American or Black	9	6%	40	26%	36	24%	29	19%	24	16%	15	10%	153
African or African-born	2	4%	8	16%	24	49%	11	22%	4	8%	0	0%	49
American Indian or Native American	5	14%	12	34%	9	26%	3	9%	2	6%	4	11%	35
Asian or Asian American	9	8%	41	37%	34	30%	12	11%	10	9%	6	5%	112
Latino or Hispanic	5	9%	11	20%	19	35%	7	13%	5	9%	7	13%	54
White	6	2%	59	17%	45	13%	52	15%	74	21%	121	34%	357
Other	0	0%	5	29%	4	24%	2	12%	0	0%	6	35%	17
<b>Gender</b>													
Female	25	5%	134	24%	122	22%	78	14%	80	15%	112	20%	551
Male	3	2%	18	12%	31	21%	28	19%	33	22%	38	25%	151
<b>Home language</b>													
English	16	4%	80	20%	67	17%	68	17%	71	18%	93	24%	395
Hmong	1	3%	12	34%	11	31%	3	9%	5	14%	3	9%	35
Karen	2	7%	13	48%	10	37%	2	7%	0	0%	0	0%	27
Spanish	4	17%	5	21%	11	46%	2	8%	0	0%	2	8%	24
Other language	3	6%	6	13%	23	49%	7	15%	1	2%	7	15%	47
<b>Child status</b>													
No children	7	2%	14	5%	14	5%	39	13%	95	31%	137	45%	306
Single parent, 1-2 children	4	5%	36	42%	23	27%	16	19%	4	5%	2	2%	85
Single parent, 3+ children	3	6%	24	51%	18	38%	0	0%	1	2%	1	2%	47
Partnered parent, 1-2 children	9	7%	37	28%	43	32%	33	25%	7	5%	5	4%	134
Partnered parent, 3+ children	6	5%	40	34%	53	45%	16	13%	4	3%	0	0%	119
<b>Poverty status</b>													
Less than 100% of poverty line	21	6%	92	26%	95	27%	63	18%	42	12%	35	10%	348
100% to less than 125% of poverty line	4	3%	20	15%	22	17%	14	11%	35	26%	38	29%	133
125% to 200% of poverty line	4	3%	16	12%	24	18%	17	13%	25	19%	46	35%	132
Above 200% of the poverty line	0	0%	18	43%	4	10%	4	10%	7	17%	9	21%	42
<b>Geographic area</b>													
Ramsey County (includes Saint Paul)	22	4%	106	20%	125	23%	83	15%	88	16%	118	22%	542
Saint Paul	16	4%	87	23%	102	26%	60	16%	53	14%	68	18%	386
Washington County	2	2%	17	19%	10	11%	14	16%	16	18%	29	33%	88

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## Demographics

### Gender

	Female		Male		Other		Total
	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>508</b>	<b>78%</b>	<b>144</b>	<b>22%</b>	<b>0</b>	<b>0%</b>	<b>652</b>
Community Engagement & SNAP	129	78%	37	22%	0	0%	166
Head Start	126	86%	21	14%	0	0%	147
Energy Assistance	219	75%	74	25%	0	0%	293
Energy Conservation	34	74%	12	26%	0	0%	46
<b>Web survey</b>							
All opt-in respondents	56	85%	10	15%	0	0%	66
<b>Race / Ethnicity</b>							
African American or Black	132	85%	23	15%	0	0%	155
African or African-born	34	67%	17	33%	0	0%	51
American Indian or Native American	32	91%	3	9%	0	0%	35
Asian or Asian American	90	79%	24	21%	0	0%	114
Latino or Hispanic	41	77%	12	23%	0	0%	53
White	284	79%	77	21%	0	0%	361
Other	12	80%	3	20%	0	0%	15
<b>Age</b>							
18-24	25	89%	3	11%	0	0%	28
25-34	134	88%	18	12%	0	0%	152
35-44	122	80%	31	20%	0	0%	153
45-54	78	74%	28	26%	0	0%	106
55-64	80	71%	33	29%	0	0%	113
65 and older	112	75%	38	25%	0	0%	150
<b>Home language</b>							
English	325	81%	76	19%	0	0%	401
Hmong	28	78%	8	22%	0	0%	36
Karen	25	86%	4	14%	0	0%	29
Spanish	16	70%	7	30%	0	0%	23
Other language	28	61%	18	39%	0	0%	46
<b>Child status</b>							
No children	222	72%	85	28%	0	0%	307
Single parent, 1-2 children	84	95%	4	5%	0	0%	88
Single parent, 3+ children	46	96%	2	4%	0	0%	48
Partnered parent, 1-2 children	104	78%	30	22%	0	0%	134
Partnered parent, 3+ children	93	76%	30	24%	0	0%	123
<b>Poverty status</b>							
Less than 100% of poverty line	280	79%	75	21%	0	0%	355
100% to less than 125% of poverty line	103	76%	32	24%	0	0%	135
125% to 200% of poverty line	105	80%	26	20%	0	0%	131
Above 200% of the poverty line	34	79%	9	21%	0	0%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	421	77%	124	23%	0	0%	545
Saint Paul	304	78%	84	22%	0	0%	388
Washington County	72	79%	19	21%	0	0%	91

# CAPRW 2015 Needs Assessment Client Survey

## Demographics

### Race / Ethnicity

	African American or Black		African or African-born		American Indian or Native American		Asian or Asian American		Latino or Hispanic		White		Other		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>138</b>	<b>21%</b>	<b>47</b>	<b>7%</b>	<b>33</b>	<b>5%</b>	<b>107</b>	<b>16%</b>	<b>47</b>	<b>7%</b>	<b>338</b>	<b>51%</b>	<b>15</b>	<b>2%</b>	<b>661</b>
Community Engagement & SNAP	32	19%	14	8%	7	4%	15	9%	6	4%	107	64%	7	4%	168
Head Start	39	26%	22	15%	12	8%	48	32%	19	13%	24	16%	3	2%	150
Energy Assistance	64	22%	8	3%	13	4%	35	12%	19	6%	175	59%	5	2%	295
Energy Conservation	3	6%	3	6%	1	2%	9	19%	3	6%	32	67%	0	0%	48
<b>Web survey</b>															
All opt-in respondents	19	29%	5	8%	3	5%	9	14%	7	11%	27	41%	2	3%	66
<b>Age</b>															
18-24	9	31%	2	7%	5	17%	9	31%	5	17%	6	21%	0	0%	29
25-34	40	26%	8	5%	12	8%	41	27%	11	7%	59	39%	5	3%	153
35-44	36	24%	24	16%	9	6%	34	22%	19	12%	45	30%	4	3%	152
45-54	29	27%	11	10%	3	3%	12	11%	7	7%	52	49%	2	2%	107
55-64	24	21%	4	4%	2	2%	10	9%	5	4%	74	65%	0	0%	114
65 and older	15	10%	0	0%	4	3%	6	4%	7	5%	121	79%	6	4%	153
<b>Gender</b>															
Female	132	23%	34	6%	32	6%	90	16%	41	7%	284	50%	12	2%	564
Male	23	15%	17	11%	3	2%	24	16%	12	8%	77	50%	3	2%	153
<b>Home language</b>															
English	119	30%	19	5%	27	7%	14	3%	16	4%	248	62%	9	2%	403
Hmong	0	0%	0	0%	0	0%	36	100%	0	0%	0	0%	0	0%	36
Karen	0	0%	0	0%	0	0%	29	100%	0	0%	0	0%	0	0%	29
Spanish	0	0%	0	0%	0	0%	0	0%	24	100%	1	4%	0	0%	24
Other language	4	8%	21	42%	1	2%	15	30%	1	2%	9	18%	6	12%	50
<b>Child status</b>															
No children	55	18%	6	2%	11	4%	12	4%	13	4%	226	73%	6	2%	310
Single parent, 1-2 children	32	37%	6	7%	9	10%	8	9%	7	8%	36	41%	2	2%	87
Single parent, 3+ children	20	42%	5	10%	7	15%	9	19%	2	4%	18	38%	1	2%	48
Partnered parent, 1-2 children	26	19%	16	12%	2	1%	34	25%	19	14%	42	31%	4	3%	136
Partnered parent, 3+ children	19	15%	18	14%	6	5%	51	41%	11	9%	31	25%	1	1%	125
<b>Poverty status</b>															
Less than 100% of poverty line	88	25%	30	8%	20	6%	82	23%	29	8%	141	39%	6	2%	358
100% to less than 125% of poverty line	25	18%	6	4%	5	4%	17	12%	10	7%	78	57%	3	2%	136
125% to 200% of poverty line	26	20%	9	7%	7	5%	10	8%	7	5%	82	62%	4	3%	133
Above 200% of the poverty line	5	12%	2	5%	1	2%	3	7%	3	7%	31	72%	0	0%	43
<b>Geographic area</b>															
Ramsey County (includes Saint Paul)	122	22%	43	8%	27	5%	101	18%	44	8%	255	46%	14	3%	554
Saint Paul	103	26%	34	9%	28	7%	90	23%	35	9%	139	35%	11	3%	396
Washington County	12	13%	1	1%	5	5%	4	4%	3	3%	76	84%	0	0%	91

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**10. African or African-born, specify:**

	<b>N</b>	<b>%</b>
Somali	10	27.0%
Oromo	7	18.9%
Ethiopian	4	10.8%
Eritrean	3	8.1%
Nigerian	3	8.1%
Kenyan	2	5.4%
Liberian	2	5.4%
East Indian	1	2.7%
Sudanese	1	2.7%
Togolese	1	2.7%
Tigrinya	1	2.7%
North African	1	2.7%
Ghanaian	1	2.7%
Bonyang	1	2.7%
<b>N of respondents</b>	<b>37</b>	<b>100.0%</b>

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**10. American Indian / Native American, specify:**

	<b>N</b>	<b>%</b>
Ojibwe	15	60.0%
Dakota	6	24.0%
Lakota	2	8.0%
Ogala	1	4.0%
Xinca-Lenca	1	4.0%
Cherokee	1	4.0%
Onieda	1	4.0%
Chichasaw	1	4.0%
Ho-chunk	1	4.0%
<b>N of respondents</b>	<b>25</b>	<b>100.0%</b>

**10. Asian or Asian American, specify:**

	<b>N</b>	<b>%</b>
Hmong	46	49.5%
Karen	34	36.6%
Vietnamese	5	5.4%
Burmese	2	2.2%
Filippino	2	2.2%
Japanese	2	2.2%
Muslim	1	1.1%
Mon	1	1.1%
<b>N of respondents</b>	<b>93</b>	<b>100.0%</b>

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**10. Latino or Hispanic, specify:**

	<b>N</b>	<b>%</b>
Mexican	28	84.8%
Puerto Rican	1	3.0%
Salvadorian	1	3.0%
Peruvian	1	3.0%
Chicano/Chicana	1	3.0%
Latino/Latina	1	3.0%
Portuguese	1	3.0%
<b>N of respondents</b>	<b>33</b>	<b>100.0%</b>

**10. Other race/ethnicity, specify:**

	<b>N</b>	<b>%</b>
Multi-Racial	3	20.0%
Middle Eastern	2	13.3%
Ethiopian	2	13.3%
Russian	2	13.3%
American	2	13.3%
Jewish	1	6.7%
Syrian	1	6.7%
Iraqi	1	6.7%
Jamaican	1	6.7%
Italian	1	6.7%
<b>N of respondents</b>	<b>15</b>	<b>100.0%</b>

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### 11. Were you born in the United States?

	Yes		No		Total
	N	%	N	%	N
<b>All Community Action participants</b>	<b>462</b>	<b>70%</b>	<b>200</b>	<b>30%</b>	<b>662</b>
Community Engagement & SNAP	133	79%	35	21%	168
Head Start	64	43%	85	57%	149
Energy Assistance	233	78%	64	22%	297
Energy Conservation	32	67%	16	33%	48
<b>Web survey</b>					
All opt-in respondents	45	68%	21	32%	66
<b>Race / Ethnicity</b>					
African American or Black	134	85%	23	15%	157
African or African-born	1	2%	50	98%	51
American Indian or Native American	35	100%	0	0%	35
Asian or Asian American	15	13%	101	87%	116
Latino or Hispanic	23	43%	30	57%	53
White	347	95%	18	5%	365
Other	7	44%	9	56%	16
<b>Age</b>					
18-24	17	59%	12	41%	29
25-34	102	67%	51	33%	153
35-44	74	48%	79	52%	153
45-54	72	67%	35	33%	107
55-64	98	86%	16	14%	114
65 and older	134	88%	19	12%	153
<b>Gender</b>					
Female	406	72%	157	28%	563
Male	97	63%	57	37%	154
<b>Home language</b>					
English	363	90%	41	10%	404
Hmong	5	14%	31	86%	36
Karen	0	0%	29	100%	29
Spanish	2	8%	22	92%	24
Other language	0	0%	50	100%	50
<b>Child status</b>					
No children	285	92%	25	8%	310
Single parent, 1-2 children	68	77%	20	23%	88
Single parent, 3+ children	34	69%	15	31%	49
Partnered parent, 1-2 children	67	49%	69	51%	136
Partnered parent, 3+ children	42	34%	83	66%	125
<b>Poverty status</b>					
Less than 100% of poverty line	214	60%	145	40%	359
100% to less than 125% of poverty line	108	79%	28	21%	136
125% to 200% of poverty line	108	81%	25	19%	133
Above 200% of the poverty line	39	91%	4	9%	43
<b>Geographic area</b>					
Ramsey County (includes Saint Paul)	371	67%	184	33%	555
Saint Paul	240	61%	156	39%	396
Washington County	81	89%	10	11%	91

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### 12. What is the highest level of education that you have completed?

	Less than high school		High school graduate or GED		Some college or vocational school but no degree		Two-year college or vocational school graduate (AA)		University graduate (BA, BS)		Master's degree (MA, MS)		Beyond Master's degree (PhD, MD, JD, etc)		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>113</b>	<b>17%</b>	<b>171</b>	<b>26%</b>	<b>190</b>	<b>29%</b>	<b>108</b>	<b>16%</b>	<b>58</b>	<b>9%</b>	<b>11</b>	<b>2%</b>	<b>5</b>	<b>1%</b>	<b>656</b>
Community Engagement & SNAP	7	4%	50	30%	52	31%	27	16%	24	14%	5	3%	2	1%	167
Head Start	51	35%	37	25%	39	27%	15	10%	4	3%	0	0%	0	0%	146
Energy Assistance	44	15%	71	24%	90	31%	57	19%	24	8%	6	2%	3	1%	295
Energy Conservation	11	23%	13	27%	9	19%	9	19%	6	12%	0	0%	0	0%	48
<b>Web survey</b>															
All opt-in respondents	6	9%	13	20%	17	26%	6	9%	11	17%	10	15%	3	5%	66
<b>Race / Ethnicity</b>															
African American or Black	13	8%	42	27%	60	39%	23	15%	14	9%	2	1%	1	1%	155
African or African-born	8	16%	15	29%	10	20%	9	18%	9	18%	0	0%	0	0%	51
American Indian or Native American	3	8%	9	25%	14	39%	8	22%	1	3%	1	3%	0	0%	36
Asian or Asian American	60	52%	21	18%	16	14%	10	9%	4	3%	3	3%	1	1%	115
Latino or Hispanic	21	39%	9	17%	12	22%	6	11%	2	4%	3	6%	1	2%	54
White	18	5%	97	27%	114	31%	71	20%	44	12%	15	4%	4	1%	363
Other	0	0%	3	18%	6	35%	4	24%	2	12%	1	6%	1	6%	17
<b>Age</b>															
18-24	7	24%	7	24%	6	21%	7	24%	2	7%	0	0%	0	0%	29
25-34	25	16%	31	20%	50	33%	25	16%	11	7%	8	5%	3	2%	153
35-44	37	25%	28	19%	44	29%	25	17%	13	9%	2	1%	1	1%	150
45-54	17	16%	22	21%	33	31%	14	13%	17	16%	3	3%	1	1%	107
55-64	11	10%	30	26%	32	28%	27	24%	10	9%	3	3%	1	1%	114
65 and older	17	11%	58	38%	38	25%	16	11%	16	11%	5	3%	2	1%	152
<b>Gender</b>															
Female	95	17%	136	24%	167	30%	87	16%	53	9%	15	3%	5	1%	558
Male	20	13%	45	29%	39	25%	26	17%	15	10%	6	4%	3	2%	154
<b>Home language</b>															
English	28	7%	106	26%	144	36%	74	18%	37	9%	6	2%	5	1%	400
Hmong	17	49%	5	14%	8	23%	4	11%	0	0%	1	3%	0	0%	35
Karen	23	79%	5	17%	1	3%	0	0%	0	0%	0	0%	0	0%	29
Spanish	16	67%	3	12%	2	8%	3	12%	0	0%	0	0%	0	0%	24
Other language	14	29%	17	35%	4	8%	7	14%	7	14%	0	0%	0	0%	49
<b>Child status</b>															
No children	29	9%	95	31%	83	27%	54	17%	33	11%	13	4%	2	1%	309
Single parent, 1-2 children	10	11%	14	16%	42	48%	13	15%	7	8%	0	0%	1	1%	87
Single parent, 3+ children	6	13%	9	19%	24	51%	5	11%	2	4%	0	0%	1	2%	47
Partnered parent, 1-2 children	31	23%	31	23%	35	26%	17	13%	13	10%	6	4%	2	1%	135
Partnered parent, 3+ children	39	31%	28	23%	18	15%	23	19%	12	10%	2	2%	2	2%	124
<b>Poverty status</b>															
Less than 100% of poverty line	93	26%	85	24%	96	27%	45	13%	25	7%	7	2%	3	1%	354
100% to less than 125% of poverty line	7	5%	42	31%	49	36%	23	17%	12	9%	0	0%	3	2%	136
125% to 200% of poverty line	7	5%	34	26%	40	30%	32	24%	16	12%	3	2%	1	1%	133
Above 200% of the poverty line	0	0%	5	12%	11	26%	7	16%	10	23%	10	23%	0	0%	43
<b>Geographic area</b>															
Ramsey County (includes Saint Paul)	105	19%	143	26%	158	29%	78	14%	52	9%	10	2%	3	1%	549
Saint Paul	89	23%	106	27%	108	28%	47	12%	31	8%	9	2%	2	1%	392
Washington County	6	7%	24	26%	27	30%	26	29%	6	7%	0	0%	2	2%	91

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**13A. What is your current employment status?**

	Employed full-time		Employed part-time		Not employed		Total
	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>155</b>	<b>24%</b>	<b>139</b>	<b>21%</b>	<b>354</b>	<b>55%</b>	<b>648</b>
Community Engagement & SNAP	37	23%	41	25%	84	52%	162
Head Start	45	30%	33	22%	72	48%	150
Energy Assistance	57	20%	55	19%	177	61%	289
Energy Conservation	16	34%	10	21%	21	45%	47
<b>Web survey</b>							
All opt-in respondents	29	44%	14	21%	23	35%	66
<b>Race / Ethnicity</b>							
African American or Black	45	29%	42	27%	68	44%	155
African or African-born	19	38%	21	42%	10	20%	50
American Indian or Native American	13	36%	6	17%	17	47%	36
Asian or Asian American	48	41%	16	14%	52	45%	116
Latino or Hispanic	23	43%	9	17%	22	41%	54
White	56	16%	74	21%	225	63%	355
Other	4	25%	6	38%	6	38%	16
<b>Age</b>							
18-24	9	31%	9	31%	11	38%	29
25-34	60	39%	39	25%	54	35%	153
35-44	68	44%	30	20%	55	36%	153
45-54	30	29%	31	30%	43	41%	104
55-64	14	13%	21	19%	76	68%	111
65 and older	0	0%	16	11%	131	89%	147
<b>Gender</b>							
Female	135	24%	126	23%	295	53%	556
Male	46	31%	25	17%	78	52%	149
<b>Home language</b>							
English	75	19%	91	23%	232	58%	398
Hmong	11	31%	6	17%	19	53%	36
Karen	12	41%	5	17%	12	41%	29
Spanish	12	50%	2	8%	10	42%	24
Other language	16	33%	14	29%	18	38%	48
<b>Child status</b>							
No children	31	10%	53	18%	215	72%	299
Single parent, 1-2 children	26	30%	18	21%	43	49%	87
Single parent, 3+ children	14	29%	18	38%	16	33%	48
Partnered parent, 1-2 children	60	45%	28	21%	46	34%	134
Partnered parent, 3+ children	50	40%	34	27%	41	33%	125
<b>Poverty status</b>							
Less than 100% of poverty line	81	23%	85	24%	189	53%	355
100% to less than 125% of poverty line	28	21%	28	21%	79	59%	135
125% to 200% of poverty line	45	36%	27	21%	54	43%	126
Above 200% of the poverty line	21	49%	7	16%	15	35%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	134	25%	110	20%	300	55%	544
Saint Paul	104	27%	79	20%	206	53%	389
Washington County	18	20%	21	24%	49	56%	88

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## Demographics

### 13B1. Does your employer offer you the following benefits: Health insurance?

	Yes		No		Total
	N	%	N	%	N
<b>All Community Action participants</b>	<b>102</b>	<b>36%</b>	<b>182</b>	<b>64%</b>	<b>284</b>
Community Engagement & SNAP	31	40%	46	60%	77
Head Start	29	39%	46	61%	75
Energy Assistance	34	32%	73	68%	107
Energy Conservation	8	32%	17	68%	25
<b>Web survey</b>					
All opt-in respondents	25	58%	18	42%	43
<b>Race / Ethnicity</b>					
African American or Black	38	44%	49	56%	87
African or African-born	9	24%	28	76%	37
American Indian or Native American	9	47%	10	53%	19
Asian or Asian American	29	46%	34	54%	63
Latino or Hispanic	11	37%	19	63%	30
White	47	37%	79	63%	126
Other	3	30%	7	70%	10
<b>Age</b>					
18-24	7	39%	11	61%	18
25-34	48	49%	50	51%	98
35-44	39	42%	54	58%	93
45-54	23	39%	36	61%	59
55-64	8	24%	25	76%	33
65 and older	1	6%	15	94%	16
<b>Gender</b>					
Female	98	39%	155	61%	253
Male	28	40%	42	60%	70
<b>Home language</b>					
English	64	40%	97	60%	161
Hmong	9	56%	7	44%	16
Karen	4	24%	13	76%	17
Spanish	4	33%	8	67%	12
Other language	6	21%	23	79%	29
<b>Child status</b>					
No children	25	30%	57	70%	82
Single parent, 1-2 children	16	38%	26	62%	42
Single parent, 3+ children	14	45%	17	55%	31
Partnered parent, 1-2 children	36	42%	49	58%	85
Partnered parent, 3+ children	35	43%	47	57%	82
<b>Poverty status</b>					
Less than 100% of poverty line	49	31%	110	69%	159
100% to less than 125% of poverty line	24	43%	32	57%	56
125% to 200% of poverty line	27	39%	43	61%	70
Above 200% of the poverty line	20	74%	7	26%	27
<b>Geographic area</b>					
Ramsey County (includes Saint Paul)	83	35%	153	65%	236
Saint Paul	65	37%	113	63%	178
Washington County	15	39%	23	61%	38

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## Demographics

### 13B2. Does your employer offer you the following benefits: Paid time off?

	Yes		No		Total
	N	%	N	%	N
<b>All Community Action participants</b>	<b>99</b>	<b>35%</b>	<b>181</b>	<b>65%</b>	<b>280</b>
Community Engagement & SNAP	33	43%	44	57%	77
Head Start	25	34%	49	66%	74
Energy Assistance	32	30%	73	70%	105
Energy Conservation	9	38%	15	62%	24
<b>Web survey</b>					
All opt-in respondents	28	65%	15	35%	43
<b>Race / Ethnicity</b>					
African American or Black	37	43%	49	57%	86
African or African-born	14	35%	26	65%	40
American Indian or Native American	10	53%	9	47%	19
Asian or Asian American	27	45%	33	55%	60
Latino or Hispanic	6	22%	21	78%	27
White	46	37%	79	63%	125
Other	4	40%	6	60%	10
<b>Age</b>					
18-24	7	39%	11	61%	18
25-34	48	49%	49	51%	97
35-44	39	43%	51	57%	90
45-54	23	40%	35	60%	58
55-64	8	24%	26	76%	34
65 and older	1	6%	15	94%	16
<b>Gender</b>					
Female	104	41%	147	59%	251
Male	21	31%	46	69%	67
<b>Home language</b>					
English	63	39%	99	61%	162
Hmong	9	60%	6	40%	15
Karen	2	13%	13	87%	15
Spanish	1	10%	9	90%	10
Other language	5	17%	25	83%	30
<b>Child status</b>					
No children	25	30%	58	70%	83
Single parent, 1-2 children	18	44%	23	56%	41
Single parent, 3+ children	12	40%	18	60%	30
Partnered parent, 1-2 children	36	42%	49	58%	85
Partnered parent, 3+ children	35	44%	44	56%	79
<b>Poverty status</b>					
Less than 100% of poverty line	45	28%	113	72%	158
100% to less than 125% of poverty line	27	48%	29	52%	56
125% to 200% of poverty line	31	46%	37	54%	68
Above 200% of the poverty line	20	74%	7	26%	27
<b>Geographic area</b>					
Ramsey County (includes Saint Paul)	82	35%	152	65%	234
Saint Paul	65	37%	109	63%	174
Washington County	13	36%	23	64%	36

# CAPRW 2015 Needs Assessment Client Survey

## Demographics

### 14. Do the people in your household have health insurance?

	All people in your household are currently insured		Some but not all people in your household are currently insured		None of the people in your household are currently insured		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>547</b>	<b>85%</b>	<b>82</b>	<b>13%</b>	<b>16</b>	<b>2%</b>	<b>645</b>
Community Engagement & SNAP	132	81%	22	14%	8	5%	162
Head Start	124	84%	22	15%	2	1%	148
Energy Assistance	247	86%	35	12%	5	2%	287
Energy Conservation	44	92%	3	6%	1	2%	48
<b>Web survey</b>							
All opt-in respondents	54	82%	9	14%	3	5%	66
<b>Race / Ethnicity</b>							
African American or Black	129	85%	18	12%	4	3%	151
African or African-born	41	79%	9	17%	2	4%	52
American Indian or Native American	26	74%	7	20%	2	6%	35
Asian or Asian American	90	78%	23	20%	2	2%	115
Latino or Hispanic	26	51%	20	39%	5	10%	51
White	323	90%	25	7%	10	3%	358
Other	13	81%	3	19%	0	0%	16
<b>Age</b>							
18-24	19	66%	9	31%	1	3%	29
25-34	130	85%	20	13%	3	2%	153
35-44	120	82%	24	16%	3	2%	147
45-54	87	84%	15	14%	2	2%	104
55-64	89	81%	16	15%	5	5%	110
65 and older	138	93%	6	4%	5	3%	149
<b>Gender</b>							
Female	471	86%	68	12%	11	2%	550
Male	124	82%	19	13%	8	5%	151
<b>Home language</b>							
English	339	87%	41	10%	11	3%	391
Hmong	28	76%	8	22%	1	3%	37
Karen	26	90%	3	10%	0	0%	29
Spanish	7	32%	14	64%	1	5%	22
Other language	44	90%	4	8%	1	2%	49
<b>Child status</b>							
No children	266	89%	23	8%	10	3%	299
Single parent, 1-2 children	80	91%	6	7%	2	2%	88
Single parent, 3+ children	43	91%	4	9%	0	0%	47
Partnered parent, 1-2 children	101	75%	32	24%	1	1%	134
Partnered parent, 3+ children	93	76%	24	20%	5	4%	122
<b>Poverty status</b>							
Less than 100% of poverty line	297	84%	50	14%	7	2%	354
100% to less than 125% of poverty line	113	88%	11	9%	5	4%	129
125% to 200% of poverty line	109	82%	20	15%	4	3%	133
Above 200% of the poverty line	38	88%	5	12%	0	0%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	452	84%	73	14%	15	3%	540
Saint Paul	323	84%	55	14%	6	2%	384
Washington County	82	92%	7	8%	0	0%	89

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### 15A. Do you own or rent your home?

	Own		Rent		Neither own nor rent		Total
	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>245</b>	<b>38%</b>	<b>387</b>	<b>60%</b>	<b>15</b>	<b>2%</b>	<b>647</b>
Community Engagement & SNAP	79	48%	83	51%	2	1%	164
Head Start	25	17%	114	77%	9	6%	148
Energy Assistance	105	36%	180	62%	4	1%	289
Energy Conservation	36	78%	10	22%	0	0%	46
<b>Web survey</b>							
All opt-in respondents	21	32%	41	62%	4	6%	66
<b>Race / Ethnicity</b>							
African American or Black	23	15%	126	82%	4	3%	153
African or African-born	10	20%	38	76%	2	4%	50
American Indian or Native American	9	26%	24	71%	1	3%	34
Asian or Asian American	40	35%	68	59%	7	6%	115
Latino or Hispanic	20	38%	32	62%	0	0%	52
White	177	50%	173	48%	7	2%	357
Other	4	25%	12	75%	0	0%	16
<b>Age</b>							
18-24	4	14%	22	79%	2	7%	28
25-34	35	23%	111	73%	6	4%	152
35-44	51	34%	93	62%	7	5%	151
45-54	38	37%	66	63%	0	0%	104
55-64	58	53%	49	45%	2	2%	109
65 and older	77	51%	72	48%	1	1%	150
<b>Gender</b>							
Female	200	36%	339	61%	17	3%	556
Male	66	45%	79	54%	2	1%	147
<b>Home language</b>							
English	147	37%	238	60%	9	2%	394
Hmong	11	30%	24	65%	2	5%	37
Karen	3	10%	24	83%	2	7%	29
Spanish	8	33%	16	67%	0	0%	24
Other language	7	15%	39	81%	2	4%	48
<b>Child status</b>							
No children	142	47%	154	51%	4	1%	300
Single parent, 1-2 children	20	23%	66	75%	2	2%	88
Single parent, 3+ children	7	15%	41	85%	0	0%	48
Partnered parent, 1-2 children	46	34%	82	61%	6	4%	134
Partnered parent, 3+ children	45	37%	70	57%	7	6%	122
<b>Poverty status</b>							
Less than 100% of poverty line	95	27%	248	70%	10	3%	353
100% to less than 125% of poverty line	58	44%	69	52%	5	4%	132
125% to 200% of poverty line	69	53%	59	45%	2	2%	130
Above 200% of the poverty line	26	60%	16	37%	1	2%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	189	35%	338	63%	13	2%	540
Saint Paul	110	29%	262	68%	12	3%	384
Washington County	51	56%	38	42%	2	2%	91

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### 15B. How much do you pay per month for your home not including utilities?

	\$0		\$1 - \$500		\$501 - \$750		\$751 - \$1,000		\$1,001 - \$1,250		\$1,251 or more		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>29</b>	<b>5%</b>	<b>166</b>	<b>29%</b>	<b>129</b>	<b>22%</b>	<b>155</b>	<b>27%</b>	<b>60</b>	<b>10%</b>	<b>39</b>	<b>7%</b>	<b>578</b>
Community Engagement & SNAP	11	8%	31	22%	36	25%	40	28%	16	11%	10	7%	144
Head Start	3	2%	36	27%	30	22%	42	31%	14	10%	10	7%	135
Energy Assistance	11	4%	97	37%	58	22%	60	23%	22	8%	12	5%	260
Energy Conservation	4	10%	2	5%	5	13%	13	33%	8	21%	7	18%	39
<b>Web survey</b>													
All opt-in respondents	0	0%	11	19%	14	25%	20	35%	5	9%	7	12%	57
<b>Race / Ethnicity</b>													
African American or Black	2	1%	42	30%	38	28%	30	22%	17	12%	9	7%	138
African or African-born	0	0%	11	23%	7	15%	20	43%	7	15%	2	4%	47
American Indian or Native American	0	0%	13	43%	6	20%	4	13%	6	20%	1	3%	30
Asian or Asian American	3	3%	21	20%	25	24%	38	37%	11	11%	6	6%	104
Latino or Hispanic	1	2%	15	29%	10	19%	16	31%	4	8%	6	12%	52
White	22	7%	92	30%	65	21%	72	23%	33	11%	25	8%	309
Other	2	12%	6	38%	3	19%	4	25%	0	0%	1	6%	16
<b>Age</b>													
18-24	0	0%	9	36%	8	32%	6	24%	2	8%	0	0%	25
25-34	4	3%	34	24%	36	25%	39	27%	19	13%	11	8%	143
35-44	2	1%	29	21%	27	19%	52	37%	17	12%	14	10%	141
45-54	1	1%	27	29%	16	17%	30	32%	10	11%	9	10%	93
55-64	7	7%	32	33%	28	29%	17	17%	8	8%	6	6%	98
65 and older	15	13%	41	34%	25	21%	26	22%	6	5%	6	5%	119
<b>Gender</b>													
Female	19	4%	144	29%	105	21%	135	27%	57	12%	35	7%	495
Male	10	8%	30	23%	36	27%	40	30%	6	5%	11	8%	133
<b>Home language</b>													
English	20	6%	116	33%	81	23%	73	21%	36	10%	23	7%	349
Hmong	0	0%	10	30%	6	18%	10	30%	4	12%	3	9%	33
Karen	0	0%	4	14%	10	36%	12	43%	2	7%	0	0%	28
Spanish	0	0%	7	32%	5	23%	8	36%	1	5%	1	5%	22
Other language	0	0%	13	29%	9	20%	19	42%	3	7%	1	2%	45
<b>Child status</b>													
No children	23	9%	92	36%	65	25%	51	20%	14	5%	12	5%	257
Single parent, 1-2 children	1	1%	22	27%	24	30%	18	22%	10	12%	6	7%	81
Single parent, 3+ children	4	9%	16	36%	6	13%	9	20%	7	16%	3	7%	45
Partnered parent, 1-2 children	0	0%	24	19%	29	23%	50	40%	13	10%	8	6%	124
Partnered parent, 3+ children	0	0%	16	14%	16	14%	44	39%	20	18%	16	14%	112
<b>Poverty status</b>													
Less than 100% of poverty line	14	4%	106	34%	64	20%	83	26%	30	9%	19	6%	316
100% to less than 125% of poverty line	2	2%	27	22%	43	36%	28	23%	13	11%	7	6%	120
125% to 200% of poverty line	9	8%	23	20%	25	22%	41	36%	12	10%	5	4%	115
Above 200% of the poverty line	1	2%	4	10%	2	5%	17	40%	7	17%	11	26%	42
<b>Geographic area</b>													
Ramsey County (includes Saint Paul)	19	4%	136	28%	118	24%	128	27%	48	10%	34	7%	483
Saint Paul	14	4%	104	30%	88	26%	84	24%	38	11%	16	5%	344
Washington County	9	11%	26	33%	10	13%	20	25%	9	11%	5	6%	79

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**16. How many bedrooms are in your home?**

	One or fewer		Two		Three		Four or more		Total
	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>121</b>	<b>19%</b>	<b>228</b>	<b>36%</b>	<b>204</b>	<b>32%</b>	<b>76</b>	<b>12%</b>	<b>629</b>
Community Engagement & SNAP	30	18%	59	36%	57	35%	18	11%	164
Head Start	14	10%	59	43%	44	32%	21	15%	138
Energy Assistance	74	26%	95	34%	84	30%	28	10%	281
Energy Conservation	3	7%	15	33%	19	41%	9	20%	46
<b>Web survey</b>									
All opt-in respondents	11	17%	23	36%	19	30%	11	17%	64
<b>Race / Ethnicity</b>									
African American or Black	37	25%	60	41%	37	25%	12	8%	146
African or African-born	5	10%	24	46%	17	33%	6	12%	52
American Indian or Native American	6	17%	16	46%	11	31%	2	6%	35
Asian or Asian American	15	14%	32	30%	40	37%	21	19%	108
Latino or Hispanic	5	10%	21	41%	16	31%	9	18%	51
White	71	20%	124	35%	115	33%	40	11%	350
Other	3	18%	8	47%	4	24%	2	12%	17
<b>Age</b>									
18-24	5	17%	16	55%	4	14%	4	14%	29
25-34	22	15%	55	38%	46	32%	20	14%	143
35-44	7	5%	49	34%	63	43%	26	18%	145
45-54	12	12%	38	37%	38	37%	14	14%	102
55-64	31	28%	42	39%	26	24%	10	9%	109
65 and older	51	35%	44	30%	39	27%	13	9%	147
<b>Gender</b>									
Female	96	18%	189	35%	182	34%	69	13%	536
Male	34	23%	57	39%	38	26%	18	12%	147
<b>Home language</b>									
English	78	20%	138	36%	123	32%	44	11%	383
Hmong	3	9%	7	21%	13	38%	11	32%	34
Karen	7	27%	5	19%	11	42%	3	12%	26
Spanish	3	12%	13	54%	6	25%	2	8%	24
Other language	10	21%	23	48%	12	25%	3	6%	48
<b>Child status</b>									
No children	98	33%	107	36%	72	24%	22	7%	299
Single parent, 1-2 children	14	16%	39	46%	31	36%	1	1%	85
Single parent, 3+ children	1	2%	13	31%	21	50%	7	17%	42
Partnered parent, 1-2 children	10	8%	51	40%	52	41%	14	11%	127
Partnered parent, 3+ children	2	2%	35	29%	42	35%	41	34%	120
<b>Poverty status</b>									
Less than 100% of poverty line	49	14%	127	37%	112	33%	52	15%	340
100% to less than 125% of poverty line	38	30%	38	30%	34	27%	18	14%	128
125% to 200% of poverty line	25	19%	56	43%	42	32%	8	6%	131
Above 200% of the poverty line	6	14%	14	33%	17	40%	5	12%	42
<b>Geographic area</b>									
Ramsey County (includes Saint Paul)	105	20%	190	36%	166	31%	66	13%	527
Saint Paul	73	19%	137	37%	115	31%	50	13%	375
Washington County	13	15%	32	37%	33	38%	9	10%	87

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**17. What was your household's total income before taxes, from all sources and all members of your household in 2014?**

	Less than \$10,000		\$10,000 - \$14,999		\$15,000 - \$19,999		\$20,000 - \$24,999		\$25,000 - \$29,999		\$30,000 - \$39,999		\$40,000 or more		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>158</b>	<b>25%</b>	<b>146</b>	<b>23%</b>	<b>102</b>	<b>16%</b>	<b>79</b>	<b>12%</b>	<b>63</b>	<b>10%</b>	<b>57</b>	<b>9%</b>	<b>33</b>	<b>5%</b>	<b>638</b>
Community Engagement & SNAP	24	15%	41	26%	28	18%	22	14%	14	9%	18	11%	12	8%	159
Head Start	49	34%	27	18%	21	14%	16	11%	17	12%	11	8%	5	3%	146
Energy Assistance	81	28%	74	26%	46	16%	30	10%	24	8%	20	7%	12	4%	287
Energy Conservation	4	9%	4	9%	7	15%	11	24%	8	17%	8	17%	4	9%	46
<b>Web survey</b>															
All opt-in respondents	11	17%	9	14%	12	18%	3	5%	6	9%	6	9%	18	28%	65
<b>Race / Ethnicity</b>															
African American or Black	49	32%	34	23%	16	11%	20	13%	18	12%	9	6%	5	3%	151
African or African-born	9	19%	6	12%	10	21%	6	12%	4	8%	7	15%	6	12%	48
American Indian or Native American	10	29%	6	18%	6	18%	6	18%	3	9%	1	3%	2	6%	34
Asian or Asian American	29	25%	16	14%	13	11%	12	11%	18	16%	15	13%	11	10%	114
Latino or Hispanic	8	15%	12	23%	10	19%	6	12%	8	15%	5	10%	3	6%	52
White	78	22%	88	25%	66	19%	41	12%	20	6%	29	8%	29	8%	351
Other	4	24%	4	24%	5	29%	0	0%	2	12%	2	12%	0	0%	17
<b>Age</b>															
18-24	8	28%	7	24%	2	7%	6	21%	3	10%	2	7%	1	3%	29
25-34	40	27%	24	16%	18	12%	8	5%	21	14%	16	11%	22	15%	149
35-44	33	22%	19	13%	20	14%	20	14%	21	14%	21	14%	14	9%	148
45-54	30	29%	20	19%	11	11%	12	12%	10	10%	14	14%	6	6%	103
55-64	26	23%	33	29%	27	24%	12	11%	6	5%	5	4%	4	4%	113
65 and older	25	18%	50	35%	31	22%	21	15%	7	5%	4	3%	4	3%	142
<b>Gender</b>															
Female	132	24%	119	22%	84	15%	60	11%	55	10%	48	9%	45	8%	543
Male	35	23%	33	22%	29	19%	18	12%	14	9%	14	9%	6	4%	149
<b>Home language</b>															
English	106	27%	106	27%	55	14%	38	10%	32	8%	33	8%	20	5%	390
Hmong	15	41%	1	3%	4	11%	3	8%	7	19%	7	19%	0	0%	37
Karen	7	25%	9	32%	4	14%	4	14%	3	11%	0	0%	1	4%	28
Spanish	5	22%	3	13%	3	13%	5	22%	6	26%	1	4%	0	0%	23
Other language	12	26%	8	17%	10	21%	5	11%	3	6%	5	11%	4	9%	47
<b>Child status</b>															
No children	75	25%	91	30%	58	19%	41	14%	10	3%	12	4%	12	4%	299
Single parent, 1-2 children	37	44%	14	16%	11	13%	4	5%	13	15%	5	6%	1	1%	85
Single parent, 3+ children	16	35%	9	20%	5	11%	6	13%	8	17%	1	2%	1	2%	46
Partnered parent, 1-2 children	16	13%	20	16%	20	16%	16	13%	19	15%	17	13%	19	15%	127
Partnered parent, 3+ children	18	14%	17	14%	15	12%	14	11%	16	13%	28	22%	17	14%	125
<b>Poverty status</b>															
Less than 100% of poverty line	158	44%	83	23%	50	14%	31	9%	26	7%	11	3%	0	0%	359
100% to less than 125% of poverty line	0	0%	66	49%	18	13%	9	7%	15	11%	22	16%	6	4%	136
125% to 200% of poverty line	0	0%	0	0%	39	29%	38	29%	19	14%	20	15%	17	13%	133
Above 200% of the poverty line	0	0%	0	0%	0	0%	0	0%	6	14%	10	23%	27	63%	43
<b>Geographic area</b>															
Ramsey County (includes Saint Paul)	138	26%	121	23%	87	16%	66	12%	54	10%	44	8%	25	5%	535
Saint Paul	105	27%	84	22%	56	15%	45	12%	43	11%	32	8%	17	4%	382
Washington County	17	20%	22	25%	13	15%	10	11%	7	8%	11	13%	7	8%	87

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**Poverty status (approximated)**

	Less than 100% of poverty line		100% to less than 125% of poverty line		125% to 200% of poverty line		Above 200% of the poverty line		Total
	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>328</b>	<b>54%</b>	<b>127</b>	<b>21%</b>	<b>124</b>	<b>20%</b>	<b>27</b>	<b>4%</b>	<b>606</b>
Community Engagement & SNAP	56	37%	39	26%	46	30%	10	7%	151
Head Start	117	84%	15	11%	6	4%	2	1%	140
Energy Assistance	138	51%	67	25%	57	21%	9	3%	271
Energy Conservation	17	39%	6	14%	15	34%	6	14%	44
<b>Web survey</b>									
All opt-in respondents	31	48%	9	14%	9	14%	16	25%	65
<b>Race / Ethnicity</b>									
African American or Black	88	61%	25	17%	26	18%	5	3%	144
African or African-born	30	64%	6	13%	9	19%	2	4%	47
American Indian or Native American	20	61%	5	15%	7	21%	1	3%	33
Asian or Asian American	82	73%	17	15%	10	9%	3	3%	112
Latino or Hispanic	29	59%	10	20%	7	14%	3	6%	49
White	141	42%	78	23%	82	25%	31	9%	332
Other	6	46%	3	23%	4	31%	0	0%	13
<b>Age</b>									
18-24	21	72%	4	14%	4	14%	0	0%	29
25-34	92	63%	20	14%	16	11%	18	12%	146
35-44	95	66%	22	15%	24	17%	4	3%	145
45-54	63	64%	14	14%	17	17%	4	4%	98
55-64	42	39%	35	32%	25	23%	7	6%	109
65 and older	35	27%	38	30%	46	36%	9	7%	128
<b>Gender</b>									
Female	280	54%	103	20%	105	20%	34	7%	522
Male	75	53%	32	23%	26	18%	9	6%	142
<b>Home language</b>									
English	191	51%	93	25%	74	20%	16	4%	374
Hmong	30	83%	5	14%	1	3%	0	0%	36
Karen	27	96%	0	0%	1	4%	0	0%	28
Spanish	16	73%	4	18%	2	9%	0	0%	22
Other language	28	70%	5	12%	6	15%	1	2%	40
<b>Child status</b>									
No children	98	34%	83	29%	82	28%	25	9%	288
Single parent, 1-2 children	57	67%	6	7%	19	22%	3	4%	85
Single parent, 3+ children	40	87%	4	9%	2	4%	0	0%	46
Partnered parent, 1-2 children	73	57%	21	17%	19	15%	14	11%	127
Partnered parent, 3+ children	91	73%	22	18%	11	9%	1	1%	125
<b>Geographic area</b>									
Ramsey County (includes Saint Paul)	290	57%	104	21%	93	18%	18	4%	505
Saint Paul	231	64%	66	18%	56	15%	10	3%	363
Washington County	29	34%	21	25%	28	33%	7	8%	85

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## Demographics

### 18A. Which of the following sources of income does anyone in your household receive?

	Wages and salaries (including self-employment)		Child support or alimony		Foster care reimbursement		Pension or retirement		Social Security	
	N	%	N	%	N	%	N	%	N	%
<b>All Community Action participants</b>	<b>270</b>	<b>42%</b>	<b>58</b>	<b>9%</b>	<b>4</b>	<b>1%</b>	<b>67</b>	<b>10%</b>	<b>219</b>	<b>34%</b>
Community Engagement & SNAP	74	45%	14	8%	1	1%	25	15%	73	44%
Head Start	57	40%	15	11%	1	1%	3	2%	11	8%
Energy Assistance	113	40%	28	10%	2	1%	31	11%	114	40%
Energy Conservation	26	55%	1	2%	0	0%	8	17%	21	45%
<b>Web survey</b>										
All opt-in respondents	44	69%	5	8%	1	2%	2	3%	11	17%
<b>Race / Ethnicity</b>										
African American or Black	77	50%	25	16%	1	1%	6	4%	37	24%
African or African-born	36	71%	5	10%	0	0%	0	0%	1	2%
American Indian or Native American	18	50%	7	19%	0	0%	3	8%	7	19%
Asian or Asian American	47	43%	4	4%	0	0%	1	1%	18	16%
Latino or Hispanic	20	44%	5	11%	0	0%	1	2%	9	20%
White	147	41%	29	8%	3	1%	61	17%	165	46%
Other	7	44%	2	12%	1	6%	0	0%	3	19%
<b>Age</b>										
18-24	14	52%	2	7%	0	0%	0	0%	0	0%
25-34	89	59%	27	18%	1	1%	2	1%	11	7%
35-44	85	61%	19	14%	1	1%	0	0%	12	9%
45-54	56	55%	8	8%	1	1%	1	1%	17	17%
55-64	42	37%	3	3%	0	0%	12	11%	46	40%
65 and older	19	13%	1	1%	1	1%	52	34%	140	93%
<b>Gender</b>										
Female	247	45%	61	11%	3	1%	54	10%	168	31%
Male	62	43%	2	1%	1	1%	15	10%	59	41%
<b>Home language</b>										
English	169	43%	49	12%	4	1%	42	11%	139	35%
Hmong	14	38%	3	8%	0	0%	0	0%	10	27%
Karen	6	23%	0	0%	0	0%	0	0%	3	12%
Spanish	8	50%	0	0%	0	0%	0	0%	2	12%
Other language	24	49%	2	4%	0	0%	0	0%	3	6%
<b>Child status</b>										
No children	91	30%	3	1%	2	1%	59	19%	178	58%
Single parent, 1-2 children	38	45%	19	23%	1	1%	3	4%	8	10%
Single parent, 3+ children	25	53%	19	40%	0	0%	1	2%	3	6%
Partnered parent, 1-2 children	85	66%	14	11%	0	0%	2	2%	21	16%
Partnered parent, 3+ children	70	59%	8	7%	1	1%	2	2%	13	11%
<b>Poverty status</b>										
Less than 100% of poverty line	138	40%	47	14%	1	0%	11	3%	78	23%
100% to less than 125% of poverty line	65	49%	5	4%	2	1%	15	11%	57	43%
125% to 200% of poverty line	72	55%	7	5%	1	1%	27	21%	58	44%
Above 200% of the poverty line	28	67%	2	5%	0	0%	7	17%	16	38%
<b>Geographic area</b>										
Ramsey County (includes Saint Paul)	222	41%	43	8%	4	1%	48	9%	176	33%
Saint Paul	166	43%	37	10%	3	1%	25	7%	104	27%
Washington County	39	44%	13	15%	0	0%	18	20%	40	45%

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**18A. Which of the following sources of income does anyone in your household receive?**

	Unemployment payments		Veteran's benefits		Minnesota Family Investment Plan (MFIP)		Cash or voucher rent		General assistance	
	N	%	N	%	N	%	N	%	N	%
<b>All Community Action participants</b>	<b>8</b>	<b>1%</b>	<b>15</b>	<b>2%</b>	<b>48</b>	<b>8%</b>	<b>21</b>	<b>3%</b>	<b>33</b>	<b>5%</b>
Community Engagement & SNAP	0	0%	5	3%	5	3%	2	1%	3	2%
Head Start	3	2%	1	1%	29	20%	7	5%	5	4%
Energy Assistance	3	1%	8	3%	14	5%	11	4%	24	8%
Energy Conservation	2	4%	1	2%	0	0%	1	2%	1	2%
<b>Web survey</b>										
All opt-in respondents	3	5%	1	2%	2	3%	2	3%	4	6%
<b>Race / Ethnicity</b>										
African American or Black	5	3%	3	2%	17	11%	8	5%	14	9%
African or African-born	1	2%	0	0%	2	4%	3	6%	3	6%
American Indian or Native American	1	3%	2	6%	7	19%	1	3%	1	3%
Asian or Asian American	1	1%	1	1%	6	5%	0	0%	5	5%
Latino or Hispanic	2	4%	1	2%	3	7%	1	2%	0	0%
White	3	1%	11	3%	19	5%	10	3%	16	4%
Other	1	6%	0	0%	1	6%	1	6%	1	6%
<b>Age</b>										
18-24	0	0%	0	0%	3	11%	0	0%	1	4%
25-34	2	1%	1	1%	22	15%	5	3%	6	4%
35-44	8	6%	0	0%	12	9%	6	4%	10	7%
45-54	0	0%	4	4%	10	10%	6	6%	10	10%
55-64	0	0%	4	4%	1	1%	3	3%	8	7%
65 and older	0	0%	7	5%	1	1%	3	2%	2	1%
<b>Gender</b>										
Female	9	2%	5	1%	48	9%	20	4%	26	5%
Male	1	1%	11	8%	2	1%	3	2%	11	8%
<b>Home language</b>										
English	3	1%	11	3%	38	10%	17	4%	22	6%
Hmong	0	0%	0	0%	1	3%	0	0%	2	5%
Karen	0	0%	0	0%	3	12%	0	0%	1	4%
Spanish	1	6%	0	0%	1	6%	1	6%	0	0%
Other language	2	4%	0	0%	5	10%	2	4%	7	14%
<b>Child status</b>										
No children	2	1%	11	4%	0	0%	7	2%	15	5%
Single parent, 1-2 children	4	5%	0	0%	19	23%	5	6%	1	1%
Single parent, 3+ children	0	0%	0	0%	10	21%	4	9%	4	9%
Partnered parent, 1-2 children	2	2%	1	1%	9	7%	4	3%	10	8%
Partnered parent, 3+ children	2	2%	3	3%	10	8%	1	1%	5	4%
<b>Poverty status</b>										
Less than 100% of poverty line	4	1%	6	2%	44	13%	12	4%	27	8%
100% to less than 125% of poverty line	3	2%	5	4%	0	0%	3	2%	3	2%
125% to 200% of poverty line	2	2%	2	2%	1	1%	2	2%	2	2%
Above 200% of the poverty line	1	2%	1	2%	1	2%	1	2%	0	0%
<b>Geographic area</b>										
Ramsey County (includes Saint Paul)	7	1%	13	2%	45	8%	20	4%	31	6%
Saint Paul	7	2%	9	2%	36	9%	14	4%	26	7%
Washington County	1	1%	2	2%	2	2%	1	1%	2	2%

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**18A. Which of the following sources of income does anyone in your household receive?**

	Emergency assistance		Food Support		Supplemental Security Income (SSI)		Food Stamp Employment & Training Program		Diversionary Work Program (DWP)	
	N	%	N	%	N	%	N	%	N	%
<b>All Community Action participants</b>	<b>53</b>	<b>8%</b>	<b>319</b>	<b>50%</b>	<b>138</b>	<b>22%</b>	<b>9</b>	<b>1%</b>	<b>1</b>	<b>0%</b>
Community Engagement & SNAP	12	7%	57	35%	24	15%	2	1%	1	1%
Head Start	12	8%	107	75%	33	23%	3	2%	0	0%
Energy Assistance	26	9%	142	50%	75	26%	4	1%	0	0%
Energy Conservation	3	6%	13	28%	6	13%	0	0%	0	0%
<b>Web survey</b>										
All opt-in respondents	1	2%	24	38%	5	8%	3	5%	2	3%
<b>Race / Ethnicity</b>										
African American or Black	10	7%	75	49%	30	20%	3	2%	2	1%
African or African-born	4	8%	25	49%	5	10%	2	4%	0	0%
American Indian or Native American	3	8%	21	58%	3	8%	0	0%	0	0%
Asian or Asian American	9	8%	79	72%	24	22%	3	3%	0	0%
Latino or Hispanic	3	7%	24	53%	7	16%	2	4%	0	0%
White	33	9%	151	42%	72	20%	4	1%	1	0%
Other	2	12%	8	50%	6	38%	0	0%	0	0%
<b>Age</b>										
18-24	4	15%	16	59%	4	15%	0	0%	0	0%
25-34	9	6%	87	58%	20	13%	2	1%	0	0%
35-44	11	8%	82	59%	24	17%	3	2%	3	2%
45-54	11	11%	47	46%	34	33%	3	3%	0	0%
55-64	6	5%	49	43%	38	33%	0	0%	0	0%
65 and older	11	7%	50	33%	18	12%	3	2%	0	0%
<b>Gender</b>										
Female	43	8%	279	51%	116	21%	9	2%	3	1%
Male	11	8%	59	41%	24	17%	3	2%	0	0%
<b>Home language</b>										
English	32	8%	190	48%	86	22%	3	1%	1	0%
Hmong	2	5%	27	73%	14	38%	3	8%	0	0%
Karen	5	19%	26	100%	4	15%	0	0%	0	0%
Spanish	0	0%	9	56%	2	12%	0	0%	0	0%
Other language	6	12%	31	63%	14	29%	2	4%	0	0%
<b>Child status</b>										
No children	22	7%	107	35%	65	21%	4	1%	0	0%
Single parent, 1-2 children	2	2%	58	69%	21	25%	1	1%	1	1%
Single parent, 3+ children	4	9%	33	70%	11	23%	3	6%	0	0%
Partnered parent, 1-2 children	15	12%	59	46%	22	17%	1	1%	1	1%
Partnered parent, 3+ children	8	7%	74	63%	13	11%	2	2%	1	1%
<b>Poverty status</b>										
Less than 100% of poverty line	30	9%	234	68%	88	26%	11	3%	3	1%
100% to less than 125% of poverty line	5	4%	50	37%	22	16%	0	0%	0	0%
125% to 200% of poverty line	10	8%	25	19%	15	11%	0	0%	0	0%
Above 200% of the poverty line	1	2%	3	7%	1	2%	0	0%	0	0%
<b>Geographic area</b>										
Ramsey County (includes Saint Paul)	41	8%	281	52%	128	24%	8	1%	1	0%
Saint Paul	27	7%	221	58%	89	23%	7	2%	1	0%
Washington County	12	13%	33	37%	9	10%	0	0%	0	0%

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**18A. Which of the following sources of income does anyone in your household receive?**

	Other source(s) of income		Total
	N	%	N
<b>All Community Action participants</b>	<b>16</b>	<b>2%</b>	<b>660</b>
Community Engagement & SNAP	6	4%	168
Head Start	0	0%	150
Energy Assistance	9	3%	294
Energy Conservation	1	2%	48
<b>Web survey</b>			
All opt-in respondents	0	0%	64
<b>Race / Ethnicity</b>			
African American or Black	3	2%	156
African or African-born	0	0%	52
American Indian or Native American	1	3%	36
Asian or Asian American	2	2%	115
Latino or Hispanic	0	0%	52
White	11	3%	364
Other	0	0%	17
<b>Age</b>			
18-24	0	0%	29
25-34	3	2%	152
35-44	2	1%	151
45-54	3	3%	106
55-64	5	4%	114
65 and older	2	1%	152
<b>Gender</b>			
Female	12	2%	561
Male	4	3%	152
<b>Home language</b>			
English	11	3%	403
Hmong	1	3%	37
Karen	0	0%	29
Spanish	0	0%	22
Other language	0	0%	50
<b>Child status</b>			
No children	11	4%	309
Single parent, 1-2 children	2	2%	88
Single parent, 3+ children	0	0%	47
Partnered parent, 1-2 children	2	2%	134
Partnered parent, 3+ children	1	1%	124
<b>Poverty status</b>			
Less than 100% of poverty line	10	3%	358
100% to less than 125% of poverty line	3	2%	136
125% to 200% of poverty line	3	2%	133
Above 200% of the poverty line	0	0%	42
<b>Geographic area</b>			
Ramsey County (includes Saint Paul)	11	2%	553
Saint Paul	6	2%	394
Washington County	5	6%	91

**18B. Which other source(s) of income does anyone in your household receive?**

	<b>N</b>	<b>%</b>
Other	8	53.3%
Heating oil assistance/ Energy Assistance	4	26.7%
Rental property	2	13.3%
PCA Assistance	1	6.7%
<b>N of respondents</b>	<b>15</b>	<b>100.0%</b>

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## Demographics

### 19. Community organizations you/others in your household are involved with/receiving services from.

	Ramsey County		Washington County		Southern MN Regional Legal Services		Wilder Foundation		HIRED	
	N	%	N	%	N	%	N	%	N	%
<b>All Community Action participants</b>	<b>416</b>	<b>83%</b>	<b>72</b>	<b>14%</b>	<b>7</b>	<b>1%</b>	<b>18</b>	<b>4%</b>	<b>9</b>	<b>2%</b>
Community Engagement & SNAP	99	86%	16	14%	0	0%	0	0%	2	2%
Head Start	125	91%	2	1%	4	3%	13	9%	4	3%
Energy Assistance	170	75%	49	22%	3	1%	4	2%	3	1%
Energy Conservation	22	88%	5	20%	0	0%	1	4%	0	0%
<b>Web survey</b>										
All opt-in respondents	38	86%	3	7%	0	0%	2	5%	1	2%
<b>Race / Ethnicity</b>										
African American or Black	104	84%	12	10%	2	2%	6	5%	2	2%
African or African-born	43	98%	1	2%	1	2%	1	2%	2	5%
American Indian or Native American	29	94%	2	6%	0	0%	1	3%	1	3%
Asian or Asian American	90	90%	5	5%	1	1%	5	5%	1	1%
Latino or Hispanic	36	92%	2	5%	0	0%	0	0%	1	3%
White	192	76%	57	22%	4	2%	8	3%	4	2%
Other	12	100%	0	0%	0	0%	0	0%	0	0%
<b>Age</b>										
18-24	19	83%	2	9%	0	0%	1	4%	3	13%
25-34	106	83%	15	12%	3	2%	7	5%	2	2%
35-44	111	90%	8	7%	1	1%	9	7%	2	2%
45-54	65	82%	12	15%	2	3%	1	1%	1	1%
55-64	64	78%	15	18%	1	1%	2	2%	1	1%
65 and older	75	77%	22	23%	0	0%	0	0%	0	0%
<b>Gender</b>										
Female	356	83%	53	12%	5	1%	20	5%	9	2%
Male	91	81%	22	20%	2	2%	0	0%	1	1%
<b>Home language</b>										
English	240	78%	55	18%	5	2%	12	4%	6	2%
Hmong	29	94%	1	3%	0	0%	1	3%	0	0%
Karen	27	96%	0	0%	1	4%	2	7%	1	4%
Spanish	15	94%	0	0%	0	0%	0	0%	0	0%
Other language	46	96%	0	0%	1	2%	2	4%	2	4%
<b>Child status</b>										
No children	157	78%	43	21%	1	0%	2	1%	1	0%
Single parent, 1-2 children	61	85%	5	7%	1	1%	5	7%	2	3%
Single parent, 3+ children	35	81%	4	9%	1	2%	3	7%	1	2%
Partnered parent, 1-2 children	87	85%	8	8%	3	3%	6	6%	5	5%
Partnered parent, 3+ children	95	87%	14	13%	0	0%	4	4%	1	1%
<b>Poverty status</b>										
Less than 100% of poverty line	261	88%	25	8%	4	1%	16	5%	9	3%
100% to less than 125% of poverty line	82	79%	20	19%	1	1%	3	3%	0	0%
125% to 200% of poverty line	65	76%	22	26%	1	1%	0	0%	0	0%
Above 200% of the poverty line	10	62%	3	19%	0	0%	1	6%	0	0%
<b>Geographic area</b>										
Ramsey County (includes Saint Paul)	398	93%	8	2%	7	2%	15	4%	9	2%
Saint Paul	301	93%	5	2%	4	1%	14	4%	9	3%
Washington County	10	15%	62	91%	0	0%	2	3%	0	0%

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**19. Community organizations you/others in your household are involved with/receiving services from.**

	Lifetrack		Salvation Army		Catholic Charities		Neighborhood House		Hallie Q. Brown Community Center	
	N	%	N	%	N	%	N	%	N	%
<b>All Community Action participants</b>	<b>4</b>	<b>1%</b>	<b>34</b>	<b>7%</b>	<b>10</b>	<b>2%</b>	<b>16</b>	<b>3%</b>	<b>9</b>	<b>2%</b>
Community Engagement & SNAP	0	0%	4	3%	1	1%	0	0%	3	3%
Head Start	3	2%	11	8%	2	1%	7	5%	1	1%
Energy Assistance	1	0%	17	7%	6	3%	6	3%	5	2%
Energy Conservation	0	0%	2	8%	1	4%	3	12%	0	0%
<b>Web survey</b>										
All opt-in respondents	0	0%	4	9%	0	0%	3	7%	0	0%
<b>Race / Ethnicity</b>										
African American or Black	1	1%	13	10%	4	3%	2	2%	5	4%
African or African-born	0	0%	0	0%	0	0%	0	0%	0	0%
American Indian or Native American	0	0%	6	19%	0	0%	1	3%	1	3%
Asian or Asian American	1	1%	7	7%	0	0%	7	7%	0	0%
Latino or Hispanic	0	0%	2	5%	1	3%	4	10%	2	5%
White	2	1%	17	7%	6	2%	6	2%	3	1%
Other	0	0%	2	17%	0	0%	0	0%	0	0%
<b>Age</b>										
18-24	0	0%	1	4%	0	0%	0	0%	0	0%
25-34	4	3%	11	9%	3	2%	4	3%	1	1%
35-44	0	0%	8	7%	0	0%	7	6%	1	1%
45-54	0	0%	7	9%	2	3%	4	5%	3	4%
55-64	0	0%	8	10%	3	4%	3	4%	2	2%
65 and older	0	0%	3	3%	2	2%	1	1%	2	2%
<b>Gender</b>										
Female	4	1%	31	7%	7	2%	16	4%	9	2%
Male	0	0%	6	5%	3	3%	1	1%	0	0%
<b>Home language</b>										
English	3	1%	24	8%	8	3%	7	2%	7	2%
Hmong	1	3%	3	10%	0	0%	2	6%	0	0%
Karen	0	0%	1	4%	0	0%	2	7%	0	0%
Spanish	0	0%	0	0%	0	0%	2	12%	0	0%
Other language	0	0%	2	4%	0	0%	0	0%	0	0%
<b>Child status</b>										
No children	0	0%	13	6%	7	3%	3	1%	6	3%
Single parent, 1-2 children	1	1%	7	10%	2	3%	3	4%	1	1%
Single parent, 3+ children	1	2%	4	9%	1	2%	1	2%	0	0%
Partnered parent, 1-2 children	0	0%	4	4%	0	0%	7	7%	1	1%
Partnered parent, 3+ children	2	2%	8	7%	0	0%	4	4%	1	1%
<b>Poverty status</b>										
Less than 100% of poverty line	3	1%	22	7%	4	1%	14	5%	8	3%
100% to less than 125% of poverty line	1	1%	6	6%	1	1%	2	2%	0	0%
125% to 200% of poverty line	0	0%	4	5%	1	1%	2	2%	1	1%
Above 200% of the poverty line	0	0%	2	12%	2	12%	0	0%	0	0%
<b>Geographic area</b>										
Ramsey County (includes Saint Paul)	3	1%	32	7%	10	2%	16	4%	8	2%
Saint Paul	3	1%	24	7%	7	2%	13	4%	8	2%
Washington County	1	1%	2	3%	0	0%	0	0%	0	0%

# CAPRW 2015 Needs Assessment Client Survey

## Demographics

### 19. Community organizations you/others in your household are involved with/receiving services from.

	Keystone Community Services		Merrick Community Services		Total
	N	%	N	%	N
<b>All Community Action participants</b>	<b>34</b>	<b>7%</b>	<b>16</b>	<b>3%</b>	<b>660</b>
Community Engagement & SNAP	7	6%	1	1%	168
Head Start	10	7%	5	4%	150
Energy Assistance	16	7%	10	4%	294
Energy Conservation	1	4%	0	0%	48
<b>Web survey</b>					
All opt-in respondents	1	2%	3	7%	48
<b>Race / Ethnicity</b>					
African American or Black	12	10%	8	6%	153
African or African-born	1	2%	0	0%	51
American Indian or Native American	1	3%	2	6%	35
Asian or Asian American	8	8%	1	1%	113
Latino or Hispanic	2	5%	1	3%	52
White	12	5%	9	4%	353
Other	2	17%	0	0%	17
<b>Age</b>					
18-24	1	4%	1	4%	29
25-34	9	7%	3	2%	144
35-44	6	5%	5	4%	147
45-54	8	10%	3	4%	105
55-64	6	7%	4	5%	111
65 and older	5	5%	3	3%	152
<b>Gender</b>					
Female	29	7%	17	4%	547
Male	5	4%	2	2%	150
<b>Home language</b>					
English	24	8%	13	4%	403
Hmong	3	10%	1	3%	37
Karen	1	4%	0	0%	29
Spanish	0	0%	1	6%	22
Other language	3	6%	0	0%	50
<b>Child status</b>					
No children	16	8%	7	3%	302
Single parent, 1-2 children	6	8%	3	4%	87
Single parent, 3+ children	3	7%	1	2%	47
Partnered parent, 1-2 children	4	4%	5	5%	128
Partnered parent, 3+ children	6	6%	2	2%	122
<b>Poverty status</b>					
Less than 100% of poverty line	26	9%	8	3%	355
100% to less than 125% of poverty line	3	3%	6	6%	135
125% to 200% of poverty line	3	4%	3	4%	132
Above 200% of the poverty line	1	6%	1	6%	31
<b>Geographic area</b>					
Ramsey County (includes Saint Paul)	33	8%	16	4%	553
Saint Paul	26	8%	15	5%	394
Washington County	1	1%	0	0%	91

**CAPRW 2015 Needs Assessment Client Survey  
Demographics**

**19. I am currently involved with or receiving services from other organizations or agencies that are not listed here. These organizations or agencies are:**

	<b>N</b>	<b>%</b>
Energy Assistance	16	15.2%
Food Assistance	13	12.4%
Medical Assistance	10	9.5%
People Inc.	4	3.8%
Housing Assistance	3	2.9%
X-cel Energy - Power On	3	2.9%
Adult Rehabilitation Mental Health Services (ARMHS)	3	2.9%
Guild Program Dakota County	2	1.9%
Family Support Services INC	2	1.9%
Second Harvest	2	1.9%
Council of Churches	2	1.9%
Energy CENTS Coalition	2	1.9%
Vietnamese Social Services of Minnesota	2	1.9%
Tubman Chrysalis Center	2	1.9%
OPTAGE (Meals on Wheels)	2	1.9%
Lutheran Social Service of Minnesota	2	1.9%
Hmong American Partnership	2	1.9%
Job/employment Assistance	1	1.0%
Financial Assistance	1	1.0%
Iowa Human Services	1	1.0%
Canvas Health	1	1.0%
Saint Paul Public Housing	1	1.0%
Dakota County	1	1.0%
Daily Work program	1	1.0%
Twin Cities Rise	1	1.0%
Neighborhood Energy Connection (NEC)	1	1.0%
Payne Phalen Elder block nurse program (PPE)	1	1.0%
White Bear Food Shelf	1	1.0%
Hmong Home Health	1	1.0%
WIC	1	1.0%
Genesys Works	1	1.0%
College Possible	1	1.0%
Breakthrough Twin Cities	1	1.0%
Douglas County	1	1.0%
Nutrition Assistance Program for Seniors (NAPS)	1	1.0%

**CAPRW 2015 Needs Assessment Client Survey  
Demographics**

**19. I am currently involved with or receiving services from other organizations or agencies that are not listed here. These organizations or agencies are:**

	<b>N</b>	<b>%</b>
Project Success	1	1.0%
Abbey Care	1	1.0%
Fare For All	1	1.0%
Ujamaa	1	1.0%
Family Assets for Independence (FAIM)	1	1.0%
East Suburban Resources	1	1.0%
Neighborhood Development Center (NDC)	1	1.0%
Century Links	1	1.0%
LifeLine	1	1.0%
Tatyana Soroka	1	1.0%
Veteran Affairs Supportive Housing (VASH)	1	1.0%
Pike Lake Center	1	1.0%
New Brighton Food Shelf	1	1.0%
Life Wireless	1	1.0%
Dicapitados Abrientose Caminos (DAC)	1	1.0%
St. Paul Division of Work	1	1.0%
Department of Indian Work	1	1.0%
Minnesota Aids Project (MAP)	1	1.0%
Orion Corporation	1	1.0%
Intrepid	1	1.0%
USA Home Help	1	1.0%
Life Fountain	1	1.0%
HopeCare	1	1.0%
American Legion	1	1.0%
AARP	1	1.0%
Disability Link	1	1.0%
Episcopal Church Home	1	1.0%
Metro Mobility	1	1.0%
Life Medical	1	1.0%
American Indian Family Center	1	1.0%
Vadnais Heights Food Shelf	1	1.0%
Think Small	1	1.0%
Prepare and Prosper (Accountability MN)	1	1.0%
Phoenix Independent Living Services	1	1.0%
Model Cities of St. Paul, Inc.	1	1.0%

**CAPRW 2015 Needs Assessment Client Survey**  
**Demographics**

**19. I am currently involved with or receiving services from other organizations or agencies that are not listed here. These organizations or agencies are:**

	<b>N</b>	<b>%</b>
Minnesota Center for Psychology	1	1.0%
Karen Organization of Minnesota	1	1.0%
Goodwill Easter Seals	1	1.0%
Family Pathways	1	1.0%
Dignity Center (Minneapolis)	1	1.0%
Community Action – Hennepin County	1	1.0%
Boy Scouts	1	1.0%
Other	1	1.0%
<b>N of respondents</b>	<b>105</b>	<b>100.0%</b>

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

### 1A. Do you, or anyone in your household, need or currently receive the following service: INTERNET ACCESS?

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>360</b>	<b>56%</b>	<b>136</b>	<b>21%</b>	<b>145</b>	<b>23%</b>	<b>641</b>
Community Engagement & SNAP	84	52%	31	19%	45	28%	160
Head Start	91	61%	39	26%	18	12%	148
Energy Assistance	155	54%	61	21%	70	24%	286
Energy Conservation	30	64%	5	11%	12	26%	47
<b>Web survey</b>							
All opt-in respondents	52	72%	9	12%	11	15%	72
<b>Race / Ethnicity</b>							
African American or Black	80	54%	40	27%	29	19%	149
African or African-born	28	57%	11	22%	10	20%	49
American Indian or Native American	19	56%	10	29%	5	15%	34
Asian or Asian American	81	70%	17	15%	17	15%	115
Latino or Hispanic	24	45%	18	34%	11	21%	53
White	202	58%	62	18%	87	25%	351
Other	6	40%	4	27%	5	33%	15
<b>Age</b>							
18-24	20	69%	5	17%	4	14%	29
25-34	103	68%	31	21%	17	11%	151
35-44	98	64%	33	22%	21	14%	152
45-54	62	61%	25	25%	15	15%	102
55-64	47	44%	29	27%	32	30%	108
65 and older	64	44%	20	14%	62	42%	146
<b>Gender</b>							
Female	320	59%	103	19%	122	22%	545
Male	83	55%	39	26%	29	19%	151
<b>Home language</b>							
English	215	55%	83	21%	91	23%	389
Hmong	28	76%	6	16%	3	8%	37
Karen	21	72%	4	14%	4	14%	29
Spanish	13	54%	8	33%	3	12%	24
Other language	25	51%	12	24%	12	24%	49
<b>Child status</b>							
No children	129	43%	61	20%	108	36%	298
Single parent, 1-2 children	57	66%	18	21%	11	13%	86
Single parent, 3+ children	29	60%	14	29%	5	10%	48
Partnered parent, 1-2 children	97	73%	27	20%	8	6%	132
Partnered parent, 3+ children	87	70%	21	17%	16	13%	124
<b>Poverty status</b>							
Less than 100% of poverty line	217	62%	77	22%	57	16%	351
100% to less than 125% of poverty line	70	53%	31	23%	31	23%	132
125% to 200% of poverty line	67	52%	24	19%	38	29%	129
Above 200% of the poverty line	30	73%	2	5%	9	22%	41
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	298	55%	119	22%	120	22%	537
Saint Paul	219	57%	82	21%	81	21%	382
Washington County	53	60%	15	17%	20	23%	88

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

**1B. Do you, or anyone in your household, need or currently receive the following service: BUDGETING OR LEARNING HOW TO MANAGE MONEY, REPAIRING YOUR CREDIT, OR STARTING A SAVINGS PLAN?**

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>106</b>	<b>17%</b>	<b>173</b>	<b>27%</b>	<b>357</b>	<b>56%</b>	<b>636</b>
Community Engagement & SNAP	26	16%	36	22%	99	61%	161
Head Start	33	23%	45	31%	68	47%	146
Energy Assistance	40	14%	86	30%	158	56%	284
Energy Conservation	7	16%	6	13%	32	71%	45
<b>Web survey</b>							
All opt-in respondents	15	21%	26	36%	31	43%	72
<b>Race / Ethnicity</b>							
African American or Black	29	20%	55	37%	64	43%	148
African or African-born	14	27%	10	20%	27	53%	51
American Indian or Native American	5	14%	19	53%	12	33%	36
Asian or Asian American	28	25%	34	30%	52	46%	114
Latino or Hispanic	8	16%	20	41%	21	43%	49
White	40	11%	81	23%	231	66%	352
Other	3	19%	6	38%	7	44%	16
<b>Age</b>							
18-24	5	17%	11	38%	13	45%	29
25-34	40	26%	55	36%	56	37%	151
35-44	30	20%	47	31%	74	49%	151
45-54	17	17%	31	31%	52	52%	100
55-64	9	8%	30	28%	69	64%	108
65 and older	12	8%	20	14%	111	78%	143
<b>Gender</b>							
Female	95	18%	158	29%	289	53%	542
Male	21	14%	36	24%	93	62%	150
<b>Home language</b>							
English	66	17%	113	29%	211	54%	390
Hmong	9	25%	11	31%	16	44%	36
Karen	8	28%	6	21%	15	52%	29
Spanish	4	19%	7	33%	10	48%	21
Other language	7	15%	14	29%	27	56%	48
<b>Child status</b>							
No children	25	8%	66	22%	206	69%	297
Single parent, 1-2 children	14	16%	34	40%	37	44%	85
Single parent, 3+ children	15	31%	12	25%	21	44%	48
Partnered parent, 1-2 children	34	26%	52	40%	44	34%	130
Partnered parent, 3+ children	26	21%	31	25%	66	54%	123
<b>Poverty status</b>							
Less than 100% of poverty line	69	20%	108	31%	171	49%	348
100% to less than 125% of poverty line	21	16%	32	25%	76	59%	129
125% to 200% of poverty line	18	14%	32	25%	77	61%	127
Above 200% of the poverty line	4	9%	11	26%	28	65%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	86	16%	150	28%	298	56%	534
Saint Paul	73	19%	109	29%	198	52%	380
Washington County	15	17%	19	22%	52	60%	86

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

### 1C. Do you, or anyone in your household, need or currently receive the following service: DOING HOUSEHOLD CHORES OR GETTING REPAIRS ON YOUR HOME?

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>121</b>	<b>19%</b>	<b>202</b>	<b>31%</b>	<b>319</b>	<b>50%</b>	<b>642</b>
Community Engagement & SNAP	16	10%	64	40%	82	51%	162
Head Start	42	28%	30	20%	76	51%	148
Energy Assistance	49	17%	92	32%	144	51%	285
Energy Conservation	14	30%	16	34%	17	36%	47
<b>Web survey</b>							
All opt-in respondents	14	19%	16	22%	42	58%	72
<b>Race / Ethnicity</b>							
African American or Black	31	20%	34	22%	88	58%	153
African or African-born	12	23%	11	21%	29	56%	52
American Indian or Native American	9	25%	9	25%	18	50%	36
Asian or Asian American	38	33%	25	22%	51	45%	114
Latino or Hispanic	11	22%	20	39%	20	39%	51
White	40	11%	138	39%	174	49%	352
Other	4	25%	5	31%	7	44%	16
<b>Age</b>							
18-24	12	41%	4	14%	13	45%	29
25-34	40	26%	35	23%	76	50%	151
35-44	35	23%	44	29%	73	48%	152
45-54	23	22%	29	28%	51	50%	103
55-64	8	7%	47	42%	56	50%	111
65 and older	10	7%	54	38%	79	55%	143
<b>Gender</b>							
Female	112	20%	171	31%	266	48%	549
Male	20	13%	44	30%	85	57%	149
<b>Home language</b>							
English	70	18%	129	33%	194	49%	393
Hmong	16	43%	6	16%	15	41%	37
Karen	8	30%	5	19%	14	52%	27
Spanish	5	22%	7	30%	11	48%	23
Other language	6	12%	12	25%	30	62%	48
<b>Child status</b>							
No children	26	9%	115	39%	157	53%	298
Single parent, 1-2 children	20	23%	19	22%	47	55%	86
Single parent, 3+ children	13	27%	11	22%	25	51%	49
Partnered parent, 1-2 children	36	27%	36	27%	62	46%	134
Partnered parent, 3+ children	35	28%	33	27%	55	45%	123
<b>Poverty status</b>							
Less than 100% of poverty line	95	27%	97	28%	160	45%	352
100% to less than 125% of poverty line	19	14%	42	31%	73	54%	134
125% to 200% of poverty line	11	9%	52	41%	63	50%	126
Above 200% of the poverty line	3	7%	15	35%	25	58%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	104	19%	164	30%	270	50%	538
Saint Paul	82	21%	102	27%	200	52%	384
Washington County	12	14%	34	39%	42	48%	88

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

### 1D. Do you, or anyone in your household, need or currently receive the following service: MAKING YOUR HOME MORE ENERGY EFFICIENT?

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>119</b>	<b>18%</b>	<b>208</b>	<b>32%</b>	<b>318</b>	<b>49%</b>	<b>645</b>
Community Engagement & SNAP	21	13%	58	35%	85	52%	164
Head Start	34	23%	50	33%	66	44%	150
Energy Assistance	48	17%	92	32%	146	51%	286
Energy Conservation	16	36%	8	18%	21	47%	45
<b>Web survey</b>							
All opt-in respondents	8	11%	23	32%	41	57%	72
<b>Race / Ethnicity</b>							
African American or Black	23	15%	48	31%	83	54%	154
African or African-born	11	21%	18	35%	23	44%	52
American Indian or Native American	2	6%	17	49%	16	46%	35
Asian or Asian American	34	30%	39	34%	41	36%	114
Latino or Hispanic	10	19%	23	44%	19	37%	52
White	47	13%	111	31%	195	55%	353
Other	4	25%	6	38%	6	38%	16
<b>Age</b>							
18-24	7	24%	13	45%	9	31%	29
25-34	29	19%	60	39%	64	42%	153
35-44	36	24%	49	32%	68	44%	153
45-54	19	18%	35	34%	49	48%	103
55-64	9	8%	35	32%	65	60%	109
65 and older	21	14%	34	23%	91	62%	146
<b>Gender</b>							
Female	99	18%	174	32%	276	50%	549
Male	25	16%	52	34%	76	50%	153
<b>Home language</b>							
English	60	15%	139	35%	195	49%	394
Hmong	13	35%	10	27%	14	38%	37
Karen	8	28%	9	31%	12	41%	29
Spanish	6	25%	9	38%	9	38%	24
Other language	12	25%	13	27%	23	48%	48
<b>Child status</b>							
No children	33	11%	85	28%	182	61%	300
Single parent, 1-2 children	18	21%	29	34%	39	45%	86
Single parent, 3+ children	8	16%	18	37%	23	47%	49
Partnered parent, 1-2 children	32	24%	53	39%	50	37%	135
Partnered parent, 3+ children	29	23%	44	35%	51	41%	124
<b>Poverty status</b>							
Less than 100% of poverty line	71	20%	122	35%	160	45%	353
100% to less than 125% of poverty line	18	14%	42	32%	72	55%	132
125% to 200% of poverty line	21	16%	43	33%	66	51%	130
Above 200% of the poverty line	5	12%	11	26%	26	62%	42
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	100	18%	178	33%	265	49%	543
Saint Paul	82	21%	123	32%	183	47%	388
Washington County	15	17%	27	31%	44	51%	86

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

### 1E. Do you, or anyone in your household, need or currently receive the following service: LEARNING ABOUT RESIDENTS' AND LANDLORDS' RIGHTS AND RESPONSIBILITIES?

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>91</b>	<b>14%</b>	<b>146</b>	<b>23%</b>	<b>405</b>	<b>63%</b>	<b>642</b>
Community Engagement & SNAP	14	9%	36	22%	111	69%	161
Head Start	37	25%	51	34%	61	41%	149
Energy Assistance	38	13%	53	19%	194	68%	285
Energy Conservation	2	4%	6	13%	39	83%	47
<b>Web survey</b>							
All opt-in respondents	11	15%	17	24%	43	61%	71
<b>Race / Ethnicity</b>							
African American or Black	34	22%	40	26%	78	51%	152
African or African-born	11	22%	15	29%	25	49%	51
American Indian or Native American	5	15%	13	38%	16	47%	34
Asian or Asian American	27	23%	34	30%	54	47%	115
Latino or Hispanic	9	18%	18	35%	24	47%	51
White	24	7%	57	16%	270	77%	351
Other	3	19%	5	31%	8	50%	16
<b>Age</b>							
18-24	5	17%	13	45%	11	38%	29
25-34	30	20%	49	32%	73	48%	152
35-44	32	21%	31	20%	90	59%	153
45-54	14	13%	25	24%	65	62%	104
55-64	8	7%	21	19%	81	74%	110
65 and older	8	6%	22	16%	111	79%	141
<b>Gender</b>							
Female	79	15%	124	23%	341	63%	544
Male	19	12%	36	24%	97	64%	152
<b>Home language</b>							
English	48	12%	85	22%	258	66%	391
Hmong	11	30%	8	22%	18	49%	37
Karen	10	34%	10	34%	9	31%	29
Spanish	4	17%	6	26%	13	57%	23
Other language	14	29%	15	31%	19	40%	48
<b>Child status</b>							
No children	18	6%	54	18%	223	76%	295
Single parent, 1-2 children	14	16%	29	33%	44	51%	87
Single parent, 3+ children	11	23%	12	25%	25	52%	48
Partnered parent, 1-2 children	23	17%	43	32%	67	50%	133
Partnered parent, 3+ children	30	24%	22	18%	73	58%	125
<b>Poverty status</b>							
Less than 100% of poverty line	64	18%	96	27%	192	55%	352
100% to less than 125% of poverty line	13	10%	23	18%	94	72%	130
125% to 200% of poverty line	13	10%	24	19%	90	71%	127
Above 200% of the poverty line	2	5%	9	21%	32	74%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	83	15%	126	23%	332	61%	541
Saint Paul	70	18%	94	24%	220	57%	384
Washington County	6	7%	17	20%	63	73%	86

**CAPRW 2015 Needs Assessment Client Survey**

**All Survey Items**

**1F. Do you, or anyone in your household, need or currently receive the following service:  
PREVENTING HOME FORECLOSURE OR EVICTION?**

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>51</b>	<b>8%</b>	<b>78</b>	<b>12%</b>	<b>514</b>	<b>80%</b>	<b>643</b>
Community Engagement & SNAP	6	4%	16	10%	140	86%	162
Head Start	19	13%	33	22%	95	65%	147
Energy Assistance	23	8%	23	8%	242	84%	288
Energy Conservation	3	7%	6	13%	37	80%	46
<b>Web survey</b>							
All opt-in respondents	5	7%	9	12%	58	81%	72
<b>Race / Ethnicity</b>							
African American or Black	18	12%	26	17%	108	71%	152
African or African-born	6	12%	11	22%	34	67%	51
American Indian or Native American	2	6%	5	14%	29	81%	36
Asian or Asian American	17	15%	18	16%	79	69%	114
Latino or Hispanic	2	4%	8	16%	41	80%	51
White	12	3%	23	6%	319	90%	354
Other	2	12%	4	25%	10	62%	16
<b>Age</b>							
18-24	2	7%	7	25%	19	68%	28
25-34	17	11%	31	20%	104	68%	152
35-44	14	9%	19	12%	119	78%	152
45-54	10	10%	14	14%	79	77%	103
55-64	4	4%	8	7%	98	89%	110
65 and older	5	3%	5	3%	135	93%	145
<b>Gender</b>							
Female	43	8%	63	12%	441	81%	547
Male	10	7%	22	14%	121	79%	153
<b>Home language</b>							
English	26	7%	43	11%	326	83%	395
Hmong	8	22%	4	11%	24	67%	36
Karen	4	14%	4	14%	21	72%	29
Spanish	1	4%	3	13%	19	83%	23
Other language	8	17%	12	26%	27	57%	47
<b>Child status</b>							
No children	12	4%	15	5%	275	91%	302
Single parent, 1-2 children	11	13%	17	20%	59	68%	87
Single parent, 3+ children	7	15%	6	12%	35	73%	48
Partnered parent, 1-2 children	8	6%	29	22%	96	72%	133
Partnered parent, 3+ children	14	11%	19	15%	90	73%	123
<b>Poverty status</b>							
Less than 100% of poverty line	31	9%	55	16%	265	75%	351
100% to less than 125% of poverty line	8	6%	11	8%	114	86%	133
125% to 200% of poverty line	9	7%	10	8%	111	85%	130
Above 200% of the poverty line	2	5%	5	12%	36	84%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	44	8%	70	13%	426	79%	540
Saint Paul	39	10%	51	13%	295	77%	385
Washington County	5	6%	5	6%	77	89%	87

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

### 1G. Do you, or anyone in your household, need or currently receive the following service: GETTING A LOAN TO BUY A HOUSE?

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>32</b>	<b>5%</b>	<b>134</b>	<b>21%</b>	<b>474</b>	<b>74%</b>	<b>640</b>
Community Engagement & SNAP	10	6%	35	22%	116	72%	161
Head Start	10	7%	47	32%	89	61%	146
Energy Assistance	8	3%	49	17%	229	80%	286
Energy Conservation	4	9%	3	6%	40	85%	47
<b>Web survey</b>							
All opt-in respondents	2	3%	21	30%	48	68%	71
<b>Race / Ethnicity</b>							
African American or Black	14	9%	47	31%	90	60%	151
African or African-born	1	2%	17	33%	34	65%	52
American Indian or Native American	0	0%	18	50%	18	50%	36
Asian or Asian American	9	8%	29	26%	74	66%	112
Latino or Hispanic	2	4%	12	24%	37	73%	51
White	8	2%	54	15%	291	82%	353
Other	2	12%	6	38%	8	50%	16
<b>Age</b>							
18-24	2	7%	9	32%	17	61%	28
25-34	13	9%	56	37%	83	55%	152
35-44	9	6%	39	26%	101	68%	149
45-54	5	5%	21	20%	78	75%	104
55-64	4	4%	18	17%	86	80%	108
65 and older	0	0%	6	4%	139	96%	145
<b>Gender</b>							
Female	27	5%	122	22%	395	73%	544
Male	6	4%	27	18%	118	78%	151
<b>Home language</b>							
English	20	5%	82	21%	290	74%	392
Hmong	2	6%	11	31%	23	64%	36
Karen	1	4%	6	22%	20	74%	27
Spanish	1	4%	4	17%	18	78%	23
Other language	3	6%	17	35%	29	59%	49
<b>Child status</b>							
No children	5	2%	30	10%	263	88%	298
Single parent, 1-2 children	6	7%	29	33%	52	60%	87
Single parent, 3+ children	5	10%	19	39%	25	51%	49
Partnered parent, 1-2 children	8	6%	41	31%	82	63%	131
Partnered parent, 3+ children	9	7%	30	25%	83	68%	122
<b>Poverty status</b>							
Less than 100% of poverty line	23	7%	84	24%	240	69%	347
100% to less than 125% of poverty line	5	4%	23	18%	103	79%	131
125% to 200% of poverty line	5	4%	22	17%	102	79%	129
Above 200% of the poverty line	0	0%	11	26%	32	74%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	28	5%	114	21%	397	74%	539
Saint Paul	20	5%	95	25%	266	70%	381
Washington County	3	4%	17	20%	65	76%	85

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

**1H. Do you, or anyone in your household, need or currently receive the following service:  
FINDING RENTAL HOUSING THAT YOU CAN AFFORD AND IS SUITABLE FOR YOU AND  
YOUR FAMILY?**

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>64</b>	<b>10%</b>	<b>163</b>	<b>26%</b>	<b>411</b>	<b>64%</b>	<b>638</b>
Community Engagement & SNAP	11	7%	40	25%	108	68%	159
Head Start	26	18%	57	39%	64	44%	147
Energy Assistance	27	9%	63	22%	196	69%	286
Energy Conservation	0	0%	3	7%	43	93%	46
<b>Web survey</b>							
All opt-in respondents	8	11%	26	37%	36	51%	70
<b>Race / Ethnicity</b>							
African American or Black	27	18%	54	36%	70	46%	151
African or African-born	10	20%	20	39%	21	41%	51
American Indian or Native American	5	15%	14	41%	15	44%	34
Asian or Asian American	15	13%	31	28%	66	59%	112
Latino or Hispanic	7	14%	16	31%	28	55%	51
White	17	5%	73	21%	262	74%	352
Other	3	20%	5	33%	7	47%	15
<b>Age</b>							
18-24	4	14%	15	54%	9	32%	28
25-34	22	15%	53	35%	76	50%	151
35-44	23	15%	43	28%	85	56%	151
45-54	10	10%	20	19%	74	71%	104
55-64	5	5%	26	24%	76	71%	107
65 and older	5	4%	23	16%	114	80%	142
<b>Gender</b>							
Female	60	11%	147	27%	335	62%	542
Male	10	7%	35	23%	106	70%	151
<b>Home language</b>							
English	38	10%	100	26%	254	65%	392
Hmong	3	8%	13	36%	20	56%	36
Karen	5	19%	6	22%	16	59%	27
Spanish	3	13%	7	30%	13	57%	23
Other language	14	29%	14	29%	21	43%	49
<b>Child status</b>							
No children	19	6%	51	17%	226	76%	296
Single parent, 1-2 children	13	15%	32	38%	40	47%	85
Single parent, 3+ children	9	19%	14	29%	25	52%	48
Partnered parent, 1-2 children	16	12%	51	38%	67	50%	134
Partnered parent, 3+ children	10	8%	36	30%	75	62%	121
<b>Poverty status</b>							
Less than 100% of poverty line	48	14%	97	28%	199	58%	344
100% to less than 125% of poverty line	8	6%	35	26%	90	68%	133
125% to 200% of poverty line	4	3%	35	27%	89	70%	128
Above 200% of the poverty line	1	2%	10	23%	32	74%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	59	11%	138	26%	338	63%	535
Saint Paul	46	12%	104	27%	230	61%	380
Washington County	3	3%	22	25%	62	71%	87

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

### 11. Do you, or anyone in your household, need or currently receive the following service: PAYING FOR UTILITIES FOR YOUR HOME OR APARTMENT?

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>289</b>	<b>45%</b>	<b>188</b>	<b>29%</b>	<b>162</b>	<b>25%</b>	<b>639</b>
Community Engagement & SNAP	59	36%	47	29%	57	35%	163
Head Start	61	43%	42	29%	40	28%	143
Energy Assistance	150	52%	89	31%	48	17%	287
Energy Conservation	19	41%	10	22%	17	37%	46
<b>Web survey</b>							
All opt-in respondents	19	27%	21	30%	31	44%	71
<b>Race / Ethnicity</b>							
African American or Black	62	41%	51	34%	38	25%	151
African or African-born	25	48%	18	35%	9	17%	52
American Indian or Native American	17	49%	12	34%	6	17%	35
Asian or Asian American	52	45%	35	30%	28	24%	115
Latino or Hispanic	26	52%	15	30%	9	18%	50
White	152	43%	93	27%	105	30%	350
Other	7	44%	5	31%	4	25%	16
<b>Age</b>							
18-24	7	25%	13	46%	8	29%	28
25-34	57	37%	47	31%	49	32%	153
35-44	71	48%	46	31%	30	20%	147
45-54	43	43%	35	35%	23	23%	101
55-64	49	44%	32	29%	31	28%	112
65 and older	72	49%	32	22%	42	29%	146
<b>Gender</b>							
Female	240	44%	156	29%	150	27%	546
Male	63	43%	48	32%	37	25%	148
<b>Home language</b>							
English	182	47%	118	30%	89	23%	389
Hmong	18	49%	13	35%	6	16%	37
Karen	14	50%	6	21%	8	29%	28
Spanish	10	45%	6	27%	6	27%	22
Other language	26	54%	11	23%	11	23%	48
<b>Child status</b>							
No children	137	46%	68	23%	92	31%	297
Single parent, 1-2 children	38	44%	29	33%	20	23%	87
Single parent, 3+ children	19	40%	17	35%	12	25%	48
Partnered parent, 1-2 children	49	37%	49	37%	34	26%	132
Partnered parent, 3+ children	55	45%	40	33%	27	22%	122
<b>Poverty status</b>							
Less than 100% of poverty line	152	43%	117	33%	81	23%	350
100% to less than 125% of poverty line	64	49%	32	24%	35	27%	131
125% to 200% of poverty line	56	44%	33	26%	39	30%	128
Above 200% of the poverty line	10	24%	10	24%	22	52%	42
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	239	45%	162	30%	134	25%	535
Saint Paul	174	46%	115	30%	93	24%	382
Washington County	43	49%	22	25%	23	26%	88

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

**1J. Do you, or anyone in your household, need or currently receive the following service:  
TRAINING, EDUCATION, OR LEARNING NEW SKILLS TO GET A JOB OR A JOB PROMOTION  
OR ADVANCEMENT?**

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>63</b>	<b>10%</b>	<b>182</b>	<b>28%</b>	<b>397</b>	<b>62%</b>	<b>642</b>
Community Engagement & SNAP	12	7%	47	29%	102	63%	161
Head Start	33	22%	54	36%	61	41%	148
Energy Assistance	14	5%	70	24%	203	71%	287
Energy Conservation	4	9%	11	24%	31	67%	46
<b>Web survey</b>							
All opt-in respondents	9	13%	21	30%	41	58%	71
<b>Race / Ethnicity</b>							
African American or Black	24	16%	53	35%	73	49%	150
African or African-born	9	18%	23	46%	18	36%	50
American Indian or Native American	5	14%	13	36%	18	50%	36
Asian or Asian American	16	14%	48	42%	50	44%	114
Latino or Hispanic	6	11%	14	26%	33	62%	53
White	21	6%	71	20%	263	74%	355
Other	3	20%	6	40%	6	40%	15
<b>Age</b>							
18-24	5	18%	12	43%	11	39%	28
25-34	30	20%	56	37%	66	43%	152
35-44	19	13%	57	38%	74	49%	150
45-54	12	12%	37	36%	55	53%	104
55-64	2	2%	24	22%	82	76%	108
65 and older	1	1%	12	8%	133	91%	146
<b>Gender</b>							
Female	61	11%	152	28%	335	61%	548
Male	11	7%	44	29%	95	63%	150
<b>Home language</b>							
English	33	8%	103	26%	255	65%	391
Hmong	4	11%	18	49%	15	41%	37
Karen	9	32%	7	25%	12	43%	28
Spanish	3	12%	8	33%	13	54%	24
Other language	8	17%	19	40%	21	44%	48
<b>Child status</b>							
No children	9	3%	47	16%	242	81%	298
Single parent, 1-2 children	14	16%	31	36%	42	48%	87
Single parent, 3+ children	11	22%	16	33%	22	45%	49
Partnered parent, 1-2 children	17	13%	58	44%	58	44%	133
Partnered parent, 3+ children	17	14%	48	39%	57	47%	122
<b>Poverty status</b>							
Less than 100% of poverty line	49	14%	113	32%	188	54%	350
100% to less than 125% of poverty line	8	6%	37	28%	85	65%	130
125% to 200% of poverty line	7	5%	30	23%	93	72%	130
Above 200% of the poverty line	2	5%	12	28%	29	67%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	53	10%	154	29%	331	62%	538
Saint Paul	43	11%	114	30%	226	59%	383
Washington County	7	8%	23	26%	58	66%	88

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

**1K. Do you, or anyone in your household, need or currently receive the following service: ACCESSING FINANCIAL BENEFITS FROM GOVERNMENT AGENCIES, SUCH AS FOOD SUPPORT (SNAP) OR DISABILITY BENEFITS?**

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>272</b>	<b>42%</b>	<b>135</b>	<b>21%</b>	<b>236</b>	<b>37%</b>	<b>643</b>
Community Engagement & SNAP	44	27%	46	28%	73	45%	163
Head Start	84	57%	13	9%	50	34%	147
Energy Assistance	134	47%	64	22%	88	31%	286
Energy Conservation	10	21%	12	26%	25	53%	47
<b>Web survey</b>							
All opt-in respondents	23	32%	11	15%	37	52%	71
<b>Race / Ethnicity</b>							
African American or Black	53	35%	27	18%	70	47%	150
African or African-born	23	44%	9	17%	20	38%	52
American Indian or Native American	16	46%	8	23%	11	31%	35
Asian or Asian American	65	57%	16	14%	34	30%	115
Latino or Hispanic	16	32%	13	26%	21	42%	50
White	140	39%	82	23%	133	37%	355
Other	8	50%	4	25%	4	25%	16
<b>Age</b>							
18-24	13	45%	3	10%	13	45%	29
25-34	73	48%	17	11%	62	41%	152
35-44	65	43%	26	17%	60	40%	151
45-54	41	40%	26	25%	36	35%	103
55-64	43	38%	29	26%	40	36%	112
65 and older	50	35%	40	28%	53	37%	143
<b>Gender</b>							
Female	228	42%	106	19%	214	39%	548
Male	63	42%	34	23%	53	35%	150
<b>Home language</b>							
English	163	42%	76	19%	152	39%	391
Hmong	25	68%	4	11%	8	22%	37
Karen	21	75%	1	4%	6	21%	28
Spanish	8	35%	4	17%	11	48%	23
Other language	30	61%	9	18%	10	20%	49
<b>Child status</b>							
No children	104	35%	83	28%	110	37%	297
Single parent, 1-2 children	46	52%	11	12%	31	35%	88
Single parent, 3+ children	20	42%	4	8%	24	50%	48
Partnered parent, 1-2 children	52	39%	26	19%	56	42%	134
Partnered parent, 3+ children	62	51%	18	15%	42	34%	122
<b>Poverty status</b>							
Less than 100% of poverty line	191	54%	52	15%	111	31%	354
100% to less than 125% of poverty line	48	37%	33	25%	49	38%	130
125% to 200% of poverty line	29	23%	34	27%	65	51%	128
Above 200% of the poverty line	3	7%	14	33%	26	60%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	240	44%	105	19%	196	36%	541
Saint Paul	180	47%	68	18%	136	35%	384
Washington County	28	33%	26	30%	32	37%	86

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

**1L. Do you, or anyone in your household, need or currently receive the following service:  
HELP STARTING YOUR OWN BUSINESS?**

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>25</b>	<b>4%</b>	<b>132</b>	<b>20%</b>	<b>492</b>	<b>76%</b>	<b>649</b>
Community Engagement & SNAP	11	7%	32	20%	120	74%	163
Head Start	4	3%	39	26%	106	71%	149
Energy Assistance	8	3%	53	18%	229	79%	290
Energy Conservation	2	4%	8	17%	37	79%	47
<b>Web survey</b>							
All opt-in respondents	6	8%	18	25%	47	66%	71
<b>Race / Ethnicity</b>							
African American or Black	14	9%	48	32%	90	59%	152
African or African-born	4	8%	16	31%	32	62%	52
American Indian or Native American	2	6%	14	39%	20	56%	36
Asian or Asian American	3	3%	27	23%	86	74%	116
Latino or Hispanic	0	0%	16	31%	35	69%	51
White	12	3%	48	13%	298	83%	358
Other	0	0%	5	33%	10	67%	15
<b>Age</b>							
18-24	1	3%	9	31%	19	66%	29
25-34	8	5%	46	30%	99	65%	153
35-44	9	6%	42	28%	101	66%	152
45-54	4	4%	25	24%	76	72%	105
55-64	6	5%	16	14%	89	80%	111
65 and older	1	1%	9	6%	135	93%	145
<b>Gender</b>							
Female	24	4%	105	19%	422	77%	551
Male	7	5%	39	25%	107	70%	153
<b>Home language</b>							
English	16	4%	82	21%	299	75%	397
Hmong	0	0%	9	24%	28	76%	37
Karen	1	3%	5	17%	23	79%	29
Spanish	0	0%	5	22%	18	78%	23
Other language	4	8%	12	25%	32	67%	48
<b>Child status</b>							
No children	8	3%	42	14%	252	83%	302
Single parent, 1-2 children	3	3%	20	23%	64	74%	87
Single parent, 3+ children	4	8%	11	22%	34	69%	49
Partnered parent, 1-2 children	11	8%	39	29%	84	63%	134
Partnered parent, 3+ children	5	4%	35	28%	84	68%	124
<b>Poverty status</b>							
Less than 100% of poverty line	16	5%	93	26%	245	69%	354
100% to less than 125% of poverty line	4	3%	22	17%	107	80%	133
125% to 200% of poverty line	6	5%	20	15%	105	80%	131
Above 200% of the poverty line	1	2%	8	19%	34	79%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	19	3%	109	20%	417	77%	545
Saint Paul	15	4%	82	21%	290	75%	387
Washington County	5	6%	17	19%	66	75%	88

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

**1M. Do you, or anyone in your household, need or currently receive the following service: LEGAL SERVICES, SUCH AS HELP WITH AN UNLAWFUL DETAINER, IMMIGRANT SERVICES, OR OTHER LEGAL ISSUES?**

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>28</b>	<b>4%</b>	<b>123</b>	<b>19%</b>	<b>491</b>	<b>76%</b>	<b>642</b>
Community Engagement & SNAP	3	2%	29	18%	130	80%	162
Head Start	16	11%	36	24%	97	65%	149
Energy Assistance	7	2%	52	18%	226	79%	285
Energy Conservation	2	4%	6	13%	38	83%	46
<b>Web survey</b>							
All opt-in respondents	0	0%	12	17%	57	83%	69
<b>Race / Ethnicity</b>							
African American or Black	8	5%	33	22%	110	73%	151
African or African-born	6	12%	12	23%	34	65%	52
American Indian or Native American	1	3%	12	34%	22	63%	35
Asian or Asian American	7	6%	18	16%	91	78%	116
Latino or Hispanic	3	6%	19	37%	29	57%	51
White	6	2%	59	17%	286	81%	351
Other	2	12%	3	19%	11	69%	16
<b>Age</b>							
18-24	1	4%	8	29%	19	68%	28
25-34	11	7%	30	20%	111	73%	152
35-44	8	5%	34	22%	111	73%	153
45-54	3	3%	19	18%	82	79%	104
55-64	2	2%	18	17%	88	81%	108
65 and older	2	1%	21	15%	120	84%	143
<b>Gender</b>							
Female	26	5%	96	18%	423	78%	545
Male	2	1%	33	22%	117	77%	152
<b>Home language</b>							
English	13	3%	71	18%	306	78%	390
Hmong	2	5%	5	14%	30	81%	37
Karen	4	14%	4	14%	21	72%	29
Spanish	1	4%	9	38%	14	58%	24
Other language	6	12%	13	27%	30	61%	49
<b>Child status</b>							
No children	4	1%	46	16%	245	83%	295
Single parent, 1-2 children	4	5%	21	24%	62	71%	87
Single parent, 3+ children	5	10%	13	27%	31	63%	49
Partnered parent, 1-2 children	7	5%	33	25%	94	70%	134
Partnered parent, 3+ children	7	6%	21	17%	96	77%	124
<b>Poverty status</b>							
Less than 100% of poverty line	20	6%	75	21%	257	73%	352
100% to less than 125% of poverty line	3	2%	24	18%	104	79%	131
125% to 200% of poverty line	2	2%	22	17%	103	81%	127
Above 200% of the poverty line	1	2%	4	9%	38	88%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	25	5%	103	19%	417	77%	545
Saint Paul	21	5%	78	20%	288	74%	387
Washington County	2	2%	17	21%	62	77%	81

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

**1N. Do you, or anyone in your household, need or currently receive the following service:  
DEALING WITH A CRIMINAL RECORD THAT LIMITS YOUR ACCESS TO HOUSING AND/OR  
EMPLOYMENT?**

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>17</b>	<b>3%</b>	<b>60</b>	<b>9%</b>	<b>568</b>	<b>88%</b>	<b>645</b>
Community Engagement & SNAP	4	2%	14	9%	145	89%	163
Head Start	6	4%	18	12%	121	83%	145
Energy Assistance	6	2%	25	9%	260	89%	291
Energy Conservation	1	2%	3	7%	42	91%	46
<b>Web survey</b>							
All opt-in respondents	1	1%	8	12%	60	87%	69
<b>Race / Ethnicity</b>							
African American or Black	7	5%	20	13%	124	82%	151
African or African-born	3	6%	3	6%	45	88%	51
American Indian or Native American	2	6%	6	17%	28	78%	36
Asian or Asian American	1	1%	13	11%	100	88%	114
Latino or Hispanic	1	2%	4	8%	45	90%	50
White	9	3%	31	9%	318	89%	358
Other	1	6%	0	0%	15	94%	16
<b>Age</b>							
18-24	1	3%	4	14%	24	83%	29
25-34	4	3%	21	14%	127	84%	152
35-44	3	2%	19	13%	128	85%	150
45-54	2	2%	8	8%	94	90%	104
55-64	4	4%	7	6%	99	90%	110
65 and older	3	2%	6	4%	138	94%	147
<b>Gender</b>							
Female	15	3%	55	10%	479	87%	549
Male	3	2%	10	7%	139	91%	152
<b>Home language</b>							
English	11	3%	38	10%	348	88%	397
Hmong	1	3%	3	8%	33	89%	37
Karen	0	0%	4	14%	24	86%	28
Spanish	0	0%	0	0%	22	100%	22
Other language	3	6%	6	12%	39	81%	48
<b>Child status</b>							
No children	6	2%	14	5%	283	93%	303
Single parent, 1-2 children	5	6%	15	17%	66	77%	86
Single parent, 3+ children	1	2%	8	17%	39	81%	48
Partnered parent, 1-2 children	5	4%	19	14%	109	82%	133
Partnered parent, 3+ children	0	0%	10	8%	112	92%	122
<b>Poverty status</b>							
Less than 100% of poverty line	13	4%	40	11%	297	85%	350
100% to less than 125% of poverty line	0	0%	5	4%	128	96%	133
125% to 200% of poverty line	2	2%	11	8%	118	90%	131
Above 200% of the poverty line	0	0%	4	9%	39	91%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	13	2%	50	9%	478	88%	541
Saint Paul	11	3%	38	10%	334	87%	383
Washington County	3	3%	9	10%	76	86%	88

**CAPRW 2015 Needs Assessment Client Survey**

**All Survey Items**

**10. Do you, or anyone in your household, need or currently receive the following service:  
GETTING A CAR OR GETTING REPAIRS ON YOUR CAR?**

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>64</b>	<b>10%</b>	<b>255</b>	<b>39%</b>	<b>331</b>	<b>51%</b>	<b>650</b>
Community Engagement & SNAP	16	10%	67	40%	84	50%	167
Head Start	25	17%	59	40%	65	44%	149
Energy Assistance	18	6%	114	40%	155	54%	287
Energy Conservation	5	11%	15	32%	27	57%	47
<b>Web survey</b>							
All opt-in respondents	6	9%	25	37%	36	54%	67
<b>Race / Ethnicity</b>							
African American or Black	21	14%	78	52%	52	34%	151
African or African-born	6	12%	25	49%	20	39%	51
American Indian or Native American	3	9%	20	57%	12	34%	35
Asian or Asian American	21	18%	29	25%	66	57%	116
Latino or Hispanic	5	9%	21	40%	27	51%	53
White	17	5%	135	38%	205	57%	357
Other	4	25%	7	44%	5	31%	16
<b>Age</b>							
18-24	2	7%	11	38%	16	55%	29
25-34	22	14%	64	42%	67	44%	153
35-44	17	11%	58	38%	77	51%	152
45-54	11	11%	47	47%	43	43%	101
55-64	9	8%	46	41%	56	50%	111
65 and older	6	4%	47	32%	95	64%	148
<b>Gender</b>							
Female	57	10%	216	39%	278	50%	551
Male	11	7%	57	38%	84	55%	152
<b>Home language</b>							
English	27	7%	177	45%	191	48%	395
Hmong	5	14%	8	22%	24	65%	37
Karen	11	38%	3	10%	15	52%	29
Spanish	2	8%	6	25%	16	67%	24
Other language	9	19%	17	35%	22	46%	48
<b>Child status</b>							
No children	15	5%	114	38%	174	57%	303
Single parent, 1-2 children	9	10%	43	50%	34	40%	86
Single parent, 3+ children	4	8%	23	47%	22	45%	49
Partnered parent, 1-2 children	23	17%	59	44%	51	38%	133
Partnered parent, 3+ children	17	14%	34	27%	73	59%	124
<b>Poverty status</b>							
Less than 100% of poverty line	46	13%	140	40%	167	47%	353
100% to less than 125% of poverty line	8	6%	55	41%	70	53%	133
125% to 200% of poverty line	9	7%	45	35%	76	58%	130
Above 200% of the poverty line	3	7%	15	36%	24	57%	42
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	54	10%	220	40%	271	50%	545
Saint Paul	49	13%	149	39%	189	49%	387
Washington County	5	6%	30	34%	54	61%	89

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

**1P. Do you, or anyone in your household, need or currently receive the following service:  
GETTING HEALTHY FOOD FOR THE PEOPLE IN YOUR HOME?**

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>132</b>	<b>21%</b>	<b>201</b>	<b>32%</b>	<b>304</b>	<b>48%</b>	<b>637</b>
Community Engagement & SNAP	25	16%	56	35%	78	49%	159
Head Start	46	31%	41	28%	60	41%	147
Energy Assistance	52	18%	97	34%	136	48%	285
Energy Conservation	9	20%	7	15%	30	65%	46
<b>Web survey</b>							
All opt-in respondents	11	16%	23	34%	34	50%	68
<b>Race / Ethnicity</b>							
African American or Black	30	20%	57	39%	61	41%	148
African or African-born	16	31%	12	23%	24	46%	52
American Indian or Native American	7	21%	12	36%	14	42%	33
Asian or Asian American	35	30%	40	35%	40	35%	115
Latino or Hispanic	11	22%	21	41%	19	37%	51
White	55	16%	98	28%	195	56%	348
Other	4	25%	7	44%	5	31%	16
<b>Age</b>							
18-24	7	24%	14	48%	8	28%	29
25-34	40	26%	44	29%	67	44%	151
35-44	30	20%	58	39%	60	41%	148
45-54	26	25%	36	34%	43	41%	105
55-64	14	13%	35	33%	58	54%	107
65 and older	21	15%	30	21%	91	64%	142
<b>Gender</b>							
Female	117	22%	172	32%	253	47%	542
Male	21	14%	47	32%	81	54%	149
<b>Home language</b>							
English	71	18%	128	33%	191	49%	390
Hmong	11	30%	13	35%	13	35%	37
Karen	13	46%	4	14%	11	39%	28
Spanish	5	22%	7	30%	11	48%	23
Other language	19	40%	15	31%	14	29%	48
<b>Child status</b>							
No children	36	12%	91	31%	167	57%	294
Single parent, 1-2 children	25	29%	27	31%	35	40%	87
Single parent, 3+ children	9	19%	11	23%	27	57%	47
Partnered parent, 1-2 children	36	27%	51	38%	46	35%	133
Partnered parent, 3+ children	31	25%	37	30%	55	45%	123
<b>Poverty status</b>							
Less than 100% of poverty line	87	25%	104	30%	159	45%	350
100% to less than 125% of poverty line	22	17%	50	38%	60	45%	132
125% to 200% of poverty line	15	12%	42	33%	69	55%	126
Above 200% of the poverty line	4	10%	12	29%	25	61%	41
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	110	21%	171	32%	253	47%	534
Saint Paul	87	23%	121	32%	170	45%	378
Washington County	16	18%	25	29%	46	53%	87

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

**1Q. Do you, or anyone in your household, need or currently receive the following service:  
EARLY CHILDHOOD EDUCATION TO GET YOUNG CHILDREN WHO LIVE IN YOUR HOUSE  
READY FOR SCHOOL?**

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>109</b>	<b>17%</b>	<b>64</b>	<b>10%</b>	<b>472</b>	<b>73%</b>	<b>645</b>
Community Engagement & SNAP	7	4%	17	10%	141	85%	165
Head Start	76	52%	22	15%	48	33%	146
Energy Assistance	19	7%	22	8%	248	86%	289
Energy Conservation	7	16%	3	7%	35	78%	45
<b>Web survey</b>							
All opt-in respondents	12	17%	14	20%	43	62%	69
<b>Race / Ethnicity</b>							
African American or Black	23	15%	21	14%	107	71%	151
African or African-born	20	38%	7	13%	25	48%	52
American Indian or Native American	6	17%	8	22%	22	61%	36
Asian or Asian American	41	36%	22	19%	52	45%	115
Latino or Hispanic	12	24%	5	10%	33	66%	50
White	26	7%	23	6%	307	86%	356
Other	2	12%	4	25%	10	62%	16
<b>Age</b>							
18-24	6	21%	7	24%	16	55%	29
25-34	47	31%	38	25%	67	44%	152
35-44	45	30%	20	13%	86	57%	151
45-54	11	11%	5	5%	87	84%	103
55-64	2	2%	2	2%	106	96%	110
65 and older	4	3%	3	2%	139	95%	146
<b>Gender</b>							
Female	93	17%	62	11%	393	72%	548
Male	24	16%	14	9%	115	75%	153
<b>Home language</b>							
English	41	10%	35	9%	320	81%	396
Hmong	10	27%	7	19%	20	54%	37
Karen	18	62%	5	17%	6	21%	29
Spanish	10	45%	1	5%	11	50%	22
Other language	22	47%	8	17%	17	36%	47
<b>Child status</b>							
No children	1	0%	3	1%	298	99%	302
Single parent, 1-2 children	19	22%	15	17%	53	61%	87
Single parent, 3+ children	14	29%	6	12%	28	58%	48
Partnered parent, 1-2 children	34	26%	32	24%	67	50%	133
Partnered parent, 3+ children	49	40%	19	15%	55	45%	123
<b>Poverty status</b>							
Less than 100% of poverty line	86	24%	49	14%	218	62%	353
100% to less than 125% of poverty line	12	9%	9	7%	110	84%	131
125% to 200% of poverty line	11	8%	10	8%	110	84%	131
Above 200% of the poverty line	2	5%	5	12%	36	84%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	97	18%	57	11%	385	71%	539
Saint Paul	86	23%	42	11%	254	66%	382
Washington County	8	9%	5	6%	77	86%	90

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

**1R. Do you, or anyone in your household, need or currently receive the following service:  
HIGH QUALITY CHILD CARE FOR THE CHILDREN WHO LIVE IN YOUR HOUSE?**

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>61</b>	<b>9%</b>	<b>81</b>	<b>13%</b>	<b>505</b>	<b>78%</b>	<b>647</b>
Community Engagement & SNAP	3	2%	22	13%	140	85%	165
Head Start	40	27%	30	20%	78	53%	148
Energy Assistance	15	5%	25	9%	249	86%	289
Energy Conservation	3	7%	4	9%	38	84%	45
<b>Web survey</b>							
All opt-in respondents	12	17%	14	20%	43	62%	69
<b>Race / Ethnicity</b>							
African American or Black	22	14%	21	14%	110	72%	153
African or African-born	12	23%	10	19%	30	58%	52
American Indian or Native American	3	8%	8	22%	25	69%	36
Asian or Asian American	18	16%	27	23%	70	61%	115
Latino or Hispanic	5	10%	6	12%	39	78%	50
White	20	6%	28	8%	308	87%	356
Other	1	6%	5	31%	10	62%	16
<b>Age</b>							
18-24	5	17%	5	17%	19	66%	29
25-34	29	19%	38	25%	85	56%	152
35-44	26	17%	32	21%	94	62%	152
45-54	5	5%	10	10%	88	85%	103
55-64	2	2%	3	3%	106	95%	111
65 and older	2	1%	3	2%	141	97%	146
<b>Gender</b>							
Female	62	11%	73	13%	415	75%	550
Male	9	6%	17	11%	127	83%	153
<b>Home language</b>							
English	31	8%	46	12%	320	81%	397
Hmong	2	5%	7	19%	28	76%	37
Karen	8	28%	5	17%	16	55%	29
Spanish	5	23%	2	9%	15	68%	22
Other language	11	23%	14	29%	23	48%	48
<b>Child status</b>							
No children	2	1%	2	1%	299	99%	303
Single parent, 1-2 children	16	19%	18	21%	52	60%	86
Single parent, 3+ children	13	27%	8	17%	27	56%	48
Partnered parent, 1-2 children	14	11%	43	32%	76	57%	133
Partnered parent, 3+ children	24	19%	22	18%	78	63%	124
<b>Poverty status</b>							
Less than 100% of poverty line	51	14%	52	15%	250	71%	353
100% to less than 125% of poverty line	6	5%	17	13%	110	83%	133
125% to 200% of poverty line	6	5%	11	8%	113	87%	130
Above 200% of the poverty line	2	5%	8	19%	33	77%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	52	10%	70	13%	420	77%	542
Saint Paul	47	12%	55	14%	283	74%	385
Washington County	7	8%	8	9%	74	83%	89

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

### 1S. Do you, or anyone in your household, need or currently receive the following service: AFTERSCHOOL OR SUMMER PROGRAMS FOR SCHOOL-AGE CHILDREN?

	Yes I or someone in my household is currently receiving this service		I or someone in my household needs this service but is not receiving it		No one in my household needs this service		Total N
	N	%	N	%	N	%	
<b>All Community Action participants</b>	<b>88</b>	<b>14%</b>	<b>124</b>	<b>19%</b>	<b>437</b>	<b>67%</b>	<b>649</b>
Community Engagement & SNAP	8	5%	31	19%	126	76%	165
Head Start	51	34%	49	33%	49	33%	149
Energy Assistance	24	8%	39	13%	227	78%	290
Energy Conservation	5	11%	5	11%	35	78%	45
<b>Web survey</b>							
All opt-in respondents	9	13%	20	29%	39	57%	68
<b>Race / Ethnicity</b>							
African American or Black	25	16%	38	25%	90	59%	153
African or African-born	15	29%	15	29%	22	42%	52
American Indian or Native American	5	14%	10	28%	21	58%	36
Asian or Asian American	36	32%	28	25%	49	43%	113
Latino or Hispanic	10	19%	16	31%	26	50%	52
White	15	4%	46	13%	296	83%	357
Other	2	12%	7	44%	7	44%	16
<b>Age</b>							
18-24	7	24%	7	24%	15	52%	29
25-34	31	20%	56	37%	65	43%	152
35-44	33	22%	49	32%	71	46%	153
45-54	14	13%	16	15%	74	71%	104
55-64	4	4%	7	6%	100	90%	111
65 and older	3	2%	2	1%	140	97%	145
<b>Gender</b>							
Female	79	14%	117	21%	356	64%	552
Male	17	11%	21	14%	114	75%	152
<b>Home language</b>							
English	36	9%	77	19%	285	72%	398
Hmong	9	24%	9	24%	19	51%	37
Karen	15	54%	5	18%	8	29%	28
Spanish	8	33%	5	21%	11	46%	24
Other language	14	29%	14	29%	20	42%	48
<b>Child status</b>							
No children	1	0%	2	1%	300	99%	303
Single parent, 1-2 children	21	24%	32	37%	34	39%	87
Single parent, 3+ children	12	24%	18	37%	19	39%	49
Partnered parent, 1-2 children	20	15%	52	39%	61	46%	133
Partnered parent, 3+ children	39	32%	36	29%	48	39%	123
<b>Poverty status</b>							
Less than 100% of poverty line	72	20%	85	24%	197	56%	354
100% to less than 125% of poverty line	8	6%	18	14%	107	80%	133
125% to 200% of poverty line	9	7%	21	16%	100	77%	130
Above 200% of the poverty line	1	2%	7	16%	35	81%	43
<b>Geographic area</b>							
Ramsey County (includes Saint Paul)	79	15%	104	19%	361	66%	544
Saint Paul	72	19%	80	21%	234	61%	386
Washington County	5	6%	16	18%	68	76%	89

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

### 2A. Where do you get information about help or services you need? (Mark all that apply)

	Friends and family (word of mouth)		Internet		Telephone help-lines (United Way 211, Senior LinkAge Line, etc.)		Community organizations (fliers, info sessions, etc.)		Social worker or other community worker		Other		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>457</b>	<b>71%</b>	<b>216</b>	<b>34%</b>	<b>151</b>	<b>24%</b>	<b>231</b>	<b>36%</b>	<b>217</b>	<b>34%</b>	<b>64</b>	<b>10%</b>	<b>643</b>
Community Engagement & SNAP	114	70%	50	31%	37	23%	63	39%	38	23%	20	12%	162
Head Start	105	72%	54	37%	33	23%	49	34%	70	48%	17	12%	146
Energy Assistance	204	70%	98	34%	73	25%	97	33%	99	34%	22	8%	291
Energy Conservation	34	77%	14	32%	8	18%	22	50%	10	23%	5	11%	44
<b>Web survey</b>													
All opt-in respondents	49	72%	27	40%	15	22%	36	53%	20	29%	3	4%	68
<b>Race / Ethnicity</b>													
African American or Black	116	75%	65	42%	51	33%	64	42%	48	31%	8	5%	155
African or African-born	36	72%	17	34%	6	12%	15	30%	15	30%	4	8%	50
American Indian or Native American	29	81%	16	44%	11	31%	18	50%	10	28%	7	19%	36
Asian or Asian American	86	77%	27	24%	11	10%	45	40%	51	46%	9	8%	113
Latino or Hispanic	42	82%	20	39%	10	20%	22	43%	17	33%	8	16%	51
White	239	68%	122	34%	96	27%	124	35%	113	32%	36	10%	354
Other	10	59%	5	29%	4	24%	6	35%	9	53%	4	24%	17
<b>Age</b>													
18-24	24	83%	11	38%	3	10%	6	21%	12	41%	1	3%	29
25-34	115	76%	76	50%	33	22%	63	42%	60	40%	8	5%	152
35-44	108	73%	68	46%	29	20%	54	37%	49	33%	15	10%	147
45-54	71	69%	36	35%	34	33%	45	44%	34	33%	14	14%	104
55-64	81	74%	25	23%	22	20%	36	33%	40	36%	11	10%	110
65 and older	92	62%	22	15%	40	27%	56	38%	37	25%	16	11%	148
<b>Gender</b>													
Female	401	73%	201	37%	146	27%	207	38%	192	35%	50	9%	550
Male	98	66%	41	28%	19	13%	56	38%	41	28%	16	11%	148
<b>Home language</b>													
English	280	71%	156	40%	107	27%	137	35%	126	32%	38	10%	395
Hmong	22	63%	7	20%	5	14%	13	37%	16	46%	5	14%	36
Karen	23	82%	3	11%	2	7%	11	39%	16	57%	2	7%	28
Spanish	18	78%	6	26%	1	4%	10	43%	7	30%	3	13%	23
Other language	34	69%	12	24%	7	14%	13	27%	27	55%	4	8%	49
<b>Child status</b>													
No children	201	67%	74	25%	79	26%	113	38%	90	30%	33	11%	302
Single parent, 1-2 children	60	71%	41	48%	28	33%	32	38%	30	35%	7	8%	85
Single parent, 3+ children	31	69%	22	49%	15	33%	12	27%	21	47%	3	7%	46
Partnered parent, 1-2 children	103	78%	54	41%	21	16%	50	38%	49	37%	9	7%	132
Partnered parent, 3+ children	94	77%	51	42%	21	17%	52	43%	40	33%	11	9%	122
<b>Poverty status</b>													
Less than 100% of poverty line	245	71%	122	35%	89	26%	128	37%	144	41%	30	9%	349
100% to less than 125% of poverty line	102	76%	46	34%	28	21%	53	40%	42	31%	12	9%	134
125% to 200% of poverty line	90	70%	46	36%	36	28%	47	36%	25	19%	16	12%	129
Above 200% of the poverty line	31	76%	21	51%	3	7%	18	44%	9	22%	2	5%	41
<b>Geographic area</b>													
Ramsey County (includes Saint Paul)	391	73%	179	33%	130	24%	201	37%	185	34%	54	10%	541
Saint Paul	286	74%	136	35%	93	24%	147	38%	136	35%	38	10%	388
Washington County	54	62%	26	30%	17	20%	26	30%	26	30%	9	10%	87

**2A - Internet: From which specific internet sites do get you information about the help or services you need?**

	<b>N</b>	<b>%</b>
Google, Yahoo, other search engine	41	57.7%
Public agency website (county-unspecified, state, federal)	10	14.1%
Facebook	7	9.9%
Community Organization websites (non-profit, private foundation, and faith-based orgs)	6	8.5%
Other	6	8.5%
Ramsey County	3	4.2%
Service provider Website	2	2.8%
Nothing/No/None	2	2.8%
Washington County	1	1.4%
<b>N of respondents</b>	<b>71</b>	<b>100.0%</b>

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**2A - Other source(s): From which other source(s) do you get information about the help or services you need?**

	<b>N</b>	<b>%</b>
Nonprofit agency/service/program (incl. faith-based orgs)	16	29.1%
Newspaper/magazine; print media	9	16.4%
Health Professional (Doctor, physician, nurse, hospital, clinic, therapist, health insurance provider)	7	12.7%
Other	7	12.7%
Public agency (county-unspecified, state, federal, VA, etc.)	6	10.9%
Television	3	5.5%
School/teachers	3	5.5%
Community Action OR Community Action Partners (CAP) OR Community Action Partners of Ramsey and Washington County (CAPRW)	2	3.6%
Library	2	3.6%
Ramsey County	1	1.8%
Job/Place of employment	1	1.8%
Housing staff (incl. maintenance, landlord or shelter staff)	1	1.8%
<b>N of respondents</b>	<b>55</b>	<b>100.0%</b>

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**3A. Have you or someone else in your household received the following service from Community Action in the past two years: FINANCIAL LITERACY TRAINING?**

	Yes		No		Total
	N	%	N	%	N
<b>All Community Action participants</b>	<b>57</b>	<b>10%</b>	<b>522</b>	<b>90%</b>	<b>579</b>
Community Engagement & SNAP	34	22%	122	78%	156
Head Start	13	11%	109	89%	122
Energy Assistance	10	4%	249	96%	259
Energy Conservation	0	0%	42	100%	42
<b>Web survey</b>					
All opt-in respondents	15	22%	52	78%	67
<b>Race / Ethnicity</b>					
African American or Black	30	21%	113	79%	143
African or African-born	8	20%	32	80%	40
American Indian or Native American	2	6%	31	94%	33
Asian or Asian American	13	15%	74	85%	87
Latino or Hispanic	3	6%	44	94%	47
White	23	7%	314	93%	337
Other	3	21%	11	79%	14
<b>Age</b>					
18-24	6	21%	22	79%	28
25-34	23	17%	113	83%	136
35-44	21	15%	115	85%	136
45-54	11	12%	83	88%	94
55-64	3	3%	96	97%	99
65 and older	4	3%	130	97%	134
<b>Gender</b>					
Female	60	12%	442	88%	502
Male	11	8%	122	92%	133
<b>Home language</b>					
English	41	11%	327	89%	368
Hmong	2	8%	24	92%	26
Karen	6	27%	16	73%	22
Spanish	2	10%	19	90%	21
Other language	1	3%	33	97%	34
<b>Child status</b>					
No children	14	5%	263	95%	277
Single parent, 1-2 children	11	14%	70	86%	81
Single parent, 3+ children	8	18%	37	82%	45
Partnered parent, 1-2 children	20	17%	97	83%	117
Partnered parent, 3+ children	18	17%	89	83%	107
<b>Poverty status</b>					
Less than 100% of poverty line	38	12%	279	88%	317
100% to less than 125% of poverty line	13	11%	107	89%	120
125% to 200% of poverty line	13	11%	101	89%	114
Above 200% of the poverty line	4	10%	38	90%	42
<b>Geographic area</b>					
Ramsey County (includes Saint Paul)	41	8%	443	92%	484
Saint Paul	38	11%	306	89%	344
Washington County	7	9%	72	91%	79

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4A. What is your level of satisfaction with the FINANCIAL LITERACY TRAINING services you received?

	Very Satisfied		Satisfied		Dissatisfied		Very Dissatisfied		Total
	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>27</b>	<b>49%</b>	<b>24</b>	<b>44%</b>	<b>3</b>	<b>5%</b>	<b>1</b>	<b>2%</b>	<b>55</b>
Community Engagement & SNAP	16	50%	14	44%	2	6%	0	0%	32
Head Start	7	54%	5	38%	0	0%	1	8%	13
Energy Assistance	4	40%	5	50%	1	10%	0	0%	10
Energy Conservation	---	---	---	---	---	---	---	---	0
<b>Web survey</b>									
All opt-in respondents	10	67%	5	33%	0	0%	0	0%	15
<b>Race / Ethnicity</b>									
African American or Black	18	60%	11	37%	1	3%	0	0%	30
African or African-born	---	---	---	---	---	---	---	---	7
American Indian or Native American	---	---	---	---	---	---	---	---	2
Asian or Asian American	6	46%	7	54%	0	0%	0	0%	13
Latino or Hispanic	---	---	---	---	---	---	---	---	3
White	8	36%	12	55%	2	9%	0	0%	22
Other	---	---	---	---	---	---	---	---	3
<b>Age</b>									
18-24	---	---	---	---	---	---	---	---	6
25-34	12	52%	10	43%	1	4%	0	0%	23
35-44	10	53%	9	47%	0	0%	0	0%	19
45-54	7	64%	3	27%	1	9%	0	0%	11
55-64	---	---	---	---	---	---	---	---	3
65 and older	---	---	---	---	---	---	---	---	4
<b>Gender</b>									
Female	30	51%	26	44%	3	5%	0	0%	59
Male	7	70%	3	30%	0	0%	0	0%	10
<b>Home language</b>									
English	19	49%	18	46%	2	5%	0	0%	39
Hmong	---	---	---	---	---	---	---	---	2
Karen	---	---	---	---	---	---	---	---	6
Spanish	---	---	---	---	---	---	---	---	2
Other language	---	---	---	---	---	---	---	---	1
<b>Child status</b>									
No children	9	64%	3	21%	2	14%	0	0%	14
Single parent, 1-2 children	7	64%	4	36%	0	0%	0	0%	11
Single parent, 3+ children	---	---	---	---	---	---	---	---	8
Partnered parent, 1-2 children	7	35%	13	65%	0	0%	0	0%	20
Partnered parent, 3+ children	7	44%	8	50%	1	6%	0	0%	16
<b>Poverty status</b>									
Less than 100% of poverty line	20	56%	14	39%	2	6%	0	0%	36
100% to less than 125% of poverty line	7	54%	5	38%	1	8%	0	0%	13
125% to 200% of poverty line	7	54%	6	46%	0	0%	0	0%	13
Above 200% of the poverty line	---	---	---	---	---	---	---	---	4
<b>Geographic area</b>									
Ramsey County (includes Saint Paul)	19	48%	18	45%	2	5%	1	2%	40
Saint Paul	20	53%	16	42%	1	3%	1	3%	38
Washington County	---	---	---	---	---	---	---	---	7

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**3B. Have you or someone else in your household received the following service from Community Action in the past two years: FAMILY ASSETS FOR INDEPENDENCE IN MINNESOTA (FAIM)?**

	Yes		No		Total
	N	%	N	%	N
<b>All Community Action participants</b>	<b>47</b>	<b>8%</b>	<b>542</b>	<b>92%</b>	<b>589</b>
Community Engagement & SNAP	36	23%	120	77%	156
Head Start	9	7%	119	93%	128
Energy Assistance	2	1%	260	99%	262
Energy Conservation	0	0%	43	100%	43
<b>Web survey</b>					
All opt-in respondents	7	11%	58	89%	65
<b>Race / Ethnicity</b>					
African American or Black	16	11%	131	89%	147
African or African-born	7	17%	35	83%	42
American Indian or Native American	2	6%	32	94%	34
Asian or Asian American	12	13%	79	87%	91
Latino or Hispanic	4	8%	45	92%	49
White	19	6%	316	94%	335
Other	4	27%	11	73%	15
<b>Age</b>					
18-24	7	25%	21	75%	28
25-34	18	13%	122	87%	140
35-44	12	9%	126	91%	138
45-54	9	9%	87	91%	96
55-64	5	5%	98	95%	103
65 and older	1	1%	131	99%	132
<b>Gender</b>					
Female	44	9%	463	91%	507
Male	9	7%	128	93%	137
<b>Home language</b>					
English	33	9%	336	91%	369
Hmong	1	3%	28	97%	29
Karen	4	17%	19	83%	23
Spanish	1	5%	20	95%	21
Other language	3	8%	34	92%	37
<b>Child status</b>					
No children	11	4%	270	96%	281
Single parent, 1-2 children	7	9%	74	91%	81
Single parent, 3+ children	7	16%	38	84%	45
Partnered parent, 1-2 children	15	13%	101	87%	116
Partnered parent, 3+ children	11	10%	101	90%	112
<b>Poverty status</b>					
Less than 100% of poverty line	27	8%	297	92%	324
100% to less than 125% of poverty line	10	8%	110	92%	120
125% to 200% of poverty line	11	9%	106	91%	117
Above 200% of the poverty line	2	5%	40	95%	42
<b>Geographic area</b>					
Ramsey County (includes Saint Paul)	33	7%	461	93%	494
Saint Paul	28	8%	325	92%	353
Washington County	6	8%	73	92%	79

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## 4B. What is your level of satisfaction with the FAMILY ASSETS FOR INDEPENDENCE IN MINNESOTA (FAIM) services you received?

	Very Satisfied		Satisfied		Dissatisfied		Very Dissatisfied		Total
	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	26	57%	17	37%	1	2%	2	4%	46
Community Engagement & SNAP	21	58%	14	39%	0	0%	1	3%	36
Head Start	---	---	---	---	---	---	---	---	8
Energy Assistance	---	---	---	---	---	---	---	---	2
Energy Conservation	---	---	---	---	---	---	---	---	0
<b>Web survey</b>									
All opt-in respondents	---	---	---	---	---	---	---	---	7
<b>Race / Ethnicity</b>									
African American or Black	9	56%	5	31%	1	6%	1	6%	16
African or African-born	---	---	---	---	---	---	---	---	6
American Indian or Native American	---	---	---	---	---	---	---	---	1
Asian or Asian American	8	67%	4	33%	0	0%	0	0%	12
Latino or Hispanic	---	---	---	---	---	---	---	---	3
White	9	47%	9	47%	0	0%	1	5%	19
Other	---	---	---	---	---	---	---	---	3
<b>Age</b>									
18-24	---	---	---	---	---	---	---	---	7
25-34	10	56%	8	44%	0	0%	0	0%	18
35-44	7	64%	3	27%	0	0%	1	9%	11
45-54	---	---	---	---	---	---	---	---	9
55-64	---	---	---	---	---	---	---	---	5
65 and older	---	---	---	---	---	---	---	---	1
<b>Gender</b>									
Female	24	56%	16	37%	1	2%	2	5%	43
Male	---	---	---	---	---	---	---	---	9
<b>Home language</b>									
English	19	58%	12	36%	1	3%	1	3%	33
Hmong	---	---	---	---	---	---	---	---	1
Karen	---	---	---	---	---	---	---	---	4
Spanish	---	---	---	---	---	---	---	---	1
Other language	---	---	---	---	---	---	---	---	2
<b>Child status</b>									
No children	6	55%	4	36%	1	9%	0	0%	11
Single parent, 1-2 children	---	---	---	---	---	---	---	---	7
Single parent, 3+ children	---	---	---	---	---	---	---	---	7
Partnered parent, 1-2 children	10	67%	5	33%	0	0%	0	0%	15
Partnered parent, 3+ children	5	45%	5	45%	0	0%	1	9%	11
<b>Poverty status</b>									
Less than 100% of poverty line	15	56%	10	37%	1	4%	1	4%	27
100% to less than 125% of poverty line	5	50%	5	50%	0	0%	0	0%	10
125% to 200% of poverty line	7	64%	3	27%	0	0%	1	9%	11
Above 200% of the poverty line	---	---	---	---	---	---	---	---	2
<b>Geographic area</b>									
Ramsey County (includes Saint Paul)	18	56%	12	38%	1	3%	1	3%	32
Saint Paul	15	56%	10	37%	1	4%	1	4%	27
Washington County	---	---	---	---	---	---	---	---	6

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### 3C. Have you or someone else in your household received the following service from Community Action in the past two years: 'YOU BE THE CHANGE' LEADERSHIP PROGRAM?

	Yes		No		Total
	N	%	N	%	N
<b>All Community Action participants</b>	<b>18</b>	<b>3%</b>	<b>564</b>	<b>97%</b>	<b>582</b>
Community Engagement & SNAP	3	2%	148	98%	151
Head Start	12	10%	109	90%	121
Energy Assistance	3	1%	263	99%	266
Energy Conservation	0	0%	44	100%	44
<b>Web survey</b>					
All opt-in respondents	2	3%	64	97%	66
<b>Race / Ethnicity</b>					
African American or Black	9	6%	135	94%	144
African or African-born	3	8%	36	92%	39
American Indian or Native American	0	0%	33	100%	33
Asian or Asian American	7	7%	89	93%	96
Latino or Hispanic	0	0%	43	100%	43
White	0	0%	336	100%	336
Other	1	8%	12	92%	13
<b>Age</b>					
18-24	1	4%	25	96%	26
25-34	5	4%	132	96%	137
35-44	5	4%	132	96%	137
45-54	2	2%	94	98%	96
55-64	4	4%	95	96%	99
65 and older	0	0%	135	100%	135
<b>Gender</b>					
Female	12	2%	486	98%	498
Male	7	5%	132	95%	139
<b>Home language</b>					
English	7	2%	357	98%	364
Hmong	2	6%	29	94%	31
Karen	6	27%	16	73%	22
Spanish	0	0%	18	100%	18
Other language	2	5%	36	95%	38
<b>Child status</b>					
No children	2	1%	275	99%	277
Single parent, 1-2 children	1	1%	80	99%	81
Single parent, 3+ children	2	4%	43	96%	45
Partnered parent, 1-2 children	6	5%	108	95%	114
Partnered parent, 3+ children	7	6%	105	94%	112
<b>Poverty status</b>					
Less than 100% of poverty line	16	5%	303	95%	319
100% to less than 125% of poverty line	1	1%	116	99%	117
125% to 200% of poverty line	0	0%	117	100%	117
Above 200% of the poverty line	0	0%	43	100%	43
<b>Geographic area</b>					
Ramsey County (includes Saint Paul)	14	3%	475	97%	489
Saint Paul	16	5%	333	95%	349
Washington County	1	1%	77	99%	78

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4C. What is your level of satisfaction with the 'YOU BE THE CHANGE' LEADERSHIP PROGRAM services you received?

	Very Satisfied		Satisfied		Dissatisfied		Very Dissatisfied		Total
	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	7	44%	5	31%	3	19%	1	6%	16
Community Engagement & SNAP	---	---	---	---	---	---	---	---	3
Head Start	6	60%	3	30%	0	0%	1	10%	10
Energy Assistance	---	---	---	---	---	---	---	---	3
Energy Conservation	---	---	---	---	---	---	---	---	0
<b>Web survey</b>									
All opt-in respondents	---	---	---	---	---	---	---	---	2
<b>Race / Ethnicity</b>									
African American or Black	---	---	---	---	---	---	---	---	8
African or African-born	---	---	---	---	---	---	---	---	3
American Indian or Native American	---	---	---	---	---	---	---	---	0
Asian or Asian American	---	---	---	---	---	---	---	---	6
Latino or Hispanic	---	---	---	---	---	---	---	---	0
White	---	---	---	---	---	---	---	---	0
Other	---	---	---	---	---	---	---	---	1
<b>Age</b>									
18-24	---	---	---	---	---	---	---	---	1
25-34	---	---	---	---	---	---	---	---	5
35-44	---	---	---	---	---	---	---	---	3
45-54	---	---	---	---	---	---	---	---	2
55-64	---	---	---	---	---	---	---	---	4
65 and older	---	---	---	---	---	---	---	---	0
<b>Gender</b>									
Female	4	40%	4	40%	2	20%	0	0%	10
Male	---	---	---	---	---	---	---	---	7
<b>Home language</b>									
English	---	---	---	---	---	---	---	---	6
Hmong	---	---	---	---	---	---	---	---	2
Karen	---	---	---	---	---	---	---	---	5
Spanish	---	---	---	---	---	---	---	---	0
Other language	---	---	---	---	---	---	---	---	2
<b>Child status</b>									
No children	---	---	---	---	---	---	---	---	2
Single parent, 1-2 children	---	---	---	---	---	---	---	---	1
Single parent, 3+ children	---	---	---	---	---	---	---	---	2
Partnered parent, 1-2 children	---	---	---	---	---	---	---	---	5
Partnered parent, 3+ children	---	---	---	---	---	---	---	---	6
<b>Poverty status</b>									
Less than 100% of poverty line	6	43%	5	36%	3	21%	0	0%	14
100% to less than 125% of poverty line	---	---	---	---	---	---	---	---	1
125% to 200% of poverty line	---	---	---	---	---	---	---	---	0
Above 200% of the poverty line	---	---	---	---	---	---	---	---	0
<b>Geographic area</b>									
Ramsey County (includes Saint Paul)	5	38%	4	31%	3	23%	1	8%	13
Saint Paul	6	43%	5	36%	2	14%	1	7%	14
Washington County	---	---	---	---	---	---	---	---	1

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**3D. Have you or someone else in your household received the following service from Community Action in the past two years: LOW INTEREST CAR LOANS?**

	Yes		No		Total
	N	%	N	%	N
<b>All Community Action participants</b>	<b>45</b>	<b>8%</b>	<b>544</b>	<b>92%</b>	<b>589</b>
Community Engagement & SNAP	26	17%	127	83%	153
Head Start	12	10%	114	90%	126
Energy Assistance	7	3%	262	97%	269
Energy Conservation	0	0%	41	100%	41
<b>Web survey</b>					
All opt-in respondents	7	10%	62	90%	69
<b>Race / Ethnicity</b>					
African American or Black	19	13%	127	87%	146
African or African-born	10	23%	34	77%	44
American Indian or Native American	1	3%	34	97%	35
Asian or Asian American	11	12%	83	88%	94
Latino or Hispanic	3	6%	45	94%	48
White	10	3%	326	97%	336
Other	2	13%	13	87%	15
<b>Age</b>					
18-24	3	11%	25	89%	28
25-34	10	7%	127	93%	137
35-44	16	11%	126	89%	142
45-54	6	6%	88	94%	94
55-64	9	9%	91	91%	100
65 and older	4	3%	134	97%	138
<b>Gender</b>					
Female	39	8%	470	92%	509
Male	12	9%	127	91%	139
<b>Home language</b>					
English	20	5%	349	95%	369
Hmong	4	14%	25	86%	29
Karen	6	25%	18	75%	24
Spanish	0	0%	20	100%	20
Other language	5	12%	36	88%	41
<b>Child status</b>					
No children	13	5%	267	95%	280
Single parent, 1-2 children	6	7%	76	93%	82
Single parent, 3+ children	4	9%	41	91%	45
Partnered parent, 1-2 children	15	12%	106	88%	121
Partnered parent, 3+ children	12	11%	98	89%	110
<b>Poverty status</b>					
Less than 100% of poverty line	31	10%	295	90%	326
100% to less than 125% of poverty line	10	8%	109	92%	119
125% to 200% of poverty line	6	5%	112	95%	118
Above 200% of the poverty line	1	2%	40	98%	41
<b>Geographic area</b>					
Ramsey County (includes Saint Paul)	38	8%	457	92%	495
Saint Paul	33	9%	321	91%	354
Washington County	4	5%	75	95%	79

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4D. What is your level of satisfaction with the LOW INTEREST CAR LOAN services you received?

	Very Satisfied		Satisfied		Dissatisfied		Very Dissatisfied		Total
	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	17	47%	15	42%	1	3%	3	8%	36
Community Engagement & SNAP	10	45%	10	45%	0	0%	2	9%	22
Head Start	6	60%	3	30%	0	0%	1	10%	10
Energy Assistance	---	---	---	---	---	---	---	---	4
Energy Conservation	---	---	---	---	---	---	---	---	0
<b>Web survey</b>									
All opt-in respondents	---	---	---	---	---	---	---	---	7
<b>Race / Ethnicity</b>									
African American or Black	8	50%	6	38%	1	6%	1	6%	16
African or African-born	---	---	---	---	---	---	---	---	8
American Indian or Native American	---	---	---	---	---	---	---	---	1
Asian or Asian American	---	---	---	---	---	---	---	---	9
Latino or Hispanic	---	---	---	---	---	---	---	---	2
White	---	---	---	---	---	---	---	---	9
Other	---	---	---	---	---	---	---	---	2
<b>Age</b>									
18-24	---	---	---	---	---	---	---	---	3
25-34	---	---	---	---	---	---	---	---	9
35-44	10	77%	3	23%	0	0%	0	0%	13
45-54	---	---	---	---	---	---	---	---	6
55-64	---	---	---	---	---	---	---	---	5
65 and older	---	---	---	---	---	---	---	---	4
<b>Gender</b>									
Female	15	44%	16	47%	1	3%	2	6%	34
Male	---	---	---	---	---	---	---	---	8
<b>Home language</b>									
English	5	29%	9	53%	1	6%	2	12%	17
Hmong	---	---	---	---	---	---	---	---	3
Karen	---	---	---	---	---	---	---	---	6
Spanish	---	---	---	---	---	---	---	---	0
Other language	---	---	---	---	---	---	---	---	3
<b>Child status</b>									
No children	3	30%	6	60%	1	10%	0	0%	10
Single parent, 1-2 children	---	---	---	---	---	---	---	---	5
Single parent, 3+ children	---	---	---	---	---	---	---	---	3
Partnered parent, 1-2 children	7	50%	5	36%	0	0%	2	14%	14
Partnered parent, 3+ children	4	40%	6	60%	0	0%	0	0%	10
<b>Poverty status</b>									
Less than 100% of poverty line	15	60%	9	36%	1	4%	0	0%	25
100% to less than 125% of poverty line	---	---	---	---	---	---	---	---	9
125% to 200% of poverty line	---	---	---	---	---	---	---	---	6
Above 200% of the poverty line	---	---	---	---	---	---	---	---	0
<b>Geographic area</b>									
Ramsey County (includes Saint Paul)	15	50%	11	37%	1	3%	3	10%	30
Saint Paul	16	59%	8	30%	1	4%	2	7%	27
Washington County	---	---	---	---	---	---	---	---	3

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**3E. Have you or someone else in your household received the following service from Community Action in the past two years: FOOD SUPPORT (SNAP, EBT, FOOD STAMPS)?**

	Yes		No		Total
	N	%	N	%	N
<b>All Community Action participants</b>	<b>316</b>	<b>52%</b>	<b>297</b>	<b>48%</b>	<b>613</b>
Community Engagement & SNAP	62	40%	94	60%	156
Head Start	101	71%	42	29%	143
Energy Assistance	136	50%	136	50%	272
Energy Conservation	17	40%	25	60%	42
<b>Web survey</b>					
All opt-in respondents	24	35%	44	65%	68
<b>Race / Ethnicity</b>					
African American or Black	71	49%	75	51%	146
African or African-born	23	50%	23	50%	46
American Indian or Native American	15	44%	19	56%	34
Asian or Asian American	79	71%	32	29%	111
Latino or Hispanic	26	53%	23	47%	49
White	151	45%	188	55%	339
Other	10	59%	7	41%	17
<b>Age</b>					
18-24	16	55%	13	45%	29
25-34	71	50%	72	50%	143
35-44	77	53%	69	47%	146
45-54	54	56%	42	44%	96
55-64	53	50%	54	50%	107
65 and older	58	42%	81	58%	139
<b>Gender</b>					
Female	258	50%	263	50%	521
Male	74	51%	71	49%	145
<b>Home language</b>					
English	176	47%	198	53%	374
Hmong	23	70%	10	30%	33
Karen	26	90%	3	10%	29
Spanish	9	45%	11	55%	20
Other language	34	69%	15	31%	49
<b>Child status</b>					
No children	123	43%	163	57%	286
Single parent, 1-2 children	45	56%	36	44%	81
Single parent, 3+ children	21	46%	25	54%	46
Partnered parent, 1-2 children	71	55%	57	45%	128
Partnered parent, 3+ children	68	57%	52	43%	120
<b>Poverty status</b>					
Less than 100% of poverty line	212	62%	130	38%	342
100% to less than 125% of poverty line	62	48%	66	52%	128
125% to 200% of poverty line	32	28%	83	72%	115
Above 200% of the poverty line	4	10%	36	90%	40
<b>Geographic area</b>					
Ramsey County (includes Saint Paul)	275	53%	241	47%	516
Saint Paul	205	55%	168	45%	373
Washington County	37	46%	44	54%	81

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**4E. What is your level of satisfaction with the FOOD SUPPORT (SNAP, EBT, FOOD STAMPS) services you received?**

	Very Satisfied		Satisfied		Dissatisfied		Very Dissatisfied		Total
	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>108</b>	<b>38%</b>	<b>138</b>	<b>49%</b>	<b>22</b>	<b>8%</b>	<b>16</b>	<b>6%</b>	<b>284</b>
Community Engagement & SNAP	15	27%	27	49%	9	16%	4	7%	55
Head Start	45	50%	43	48%	1	1%	1	1%	90
Energy Assistance	41	33%	62	50%	11	9%	11	9%	125
Energy Conservation	7	50%	6	43%	1	7%	0	0%	14
<b>Web survey</b>									
All opt-in respondents	5	22%	16	70%	1	4%	1	4%	23
<b>Race / Ethnicity</b>									
African American or Black	24	39%	27	44%	5	8%	5	8%	61
African or African-born	7	37%	12	63%	0	0%	0	0%	19
American Indian or Native American	2	14%	9	64%	1	7%	2	14%	14
Asian or Asian American	32	43%	37	49%	4	5%	2	3%	75
Latino or Hispanic	8	36%	11	50%	1	5%	2	9%	22
White	49	35%	68	49%	13	9%	9	6%	139
Other	---	---	---	---	---	---	---	---	8
<b>Age</b>									
18-24	9	56%	5	31%	2	12%	0	0%	16
25-34	28	42%	34	51%	3	4%	2	3%	67
35-44	22	35%	37	59%	3	5%	1	2%	63
45-54	16	30%	30	57%	3	6%	4	8%	53
55-64	19	40%	20	43%	3	6%	5	11%	47
65 and older	15	28%	25	46%	9	17%	5	9%	54
<b>Gender</b>									
Female	93	39%	113	48%	17	7%	13	6%	236
Male	17	26%	38	58%	6	9%	4	6%	65
<b>Home language</b>									
English	56	35%	81	50%	15	9%	10	6%	162
Hmong	5	23%	14	64%	2	9%	1	5%	22
Karen	17	68%	8	32%	0	0%	0	0%	25
Spanish	---	---	---	---	---	---	---	---	8
Other language	11	41%	14	52%	1	4%	1	4%	27
<b>Child status</b>									
No children	29	26%	62	55%	9	8%	13	12%	113
Single parent, 1-2 children	18	45%	19	48%	2	5%	1	2%	40
Single parent, 3+ children	9	43%	12	57%	0	0%	0	0%	21
Partnered parent, 1-2 children	26	41%	27	43%	9	14%	1	2%	63
Partnered parent, 3+ children	27	44%	30	49%	2	3%	2	3%	61
<b>Poverty status</b>									
Less than 100% of poverty line	85	44%	92	48%	8	4%	8	4%	193
100% to less than 125% of poverty line	12	20%	36	61%	5	8%	6	10%	59
125% to 200% of poverty line	7	26%	10	37%	8	30%	2	7%	27
Above 200% of the poverty line	---	---	---	---	---	---	---	---	3
<b>Geographic area</b>									
Ramsey County (includes Saint Paul)	97	39%	122	49%	16	6%	12	5%	247
Saint Paul	71	38%	94	51%	13	7%	8	4%	186
Washington County	9	27%	14	42%	6	18%	4	12%	33

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**3F. Have you or someone else in your household received the following service from Community Action in the past two years: PROJECT SUCCESS?**

	Yes		No		Total
	N	%	N	%	N
<b>All Community Action participants</b>	<b>37</b>	<b>6%</b>	<b>549</b>	<b>94%</b>	<b>586</b>
Community Engagement & SNAP	7	5%	146	95%	153
Head Start	20	16%	105	84%	125
Energy Assistance	8	3%	257	97%	265
Energy Conservation	2	5%	41	95%	43
<b>Web survey</b>					
All opt-in respondents	5	7%	64	93%	69
<b>Race / Ethnicity</b>					
African American or Black	18	12%	127	88%	145
African or African-born	7	16%	36	84%	43
American Indian or Native American	3	9%	32	91%	35
Asian or Asian American	7	7%	87	93%	94
Latino or Hispanic	3	7%	41	93%	44
White	11	3%	328	97%	339
Other	0	0%	15	100%	15
<b>Age</b>					
18-24	3	11%	24	89%	27
25-34	12	9%	125	91%	137
35-44	12	9%	127	91%	139
45-54	5	5%	92	95%	97
55-64	5	5%	96	95%	101
65 and older	2	1%	133	99%	135
<b>Gender</b>					
Female	33	7%	471	93%	504
Male	8	6%	131	94%	139
<b>Home language</b>					
English	20	5%	351	95%	371
Hmong	2	7%	27	93%	29
Karen	5	22%	18	78%	23
Spanish	0	0%	17	100%	17
Other language	6	15%	34	85%	40
<b>Child status</b>					
No children	7	3%	272	97%	279
Single parent, 1-2 children	6	8%	74	92%	80
Single parent, 3+ children	6	13%	39	87%	45
Partnered parent, 1-2 children	8	7%	112	93%	120
Partnered parent, 3+ children	13	12%	99	88%	112
<b>Poverty status</b>					
Less than 100% of poverty line	30	9%	293	91%	323
100% to less than 125% of poverty line	8	7%	115	93%	123
125% to 200% of poverty line	0	0%	115	100%	115
Above 200% of the poverty line	0	0%	42	100%	42
<b>Geographic area</b>					
Ramsey County (includes Saint Paul)	33	7%	457	93%	490
Saint Paul	26	7%	325	93%	351
Washington County	1	1%	79	99%	80

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4F. What is your level of satisfaction with the PROJECT SUCCESS services you received?

	Very Satisfied		Satisfied		Dissatisfied		Very Dissatisfied		Total
	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	17	49%	13	37%	3	9%	2	6%	35
Community Engagement & SNAP	---	---	---	---	---	---	---	---	6
Head Start	11	55%	7	35%	0	0%	2	10%	20
Energy Assistance	---	---	---	---	---	---	---	---	7
Energy Conservation	---	---	---	---	---	---	---	---	2
<b>Web survey</b>									
All opt-in respondents	---	---	---	---	---	---	---	---	4
<b>Race / Ethnicity</b>									
African American or Black	8	47%	7	41%	2	12%	0	0%	17
African or African-born	---	---	---	---	---	---	---	---	7
American Indian or Native American	---	---	---	---	---	---	---	---	3
Asian or Asian American	---	---	---	---	---	---	---	---	7
Latino or Hispanic	---	---	---	---	---	---	---	---	3
White	---	---	---	---	---	---	---	---	9
Other	---	---	---	---	---	---	---	---	0
<b>Age</b>									
18-24	---	---	---	---	---	---	---	---	3
25-34	7	58%	3	25%	1	8%	1	8%	12
35-44	7	58%	5	42%	0	0%	0	0%	12
45-54	---	---	---	---	---	---	---	---	5
55-64	---	---	---	---	---	---	---	---	3
65 and older	---	---	---	---	---	---	---	---	1
<b>Gender</b>									
Female	18	58%	9	29%	3	10%	1	3%	31
Male	---	---	---	---	---	---	---	---	7
<b>Home language</b>									
English	8	42%	7	37%	3	16%	1	5%	19
Hmong	---	---	---	---	---	---	---	---	2
Karen	---	---	---	---	---	---	---	---	5
Spanish	---	---	---	---	---	---	---	---	0
Other language	---	---	---	---	---	---	---	---	6
<b>Child status</b>									
No children	---	---	---	---	---	---	---	---	4
Single parent, 1-2 children	---	---	---	---	---	---	---	---	6
Single parent, 3+ children	---	---	---	---	---	---	---	---	6
Partnered parent, 1-2 children	---	---	---	---	---	---	---	---	8
Partnered parent, 3+ children	7	54%	5	38%	0	0%	1	8%	13
<b>Poverty status</b>									
Less than 100% of poverty line	17	59%	10	34%	1	3%	1	3%	29
100% to less than 125% of poverty line	---	---	---	---	---	---	---	---	6
125% to 200% of poverty line	---	---	---	---	---	---	---	---	0
Above 200% of the poverty line	---	---	---	---	---	---	---	---	0
<b>Geographic area</b>									
Ramsey County (includes Saint Paul)	14	44%	13	41%	3	9%	2	6%	32
Saint Paul	14	54%	9	35%	1	4%	2	8%	26
Washington County	---	---	---	---	---	---	---	---	1

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**3G. Have you or someone else in your household received the following service from Community Action in the past two years: HEAD START?**

	Yes		No		Total
	N	%	N	%	N
<b>All Community Action participants</b>	<b>159</b>	<b>26%</b>	<b>452</b>	<b>74%</b>	<b>611</b>
Community Engagement & SNAP	12	8%	144	92%	156
Head Start	128	90%	15	10%	143
Energy Assistance	14	5%	255	95%	269
Energy Conservation	5	12%	38	88%	43
<b>Web survey</b>					
All opt-in respondents	14	21%	54	79%	68
<b>Race / Ethnicity</b>					
African American or Black	47	31%	104	69%	151
African or African-born	26	57%	20	43%	46
American Indian or Native American	13	39%	20	61%	33
Asian or Asian American	51	47%	57	53%	108
Latino or Hispanic	20	43%	26	57%	46
White	34	10%	304	90%	338
Other	4	27%	11	73%	15
<b>Age</b>					
18-24	12	43%	16	57%	28
25-34	66	45%	80	55%	146
35-44	56	38%	90	62%	146
45-54	19	19%	83	81%	102
55-64	5	5%	96	95%	101
65 and older	6	4%	130	96%	136
<b>Gender</b>					
Female	137	26%	384	74%	521
Male	32	22%	112	78%	144
<b>Home language</b>					
English	73	19%	304	81%	377
Hmong	13	39%	20	61%	33
Karen	25	93%	2	7%	27
Spanish	13	65%	7	35%	20
Other language	25	54%	21	46%	46
<b>Child status</b>					
No children	4	1%	275	99%	279
Single parent, 1-2 children	30	36%	53	64%	83
Single parent, 3+ children	23	48%	25	52%	48
Partnered parent, 1-2 children	49	37%	82	63%	131
Partnered parent, 3+ children	60	51%	57	49%	117
<b>Poverty status</b>					
Less than 100% of poverty line	126	37%	213	63%	339
100% to less than 125% of poverty line	20	16%	103	84%	123
125% to 200% of poverty line	11	9%	108	91%	119
Above 200% of the poverty line	1	2%	41	98%	42
<b>Geographic area</b>					
Ramsey County (includes Saint Paul)	147	28%	369	72%	516
Saint Paul	121	32%	252	68%	373
Washington County	5	6%	74	94%	79

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4G. What is your level of satisfaction with the HEAD START services you received?

	Very Satisfied		Satisfied		Dissatisfied		Very Dissatisfied		Total
	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>97</b>	<b>67%</b>	<b>42</b>	<b>29%</b>	<b>3</b>	<b>2%</b>	<b>2</b>	<b>1%</b>	<b>144</b>
Community Engagement & SNAP	6	55%	5	45%	0	0%	0	0%	11
Head Start	82	71%	31	27%	1	1%	2	2%	116
Energy Assistance	6	50%	4	33%	2	17%	0	0%	12
Energy Conservation	---	---	---	---	---	---	---	---	5
<b>Web survey</b>									
All opt-in respondents	10	77%	3	23%	0	0%	0	0%	13
<b>Race / Ethnicity</b>									
African American or Black	28	70%	10	25%	2	5%	0	0%	40
African or African-born	17	71%	7	29%	0	0%	0	0%	24
American Indian or Native American	9	75%	2	17%	0	0%	1	8%	12
Asian or Asian American	32	67%	16	33%	0	0%	0	0%	48
Latino or Hispanic	12	71%	5	29%	0	0%	0	0%	17
White	20	67%	8	27%	1	3%	1	3%	30
Other	---	---	---	---	---	---	---	---	3
<b>Age</b>									
18-24	9	75%	3	25%	0	0%	0	0%	12
25-34	41	66%	19	31%	1	2%	1	2%	62
35-44	36	69%	15	29%	1	2%	0	0%	52
45-54	12	71%	5	29%	0	0%	0	0%	17
55-64	---	---	---	---	---	---	---	---	3
65 and older	---	---	---	---	---	---	---	---	5
<b>Gender</b>									
Female	90	73%	30	24%	3	2%	1	1%	124
Male	16	55%	13	45%	0	0%	0	0%	29
<b>Home language</b>									
English	43	66%	18	28%	3	5%	1	2%	65
Hmong	7	54%	5	38%	0	0%	1	8%	13
Karen	16	73%	6	27%	0	0%	0	0%	22
Spanish	8	67%	4	33%	0	0%	0	0%	12
Other language	17	74%	6	26%	0	0%	0	0%	23
<b>Child status</b>									
No children	---	---	---	---	---	---	---	---	2
Single parent, 1-2 children	15	60%	10	40%	0	0%	0	0%	25
Single parent, 3+ children	18	78%	5	22%	0	0%	0	0%	23
Partnered parent, 1-2 children	29	66%	15	34%	0	0%	0	0%	44
Partnered parent, 3+ children	42	74%	12	21%	2	4%	1	2%	57
<b>Poverty status</b>									
Less than 100% of poverty line	82	70%	32	27%	2	2%	1	1%	117
100% to less than 125% of poverty line	10	67%	4	27%	1	7%	0	0%	15
125% to 200% of poverty line	6	60%	4	40%	0	0%	0	0%	10
Above 200% of the poverty line	---	---	---	---	---	---	---	---	1
<b>Geographic area</b>									
Ramsey County (includes Saint Paul)	92	69%	37	28%	3	2%	2	1%	134
Saint Paul	76	68%	30	27%	3	3%	2	2%	111
Washington County	---	---	---	---	---	---	---	---	4

**CAPRW 2015 Needs Assessment Client Survey**

**All Survey Items**

**3H. Have you or someone else in your household received the following service from Community Action in the past two years: EARLY HEAD START?**

	Yes		No		Total
	N	%	N	%	N
<b>All Community Action participants</b>	<b>83</b>	<b>14%</b>	<b>504</b>	<b>86%</b>	<b>587</b>
Community Engagement & SNAP	7	5%	147	95%	154
Head Start	64	50%	64	50%	128
Energy Assistance	8	3%	254	97%	262
Energy Conservation	4	9%	39	91%	43
<b>Web survey</b>					
All opt-in respondents	7	10%	62	90%	69
<b>Race / Ethnicity</b>					
African American or Black	23	16%	124	84%	147
African or African-born	12	29%	30	71%	42
American Indian or Native American	7	22%	25	78%	32
Asian or Asian American	31	31%	70	69%	101
Latino or Hispanic	10	23%	33	77%	43
White	16	5%	317	95%	333
Other	1	7%	14	93%	15
<b>Age</b>					
18-24	7	27%	19	73%	26
25-34	35	25%	106	75%	141
35-44	25	18%	116	82%	141
45-54	8	8%	90	92%	98
55-64	3	3%	95	97%	98
65 and older	6	4%	128	96%	134
<b>Gender</b>					
Female	72	14%	432	86%	504
Male	16	12%	123	88%	139
<b>Home language</b>					
English	30	8%	332	92%	362
Hmong	8	26%	23	74%	31
Karen	18	72%	7	28%	25
Spanish	7	39%	11	61%	18
Other language	12	28%	31	72%	43
<b>Child status</b>					
No children	5	2%	270	98%	275
Single parent, 1-2 children	10	12%	71	88%	81
Single parent, 3+ children	14	31%	31	69%	45
Partnered parent, 1-2 children	19	16%	100	84%	119
Partnered parent, 3+ children	37	32%	79	68%	116
<b>Poverty status</b>					
Less than 100% of poverty line	68	21%	254	79%	322
100% to less than 125% of poverty line	10	8%	110	92%	120
125% to 200% of poverty line	3	3%	116	97%	119
Above 200% of the poverty line	1	2%	42	98%	43
<b>Geographic area</b>					
Ramsey County (includes Saint Paul)	78	16%	416	84%	494
Saint Paul	67	19%	289	81%	356
Washington County	1	1%	77	99%	78

**CAPRW 2015 Needs Assessment Client Survey**

**All Survey Items**

**4H. What is your level of satisfaction with the EARLY HEAD START services you received?**

	Very Satisfied		Satisfied		Dissatisfied		Very Dissatisfied		Total
	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	51	71%	16	22%	1	1%	4	6%	72
Community Engagement & SNAP	---	---	---	---	---	---	---	---	4
Head Start	41	73%	13	23%	0	0%	2	4%	56
Energy Assistance	---	---	---	---	---	---	---	---	8
Energy Conservation	---	---	---	---	---	---	---	---	4
<b>Web survey</b>									
All opt-in respondents	---	---	---	---	---	---	---	---	7
<b>Race / Ethnicity</b>									
African American or Black	12	60%	5	25%	1	5%	2	10%	20
African or African-born	7	70%	3	30%	0	0%	0	0%	10
American Indian or Native American	---	---	---	---	---	---	---	---	6
Asian or Asian American	21	70%	9	30%	0	0%	0	0%	30
Latino or Hispanic	---	---	---	---	---	---	---	---	7
White	7	58%	4	33%	0	0%	1	8%	12
Other	---	---	---	---	---	---	---	---	0
<b>Age</b>									
18-24	---	---	---	---	---	---	---	---	7
25-34	21	66%	10	31%	0	0%	1	3%	32
35-44	13	65%	6	30%	0	0%	1	5%	20
45-54	---	---	---	---	---	---	---	---	8
55-64	---	---	---	---	---	---	---	---	3
65 and older	---	---	---	---	---	---	---	---	4
<b>Gender</b>									
Female	45	73%	13	21%	1	2%	3	5%	62
Male	9	60%	6	40%	0	0%	0	0%	15
<b>Home language</b>									
English	18	67%	5	19%	1	4%	3	11%	27
Hmong	---	---	---	---	---	---	---	---	8
Karen	12	71%	5	29%	0	0%	0	0%	17
Spanish	---	---	---	---	---	---	---	---	5
Other language	8	80%	2	20%	0	0%	0	0%	10
<b>Child status</b>									
No children	---	---	---	---	---	---	---	---	4
Single parent, 1-2 children	---	---	---	---	---	---	---	---	8
Single parent, 3+ children	11	85%	2	15%	0	0%	0	0%	13
Partnered parent, 1-2 children	13	81%	3	19%	0	0%	0	0%	16
Partnered parent, 3+ children	22	63%	11	31%	0	0%	2	6%	35
<b>Poverty status</b>									
Less than 100% of poverty line	40	66%	18	30%	1	2%	2	3%	61
100% to less than 125% of poverty line	---	---	---	---	---	---	---	---	9
125% to 200% of poverty line	---	---	---	---	---	---	---	---	2
Above 200% of the poverty line	---	---	---	---	---	---	---	---	1
<b>Geographic area</b>									
Ramsey County (includes Saint Paul)	47	69%	16	24%	1	1%	4	6%	68
Saint Paul	41	69%	13	22%	1	2%	4	7%	59
Washington County	---	---	---	---	---	---	---	---	1

**CAPRW 2015 Needs Assessment Client Survey**

**All Survey Items**

**3I. Have you or someone else in your household received the following service from Community Action in the past two years: ENERGY ASSISTANCE?**

	Yes		No		Total
	N	%	N	%	N
<b>All Community Action participants</b>	<b>521</b>	<b>83%</b>	<b>106</b>	<b>17%</b>	<b>627</b>
Community Engagement & SNAP	119	75%	40	25%	159
Head Start	99	70%	43	30%	142
Energy Assistance	267	95%	15	5%	282
Energy Conservation	36	82%	8	18%	44
<b>Web survey</b>					
All opt-in respondents	26	38%	42	62%	68
<b>Race / Ethnicity</b>					
African American or Black	118	79%	32	21%	150
African or African-born	29	62%	18	38%	47
American Indian or Native American	24	69%	11	31%	35
Asian or Asian American	94	85%	17	15%	111
Latino or Hispanic	34	71%	14	29%	48
White	280	81%	67	19%	347
Other	12	71%	5	29%	17
<b>Age</b>					
18-24	17	61%	11	39%	28
25-34	95	66%	50	34%	145
35-44	121	82%	27	18%	148
45-54	85	85%	15	15%	100
55-64	91	85%	16	15%	107
65 and older	125	85%	22	15%	147
<b>Gender</b>					
Female	425	80%	109	20%	534
Male	118	80%	30	20%	148
<b>Home language</b>					
English	333	87%	50	13%	383
Hmong	32	94%	2	6%	34
Karen	24	86%	4	14%	28
Spanish	12	55%	10	45%	22
Other language	37	76%	12	24%	49
<b>Child status</b>					
No children	241	81%	55	19%	296
Single parent, 1-2 children	67	81%	16	19%	83
Single parent, 3+ children	40	83%	8	17%	48
Partnered parent, 1-2 children	97	76%	30	24%	127
Partnered parent, 3+ children	88	75%	30	25%	118
<b>Poverty status</b>					
Less than 100% of poverty line	275	81%	66	19%	341
100% to less than 125% of poverty line	120	90%	13	10%	133
125% to 200% of poverty line	93	78%	26	22%	119
Above 200% of the poverty line	17	40%	25	60%	42
<b>Geographic area</b>					
Ramsey County (includes Saint Paul)	437	83%	89	17%	526
Saint Paul	316	83%	65	17%	381
Washington County	79	92%	7	8%	86

**CAPRW 2015 Needs Assessment Client Survey**

**All Survey Items**

**4I. What is your level of satisfaction with the ENERGY ASSISTANCE services you received?**

	Very Satisfied		Satisfied		Dissatisfied		Very Dissatisfied		Total
	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>292</b>	<b>59%</b>	<b>174</b>	<b>35%</b>	<b>17</b>	<b>3%</b>	<b>10</b>	<b>2%</b>	<b>493</b>
Community Engagement & SNAP	54	48%	50	45%	7	6%	1	1%	112
Head Start	58	63%	28	30%	4	4%	2	2%	92
Energy Assistance	165	65%	79	31%	6	2%	5	2%	255
Energy Conservation	15	44%	17	50%	0	0%	2	6%	34
<b>Web survey</b>									
All opt-in respondents	12	46%	13	50%	0	0%	1	4%	26
<b>Race / Ethnicity</b>									
African American or Black	70	63%	32	29%	3	3%	6	5%	111
African or African-born	16	57%	9	32%	1	4%	2	7%	28
American Indian or Native American	16	67%	8	33%	0	0%	0	0%	24
Asian or Asian American	43	47%	44	48%	4	4%	0	0%	91
Latino or Hispanic	23	72%	8	25%	0	0%	1	3%	32
White	154	58%	101	38%	9	3%	2	1%	266
Other	9	82%	2	18%	0	0%	0	0%	11
<b>Age</b>									
18-24	10	59%	7	41%	0	0%	0	0%	17
25-34	55	61%	32	36%	2	2%	1	1%	90
35-44	63	56%	39	35%	6	5%	5	4%	113
45-54	49	58%	31	37%	2	2%	2	2%	84
55-64	56	65%	26	30%	3	3%	1	1%	86
65 and older	64	54%	50	42%	3	3%	2	2%	119
<b>Gender</b>									
Female	229	57%	152	38%	12	3%	11	3%	404
Male	72	65%	34	31%	5	5%	0	0%	111
<b>Home language</b>									
English	195	62%	104	33%	9	3%	7	2%	315
Hmong	14	45%	17	55%	0	0%	0	0%	31
Karen	14	64%	6	27%	2	9%	0	0%	22
Spanish	10	83%	2	17%	0	0%	0	0%	12
Other language	20	57%	13	37%	1	3%	1	3%	35
<b>Child status</b>									
No children	134	58%	87	38%	6	3%	4	2%	231
Single parent, 1-2 children	35	57%	23	38%	3	5%	0	0%	61
Single parent, 3+ children	22	55%	17	42%	0	0%	1	2%	40
Partnered parent, 1-2 children	54	59%	29	32%	4	4%	4	4%	91
Partnered parent, 3+ children	52	63%	24	29%	4	5%	2	2%	82
<b>Poverty status</b>									
Less than 100% of poverty line	158	60%	90	34%	6	2%	8	3%	262
100% to less than 125% of poverty line	69	61%	38	34%	5	4%	1	1%	113
125% to 200% of poverty line	51	58%	33	38%	4	5%	0	0%	88
Above 200% of the poverty line	9	56%	6	38%	1	6%	0	0%	16
<b>Geographic area</b>									
Ramsey County (includes Saint Paul)	244	59%	147	35%	16	4%	8	2%	415
Saint Paul	184	62%	102	34%	7	2%	6	2%	299
Washington County	44	60%	26	36%	1	1%	2	3%	73

**CAPRW 2015 Needs Assessment Client Survey**

**All Survey Items**

**3J. Have you or someone else in your household received the following service from Community Action in the past two years: ENERGY CONSERVATION?**

	Yes		No		Total
	N	%	N	%	N
<b>All Community Action participants</b>	<b>195</b>	<b>33%</b>	<b>395</b>	<b>67%</b>	<b>590</b>
Community Engagement & SNAP	40	26%	114	74%	154
Head Start	40	31%	90	69%	130
Energy Assistance	74	28%	187	72%	261
Energy Conservation	41	91%	4	9%	45
<b>Web survey</b>					
All opt-in respondents	7	11%	59	89%	66
<b>Race / Ethnicity</b>					
African American or Black	30	21%	115	79%	145
African or African-born	15	36%	27	64%	42
American Indian or Native American	5	15%	28	85%	33
Asian or Asian American	48	48%	52	52%	100
Latino or Hispanic	13	30%	30	70%	43
White	99	29%	237	71%	336
Other	4	31%	9	69%	13
<b>Age</b>					
18-24	8	29%	20	71%	28
25-34	27	19%	114	81%	141
35-44	49	36%	88	64%	137
45-54	25	26%	71	74%	96
55-64	30	30%	71	70%	101
65 and older	54	40%	80	60%	134
<b>Gender</b>					
Female	155	31%	349	69%	504
Male	45	32%	95	68%	140
<b>Home language</b>					
English	85	23%	283	77%	368
Hmong	18	62%	11	38%	29
Karen	15	62%	9	38%	24
Spanish	6	32%	13	68%	19
Other language	14	35%	26	65%	40
<b>Child status</b>					
No children	87	31%	192	69%	279
Single parent, 1-2 children	18	23%	61	77%	79
Single parent, 3+ children	13	29%	32	71%	45
Partnered parent, 1-2 children	36	30%	84	70%	120
Partnered parent, 3+ children	41	35%	75	65%	116
<b>Poverty status</b>					
Less than 100% of poverty line	103	31%	224	69%	327
100% to less than 125% of poverty line	33	28%	87	72%	120
125% to 200% of poverty line	40	34%	77	66%	117
Above 200% of the poverty line	8	20%	33	80%	41
<b>Geographic area</b>					
Ramsey County (includes Saint Paul)	166	33%	330	67%	496
Saint Paul	120	34%	237	66%	357
Washington County	24	31%	54	69%	78

**CAPRW 2015 Needs Assessment Client Survey**

**All Survey Items**

**4J. What is your level of satisfaction with the ENERGY CONSERVATION services you received?**

	Very Satisfied		Satisfied		Dissatisfied		Very Dissatisfied		Total
	N	%	N	%	N	%	N	%	N
<b>All Community Action participants</b>	<b>109</b>	<b>60%</b>	<b>54</b>	<b>30%</b>	<b>8</b>	<b>4%</b>	<b>10</b>	<b>6%</b>	<b>181</b>
Community Engagement & SNAP	22	59%	10	27%	3	8%	2	5%	37
Head Start	23	66%	8	23%	1	3%	3	9%	35
Energy Assistance	42	61%	22	32%	3	4%	2	3%	69
Energy Conservation	22	55%	14	35%	1	2%	3	8%	40
<b>Web survey</b>									
All opt-in respondents	---	---	---	---	---	---	---	---	7
<b>Race / Ethnicity</b>									
African American or Black	17	63%	6	22%	1	4%	3	11%	27
African or African-born	8	53%	3	20%	2	13%	2	13%	15
American Indian or Native American	---	---	---	---	---	---	---	---	4
Asian or Asian American	23	53%	20	47%	0	0%	0	0%	43
Latino or Hispanic	7	58%	3	25%	1	8%	1	8%	12
White	59	63%	28	30%	3	3%	3	3%	93
Other	---	---	---	---	---	---	---	---	4
<b>Age</b>									
18-24	---	---	---	---	---	---	---	---	8
25-34	14	54%	11	42%	0	0%	1	4%	26
35-44	25	56%	16	36%	1	2%	3	7%	45
45-54	17	71%	5	21%	1	4%	1	4%	24
55-64	16	59%	7	26%	3	11%	1	4%	27
65 and older	31	60%	16	31%	2	4%	3	6%	52
<b>Gender</b>									
Female	86	59%	45	31%	5	3%	9	6%	145
Male	24	57%	15	36%	3	7%	0	0%	42
<b>Home language</b>									
English	49	62%	21	27%	5	6%	4	5%	79
Hmong	9	53%	7	41%	0	0%	1	6%	17
Karen	8	67%	4	33%	0	0%	0	0%	12
Spanish	---	---	---	---	---	---	---	---	5
Other language	10	71%	3	21%	0	0%	1	7%	14
<b>Child status</b>									
No children	46	56%	29	35%	3	4%	4	5%	82
Single parent, 1-2 children	13	76%	4	24%	0	0%	0	0%	17
Single parent, 3+ children	6	50%	5	42%	0	0%	1	8%	12
Partnered parent, 1-2 children	18	53%	10	29%	3	9%	3	9%	34
Partnered parent, 3+ children	23	64%	11	31%	1	3%	1	3%	36
<b>Poverty status</b>									
Less than 100% of poverty line	52	54%	35	36%	3	3%	6	6%	96
100% to less than 125% of poverty line	21	70%	9	30%	0	0%	0	0%	30
125% to 200% of poverty line	22	59%	11	30%	2	5%	2	5%	37
Above 200% of the poverty line	---	---	---	---	---	---	---	---	8
<b>Geographic area</b>									
Ramsey County (includes Saint Paul)	88	57%	51	33%	7	5%	8	5%	154
Saint Paul	67	61%	31	28%	5	5%	6	6%	109
Washington County	16	73%	3	14%	1	5%	2	9%	22

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

### 5A. What is the ONE THING that would help the most to meet the needs of the ADULTS living in your household?

	N	%
Energy Assistance (paying utility bills, heating assistance)	71	14.6%
Food Assistance	61	12.6%
Transportation (car/public transit/any transportation services/paying transportation costs)	55	11.3%
Financial Assistance with Housing (loan to buy a house, paying rent, help with property taxes, help finding affordable housing)	48	9.9%
Help with household upkeep (chores, cleaning or repairs, improvements, Non-financial assistance)	39	8.0%
Financial or Economic Assistance (Non-specific, benefits, cash, money, etc.)	32	6.6%
More jobs/better job/better paying job/job with benefits/More hours/full time job	30	6.2%
Energy Conservation (home repairs and improvements related to temperature control, weatherization, heating and cooling, etc.)	29	6.0%
Help with Budgeting, managing, or saving money	22	4.5%
Nothing/No/None	20	4.1%
Other	19	3.9%
Health Insurance/Health Insurance problems/affordable health care or help paying for medical expenses	15	3.1%
Education and Training	13	2.7%
Reducing debt/Credit repair/access to credit	12	2.5%
Help finding/applying for jobs	12	2.5%
Child Care (non-specific)	11	2.3%
Finding/getting housing that is suitable for you and your family (size, space, location, Handicapped Accessible Housing, etc.)	11	2.3%
Job and skills training/classes (Service Learning, Internships, etc.)	11	2.3%
General Assistance/Help/Basic Needs (non-specific)	11	2.3%
Medical care/services (including in-home care and assistance)	10	2.1%
Affordable Education and Financial aid for education related costs (getting, not paying off, Student loans/Scholarships)	9	1.9%
Nutrition/Access to healthy food/Special Diet	8	1.6%
Mental Health Care (Therapy, Psychology, Counseling)	8	1.6%
Housing	7	1.4%
More Financial or Economic assistance from benefits (SSA, disability, etc.)	7	1.4%
Medical Assistance and Health (Non-specific)	6	1.2%
Employment Assistance (Non-specific)	6	1.2%
Internet	5	1.0%
Help starting a business	5	1.0%
Financial Assistance for child care/affordable child care	4	0.8%
Improving English Language Skills	3	0.6%
Legal Assistance (unlawful detainer, immigrant services, custody issues, disability, others)	3	0.6%
Safety/Safe neighborhood (General)	3	0.6%
Programs and activities for children (Summer, afterschool, etc.)	3	0.6%
Early Childhood Education or Parent Education (Education on being a parent, ECFE)	3	0.6%
Medical Supplies, Medications, medical devices	3	0.6%
Appropriate child care (High/better quality, location, when needed, special needs, etc.)	2	0.4%
Dental Care	2	0.4%
Support Groups (any)	1	0.2%
Social worker	1	0.2%
Dealing with a criminal record	1	0.2%
Computer/Laptop	1	0.2%
Phone Service	1	0.2%
Translation Services	1	0.2%
Community and Neighborhood Services (Non-specific)	1	0.2%
Safe Housing	1	0.2%
<b>N of respondents</b>	<b>486</b>	<b>100.0%</b>

# CAPRW 2015 Needs Assessment Client Survey

## All Survey Items

### 5B. What is the ONE THING that would help the most to meet the needs of the CHILDREN living in your household?

	N	%
Programs and activities for children (Summer, afterschool, etc.)	43	15.1%
Education and Training	35	12.3%
Food Assistance	30	10.6%
Nothing/No/None	27	9.5%
Transportation (car/public transit/any transportation services/paying transportation costs)	20	7.0%
Nutrition/Access to healthy food/Special Diet	17	6.0%
Other	16	5.6%
Affordable Education and Financial aid for education related costs (getting, not paying off, Student loans/Scholarships)	15	5.3%
Internet	13	4.6%
Child Care (non-specific)	11	3.9%
Financial Assistance with Housing (loan to buy a house, paying rent, help with property taxes, help finding affordable housing)	11	3.9%
Financial Assistance for child care/affordable child care	9	3.2%
Early Childhood Education or Parent Education (Education on being a parent, ECFE)	9	3.2%
Energy Assistance (paying utility bills, heating assistance)	9	3.2%
Appropriate child care (High/better quality, location, when needed, special needs, etc.)	8	2.8%
Finding/getting housing that is suitable for you and your family (size, space, location, Handicapped Accessible Housing, etc.)	8	2.8%
Financial or Economic Assistance (Non-specific, benefits, cash, money, etc.)	8	2.8%
Clothes	7	2.5%
Mental Health Care (Therapy, Psychology, Counseling)	6	2.1%
More jobs/better job/better paying job/job with benefits/More hours/full time job	6	2.1%
Medical care/services (including in-home care and assistance)	5	1.8%
Energy Conservation (home repairs and improvements related to temperature control, weatherization, heating and cooling, etc.)	5	1.8%
Computer/Laptop	4	1.4%
Improving English Language Skills	4	1.4%
Safety/Safe neighborhood (General)	4	1.4%
Help with household upkeep (chores, cleaning or repairs, improvements, Non-financial assistance)	4	1.4%
General Assistance/Help/Basic Needs (non-specific)	4	1.4%
Community and Neighborhood Services (Non-specific)	3	1.1%
Dental Care	3	1.1%
Health Insurance/Health Insurance problems/affordable health care or help paying for medical expenses	3	1.1%
A community area (building, recreation center, park, etc)	2	0.7%
Safe Housing	2	0.7%
Special Education	2	0.7%
Medical Assistance and Health (Non-specific)	2	0.7%
Furniture	1	0.4%
Support Groups (any)	1	0.4%
Legal Assistance (unlawful detainer, immigrant services, custody issues, disability, others)	1	0.4%
Learning about residents and landlords rights and responsibilities	1	0.4%
Housing	1	0.4%
More Financial or Economic assistance from benefits (SSA, disability, etc.)	1	0.4%
Job and skills training/classes (Service Learning, Internships, etc.)	1	0.4%
Help starting a business	1	0.4%
Help finding/applying for jobs	1	0.4%
Employment Assistance (Non-specific)	1	0.4%
<b>N of respondents</b>	<b>284</b>	<b>100.0%</b>

# Appendix

[2015 Needs assessment client survey](#)

[Key informant interview protocol](#)

[Brief review of relevant studies](#)

[Demographic overview](#)

[List of organizations serving residents of Ramsey and Washington counties](#)

**Community Action Partnership of Ramsey & Washington Counties**  
**2015 Needs Assessment Client Survey**

1. Do you, or anyone in your household, need or currently receive any of the following services?

	Yes, I or someone in my household is currently receiving this service	I or someone in my household needs this service but is not receiving it	No one in my household needs this service
A. Internet access?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
B. Budgeting or learning how to manage money, repairing your credit, or starting a savings plan?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
C. Doing household chores or getting repairs on your home?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
D. Making your home more energy efficient?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
E. Learning about residents' and landlords' rights and responsibilities?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
F. Preventing home foreclosure or eviction?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
G. Getting a loan to buy a house?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
H. Finding rental housing that you can afford and is suitable for you and your family?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
I. Paying for utilities for your home or apartment?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
J. Training education or learning new skills to get a job, or for a job promotion or advancement?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
K. Accessing financial benefits from government agencies, such as food support (SNAP) or disability benefits?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
L. Help starting your own business?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
M. Legal services, such as help with an unlawful detainer, immigrant services, or other legal issues?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
N. Dealing with a criminal record that limits your access to housing and/or employment?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
O. Getting a car or getting repairs on your car?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
P. Getting healthy food for the people in your home?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
Q. Early childhood education to get young children who live in your house ready for school?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
R. High quality child care for the children who live in your house?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>
S. Afterschool or summer programs for school-age children?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>

2A. Where do you get information about help or services you need? Mark all that apply.

- <sup>1</sup> Friends and family (word of mouth)
- <sup>2</sup> Internet (any specific sites? 2B: \_\_\_\_\_)
- <sup>3</sup> Telephone help-lines (United Way 211, Senior LinkAge Line, etc.)
- <sup>4</sup> Community organizations (fliers, informational sessions, etc.)
- <sup>5</sup> Social worker or other community worker
- <sup>6</sup> Other (specify: 2C: \_\_\_\_\_)

3. Which of the following services have you or someone else in your household received from Community Action within the past two years?

4. (If you have received this service,) What is your level of satisfaction with this service?

	Don't know	No	Yes	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied
A. <b>Financial literacy training</b> – teaching budgeting, credit repair, and savings	<input type="checkbox"/> <sup>8</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup> →	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
B. <b>Family Assets for Independence in Minnesota (FAIM)</b> – matched personal savings account to invest in college, homeownership, or small business	<input type="checkbox"/> <sup>8</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup> →	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
C. <b>You Be The Change Leadership Program</b> – teaching community members how to be leaders and advocate for themselves	<input type="checkbox"/> <sup>8</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup> →	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
D. <b>Low interest car loans</b> – helping people gain reliable transportation	<input type="checkbox"/> <sup>8</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup> →	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
E. <b>Food support (SNAP, EBT, food stamps)</b> –helping people obtain food for their family	<input type="checkbox"/> <sup>8</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup> →	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
F. <b>Project Success</b> – helping with resume creation, interviewing skills, and other employment support	<input type="checkbox"/> <sup>8</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup> →	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
G. <b>Head Start</b> – center-based early childhood education	<input type="checkbox"/> <sup>8</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup> →	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
H. <b>Early Head Start</b> – home-based early childhood education	<input type="checkbox"/> <sup>8</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup> →	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
I. <b>Energy Assistance</b> – helping to pay for your electric and heat bills	<input type="checkbox"/> <sup>8</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup> →	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
J. <b>Energy Conservation</b> – helping to make your home safe and warm for the winter	<input type="checkbox"/> <sup>8</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>1</sup> →	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>

5A. What is the one thing that would help the most to meet the needs of the **adults** living in your household?

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5B. What is the one thing that would help the most to meet the needs of the **children** living in your household?

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**Now, we have some questions about you and your household. Remember, everything in this survey is confidential. The purpose of these questions is to help us understand which types of households are more or less likely to need various services or support.**

6. What is your ZIP code? \_\_\_\_\_

7A. How many adults age 18 or older, including you, live in your household? \_\_\_\_\_

7B. How many children under age 18 live in your household? \_\_\_\_\_

8. What is your age (in years)? \_\_\_\_\_

9. What is your gender? <sup>1</sup> Female <sup>2</sup> Male <sup>3</sup> Other

10. How do you identify your race/ethnicity? **(MARK ALL THAT APPLY)**

<sup>1</sup> African American or Black

<sup>2</sup> African or African-born: → <sup>1</sup> Somali <sup>2</sup> Oromo <sup>3</sup> Other: \_\_\_\_\_

<sup>3</sup> American Indian/Native American: → <sup>1</sup> Ojibwe <sup>2</sup> Dakota <sup>3</sup> Other: \_\_\_\_\_

<sup>4</sup> Asian or Asian American: → <sup>1</sup> Hmong <sup>2</sup> Karen <sup>3</sup> Other: \_\_\_\_\_

<sup>5</sup> Latino or Hispanic: → <sup>1</sup> Mexican <sup>2</sup> Other: \_\_\_\_\_

<sup>6</sup> White

<sup>7</sup> Other, please specify: \_\_\_\_\_

11. Were you born in the United States?

<sup>1</sup> Yes

<sup>2</sup> No

12. What is the highest level of education that you have completed?

<sup>1</sup> Less than high school

<sup>2</sup> High school graduate or GED

<sup>3</sup> Some college or vocational school but no degree

<sup>4</sup> Two-year college or vocational school graduate (AA)

<sup>5</sup> University graduate (BA, BS)

<sup>6</sup> Master's degree (MA, MS)

<sup>7</sup> Beyond Master's degree (PhD, MD, JD, etc.)

13A. What is your current employment status?

<sup>1</sup> Employed full-time (currently working 35+ hours per week) → **GO TO Q. 13B**

<sup>2</sup> Employed part-time (currently working less than 35 hours per week) → **GO TO Q. 13B**

<sup>3</sup> Not employed → **GO TO Q. 14**

13B. Does your employer offer you the following benefits:

Health insurance? <sup>1</sup> Yes <sup>2</sup> No

Paid time off? <sup>1</sup> Yes <sup>2</sup> No

14. Do the people in your household have health insurance?
- <sup>1</sup> All people in your household are currently insured
  - <sup>2</sup> Some, but not all, people in your household are currently insured
  - <sup>3</sup> None of the people in your household are currently insured

15A. Do you own or rent your home?

- <sup>1</sup> Own → **GO TO Q. 15B**
- <sup>2</sup> Rent → **GO TO Q. 15B**
- <sup>3</sup> Neither own nor rent

15B. How much do you pay per month for your home **not** including utilities?

\$ \_\_\_\_\_

16. How many bedrooms are in your home? \_\_\_\_\_ (Number of bedrooms)

17. What was your household's total income before taxes, from all sources, and all members of your household in 2014?

- |  |  |
|--|--|
| <input type="checkbox"/> <sup>1</sup> Less than \$10,000         | <input type="checkbox"/> <sup>6</sup> \$30,000 to under \$40,000 |
| <input type="checkbox"/> <sup>2</sup> \$10,000 to under \$15,000 | <input type="checkbox"/> <sup>7</sup> \$40,000 to under \$50,000 |
| <input type="checkbox"/> <sup>3</sup> \$15,000 to under \$20,000 | <input type="checkbox"/> <sup>8</sup> \$50,000 to under \$75,000 |
| <input type="checkbox"/> <sup>4</sup> \$20,000 to under \$25,000 | <input type="checkbox"/> <sup>9</sup> \$75,000 or more           |
| <input type="checkbox"/> <sup>5</sup> \$25,000 to under \$30,000 |  |

18A. Which of the following sources of income does anyone in your household receive?

**(MARK ALL THAT APPLY.)**

- |  |  |
|--|--|
| <input type="checkbox"/> <sup>1</sup> Wages and salaries (including self-employment) | <input type="checkbox"/> <sup>10</sup> General Assistance  |
| <input type="checkbox"/> <sup>2</sup> Child support or alimony                       | <input type="checkbox"/> <sup>11</sup> Emergency assistance  |
| <input type="checkbox"/> <sup>3</sup> Foster care reimbursement                      | <input type="checkbox"/> <sup>12</sup> Food Support (SNAP, EBT, Food Stamps)                           |
| <input type="checkbox"/> <sup>4</sup> Pension or retirement                          | <input type="checkbox"/> <sup>13</sup> Supplemental Security Income (SSI; disability benefits)         |
| <input type="checkbox"/> <sup>5</sup> Social Security                                | <input type="checkbox"/> <sup>14</sup> Food Stamp Employment & Training Program (FSET)                 |
| <input type="checkbox"/> <sup>6</sup> Unemployment payments                          | <input type="checkbox"/> <sup>15</sup> Diversionary Work Program (DWP)                                 |
| <input type="checkbox"/> <sup>7</sup> Veteran's benefits                             | <input type="checkbox"/> <sup>16</sup> Other sources of income for your household, specify: 18B: _____ |
| <input type="checkbox"/> <sup>8</sup> Minnesota Family Investment Plan (MFIP)        |  |
| <input type="checkbox"/> <sup>9</sup> Cash or voucher rent                           |  |

19. Please mark the community organizations that you or others in your household are currently involved with or are receiving services from, and add the names of other organizations we do not have on our list.

- |  |   |
|--|---|
| <input type="checkbox"/> <sup>1</sup> Ramsey County                                      | <input type="checkbox"/> <sup>7</sup> Salvation Army                    |
| <input type="checkbox"/> <sup>2</sup> Washington County                                  | <input type="checkbox"/> <sup>8</sup> Catholic Charities                |
| <input type="checkbox"/> <sup>3</sup> Southern Minnesota Regional Legal Services (SMRLS) | <input type="checkbox"/> <sup>9</sup> Neighborhood House                |
| <input type="checkbox"/> <sup>4</sup> Wilder Foundation                                  | <input type="checkbox"/> <sup>10</sup> Hallie Q. Brown Community Center |
| <input type="checkbox"/> <sup>5</sup> HIRED  | <input type="checkbox"/> <sup>11</sup> Keystone Community Services      |
| <input type="checkbox"/> <sup>6</sup> Lifetrack  | <input type="checkbox"/> <sup>12</sup> Merrick Community Services       |

<sup>13</sup> I am currently involved with or receiving services from other organizations or agencies that are not listed here. These organizations or agencies are:

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**Thank you for completing this survey!**

## Key Informant Interview Protocol

Name:  
Title:  
Organization:  
Phone number:  
Relationship with CAPRW:

Date of interview:  
Time of interview:  
Interviewer:

---

### About the project and informed consent

Community Action Partnership of Ramsey & Washington Counties, or CAPRW, has contracted with Wilder Research to conduct a field scan of organizations that serve low-income people in Ramsey and Washington counties. The goal of this field scan is to learn how organizations who are serving similar groups of people interact and work with each other to effectively serve their clients, as well as identify what organizations doing this work perceive as the greatest needs among the people they serve. You were identified as someone who has valuable insight regarding these topics.

During this interview, we will ask you a number of questions focusing on your perceptions of CAPRW, as well as your perceptions regarding the needs of the people that you serve. Your participation in this interview is voluntary, and nothing you say will be linked to you or to your organization. Your responses will be combined with the responses of other interviewees and summarized in a report that will help CAPRW better serve their clients and think strategically about how they might work with organizations that serve clients similar to theirs.

The interview will take 30-45min, depending on how much you have to say. Do you have any questions before we get started?

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1. First, please tell me about your organization and your role there.
2. CAPRW's work focuses on serving low-income residents of Ramsey and Washington counties. What do you see as the three biggest needs of this population? [*PROBE: Why do you feel that way? What about your work or your experience interacting with low-income people in the area has contributed to this perception?*]
3. Do you think the needs of this population will change in the next 5-10 years? (*IF YES: How and why? IF NO: Why not?*)
4. Are there any specific groups of people in Ramsey and Washington counties (such as older adults, families with young children, racial/ethnic groups, etc.) that you see as a "high priority" – or, in other words, are not currently receiving the services or the intensity of services they need?
5. On a scale of 1-5, with "1" being "not very effectively" and "5" being "extremely effectively," how effectively do you think that organizations and agencies in Ramsey and Washington counties are meeting the needs of low-income residents in the area?

Not very effective			Extremely effective	
1	2	3	4	5

6. What could be done to better meet the needs of low income residents of Ramsey and Washington counties?
-

7. Ideally, how might organizations work together to serve low-income people?
8. In your view, what steps need to be taken by these organizations and agencies to increase the capacity to better serve this population?
9. To the best of your knowledge, can you tell me about the (range and type of) services and/or programs that CAPRW provides to its clients?

**NO PRIOR RELATIONSHIP: Our records show that you have not formally worked with CAPRW in the past.**

1. Do you think there is anything that your organization and CAPRW could do together to better serve those in poverty in Ramsey and Washington counties?
2. Are there specific reasons that your organization has not worked with CAPRW? How might CAPRW make itself a more attractive potential partner?

**Thanks! Those are all of our questions.**

**END**

**WITH A PRIOR RELATIONSHIP: We learned from CAPRW that your organization has worked with CAPRW in the past. What did your organization’s work with CAPRW entail? [AS NEEDED: describe the information you know about the partnership to the respondent. This may include offering the program with which the organization worked.]**

3. Did working with CAPRW help your organization and/or your clients? (IF YES: How? IF NO: Why not?)
4. On a scale of 1-5, with “1” being not very effective and “5” being “extremely effective,” how would you rank your work with CAPRW?

Not very effective			Extremely effective	
1	2	3	4	5

5. Were there any specific factors about CAPRW or your organization that made your work with them so (in)effective?
6. Was there anything that made it challenging?
7. Do you think there is anything that your organization and CAPRW could do together to better serve those in poverty in Ramsey and Washington counties?
8. Would your organization consider working with CAPRW again?
  - a) If so, in what capacity and towards what goal?
  - b) If not, why would your organization not consider working with CAPRW again? How might CAPRW make itself a more attractive potential partner?

## **Brief review of relevant studies**

### ***Homelessness Study from 2012***

Wilder Research. (2012). *Statewide Homeless Study Detailed Data*. Retrieved from <http://www.wilder.org/Wilder-Research/Research-Areas/Homelessness/Pages/Statewide-Homeless-Study-Detailed-Data.aspx>

#### **Ramsey County**

Housing: The total number of homeless people in Ramsey County was 1,567 (1,098 minors and adults, 469 children with parents) in 2012.

For those who are on a waiting list for public housing, Section 8, or some other type of housing that offer financial assistance have been waiting a mean of 11 months. Twenty-two percent have not been able to get on a waiting list because it was closed. Forty percent of those who left their last regular or permanent housing left because they couldn't afford rent or house payments. Fifty-three percent of respondents said they have had difficulty getting or keeping housing because there was no housing they could afford.

Employment: Thirty-five percent of those who left their last regular or permanent housing left because they lost their job or had their hours cut. Sixty-one percent of respondents said they have had difficulty getting or keeping housing because of lack of job or income. Forty-five percent said lack of job or income is the number one factor preventing them from getting housing now.

Eighty-eight percent of respondents are not employed. Seventy-nine percent of those employed earn an hourly rate between \$7.25-\$11.99.

For those not employed, the biggest barriers or problems to getting a job are physical health (25%), transportation (24%), mental health (19%), and housing (15%).

#### **Washington County**

The total number of homeless people in Washington County was 195 (94 minors and adults, 101 children with parents) in 2012.

For those who are on a waiting list for public housing, Section 8, or some other type of housing that offer financial assistance have been waiting a mean of 11 months. Eight percent have not been able to get on a waiting list because it was closed. Fifty-three percent of those you left their last regular or permanent housing left because they couldn't afford

rent or house payments. Seventy-one percent of respondents said they have had difficulty getting or keeping housing because there was no housing they could afford.

Employment: Thirty-nine percent of those who left their last regular or permanent housing left because they lost their job or had their hours cut. Seventy-one percent of respondents said they have had difficulty getting or keeping housing because of lack of job or income. Forty-one percent said lack of job or income is the number one factor preventing them from getting housing now.

Sixty-seven percent of respondents are not employed. Seventy-two percent of those employed earn an hourly rate between \$7.25-\$9.99.

For those not employed, the biggest barriers or problems to getting a job are transportation (33%), housing (24%), employment opportunities (18%), physical health (17%), and child care (17%).

### ***Fostering East Side Transit Equity Connections (FESTEC)***

Wilder Research. (2013). *Fostering East Side Transit Equity Conversations (FESTEC)*. Retrieved from <http://www.wilder.org/Wilder-Research/Publications/Studies/Fostering%20East%20Side%20Transit%20Equity%20Conversations%20-%20FESTEC/Fostering%20East%20Side%20Transit%20Equity%20Conversations%20Final%20Report.pdf>

According to the American Community Survey, 6 in 10 (57%) transit riders in the 7-county metro area and half (49%) of transit riders from the East Side are transit dependent.

When asked if they think transit in their community is fair or equitable currently, half (51%) of survey respondents said they feel it is equitable.

The commuter population (workers at least age 16 who commute to work) of the East Side is estimated to be 35,250 by the American Community Survey. Of that, 2,715 (8%) commute via bus to work.

When asked if their household's income is adequate to meet their transportation needs 24 percent responded 'rarely' or 'never'.

## ***Comprehensive Housing Needs Assessment for Washington County***

Maxfield Research Inc. (2013). *Comprehensive Housing Needs Assessment for Washington County, Minnesota*. Retrieved from [http://96bda424cfcc34d9dd1a-0a7f10f87519dba22d2dbc6233a731e5.r41.cf2.rackcdn.com/wchra/housing-financial-data/2013\\_Needs\\_Report.pdf](http://96bda424cfcc34d9dd1a-0a7f10f87519dba22d2dbc6233a731e5.r41.cf2.rackcdn.com/wchra/housing-financial-data/2013_Needs_Report.pdf)

Washington County renter-occupied households tend to be more housing cost burdened than owner-occupied households. Based on findings from this study, Washington County needs to increase the production of affordable housing. “Since 1970, 62 units have been developed annually (there are currently 3,324 project-based affordable housing units). However, about 275 affordable/subsidized units are needed annually in order to meet the demand through 2030.”

“Rental vacancy rates have hit new lows in some communities and the tightening vacancies and increasing rents have resulted in low- and moderate-income household experiencing greater challenges to secure affordable housing.”

### ***A Place to Call Home (by Minnesota Housing Partnership [MHP]) in 2015***

Minnesota Housing Partnership. (2015). *2015 county profiles—A place to call home*. Retrieved from <http://www.mhponline.org/publications/county-profiles/2015>

#### **Ramsey County**

In Ramsey County, 9 percent of owner and 26 percent of renter households pay half or more of their income for housing. About 40 percent of households in Ramsey County are renters. There are now only 29 units affordable and available for every 100 extremely low-income renters in Ramsey County. At the new state minimum wage of \$9 per hour, an earner would have to work 85 hours per week to afford the \$996 fair market rent for a 2-bedroom apartment in Ramsey County, without paying more than 30% of income for housing.

#### **Washington County**

In Washington County, 8 percent of owner and 25 percent of renter household pay half or more of their income for housing. About 19 percent of households in Washington County are renters. There are now only 27 units affordable and available for every 100 extremely low-income renters in Washington County. At the new state minimum wage of \$9 per hour, an earner would have to work 85 hours per week to afford the \$996 fair market rent for a 2-bedroom apartment in Ramsey County, without paying more than 30% of income for housing.

## Demographic overview



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EXECUTIVE DIRECTOR

Paul Mattessich

MEMO

TO: Community Action Partnership of Ramsey and Washington Counties (CAPRW)

FROM: Wilder Research

RE: 2015 community needs assessment demographic overview

DATE: June 16, 2015

This memo describes preliminary findings of the 2015 community needs assessment demographic overview. The majority of these findings are based on secondary data obtained from the 2010 US Census and the American Community Survey 2013 5-year estimates. For some findings, we used Wilder Research's 2012 survey of low-income residents in Ramsey and Washington Counties; findings derived from this survey are listed as such. Additionally, we accessed Minnesota Bureau of Criminal Apprehension (via Minnesota Compass) for crime rate data. We also accessed Minnesota Department of Employment and Economic Development for job vacancy data.

The purpose of the demographic overview is to provide CAPRW decision-makers with some pertinent characteristics of low-income residents in Saint Paul, Ramsey County, and Washington County. After consulting CAPRW, Wilder Research included five sections in this demographic overview (based on specific characteristics of low-income residents). These sections include:

- Overall poverty trends
- Age and gender
- Race/ethnicity, nativity, and language
- Education, employment, disability status, and transportation to work
- Crime rates and barriers associated with criminal backgrounds

## Overall poverty trends

Overall, the percentage of residents living in poverty in Saint Paul in 2013 was higher than in Ramsey and Washington counties, with Washington County exhibiting the lowest poverty rate (22% in Saint Paul compared to 16% in Ramsey County and 6% in Washington County). While the percentage of residents in poverty increased in all three geographic areas from 2000-2010 (from 16-24% in Saint Paul, 11-17% in Ramsey County, and 3-6% in Washington County), **the percentage of residents living in poverty decreased or stayed the same from 2010-2013** (from 24-22% in Saint Paul, 17-16% in Ramsey County, and a consistent 6% in Washington County). Despite this decrease, **in all three geographic areas the percentage of residents living in poverty was higher in 2013 than in 2000** (22% compared to 16% in Saint Paul, 16% compared to 11% in Ramsey County, and 6% compared to 3% in Washington County).

## Age and gender

### *Age*

**In Saint Paul, Ramsey County, and Washington County, 33 to 37 percent of those in poverty are under the age of eighteen**, with the largest percentage in Saint Paul (37% in Saint Paul, 35% in Ramsey County, and 33% in Washington County). Additionally, a trend analysis showed that the changes in percentage of youth and children in poverty over time were more drastic than the population in poverty overall. This finding suggests that children and youth are more likely as compared to adults or older adults to fluctuate in and out of poverty over time.

Adults (18-64 years old) in poverty make up almost three-fifths of the population in poverty for each geographic area (58% in Saint Paul and Washington County, 59% in Ramsey County).

**Older adults make up less than 10 percent of those in poverty in all geographic areas**, with the largest percentage in Washington County (5% in Saint Paul, 6% in Ramsey County, and 9% in Washington County). Additionally, poverty rates older adults in Saint Paul and Ramsey County were four to ten percentage points lower as compared to the population in poverty as a whole. In Washington County, poverty rates more closely resembled rates for the population in poverty as a whole.

## *Gender*

Overall, women account for a somewhat larger proportion of those in poverty as compared to men in each geographic area (52-56% of the population in poverty is female, 44-48% is male). Although it should be noted that the overall population for each geographic area includes slightly more females than males (48% male and 52% female in Saint Paul and Ramsey County, 49% male and 51% female in Washington County). Considering gender and age, older adults make up a larger percentage of females in poverty as compared to males in poverty (7-11% of females in poverty are older adults whereas 3-7% of males in poverty are older adults). However, 38-40 percent of males in poverty are under the age of 18, compared to 30-34 percent of females in poverty who are under the age of 18.

## Race/ethnicity, nativity, and language

### *Race/ethnicity*

From 1999-2013, the general population (i.e., not just those in poverty) in each geographic area experienced larger percentages of non-white populations; in 2013 in Saint Paul, Ramsey County, and Washington County, there were higher percentages of black, Asian, and non-white Hispanic residents than in 1999. However, in 2013, the majority of residents in each geographic area was still white: 55 percent of residents in Saint Paul were white (45% were non-white), 66 percent were white in Ramsey County (33% were non-white), and 86 percent were white in Washington County (14% were non-white).

Despite making up at least half of the population in any geographic area in 2013, in only Washington County did white residents make up the majority of those in poverty. Of those in poverty in Saint Paul, 28 percent were white (compared to 55% of the population overall); 34 percent of residents in poverty in Ramsey County were white (compared to 66 percent of the population overall); and 67 percent of residents in poverty were white in Washington County (compared to 86% of the overall population).

Black residents in 2013 made up 3-16 percent of the total population in any geographic area; they made up 12-29 percent of those in poverty. Asian residents in 2013 made up 5-16 percent of the total population in any geographic area; they made up 6-22 percent of those in poverty. Non-white Hispanic residents in 2013 made up 3-10 percent of the total population; they made up 9-12 percent of those in poverty. **These findings indicate that residents of color experience poverty at higher rates than white residents in Saint Paul, Ramsey County, and Washington County.**

In Saint Paul, black residents make up the largest proportion of those in poverty (29%), followed closely by white non-Hispanic residents (28%), Asian residents (25%), and

Hispanic residents of any race (12%). Poverty by race/ethnicity in Ramsey County resembles Saint Paul, with black and white residents trading spots for the largest percentage of residents in poverty (the percentage point difference between white and black residents is still very small). In Washington County, however, white residents make up the majority of those in poverty (67%), with black residents following (12%).

### *Nativity*

Of residents in poverty, about three-fourths are native born in Saint Paul and Ramsey County (74% and 75%, respectively), and 93 percent are native born in Washington County.

### *Language*

About three-fifths of residents in Saint Paul and Ramsey County speak only English at home (59% in Saint Paul, 62% in Ramsey County). In Washington County, 87 percent of those in poverty speak only English at home. In Saint Paul and Ramsey County, about one in five of those in poverty (22% and 20% respectively) speak an Asian language (e.g., Hmong, Vietnamese, Lao). In Washington County, Asian language-speaking residents also accounted for the next largest percentage of those in poverty, but at a much lower level (5%). Nine percent of residents in Saint Paul and Ramsey County speak Spanish at home.

## **Education, employment, disability status, and transportation to work**

### *Education*

In terms of education attainment among those living in poverty and who are 25 years of age or older, Saint Paul and Ramsey County resemble each other. **About one-third of residents in poverty in Saint Paul and Ramsey County possess less than a high school diploma or GED** (35% in Saint Paul, 32% in Ramsey County), slightly less than one-third possess a high school diploma or GED (28% in Saint Paul, 30% in Ramsey County), about one-quarter (24%) of residents in either geographic area possess an associate's degree or have attended some college, and 13-14 percent possess a bachelor's degree. **Overall, residents in poverty in Washington County possess a somewhat higher level of education attainment than residents in poverty in Saint Paul and Ramsey County**, with 35 percent possessing a high school diploma or GED and another 35 percent possessing an associate's degree or having attended some college. Twelve percent possess less than a high school diploma or GED, and 18 percent have a bachelor's degree.

### *Employment*

Slightly more than one-third of residents in poverty (34%) in Saint Paul and Ramsey County are employed compared to 39 percent in Washington County. Additionally, about

half of residents (52%) in Saint Paul and Ramsey County are not in the labor force compared with 46 percent in Washington County. Of those who are in poverty and employed, less than 10 percent in any geographic area are employed full-time year-round (7% in Saint Paul and Ramsey County, and 6% in Washington County). A larger percentage (39%) of residents in poverty are employed for part of the year or part-time in Saint Paul and Ramsey County. In Washington County, a slightly higher percentage of those in poverty are employed for part of the year or part-time (45%). According to Minnesota Department of Employment and Economic Development (DEED), there were 49,281 vacant jobs in late 2014, 33 percent of which were part-time and 10 percent of which were seasonal or temporary. Slightly more than half of vacant jobs (56%) required one or more years of experience, 44 percent required some level of post-secondary education, and 31 percent required a specialized certificate or license.

### ***Disability status***

**Almost one in five residents in poverty (18% in each geographic area) have a disability**, which may result in a source of income as well as act as a barrier to full-time or part-time employment.

### ***Transportation to work***

The majority of residents in all geographic areas who are employed have an independent means of transportation to work (61% in Saint Paul, 62% in Ramsey County, 75% in Washington County).

## **Crime rates and barriers associated criminal backgrounds**

### ***Crime rates***

Overall, Saint Paul have higher crime rates than Ramsey or Washington Counties. For serious crimes (referring to crimes for which the penalty is incarceration for a year or longer), the crime rate per 100,000 residents is 4,505 in Saint Paul, 3,930 in Ramsey County, and 2,206 in Washington County. Crime rates are slightly lower but followed a similar pattern for property crime rates (3,759 in Saint Paul; 3,456 in Ramsey County; 2,130 in Washington County). Violent crime rates per 100,000 residents are substantially lower: 746 in Saint Paul, 474 in Ramsey County, and 76 in Washington County. It should be noted that the “serious crime rate” includes the property crime rate and the violent crime rate.

### ***Barriers associated with criminal backgrounds***

According to Wilder Research's 2012 survey of Ramsey and Washington County low-income residents, more than 10 percent of Ramsey County respondents (12%) noted that getting housing and/or employment with a criminal background was a problem for at least one person in their household, with this being noted as a serious problem by 7 percent of Ramsey County respondents. In Washington County, 7 percent of respondents noted that getting housing and/or employment with a criminal background was a problem for at least one person in their household.

Getting housing and/or employment with a criminal background was more often identified as a problem for at least one person in their household by Hispanic or Latino and African American respondents. One in four Hispanic or Latino respondents (25%) indicated this was a problem and 14 percent indicated that it was serious problem. One in five African American respondents (20%) indicated that this was problem and 12 percent indicated that it was a serious problem.

### **Summary and next steps**

From our analysis of secondary data regarding residents in poverty in Saint Paul, Ramsey County, and Washington County, we are able to provide some insight into the characteristics of residents in poverty in each of these geographic areas (and in comparison to the overall population, when applicable). The next step is to confirm these findings as meaningful for the 2015 CAPRW needs assessment, and then triangulate these findings with findings from other research tasks (e.g., client survey, field scan) during analysis and reporting. Please see the two accompanying Excel spreadsheets for the raw data that contributed to this memo as well as other data that we identified as part of our secondary data source search.

## Poverty in Washington County

### *Trends*

	2000	2006	2010	2013
Total population*	197,986	222,482	237,202	242,959
Population in poverty	5,765	10,196	15,334	14,091
Poverty Rate	3%	5%	6%	6%
Population age 0-4	15,220	14,593	15,425	15,231
Population age 0-4 in poverty	585	1,253	1,654	1,519
Poverty rate (age 0-4)	4%	9%	11%	10%
Population age 5-17	43,510	44,158	47,772	46,671
Population age 5-17 in poverty	1,635	1,678	5,004	3,481
Poverty rate (age 5-17)	4%	4%	10%	7%
Population age 0-17	58,730	58,751	63,197	61,902
Population age 0-17 in poverty	2,220	2,931	6,658	5,000
Poverty rate (age 0-17)	4%	5%	11%	8%
Population age 18-64	124,784	144,858	149,351	150,971
Population age 18-64 in poverty	2,957	6,363	7,629	8,070
Poverty rate (age 18-64)	2%	4%	5%	5%
Population age 65+	14,472	18,873	24,654	30,086
Population age 65+ in poverty	588	902	1,047	1,021
Poverty rate (age 65+)	4%	5%	4%	3%

\* Population for whom poverty status is determined

**Source:** 2000 Decennial Census and the 2006, 2010, and 2013 American Community Survey. Retrieved from <http://www.census.gov/popest/estimates.html> and <http://factfinder2.census.gov/>

*Profile – Individuals*

<b>Population in poverty</b>			<b>Total Population</b>	
	<b>84,942</b>		<b>501,548</b>	
<b>Age</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Under 18	4,571	0	62,588	0
0-4	1,420	0	15,220	0
5-17	3,151	0	47,368	0
18-64	7,864	1	149,562	1
65+	1,232	0	26,317	0
<b>Gender</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Male	5,989	0	117,196	0
Female	7,678	1	121,271	1
<b>Age and Gender</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Male - Under 18	2,281	0	31,663	0
Male 0-4	936	0	7,758	0
Male 5-17	1,345	0	23,905	0
Male 18-64	3,314	1	73,574	1
Male 65+	394	0	11,959	0
Female - Under 18	2,290	0	30,925	0
Female 0-4	484	0	7,462	0
Female 5-17	1,806	0	23,463	0
Female 18-64	4,550	1	75,988	1
Female 65+	838	0	14,358	0

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

Race/Ethnicity							Total Population					
	Number (1999)	Percent (1999)	Number (2005- 2009)	Percent (2005- 2009)	Number (2009- 2013)	Percent (2009- 2013)	Number (1999)	Percent (1999)	Number (2005- 2009)	Percent (2005- 2009)	Number (2009- 2013)	Percent (2009- 2013)
Black	487	0	562	0	1,661	0	2,681	0	6,222	0	7,863	0
American Indian	55	0	87	0	77	0	592	0	491	0	491	0
Asian	83	0	645	0	789	0	4,333	0	9,959	0	12,472	0
Other race	87	0	274	0	309	0	967	0	1,902	0	1,700	0
Two or more races	179	0	563	0	868	0	3,004	0	4,399	0	5,578	0
Hispanic (of any race)	320	0	588	0	1,177	0	3,782	0	6,149	0	8,335	0
White (non-Hispanic)	4,671	1	7,951	1	9,203	1	184,093	1	195,913	1	204,168	1

**Source:** 2000 Decennial Census and the 2005-2009 and 2009-2013 American Community Survey. Retrieved from <http://www.census.gov/popest/estimates.html> and <http://factfinder2.census.gov/>

<b>Educational Attainment (population 25 years and older)</b>	<b>Total Population</b>			
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Less than high school graduate	861	0	6,116	0
High school graduate (includes equivalency)	2,600	0	35,591	0
Some college, associate's degree	2,606	0	51,784	0
Bachelor's degree or higher	1,344	0	64,871	0

<b>Nativity</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Native born	12,693	1	223,688	1
Foreign born	974	0	14,779	0

<b>Means of transportation to work (workers 16 years and older)</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	3,693		124,340	
- Car, truck, or van - drove alone	2,756	1	103,150	1
- Car, truck, or van - carpooled	424	0	10,689	0
- Public transportation (excluding taxicab)	79	0	2,679	0
- Walked	166	0	1,351	0
- Taxicab, motorcycle, bicycle, or other means	74	0	1,079	0
- Worked at home	194	0	5,392	0

<b>Language Spoken at Home (people 5 years and older)</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	12,247		223,247	
English only	10,621	1	202,372	1
Spanish	547	0	5,972	0
Other Indo-European	139	0	4,017	0
Asian	640	0	8,563	0
Other	300	0	2,323	0

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

<b>Employment Status (civilians 16 years and older)</b>			<b>Total Population</b>	
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	9,657		183,482	
Employed	3,737	0	126,246	1
Unemployed	1,446	0	8,203	0
Not in labor force	4,474	0	49,033	0
Unemployment rate	0		0	
Total	9,657		183,624	
Worked full-time year-round	618	0	87,040	0
Worked part-time or part-year	4,362	0	51,520	0
Did not work	4,677	0	45,064	0
<b>Disability Status</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
With a disability	2,462	0	18,466	0
No disability	11,205	1	219,859	1
<b>Veteran Status (civilians age 18+)</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Veterans	617	0	15,703	0
Non-veterans	8,479	1	160,034	1
<b>Health Insurance (under 1.38 of poverty)</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	22,890		238,325	
With health insurance coverage	18,763	1	224,731	1
No health insurance coverage	4,127	0	13,594	0
<b>Crime Rate (per 100,000)*</b>				
Serious crime rate*	2,206			
Property crime rate*	2,130			
Violent crime rate*	76			

*\*Source: Minnesota Department of Public Safety, Bureau of Criminal Apprehension, Uniform Crime Reports. Retrieved from <https://dps.mn.gov/divisions/bca/Pages/default.aspx>*

*Profile - Households and Families in Poverty*

<b>Total households</b>	<b>88,947</b>				
Households in poverty	5,153				
			<b>Total Population</b>		
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	<b>Poverty Rate</b>
Married-couple family	846	0	53,632	1	0
No Children	388	0	28,306	0	0
Children	458	0	25,326	0	0
Single male family	177	0	2,991	0	0
No Children	84	0	973	0	0
Children	93	0	2,018	0	0
Single female family	1,685	0	8,647	0	0
No Children	106	0	2,233	0	0
Children	1,579	0	6,414	0	0
Non-family (male-headed)	1,033	0	10,815	0	0
Non-family (female-headed)	1,412	0	12,862	0	0
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	
Families in poverty	2,708		65,270		
Homeowners	1,101	0	56,665	1	
Renters	1,607	1	8,605	0	
Received SNAP	1,806	0	3,911	0	
Did not receive SNAP	3,347	1	85,036	1	

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

***Housing - Additional information***

<b>Housing costs</b>	<b>Number</b>	<b>Percent</b>
Households paying 30% or more of income for housing (ALL, not just households in poverty)	25,084	0
Total households in calculation	87,761	
Low income households (less than \$35,000) paying 30% or more of income for housing	10,944	1
Low-income households in calculation	14,652	
Housing units	93,469	
Vacant housing units	4,522	
Vacancy rate	0	
	<b>Number</b>	<b>Percent</b>
Vacant units for rent	795	
For rent for less than \$600	36	0
For rent for \$600-\$999	355	0
For rent for \$1,000 or more	404	1
Median Household Income	81,540	

\* All households, not just those in poverty

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

## *Workforce - Additional Information*

<b>Median Annual Earnings</b>	<b>47,207</b>
Less than high school graduate	21,942
High school graduate (includes equivalency)	33,621
Some college or associate's degree	41,492
Bachelor's degree	58,324
Graduate or professional degree	77,037
<b>Male</b>	<b>56,609</b>
Male: Less than high school graduate	28,495
Male: High school graduate (includes equivalency)	40,548
Male: Some college or associate's degree	49,969
Male: Bachelor's degree	72,443
Male: Graduate or professional degree	97,674
<b>Female</b>	<b>38,626</b>
Female: Less than high school graduate	16,748
Female: High school graduate (includes equivalency)	27,596
Female: Some college or associate's degree	33,740
Female: Bachelor's degree	45,252
Female: Graduate or professional degree	63,887

*\* All working individuals, not just those in poverty*

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

## Poverty in Ramsey County

### *Trends*

	2000	2006	2010	2013
Total population*	495,478	478,668	495,884	511,679
Population in poverty	52,673	68,721	85,230	82,207
Poverty Rate	11%	14%	17%	16%
Population age 0-4	34,506	35,328	34,458	35,860
Population age 0-4 in poverty	5,486	6,797	9,189	8,685
Poverty rate (age 0-4)	16%	19%	27%	24%
Population age 5-17	94,058	87,240	82,481	84,192
Population age 5-17 in poverty	15,184	16,936	21,034	19,057
Poverty rate (age 5-17)	16%	19%	26%	23%
Population age 0-17	128,564	122,568	116,939	120,052
Population age 0-17 in poverty	20,670	23,733	30,223	27,742
Poverty rate (age 0-17)	16%	19%	26%	23%
Population age 18-64	311,324	297,665	320,026	327,685
Population age 18-64 in poverty	28,217	39,582	48,636	48,646
Poverty rate (age 18-64)	9%	13%	15%	15%
Population age 65+	55,590	58,435	58,919	63,942
Population age 65+ in poverty	3,786	5,406	6,371	5,819
Poverty rate (age 65+)	7%	9%	11%	9%

\* Population for whom poverty status is determined

**Source:** 2000 Decennial Census and the 2006, 2010, and 2013 American Community Survey. Retrieved from <http://www.census.gov/popest/estimates.html> and <http://factfinder2.census.gov/>

*Profile – Individuals*

<b>Population in poverty</b>			<b>Total Population</b>	
	<b>84,942</b>		<b>501,548</b>	
<b>Age</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Under 18	29,961	35%	11,8488	24%
0-4	9,436	11%	3,5371	7%
5-17	20,525	24%	83,117	17%
18-64	49,799	59%	322,598	64%
65+	5,182	6%	60,462	12%
<b>Gender</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Male	39,310	46%	244,083	49%
Female	45,632	54%	257,465	51%
<b>Age and Gender</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Male - Under 18	15,337	39%	60,670	25%
Male 0-4	4,638	12%	18,130	7%
Male 5-17	10,699	27%	42,540	17%
Male 18-64	22,345	57%	157,927	65%
Male 65+	1,628	4%	25,486	10%
Female - Under 18	14,624	32%	57,818	22%
Female 0-4	4,798	11%	17,241	7%
Female 5-17	9,826	22%	40,577	16%
Female 18-64	27,454	60%	164,671	64%
Female 65+	3,554	8%	34,976	14%

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

Race/Ethnicity							Total Population					
	Number (1999)	Percent (1999)	Number (2005- 2009)	Percent (2005- 2009)	Number (2009- 2013)	Percent (2009- 2013)	Number (1999)	Percent (1999)	Number (2005- 2009)	Percent (2005- 2009)	Number (2009- 2013)	Percent (2009- 2013)
Black	10,782	0	15,407	0	21,886	0	36,162	0	43,687	0	55,832	0
American Indian	1,029	0	973	0	1,095	0	4,430	0	3,137	0	3,323	0
Asian	11,954	0	14,237	0	18,974	0	43,485	0	47,283	0	62,334	0
Other race	2,122	0	1,896	0	2,337	0	12,171	0	9,616	0	8,236	0
Two or more races	3,927	0	3,296	0	5,106	0	16,199	0	12,827	0	18,100	0
Hispanic (of any race)	5,001	0	8,237	0	9,785	0	26,620	0	31,100	0	36,313	0
White (non-Hispanic)	20,884	0	27,420	0	29,212	0	372,373	1	349,729	1	330,274	1

**Source:** 2000 Decennial Census and the 2005-2009 and 2009-2013 American Community Survey. Retrieved from <http://www.census.gov/popest/estimates.html> and <http://factfinder2.census.gov/>

<b>Educational Attainment (population 25 years and older)</b>			<b>Total Population</b>	
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Less than high school graduate	12,330	0	33,457	0
High school graduate (includes equivalency)	11,549	0	75,696	0
Some college, associate's degree	9,486	0	90,901	0
Bachelor's degree or higher	5,592	0	131,563	0
<b>Nativity</b>				
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Native born	63,984	1	428,753	1
Foreign born	20,958	0	72,795	0
<b>Means of transportation to work (workers 16 years and older)</b>				
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	19,025		247,261	
- Car, truck, or van - drove alone	11,858	1	187,601	1
- Car, truck, or van - carpooled	2,656	0	23,632	0
- Public transportation (excluding taxicab)	1,736	0	14,640	0
- Walked	1,301	0	6,944	0
- Taxicab, motorcycle, bicycle, or other means	576	0	4,284	0
- Worked at home	898	0	10,160	0
<b>Language Spoken at Home (people 5 years and older)</b>				
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	75,506		466,177	
English only	46,616	1	367,766	1
Spanish	6,664	0	24,971	0
Other Indo-European	1,694	0	10,723	0
Asian	14,837	0	46,432	0
Other	5,695	0	16,285	0

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

<b>Employment Status (civilians 16 years and older)</b>			<b>Total Population</b>	
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	57,988		396,306	
Employed	19,679	0	251,960	1
Unemployed	7,975	0	23,064	0
Not in labor force	30,334	1	121,282	0
Unemployment rate	0		0	
Total	57,988		396,477	
Worked full-time year-round	3,817	0	165,715	0
Worked part-time or part-year	22,826	0	116,084	0
Did not work	31,345	1	114,678	0
<b>Disability Status</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
With a disability	15,232	0	55,085	0
No disability	69,710	1	446,292	1
<b>Veteran Status (civilians age 18+)</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Veterans	1,911	0	28,344	0
Non-veterans	53,070	1	354,545	1
<b>Health Insurance (under 1.38 of poverty)</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	118,722		501,377	
With health insurance coverage	97,670	1	447,720	1
No health insurance coverage	21,052	0	53,657	0
<b>Crime Rate (per 100,000)*</b>				
Serious crime rate*	3,930			
Property crime rate*	3,456			
Violent crime rate*	474			

*\*Source: Minnesota Department of Public Safety, Bureau of Criminal Apprehension, Uniform Crime Reports. Retrieved from <https://dps.mn.gov/divisions/bca/Pages/default.aspx>*

*Profile - Households and Families in Poverty*

<b>Total households</b>	<b>205,395</b>				
Households in poverty	29,413				
			<b>Total Population</b>		
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	<b>Poverty Rate</b>
Married-couple family	4,665	0	85,861	0	0
No Children	1,038	0	48,823	0	0
Children	3,627	0	37,038	0	0
Single male family	1,567	0	8,669	0	0
No Children	433	0	3,938	0	0
Children	1,134	0	4,731	0	0
Single female family	7,618	0	25,271	0	0
No Children	716	0	7,705	0	0
Children	6,902	0	17,566	0	0
Non-family (male-headed)	6,510	0	38,182	0	0
Non-family (female-headed)	9,053	0	47,412	0	0
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	
Families in poverty	13,850		119,801		
Homeowners	2,758	0	84,543	1	
Renters	11,092	1	35,258	0	
Received SNAP	13,896	0	24,192	0	
Did not receive SNAP	15,517	1	181,203	1	

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

***Housing - Additional information***

<b>Housing costs</b>	<b>Number</b>	<b>Percent</b>
Households paying 30% or more of income for housing (ALL, not just households in poverty)	72,456	0
Total households in calculation	201,516	
Low income households (less than \$35,000) paying 30% or more of income for housing	48,584	1
Low-income households in calculation	64,492	
Housing units	217,408	
Vacant housing units	12,013	
Vacancy rate	0	
	<b>Number</b>	<b>Percent</b>
Vacant units for rent	4,525	
For rent for less than \$600	888	0
For rent for \$600-\$999	2,504	1
For rent for \$1,000 or more	1,133	0
Median Household Income	54,247	

\* All households, not just those in poverty

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

## *Workforce - Additional Information*

<b>Median Annual Earnings</b>	<b>38,328</b>
Less than high school graduate	19,114
High school graduate (includes equivalency)	28,585
Some college or associate's degree	34,858
Bachelor's degree	46,563
Graduate or professional degree	62,005
<hr/>	
<b>Male</b>	<b>42,101</b>
Male: Less than high school graduate	20,836
Male: High school graduate (includes equivalency)	31,626
Male: Some college or associate's degree	38,787
Male: Bachelor's degree	54,624
Male: Graduate or professional degree	72,749
<b>Female</b>	<b>34,605</b>
Female: Less than high school graduate	16,860
Female: High school graduate (includes equivalency)	25,080
Female: Some college or associate's degree	31,555
Female: Bachelor's degree	40,873
Female: Graduate or professional degree	56,277

*\* All working individuals, not just those in poverty*

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

## Poverty in St. Paul

### *Trends*

	2000	2006	2010	2013
Total population*	277,206	261,976	277,492	286,706
Population in poverty	43,266	54,674	67,209	62,950
Poverty Rate	16%	21%	24%	22%
Population age 0-4	21,185	20,193	21,092	22,062
Population age 0-4 in poverty	4,584	5,418	7,592	7,018
Poverty rate (age 0-4)	22%	27%	36%	32%
Population age 5-17	54,975	49,769	47,709	52,089
Population age 5-17 in poverty	13,424	14,807	17,401	15,487
Poverty rate (age 5-17)	24%	30%	36%	30%
Population age 0-17	76,160	69,962	68,801	74,151
Population age 0-17 in poverty	18,008	20,225	24,993	22,505
Poverty rate (age 0-17)	24%	29%	36%	30%
Population age 18-64	173,378	167,824	185,006	188,102
Population age 18-64 in poverty	22,575	31,162	38,224	37,391
Poverty rate (age 18-64)	13%	19%	21%	20%
Population age 65+	27,668	24,190	23,685	24,453
Population age 65+ in poverty	2,683	3,287	3,992	3,054
Poverty rate (age 65+)	10%	14%	17%	12%

\* Population for whom poverty status is determined

**Source:** 2000 Decennial Census and the 2006, 2010, and 2013 American Community Survey. Retrieved from <http://www.census.gov/popest/estimates.html> and <http://factfinder2.census.gov/>

*Profile – Individuals*

<b>Population in poverty</b>			<b>Total Population</b>	
	<b>64,676</b>		<b>280,677</b>	
<b>Age</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Under 18	23,850	0	72,201	0
0-4	7,343	0	22,387	0
5-17	16,507	0	49,814	0
18-64	37,545	1	184,339	1
65+	3,281	0	24,137	0
<b>Gender</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Male	30,819	0	137,454	0
Female	33,857	1	143,223	1
<b>Age and Gender</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Male - Under 18	12,312	0	36,811	0
Male 0-4	3,618	0	11,515	0
Male 5-17	8,694	0	25,296	0
Male 18-64	17,451	1	90,531	1
Male 65+	1,056	0	10,112	0
Female - Under 18	11,538	0	35,390	0
Female 0-4	3,725	0	10,872	0
Female 5-17	7,813	0	24,518	0
Female 18-64	20,094	1	93,808	1
Female 65+	2,225	0	14,025	0

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

Race/Ethnicity	Number (1999)	Percent (1999)	Number (2005- 2009)	Percent (2005- 2009)	Number (2009- 2013)	Percent (2009- 2013)	Total Population					
							Number (1999)	Percent (1999)	Number (2005- 2009)	Percent (2005- 2009)	Number (2009- 2013)	Percent (2009- 2013)
Black	9,689	0	13,305	0	18,999	0	31,255	0	35,606	0	44,727	16%
American Indian	807	0	911	0	892	0	3,273	0	2,695	0	2,557	1%
Asian	11,455	0	12,677	0	16,233	0	34,867	0	35,103	0	44,307	16%
Other race	1,877	0	1,544	0	2,049	0	10,706	0	7,873	0	7,031	3%
Two or more races	3,442	0	2,799	0	3,827	0	12,175	0	9,178	0	11,728	4%
Hispanic (of any race)	4,430	0	6,696	0	7,773	0	22,186	0	24,185	0	27,391	10%
White (non-Hispanic)	14,235	0	17,642	0	18,031	0	176,636	1	164,239	1	153,591	55%

**Source:** 2000 Decennial Census and the 2005-2009 and 2009-2013 American Community Survey. Retrieved from <http://www.census.gov/popest/estimates.html> and <http://factfinder2.census.gov/>

<b>Educational Attainment (population 25 years and older)</b>			<b>Total Population</b>	
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Less than high school graduate	9,803	0	24,040	0
High school graduate (includes equivalency)	8,004	0	39,038	0
Some college, associate's degree	6,627	0	44,455	0
Bachelor's degree or higher	3,724	0	67,516	0
<b>Nativity</b>				
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Native born	47,788	1	229,644	1
Foreign born	16,888	0	51,033	0
<b>Means of transportation to work (workers 16 years and older)</b>				
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	14,159		135,088	
- Car, truck, or van - drove alone	8,639	1	96,105	1
- Car, truck, or van - carpooled	1,844	0	14,489	0
- Public transportation (excluding taxicab)	1,544	0	10,957	0
- Walked	1,029	0	5,120	0
- Taxicab, motorcycle, bicycle, or other means	443	0	3,055	0
- Worked at home	660	0	5,362	0
<b>Language Spoken at Home (people 5 years and older)</b>				
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	57,333		258,290	
English only	33,709	1	187,667	1
Spanish	5,039	0	19,011	0
Other Indo-European	1,216	0	5,137	0
Asian	12,731	0	34,451	0
Other	4,638	0	12,024	0

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

<b>Employment Status (civilians 16 years and older)</b>			<b>Total Population</b>	
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	43,142		216,269	
Employed	14,576	0	137,896	1
Unemployed	6,319	0	15,346	0
Not in labor force	22,247	1	63,027	0
Unemployment rate	0		0	
Total	43,142		216,303	
Worked full-time year-round	2,896	0	88,959	0
Worked part-time or part-year	16,961	0	65,685	0
Did not work	23,285	1	61,659	0
<b>Disability Status</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
With a disability	11,684	0	32,500	0
No disability	52,992	1	248,143	1
<b>Veteran Status (civilians age 18+)</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Veterans	1,331	0	12,339	0
Non-veterans	39,495	1	196,103	1
<b>Health Insurance (under 1.38 of poverty)</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	88,330		280,643	
With health insurance coverage	72,971	1	244,621	1
No health insurance coverage	15,359	0	36,022	0
<b>Crime Rate (per 100,000)*</b>				
Serious crime rate*	4,505			
Property crime rate*	3,759			
Violent crime rate*	746			

*\*Source: Minnesota Department of Public Safety, Bureau of Criminal Apprehension, Uniform Crime Reports. Retrieved from <https://dps.mn.gov/divisions/bca/Pages/default.aspx>*

*Profile - Households and Families in Poverty*

<b>Total households</b>	<b>111,907</b>				
Households in poverty	22,037				
			<b>Total Population</b>		
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	<b>Poverty Rate</b>
Married-couple family	3,531	0	39,670	0	0
No Children	648	0	20,030	0	0
Children	2,883	0	19,640	0	0
Single male family	1,265	0	5,586	0	0
No Children	380	0	2,658	0	0
Children	885	0	2,928	0	0
Single female family	5,874	0	16,437	0	0
No Children	515	0	4,457	0	0
Children	5,359	0	11,980	0	0
Non-family (male-headed)	5,182	0	23,565	0	0
Non-family (female-headed)	6,185	0	26,649	0	0
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	
Families in poverty	10,670		61,693		
Homeowners	1,769	0	37,564	1	
Renters	8,901	1	24,129	0	
Received SNAP	11,496	1	19,010	0	
Did not receive SNAP	10,541	0	92,897	1	

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

***Housing - Additional information***

<b>Housing costs</b>	<b>Number</b>	<b>Percent</b>
Households paying 30% or more of income for housing (ALL, not just households in poverty)	43,805	0
Total households in calculation	109,481	
Low income households (less than \$35,000) paying 30% or more of income for housing	31,795	1
Low-income households in calculation	41,514	
Housing units	120,077	
Vacant housing units	8,170	
Vacancy rate	0	
	<b>Number</b>	<b>Percent</b>
Vacant units for rent	3,131	
For rent for less than \$600	695	0
For rent for \$600-\$999	1,663	1
For rent for \$1,000 or more	773	0
Median Household Income	47,010	

\* All households, not just those in poverty

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

## *Workforce - Additional Information*

<b>Median Annual Earnings</b>	<b>35,480</b>
Less than high school graduate	18,530
High school graduate (includes equivalency)	26,481
Some college or associate's degree	32,160
Bachelor's degree	43,175
Graduate or professional degree	60,335
<b>Male</b>	<b>38,122</b>
Male: Less than high school graduate	20,152
Male: High school graduate (includes equivalency)	29,685
Male: Some college or associate's degree	36,311
Male: Bachelor's degree	49,586
Male: Graduate or professional degree	69,167
<b>Female</b>	<b>32,691</b>
Female: Less than high school graduate	16,818
Female: High school graduate (includes equivalency)	22,754
Female: Some college or associate's degree	30,305
Female: Bachelor's degree	38,848
Female: Graduate or professional degree	55,662

*\* All working individuals, not just those in poverty*

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

## Poverty in Ramsey/Washington Counties

### *Trends*

	2000	2006	2010	2013
Total population*	693,464	701,150	733,086	754,638
Population in poverty	58,438	78,917	100,564	96,298
Poverty Rate	8%	11%	14%	13%
Population age 0-4	49,726	49,921	49,883	51,091
Population age 0-4 in poverty	6,071	8,050	10,843	10,204
Poverty rate (age 0-4)	12%	16%	22%	20%
Population age 5-17	137,568	131,398	130,253	130,863
Population age 5-17 in poverty	16,819	18,614	26,038	22,538
Poverty rate (age 5-17)	12%	14%	20%	17%
Population age 0-17	187,294	181,319	180,136	181,954
Population age 0-17 in poverty	22,890	26,664	36,881	32,742
Poverty rate (age 0-17)	12%	15%	20%	18%
Population age 18-64	436,108	442,523	469,377	478,656
Population age 18-64 in poverty	31,174	45,945	56,265	56,716
Poverty rate (age 18-64)	7%	10%	12%	12%
Population age 65+	70,062	77,308	83,573	94,028
Population age 65+ in poverty	4,374	6,308	7,418	6,840
Poverty rate (age 65+)	6%	8%	9%	7%

\* Population for whom poverty status is determined

**Source:** 2000 Decennial Census and the 2006, 2010, and 2013 American Community Survey. Retrieved from <http://www.census.gov/popest/estimates.html> and <http://factfinder2.census.gov/>

*Profile – Individuals*

<b>Population in poverty</b>			<b>Total Population</b>	
	<b>98,609</b>		<b>740,015</b>	
<b>Age</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Under 18	34,532	35%	181,076	24%
0-4	10,856	11%	50,591	7%
5-17	23,676	24%	130,485	18%
18-64	57,663	58%	472,160	64%
65+	6,414	7%	86,779	12%
<b>Gender</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Male	45,299	46%	361,279	49%
Female	53,310	54%	378,736	51%
<b>Age and Gender</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Male - Under 18	17,618	39%	92,333	12%
Male 0-4	5,574	12%	25,888	3%
Male 5-17	12,044	27%	66,445	9%
Male 18-64	25,659	57%	231,501	31%
Male 65+	2,022	4%	37,445	5%
Female - Under 18	16,914	32%	88,743	12%
Female 0-4	5,282	10%	24,703	3%
Female 5-17	11,632	22%	64,040	9%
Female 18-64	32,004	60%	240,659	33%
Female 65+	4,392	8%	49,334	7%

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

Race/Ethnicity	Number (1999)	Percent (1999)	Number (2005- 2009)	Percent (2005- 2009)	Number (2009- 2013)	Percent (2009- 2013)	Total Population					
							Number (1999)	Percent (1999)	Number (2005- 2009)	Percent (2005- 2009)	Number (2009- 2013)	Percent (2009- 2013)
Black	11,269	19%	15,969	20%	23,547	24%	38,843	6%	49,909	7%	63,695	9%
American Indian	1,084	2%	1,060	1%	1,172	1%	5,022	1%	3,628	1%	3,814	1%
Asian	12,037	21%	14,882	19%	19,763	20%	47,818	7%	57,242	8%	74,806	10%
Other race	2,209	4%	2,170	3%	2,646	3%	13,138	2%	11,518	2%	9,936	1%
Two or more races	4,106	7%	3,859	5%	5,974	6%	19,203	3%	17,226	2%	23,678	3%
Hispanic (of any race)	5,321	9%	8,825	11%	10,962	11%	30,402	4%	37,249	5%	44,648	6%
White (non-Hispanic)	25,555	44%	35,371	45%	38,415	39%	556,466	80%	545,642	77%	534,442	72%

**Source:** 2000 Decennial Census and the 2005-2009 and 2009-2013 American Community Survey. Retrieved from <http://www.census.gov/popest/estimates.html> and <http://factfinder2.census.gov/>

<b>Educational Attainment (population 25 years and older)</b>			<b>Total Population</b>	
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Less than high school graduate	13,191	28%	39,573	8%
High school graduate (includes equivalency)	14,149	31%	111,287	23%
Some college, associate's degree	12,092	26%	142,685	29%
Bachelor's degree or higher	6,936	15%	196,434	40%
<b>Nativity</b>				
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Native born	76,677	78%	652,441	88%
Foreign born	21,932	22%	87,574	12%
<b>Means of transportation to work (workers 16 years and older)</b>				
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	22,718		371,601	
- Car, truck, or van - drove alone	14,614	64%	290,751	78%
- Car, truck, or van - carpooled	3,080	14%	34,321	9%
- Public transportation (excluding taxicab)	1,815	8%	17,319	5%
- Walked	1,467	6%	8,295	2%
- Taxicab, motorcycle, bicycle, or other means	650	3%	5,363	1%
- Worked at home	1,092	5%	15,552	4%
<b>Language Spoken at Home (people 5 years and older)</b>				
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	87,753		689,424	
English only	57,237	65%	570,138	83%
Spanish	7,211	8%	30,943	4%
Other Indo-European	1,833	2%	14,740	2%
Asian	15,477	18%	54,995	8%
Other	5,995	7%	18,608	3%

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

<b>Employment Status (civilians 16 years and older)</b>			<b>Total Population</b>	
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	67,645		579,788	
Employed	23,416	35%	378,206	65%
Unemployed	9,421	14%	31,267	5%
Not in labor force	34,808	51%	170,315	29%
Unemployment rate	29%		8%	
Total	67,645		580,101	
Worked full-time year-round	4,435	7%	252,755	44%
Worked part-time or part-year	27,188	40%	167,604	29%
Did not work	36,022	53%	159,742	28%
<b>Disability Status</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
With a disability	17,694	18%	73,551	10%
No disability	80,915	82%	666,151	90%
<b>Veteran Status (civilians age 18+)</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Veterans	2,528	4%	44,047	8%
Non-veterans	61,549	96%	514,579	92%
<b>Health Insurance (under 1.38 of poverty)</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
Total	141,612		739,702	
With health insurance coverage	116,433	82%	672,451	91%
No health insurance coverage	25,179	18%	67,251	9%
Crime Rate (per 100,000)*				
Serious crime rate*	3380			
Property crime rate*	3033			
Violent crime rate*	347			

\*Source: Minnesota Department of Public Safety, Bureau of Criminal Apprehension, Uniform Crime Reports. Retrieved from <https://dps.mn.gov/divisions/bca/Pages/default.aspx>

*Profile - Households and Families in Poverty*

<b>Total households</b>		<b>294,342</b>			
Households in poverty		34,566			
				<b>Total Population</b>	
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	<b>Poverty Rate</b>
Married-couple family	5,511	16%	139,493	47%	4%
No Children	1,426	4%	77,129	26%	2%
Children	4,085	12%	62,364	21%	7%
Single male family	1,744	5%	11,660	4%	15%
No Children	517	1%	4,911	2%	11%
Children	1,227	4%	6,749	2%	18%
Single female family	9,303	27%	33,918	12%	27%
No Children	822	2%	9,938	3%	8%
Children	8,481	25%	23,980	8%	35%
Non-family (male-headed)	7,543	22%	48,997	17%	15%
Non-family (female-headed)	10,465	30%	60,274	20%	17%
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	
Families in poverty	16,558		185,071		
Homeowners	3,859	23%	141,208	76%	
Renters	12,699	77%	43,863	24%	
Received SNAP	15,702	45%	28,103	10%	
Did not receive SNAP	18,864	55%	266,239	90%	

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

***Housing - Additional information***

<b>Housing costs</b>	<b>Number</b>	<b>Percent</b>
Households paying 30% or more of income for housing (ALL, not just households in poverty)	97,540	33.7%
Total households in calculation	289,277	
Low income households (less than \$35,000) paying 30% or more of income for housing	59,528	75%
Low-income households in calculation	79,144	
Housing units	310,877	
Vacant housing units	16,535	
Vacancy rate	5%	
	<b>Number</b>	<b>Percent</b>
Vacant units for rent	5,320	
For rent for less than \$600	924	17%
For rent for \$600-\$999	2,859	54%
For rent for \$1,000 or more	1,537	29%
	5,320	
Median Household Income	924	17%

*\* All households, not just those in poverty*

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

## *Workforce - Additional Information*

<b>Median Annual Earnings</b>	<b>35,480</b>
Less than high school graduate	18,530
High school graduate (includes equivalency)	26,481
Some college or associate's degree	32,160
Bachelor's degree	43,175
Graduate or professional degree	60,335
<b>Male</b>	<b>38,122</b>
Male: Less than high school graduate	20,152
Male: High school graduate (includes equivalency)	29,685
Male: Some college or associate's degree	36,311
Male: Bachelor's degree	49,586
Male: Graduate or professional degree	69,167
<b>Female</b>	<b>32,691</b>
Female: Less than high school graduate	16,818
Female: High school graduate (includes equivalency)	22,754
Female: Some college or associate's degree	30,305
Female: Bachelor's degree	38,848
Female: Graduate or professional degree	55,662

*\* All working individuals, not just those in poverty*

**Source:** U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from <http://factfinder.census.gov/>

## List of organizations serving residents of Ramsey and Washington County

180 Degrees  
A Chance to Grow  
A Minnesota Without Poverty (AMWP)  
Accessible Space, Inc.  
Aeon  
Ain Dah Yung (Our Home) Center  
America's Tooth Fairy (National Children's Oral Health)  
Amherst H. Wilder Foundation  
Ascension Place  
Asian Economic Development Association (AEDA)  
Birthright International of St. Paul  
Breaking Free  
Bridging  
Catholic Charities of St. Paul and Minneapolis  
Center for Energy & Environment  
Children's Museum of Minnesota  
Christian Cupboard  
CLUES  
Community Child Care Center  
Community Resource Center of St. Andrew's Lutheran Church, Mahtomedi  
Community Stabilization Project  
Community Thread  
Connexus Energy  
Cradle of Hope  
Cycles for Change  
Dayton's Bluff Neighborhood Housing Services  
Disability Linkage  
Dress for Success  
East Side Family Service Center  
East Side Neighborhood Development  
Emma Norton Services  
Energy Cents  
Experience Works MN  
FamilyMeans  
Family Pathways  
Fare For All  
First Lutheran Church  
Franciscan Health Community  
Fraser Day Treatment  
Goodwill Easter Seals  
Greater Metropolitan Housing Corporation  
Greater Minneapolis Council of Churches  
Greater Twin Cities United Way  
Guild Incorporated  
HAFA  
Hallie Q. Brown Community Center, Inc.  
Hearts and Hammers  
Hmong American Partnership  
HouseCalls  
Hunger Solutions  
Immigrant Law Center of Minnesota  
Interfaith Action of Greater Saint Paul (formerly St. Paul Area Council of Churches)  
Jeremiah Program  
Jewish Family Service  
Juel Fairbanks  
Karen Organization of Minnesota  
Keystone Community Services  
Kingdom Pathways  
Legal Services Advocacy Project (LSAP)  
Lifetrack Resources  
Living at Home/Block Nurse Program  
Lutheran Social Service of Minnesota  
Merrick Community Services  
Minnesota Assistance Council for Veterans  
Minnesota Council of Nonprofits  
Minnesota Public Utilities Commission  
Minnesota Reading Corps  
Minnesota Science Museum  
MN Council of Churches  
MN Zoo  
Model Cities of St. Paul, Inc.  
West 7th Community Center  
Neighborhood Development Alliance  
Neighborhood Energy Connection  
Neighborhood House  
Neighborhood Justice Center  
NeighborWorks Home Partners (formerly Community Neighborhood Housing)

Payless Gives Foundation  
PCs for People  
People Incorporated  
Portico  
Prepare and Prosper (AccountabilityMN)  
Project for Pride in Living  
Ralph Reeder Food Shelf  
Ramsey County Bar Association  
Rebuilding Together Twin Cities  
Resource MN  
Ronald M. Hubbs Center  
Rondo Community Land Trust  
Salvation Army Northern Division  
Second Harvest  
Senior Linkage  
Sharing and Caring Hands  
Solid Ground (formerly East Metro Women's  
Council)  
Southern MN Regional Legal Services  
SPARC  
St. Croix Valley Christians in Action  
St. Paul Foundation