# Community Needs Assessment Data Book

Prepared for the Community Action Partnership of Scott, Carver, & Dakota Counties

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# Introduction

The Community Action Partnership of Scott, Carver, Dakota Counties (SCD-CAP) is a private, locally run nonprofit with offices in Shakopee and Rosemount, dedicated to bringing together resources to reduce poverty. The CAP Agency works in five key areas of focus, 1) Crisis Interventions, 2) Educational Services, 3) Food and Nutrition, 4) Safe and Stable Housing, and 5) Community Outreach. Programming and resources provided by SCD-CAP include housing services, such as transitional housing and homeless prevention programs, as well as tenant education, and assistance with utility costs and energy conservation. Case workers for SCD-CAP's programs help families strategize how to meet client transportation needs and financial needs through planning and budgeting. Health services are offered through SCD-CAP's early childhood programming where families can get assistance accessing dental care, medical assistance, mental health services, and help with prescriptions. To assist clients in achieving employment SCD-CAP offers help with resume writing, applying for jobs, and exploring higher education. To help meet the basic needs of clients, SCD-CAP operates a thrift shop and offers schools supplies, holiday gifts, and emergency service funds through their programming. SCD-CAP operates a food shelf among other food and nutrition-related programming. Additionally, child care services for families are provided through programs like Child Care Aware and Crisis Nursery.

SCD-CAP is required to conduct a community needs assessment every three years as a part of federal funding. In 2015, Wilder Research was contracted by SCD-CAP to conduct this assessment.

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# Methods

Several data gathering approaches were used for this community needs assessment, including a participant survey, demographic data review, field scan, and analysis of existing research. The data from these sources was triangulated and synthesized to identify the key findings that are illustrated in the 2015 SCD-CAP community needs assessment summary report.

This methodology report and data book describes in detail how we conducted the 2015 SCD-CAP community needs assessment, and provides data tables for each of the survey questions that were asked of SCD-CAP participants. It should be used by SCD-CAP program staff and managers to better understand program participants and their needs, and by SCD-CAP leadership to target strategic program improvements to best meets the needs of low-income people in Scott, Carver, and Dakota counties.

## **SCD-CAP** participant survey

Wilder Research conducted a survey of participants who are currently receiving services from SCD-CAP.

## Survey instrument design

The survey instrument was designed by Wilder Research with input from SCD-CAP. The six-page survey included 26 questions about the primary needs of participants and participants' households. Additionally, the survey asked about participants' current use and need of SCD-CAP's social service programs, their satisfaction with these services, as well as challenges related to meeting their and their family's basic needs. See the Appendix for the survey instrument.

#### Participant selection

Mailed invitations were sent to a random sample of 1,976 SCD-CAP program participants, stratified by program to adequately represent programs with smaller numbers of participants. However, participants in programs that serve teen moms, young adults, and youth were specifically asked to complete the survey to ensure that the voices of young people were captured. SCD-CAP programs serving young people include Housing, Healthy Families, Early Head Start, and New Beginnings. Although New Beginnings is not one of SCD-CAP's internal programs, they have been partnering with SCD-CAP for over 20 years. A total of 693 SCD-CAP participants completed the representative mailed survey, for a 35 percent response rate. Respondents were often participants of one or more of SCD-CAP programs. SCD-CAP staff worked to recruit participants to complete the web survey by, 1) encouraging participations from those who attended a resource fair event called Community Connect, 2) inviting walk-in clients and, 3) inviting clients who are involved in day-to-day programming (e.g. Head Start staff inviting a client to participate during a

	Total number of SCD- CAP participants*	Number sampled**	Number who completed the survey**	Response rate
Chore	190	170	74	44%
Community Projects	2740	115	27	23%
Energy Assistance	20598	1236	518	42%
Emergency Services	668	254	54	21%
Food Shelf	7873	304	89	29%
Head Start	476	369	96	26%
MN Zoo Tickets	Unknown	88	24	27%
Senior Nutrition	1035	85	37	44%
SNAP	710	160	43	27%
Dakota Healthy Families	45	25	12	48%
Crisis Nursery	84	36	9	25%
Total	36,745	1,976	693	35%

#### Survey respondents

\* The total for the number of SCD-CAP participants is more than the sum of participants by program because not all SCD-CAP programs are listed. The total is the number of individuals served across all programs in 2014.

\*\* The total for the number who were sampled from each program and the total for the number who completed the survey is less than the sum of participants by program because some respondents are participants of more than one program.





Although primarily a web survey, the survey was also made available to other low-income residents of Scott, Carver, and Dakota counties who were not SCD-CAP program participants via a web survey. Sixty-one individuals (who may or may not be SCD-CAP participants) started the opt-in web survey and of those 61, a total of 24 completed it. SCD-CAP partners with New Beginnings, Housing, Healthy Families, and Early Head Start. All of these programs work with teen moms, youth, or young adults. SCD-CAP asked participants in these programs, specifically New Beginnings, to complete the survey. New Beginnings in not one of SCD-CAP's internal programs but has been a partner for over 20 years.

As an incentive to complete the survey, respondents were offered the opportunity to enter a drawing for one of five \$100 VISA gift cards at survey completion. The drawing was completed in October 2015.

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### Data cleaning and analysis

Wilder Research compiled and analyzed the survey. Data were cleaned prior to analysis to ensure that the Voxco Acuity4 web survey software properly collected respondents' surveys. Data were then analyzed using Statistical Package for the Social Sciences (SPSS) to produce response frequencies as well as responses by respondent subgroups (Energy Assistance and Energy Conservation; Senior Dining and Chore; Housing; Head Start, Early Head Start, Child Care Aware, and Crisis Nursery; SNAP, Food Shelf, WIC, and Dakota Healthy Families).

For open-ended questions on the survey, code lists were developed for analysis of responses. These code lists were used to categorize open-ended responses for analysis in SPSS. Qualitative data collected from key informant interviews were analyzed using thematic codes. Each theme was given a count according to how many interviews included discussion of that theme.

## **Demographic overview**

In addition to the survey data gathered for this study, SCD-CAP gathered and Wilder Research compiled information from the U.S. Census Bureau, Minnesota Compass (mncompass.org), and other sources in order to enhance understanding of SCD-CAP's service area (i.e., Scott, Carver, and Dakota counties). Data compiled from these sources outline some characteristics of residents of each county whose income level is classified as low-income. Additionally, these data provide some trend analysis in regards to the percentage of the population living in poverty in the three geographic areas. These data include:

- Overall poverty trends
- Age and gender
- Race/ethnicity, nativity, and language
- Employment, education, disability status, and transportation to work
- Crime rates and barriers associated with criminal backgrounds
- Housing

See the Appendix for a summary of the key findings and data tables from this review.

### Field scan

Wilder Research conducted a field scan of organizations that are at the service of lowincome residents of Scott, Carver, and Dakota counties. The field scan consisted of interviews with 29 organization leaders; Wilder Research asked about leaders' perceptions regarding the needs of low-income residents in Scott, Carver, and Dakota counties and how organizations at the service of low-income residents in Scott, Carver, and Dakota counties might work together for increased efficacy. See the Appendix for the key informant interview protocol.

Wilder Research and SCD-CAP together identified 117 organizations that provide services to low-income residents of Scott, Carver, and Dakota counties. From the list of 117 organizations, Wilder Research – with guidance from SCD-CAP – invited 39 organizations to participate in an interview. Of the 39 organizations invited, 29 agreed to an interview. Of the organizations identified the most common services were related to employment (16%), housing (15%), food (14%), health care (13%), and utilities (9%). Less than 5 organizations provide services related to transportation, alcohol abuse or chemical dependency, and financial services. Most of these organizations serve residents of the metro area, primarily in Scott, Carver, and Dakota counties. Forty-seven identified organizations provide services for residents across the state. See the Appendix for a full list of the 117 organizations.

## **Study review**

Lastly, Wilder Research conducted a study review to identify existing data regarding gaps in services for low-income populations and for specific subgroups in Scott, Carver, and Dakota counties. When triangulated with the survey data, these additional data provide increased nuance regarding the greatest gaps in services for low-income people in Scott, Carver, and Dakota counties. See the Appendix for the key findings from that review.

# How to read the tables in this data book

For every table in this data book that displays data from the participant survey, results are displayed by subgroups of respondents based on:

- Program enrollment, including Energy Assistance and Energy Conservation; Senior Dining and Chore; Housing; Head Start, Early Head Start, Child Care Aware, and Crisis Nursery; SNAP, Food Shelf, WIC, and Dakota Healthy Families
  - for the purposes of data analysis, opt-in web survey respondent were separated from participant survey respondents; web survey respondents may or may not be receiving services from SCD-CAP
- Race/ethnicity, including white and non-white
- Language spoken at home, including English and other language
- Household type, including no children, single parent with 1+ children, and partnered parent with 1+ children
- Poverty status, including respondents at less than 100% of poverty, 100% to less than 125% poverty, 125% to 200% of poverty, and above 200% of poverty
- Geographic area, including Carver, Dakota, and Scott counties

The columns in each table correspond to the response options respondents were given on the survey. If a table presents a survey question with fixed response categories, each column indicates the percentage of respondents who gave that response to the question. The last column in each row of the table always presents the number of people related to the percentages in that row. Note that some questions apply only to certain types of respondents (e.g., those with a child age 12 or younger); in these cases, the total number of respondents includes only the respondents for whom the question was applicable.

Some table cells are filled with only a dash. This means that data were suppressed to protect confidentiality because fewer than 10 respondents answered a particular question.

Some questions were open-ended, such that respondents wrote their own answers. Responses from the participant surveys are combined for open-ended tables. Responses were grouped according to theme in order to reveal which trends are most notable for the most respondents. In some cases, respondents provided more than one answer; for this reason, the total number of responses listed in these tables does not reflect the number of respondents, but rather number of answers for a question. The number of respondents can be seen in the title of each table ("N="). Where fewer than 10 respondents submitted an answer fitting a particular theme, that theme is grouped with other answers in an "Other" category. See the Appendix codes related to open-ended question #26.

#### Participant demographics

## SCD-CAP survey sample and respondents (demographic data do not include web survey respondents)

Characteristics	Ν	%
All Community Action participants (total survey respondents)	693	100%
Energy Assistance & Energy Conservation	553	80%
Senior Dining & Chore	94	14%
Housing	109	16%
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	139	20%
SNAP, Food Shelf, WIC, & Dakota Healthy Families	524	76%
Opt-in web survey respondents	24	
Race/Ethnicity (N=688)		
Black / African American (including Somali, Oromo, and other African native	102	15%
American Indian or Native American	28	4%
Asian American or Asian (including SE Asian and Pacific Islander)	23	3%
Hispanic / Latino	57	8%
White	511	74%
Home language (N=686)		
English	588	86%
Spanish	37	5%
Other language	61	9%
Household type (N=680)		
No children	330	49%
Single parent, 1+ children	148	22%
Partnered parent, 1+ children	202	30%
Poverty status (approximated)* (N=656)		
Less than 100% of poverty line	335	51%
100% to less than 125% of poverty line	167	26%
125% to 200% of poverty line	134	20%
Above 200% of the poverty line	20	3%

## 3. SCD-CAP survey sample and respondents (demographic data do not include web survey respondents) continued

Characteristics	Ν	%
County participant lives in (N=693)		
Carver County	112	16%
Dakota County	396	57%
Scott County	174	25%

\* Poverty levels have been approximated based on number of household occupants and the following income categories: less than \$10,000; \$10,000 to under \$15,000; \$15,000 to under \$20,000; \$20,000 to under \$25,000; \$25,000 to under \$30,000; \$30,000 to under \$40,000; \$40,000 to under \$50,000; \$50,000 to under \$75,000; \$75,000 or more.

### **Community Action Program**

		•••	Senior I Ch	Dining & ore	Hou	using	Early Start, Care Av	Head Start, Early Head Start, Child Care Aware, & Crisis Nursery		SNAP, Food Shelf, WIC, & Dakota Healthy Families	
	N	%	N	%	N	%	N	%	Ν	%	N
Race / Ethnicity											
Black / African American (including Somali, Oromo, and other African native)	85	86.7%	5	5.1%	25	25.5%	33	33.7%	80	81.6%	98
American Indian or Native American	20	76.9%	1	3.8%	10	38.5%	6	23.1%	23	88.5%	26
Asian American or Asian (including SE Asian and Pacific Islander)	18	81.8%	3	13.6%	4	18.2%	5	22.7%	15	68.2%	22
Hispanic / Latino	39	69.6%	2	3.6%	6	10.7%	27	48.2%	50	89.3%	57
White	411	83.4%	83	16.8%	72	14.6%	72	14.6%	377	76.5%	493
Home language											
English	471	82.8%	86	15.1%	94	16.5%	86	15.1%	433	76.1%	570
Spanish	27	73.0%	1	2.7%	4	10.8%	22	59.5%	34	91.9%	37
Other language	53	88.3%	7	11.7%	10	16.7%	29	48.3%	53	88.3%	60
Household type											
No children	276	87.9%	83	26.4%	48	15.3%	9	2.9%	212	67.5%	314
Single parent, 1+ children	115	79.9%	3	2.1%	33	22.9%	47	32.6%	124	86.1%	144
Partnered parent, 1+ children	149	74.9%	3	1.5%	23	11.6%	81	40.7%	176	88.4%	200
Poverty status (approximated)											
Less than 100% of poverty line	274	82.8%	33	10.0%	68	20.5%	91	27.5%	285	86.1%	332
100% to less than 125% of poverty line	144	88.3%	31	19.0%	24	14.7%	14	8.6%	118	72.4%	163
125% to 200% of poverty line	100	78.7%	16	12.6%	8	6.3%	24	18.9%	88	69.3%	127
Above 200% of the poverty line	8	44.4%	5	27.8%	2	11.1%	4	22.2%	10	55.6%	18
County participant lives in											
Carver County	79	73.8%	40	37.4%	15	14.0%	24	22.4%	75	70.1%	107
Dakota County	331	86.6%	25	6.5%	51	13.4%	85	22.3%	290	75.9%	383
Scott County	133	78.2%	28	16.5%	42	24.7%	29	17.1%	149	87.6%	170

### County participant lives in

	Carver	County	Dakota	County	Scott	County	Other I	ocation	Total
	Ν	%	N	%	N	%	N	%	N
All Community Action participants	112	16.2%	396	57.1%	174	25.1%	11	1.6%	693
Energy Assistance & Energy Conservation	79	14.3%	331	59.9%	133	24.1%	10	1.8%	553
Senior Dining & Chore	40	42.6%	25	26.6%	28	29.8%	1	1.1%	94
Housing	15	13.8%	51	46.8%	42	38.5%	1	0.9%	109
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	24	17.3%	85	61.2%	29	20.9%	1	0.7%	139
SNAP, Food Shelf, WIC, & Dakota Healthy Families	75	14.3%	290	55.3%	149	28.4%	10	1.9%	524
Web survey									
All opt-in respondents	9	37.5%	3	12.5%	10	41.7%	2	8.3%	24
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)	7	6.6%	72	67.9%	27	25.5%	0	0.0%	106
American Indian or Native American	2	6.7%	16	53.3%	12	40.0%	0	0.0%	30
Asian American or Asian (including SE Asian and Pacific Islander)	4	17.4%	14	60.9%	5	21.7%	0	0.0%	23
Hispanic / Latino	10	15.6%	40	62.5%	14	21.9%	0	0.0%	64
White	102	19.5%	282	53.8%	127	24.2%	13	2.5%	524
Home language									
English	111	18.3%	337	55.4%	147	24.2%	13	2.1%	608
Spanish	6	14.6%	24	58.5%	11	26.8%	0	0.0%	41
Other language	3	4.9%	34	55.7%	24	39.3%	0	0.0%	61
Household type									
No children	78	23.4%	178	53.3%	74	22.2%	4	1.2%	334
Single parent, 1+ children	15	9.7%	93	60.4%	41	26.6%	5	3.2%	154
Partnered parent, 1+ children	28	13.0%	122	56.5%	62	28.7%	4	1.9%	216
Poverty status (approximated)									
Less than 100% of poverty line	53	15.2%	191	54.7%	100	28.7%	5	1.4%	349
100% to less than 125% of poverty line	28	16.4%	109	63.7%	32	18.7%	2	1.2%	171
125% to 200% of poverty line	27	19.7%	75	54.7%	31	22.6%	4	2.9%	137
Above 200% of the poverty line	6	26.1%	8	34.8%	7	30.4%	2	8.7%	23

### Household type

	No c	hildren		parent, nildren	pare	nered nt, 1+ Idren	Total
	Ν	%	N	%	N	%	N
All Community Action participants	330	48.5%	148	21.8%	202	29.7%	680
Energy Assistance & Energy Conservation	276	51.1%	115	21.3%	149	27.6%	540
Senior Dining & Chore	83	93.3%	3	3.4%	3	3.4%	89
Housing	48	46.2%	33	31.7%	23	22.1%	104
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	9	6.6%	47	34.3%	81	59.1%	137
SNAP, Food Shelf, WIC, & Dakota Healthy Families	212	41.4%	124	24.2%	176	34.4%	512
Web survey							
All opt-in respondents	4	16.7%	6	25.0%	14	58.3%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	25	24.0%	37	35.6%	42	40.4%	104
American Indian or Native American	13	44.8%	8	27.6%	8	27.6%	29
Asian American or Asian (including SE Asian and Pacific Islander)	4	18.2%	5	22.7%	13	59.1%	22
Hispanic / Latino	4	6.3%	12	19.0%	47	74.6%	63
White	295	57.3%	106	20.6%	114	22.1%	515
Home language							
English	322	53.7%	137	22.8%	141	23.5%	600
Spanish	0	0.0%	7	17.1%	34	82.9%	41
Other language	11	19.6%	8	14.3%	37	66.1%	56
Poverty status (approximated)							
Less than 100% of poverty line	126	36.1%	98	28.1%	125	35.8%	349
100% to less than 125% of poverty line	114	66.7%	23	13.5%	34	19.9%	171
125% to 200% of poverty line	65	47.4%	26	19.0%	46	33.6%	137
Above 200% of the poverty line	15	65.2%	3	13.0%	5	21.7%	23
County participant lives in							
Carver County	78	64.5%	15	12.4%	28	23.1%	121
Dakota County	178	45.3%	93	23.7%	122	31.0%	393
Scott County	74	41.8%	41	23.2%	62	35.0%	177

#### Household size

		1	2	2	:	3		4	5	-6	7 or	more	Total
	N	%	Ν	%	Ν	%	N	%	N	%	N	%	N
All Community Action participants	239	35.6%	114	17.0%	87	13.0%	90	13.4%	116	17.3%	25	3.7%	671
Energy Assistance & Energy Conservation	204	38.2%	89	16.7%	70	13.1%	61	11.4%	88	16.5%	22	4.1%	534
Senior Dining & Chore	66	75.9%	14	16.1%	2	2.3%	1	1.1%	4	4.6%	0	0.0%	87
Housing	28	27.2%	23	22.3%	15	14.6%	14	13.6%	20	19.4%	3	2.9%	103
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	5	3.6%	8	5.8%	29	21.2%	32	23.4%	54	39.4%	9	6.6%	137
SNAP, Food Shelf, WIC, & Dakota Healthy Families	153	30.1%	80	15.7%	73	14.3%	79	15.5%	102	20.0%	22	4.3%	509
Web survey													
All opt-in respondents	2	8.3%	4	16.7%	5	20.8%	3	12.5%	8	33.3%	2	8.3%	24
Race / Ethnicity													
Black / African American (including Somali, Oromo, and other African native)	19	18.3%	16	15.4%	19	18.3%	15	14.4%	28	26.9%	7	6.7%	104
American Indian or Native American	8	28.6%	5	17.9%	4	14.3%	6	21.4%	4	14.3%	1	3.6%	28
Asian American or Asian (including SE Asian and Pacific Islander)	2	9.5%	1	4.8%	4	19.0%	7	33.3%	6	28.6%	1	4.8%	21
Hispanic / Latino	0	0.0%	6	9.5%	5	7.9%	16	25.4%	28	44.4%	8	12.7%	63
White	213	42.0%	97	19.1%	67	13.2%	54	10.7%	64	12.6%	12	2.4%	507
Home language													
English	236	39.9%	109	18.4%	86	14.5%	67	11.3%	80	13.5%	14	2.4%	592
Spanish	0	0.0%	1	2.4%	1	2.4%	13	31.7%	22	53.7%	4	9.8%	41
Other language	5	8.9%	8	14.3%	4	7.1%	12	21.4%	18	32.1%	9	16.1%	56
Household type													
No children	241	74.2%	74	22.8%	5	1.5%	5	1.5%	0	0.0%	0	0.0%	325
Single parent, 1+ children	0	0.0%	44	28.6%	55	35.7%	33	21.4%	21	13.6%	1	0.6%	154
Partnered parent, 1+ children	0	0.0%	0	0.0%	32	14.8%	55	25.5%	103	47.7%	26	12.0%	216
Poverty status (approximated)													
Less than 100% of poverty line	80	23.0%	62	17.8%	47	13.5%	56	16.1%	78	22.4%	25	7.2%	348
100% to less than 125% of poverty line	102	59.6%	17	9.9%	14	8.2%	14	8.2%	23	13.5%	1	0.6%	171
125% to 200% of poverty line	47	34.3%	29	21.2%	24	17.5%	19	13.9%	17	12.4%	1	0.7%	137
Above 200% of the poverty line	8	34.8%	7	30.4%	4	17.4%	2	8.7%	2	8.7%	0	0.0%	23
County participant lives in													
Carver County	61	51.3%	16	13.4%	9	7.6%	15	12.6%	17	14.3%	1	0.8%	119
Dakota County	126	32.3%	72	18.5%	57	14.6%	51	13.1%	73	18.7%	11	2.8%	390
Scott County	52	30.1%	27	15.6%	21	12.1%	26	15.0%	32	18.5%	15	8.7%	173

#### 6. How many adults age 18 or older, including you, live in your household?

	C	ne	Т	wo	Three	or more	Total
	Ν	%	Ν	%	N	%	N
All Community Action participants	393	57.8%	227	33.4%	60	8.8%	680
Energy Assistance & Energy Conservation	325	59.9%	170	31.3%	48	8.8%	543
Senior Dining & Chore	71	78.0%	17	18.7%	3	3.3%	91
Housing	63	58.9%	38	35.5%	6	5.6%	107
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	52	37.7%	74	53.6%	12	8.7%	138
SNAP, Food Shelf, WIC, & Dakota Healthy Families	282	54.5%	183	35.4%	52	10.1%	517
Web survey							
All opt-in respondents	8	33.3%	9	37.5%	7	29.2%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	56	53.3%	39	37.1%	10	9.5%	105
American Indian or Native American	16	55.2%	11	37.9%	2	6.9%	29
Asian American or Asian (including SE Asian and Pacific Islander)	8	36.4%	11	50.0%	3	13.6%	22
Hispanic / Latino	12	19.0%	35	55.6%	16	25.4%	63
White	324	63.0%	151	29.4%	39	7.6%	514
Home language							
English	378	63.1%	176	29.4%	45	7.5%	599
Spanish	7	17.1%	22	53.7%	12	29.3%	41
Other language	14	24.1%	36	62.1%	8	13.8%	58
Household type							
No children	242	74.2%	74	22.7%	10	3.1%	326
Single parent, 1+ children	154	100.0%	0	0.0%	0	0.0%	154
Partnered parent, 1+ children	0	0.0%	160	74.1%	56	25.9%	216
Poverty status (approximated)							
Less than 100% of poverty line	179	51.3%	123	35.2%	47	13.5%	349
100% to less than 125% of poverty line	125	73.1%	40	23.4%	6	3.5%	171
125% to 200% of poverty line	73	53.3%	57	41.6%	7	5.1%	137
Above 200% of the poverty line	11	47.8%	8	34.8%	4	17.4%	23
County participant lives in							
Carver County	76	63.9%	34	28.6%	9	7.6%	119
Dakota County	223	56.5%	137	34.7%	35	8.9%	395
Scott County	95	53.7%	59	33.3%	23	13.0%	177

#### 7. How many children under age 18 live in your household?

	No	one	0	ne	T۱	vo	Th	ree	Four o	or more	Total
	N	%	N	%	N	%	N	%	N	%	N
All Community Action participants	330	48.4%	85	12.5%	116	17.0%	88	12.9%	63	9.2%	682
Energy Assistance & Energy Conservation	276	50.9%	64	11.8%	84	15.5%	67	12.4%	51	9.4%	542
Senior Dining & Chore	83	93.3%	1	1.1%	2	2.2%	1	1.1%	2	2.2%	89
Housing	48	46.2%	8	7.7%	18	17.3%	17	16.3%	13	12.5%	104
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	9	6.5%	13	9.4%	49	35.5%	35	25.4%	32	23.2%	138
SNAP, Food Shelf, WIC, & Dakota Healthy Families	212	41.2%	70	13.6%	99	19.3%	77	15.0%	56	10.9%	514
Web survey											
All opt-in respondents	4	16.7%	8	33.3%	3	12.5%	6	25.0%	3	12.5%	24
Race / Ethnicity											
Black / African American (including Somali, Oromo, and other African native)	25	23.8%	14	13.3%	28	26.7%	23	21.9%	15	14.3%	105
American Indian or Native American	13	44.8%	2	6.9%	7	24.1%	5	17.2%	2	6.9%	29
Asian American or Asian (including SE Asian and Pacific Islander)	4	18.2%	3	13.6%	8	36.4%	3	13.6%	4	18.2%	22
Hispanic / Latino	4	6.3%	11	17.5%	13	20.6%	22	34.9%	13	20.6%	63
White	295	57.2%	67	13.0%	72	14.0%	45	8.7%	37	7.2%	516
Home language											
English	322	53.6%	82	13.6%	95	15.8%	61	10.1%	41	6.8%	601
Spanish	0	0.0%	5	12.2%	11	26.8%	16	39.0%	9	22.0%	41
Other language	11	19.3%	4	7.0%	12	21.1%	15	26.3%	15	26.3%	57
Household type											
No children	334	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	334
Single parent, 1+ children	0	0.0%	44	28.6%	55	35.7%	33	21.4%	22	14.3%	154
Partnered parent, 1+ children	0	0.0%	49	22.7%	64	29.6%	59	27.3%	44	20.4%	216
Poverty status (approximated)											
Less than 100% of poverty line	126	36.1%	44	12.6%	74	21.2%	54	15.5%	51	14.6%	349
100% to less than 125% of poverty line	114	66.7%	10	5.8%	19	11.1%	23	13.5%	5	2.9%	171
125% to 200% of poverty line	65	47.4%	29	21.2%	24	17.5%	12	8.8%	7	5.1%	137
Above 200% of the poverty line	15	65.2%	6	26.1%	0	0.0%	1	4.3%	1	4.3%	23
County participant lives in											
Carver County	78	64.5%	12	9.9%	11	9.1%	14	11.6%	6	5.0%	121
Dakota County	178	45.2%	57	14.5%	72	18.3%	51	12.9%	36	9.1%	394
Scott County	74	41.6%	20	11.2%	33	18.5%	29	16.3%	22	12.4%	178

#### 8. What is your age (in years)?

	Und	er 18	18	-24	25	-34	35	-44	45	-54	55	-64	65 an	d older	Total
	N	%	N	%	N	%	Ν	%	Ν	%	Ν	%	N	%	N
All Community Action participants	0	0.0%	14	2.1%	122	18.3%	150	22.5%	98	14.7%	105	15.7%	178	26.7%	667
Energy Assistance & Energy Conservation	0	0.0%	5	0.9%	83	15.5%	124	23.2%	84	15.7%	93	17.4%	146	27.3%	535
Senior Dining & Chore	0	0.0%	0	0.0%	1	1.1%	2	2.2%	2	2.2%	17	18.9%	68	75.6%	90
Housing	0	0.0%	1	0.9%	25	23.6%	28	26.4%	16	15.1%	16	15.1%	20	18.9%	106
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	0	0.0%	7	5.3%	63	47.4%	42	31.6%	11	8.3%	3	2.3%	7	5.3%	133
SNAP, Food Shelf, WIC, & Dakota Healthy Families	0	0.0%	13	2.6%	111	21.9%	125	24.7%	77	15.2%	83	16.4%	98	19.3%	507
Web survey															
All opt-in respondents	7	29.2%	12	50.0%	2	8.3%	0	0.0%	2	8.3%	1	4.2%	0	0.0%	24
Race / Ethnicity															
Black / African American (including Somali, Oromo, and other African native)	2	1.9%	4	3.8%	26	24.5%	32	30.2%	18	17.0%	17	16.0%	7	6.6%	106
American Indian or Native American	1	3.4%	1	3.4%	6	20.7%	7	24.1%	4	13.8%	8	27.6%	2	6.9%	29
Asian American or Asian (including SE Asian and Pacific Islander)	0	0.0%	2	9.5%	4	19.0%	7	33.3%	4	19.0%	0	0.0%	4	19.0%	21
Hispanic / Latino	2	3.3%	6	10.0%	18	30.0%	21	35.0%	9	15.0%	3	5.0%	1	1.7%	60
White	3	0.6%	15	3.0%	79	15.6%	95	18.7%	68	13.4%	83	16.4%	164	32.3%	507
Home language															
English	7	1.2%	21	3.6%	95	16.2%	113	19.3%	84	14.3%	102	17.4%	165	28.1%	587
Spanish	0	0.0%	5	13.2%	12	31.6%	14	36.8%	6	15.8%	1	2.6%	0	0.0%	38
Other language	0	0.0%	0	0.0%	14	23.3%	22	36.7%	9	15.0%	2	3.3%	13	21.7%	60
Household type															
No children	0	0.0%	1	0.3%	9	2.8%	13	4.0%	43	13.4%	88	27.4%	167	52.0%	321
Single parent, 1+ children	3	2.0%	8	5.3%	54	35.8%	65	43.0%	15	9.9%	5	3.3%	1	0.7%	151
Partnered parent, 1+ children	4	1.9%	17	8.2%	60	28.8%	72	34.6%	42	20.2%	10	4.8%	3	1.4%	208
Poverty status (approximated)															
Less than 100% of poverty line	4	1.2%	18	5.3%	77	22.8%	93	27.6%	45	13.4%	57	16.9%	43	12.8%	337
100% to less than 125% of poverty line	2	1.2%	3	1.8%	22	13.0%	21	12.4%	28	16.6%	27	16.0%	66	39.1%	169
125% to 200% of poverty line	1	0.8%	3	2.3%	17	13.1%	32	24.6%	18	13.8%	14	10.8%	45	34.6%	130
Above 200% of the poverty line	0	0.0%	1	4.3%	3	13.0%	1	4.3%	7	30.4%	3	13.0%	8	34.8%	23
County participant lives in															
Carver County	1	0.8%	8	6.8%	20	16.9%	14	11.9%	9	7.6%	17	14.4%	49	41.5%	118
Dakota County	0	0.0%	12	3.1%	75	19.6%	89	23.3%	59	15.4%	66	17.3%	81	21.2%	382
Scott County	4	2.2%	5	2.8%	29	16.2%	43	24.0%	30	16.8%	23	12.8%	45	25.1%	179

### 9. What is your gender?

	Fer	nale	М	ale	0	ther	Total
	Ν	%	N	%	N	%	N
All Community Action participants	549	80.3%	135	19.7%	0	0.0%	684
Energy Assistance & Energy Conservation	428	78.5%	117	21.5%	0	0.0%	545
Senior Dining & Chore	73	80.2%	18	19.8%	0	0.0%	91
Housing	86	81.1%	20	18.9%	0	0.0%	106
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	122	88.4%	16	11.6%	0	0.0%	138
SNAP, Food Shelf, WIC, & Dakota Healthy Families	424	81.9%	94	18.1%	0	0.0%	518
Web survey							
All opt-in respondents	23	95.8%	1	4.2%	0	0.0%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	78	73.6%	28	26.4%	0	0.0%	106
American Indian or Native American	27	93.1%	2	6.9%	0	0.0%	29
Asian American or Asian (including SE Asian and Pacific Islander)	15	65.2%	8	34.8%	0	0.0%	23
Hispanic / Latino	54	85.7%	9	14.3%	0	0.0%	63
White	428	82.8%	89	17.2%	0	0.0%	517
Home language							
English	492	82.1%	107	17.9%	0	0.0%	599
Spanish	34	82.9%	7	17.1%	0	0.0%	41
Other language	40	65.6%	21	34.4%	0	0.0%	61
Household type							
No children	248	75.6%	80	24.4%	0	0.0%	328
Single parent, 1+ children	142	92.2%	12	7.8%	0	0.0%	154
Partnered parent, 1+ children	172	80.0%	43	20.0%	0	0.0%	215
Poverty status (approximated)							
Less than 100% of poverty line	283	82.0%	62	18.0%	0	0.0%	345
100% to less than 125% of poverty line	135	79.4%	35	20.6%	0	0.0%	170
125% to 200% of poverty line	104	77.0%	31	23.0%	0	0.0%	135
Above 200% of the poverty line	21	91.3%	2	8.7%	0	0.0%	23
County participant lives in							
Carver County	99	81.8%	22	18.2%	0	0.0%	121
Dakota County	319	80.8%	76	19.2%	0	0.0%	395
Scott County	143	79.4%	37	20.6%	0	0.0%	180

#### 10. Which of the following best describes your current marital status?

	Single, mar	, never rried	Living par	with a tner	Mar	ried	Sepa	rated	Divo	orced	Wide	owed	Total
	N	%	N	%	Ν	%	N	%	N	%	N	%	N
All Community Action participants	174	25.4%	41	6.0%	152	22.2%	30	4.4%	203	29.7%	84	12.3%	684
Energy Assistance & Energy Conservation	136	25.0%	27	5.0%	116	21.3%	22	4.0%	180	33.1%	63	11.6%	544
Senior Dining & Chore	12	13.0%	2	2.2%	14	15.2%	3	3.3%	30	32.6%	31	33.7%	92
Housing	30	27.8%	6	5.6%	19	17.6%	10	9.3%	32	29.6%	11	10.2%	108
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	35	25.2%	19	13.7%	51	36.7%	8	5.8%	21	15.1%	5	3.6%	139
SNAP, Food Shelf, WIC, & Dakota Healthy Families	146	28.1%	34	6.6%	127	24.5%	25	4.8%	146	28.1%	41	7.9%	519
Web survey													
All opt-in respondents	13	54.2%	7	29.2%	4	16.7%	0	0.0%	0	0.0%	0	0.0%	24
Race / Ethnicity													
Black / African American (including Somali, Oromo, and other African native)	42	39.6%	8	7.5%	24	22.6%	10	9.4%	16	15.1%	6	5.7%	106
American Indian or Native American	16	53.3%	3	10.0%	2	6.7%	1	3.3%	5	16.7%	3	10.0%	30
Asian American or Asian (including SE Asian and Pacific Islander)	6	26.1%	1	4.3%	8	34.8%	2	8.7%	3	13.0%	3	13.0%	23
Hispanic / Latino	12	19.4%	5	8.1%	31	50.0%	4	6.5%	10	16.1%	0	0.0%	62
White	126	24.4%	34	6.6%	97	18.8%	14	2.7%	173	33.5%	73	14.1%	517
Home language													
English	176	29.3%	40	6.7%	95	15.8%	20	3.3%	189	31.5%	80	13.3%	600
Spanish	4	10.0%	4	10.0%	24	60.0%	3	7.5%	5	12.5%	0	0.0%	40
Other language	6	9.8%	3	4.9%	35	57.4%	5	8.2%	9	14.8%	3	4.9%	61
Household type													
No children	71	21.6%	8	2.4%	44	13.4%	9	2.7%	124	37.8%	72	22.0%	328
Single parent, 1+ children	79	51.3%	1	0.6%	1	0.6%	15	9.7%	54	35.1%	4	2.6%	154
Partnered parent, 1+ children	35	16.3%	39	18.1%	109	50.7%	6	2.8%	20	9.3%	6	2.8%	215
Poverty status (approximated)													
Less than 100% of poverty line	110	31.7%	34	9.8%	73	21.0%	17	4.9%	90	25.9%	23	6.6%	347
100% to less than 125% of poverty line	37	22.2%	6	3.6%	25	15.0%	5	3.0%	72	43.1%	22	13.2%	167
125% to 200% of poverty line	31	22.8%	6	4.4%	41	30.1%	5	3.7%	25	18.4%	28	20.6%	136
Above 200% of the poverty line	5	21.7%	0	0.0%	8	34.8%	1	4.3%	6	26.1%	3	13.0%	23
County participant lives in													
Carver County	31	25.8%	7	5.8%	22	18.3%	4	3.3%	25	20.8%	31	25.8%	120
Dakota County	105	26.6%	28	7.1%	91	23.1%	16	4.1%	120	30.5%	34	8.6%	394
Scott County	49	27.1%	11	6.1%	39	21.5%	10	5.5%	55	30.4%	17	9.4%	181

#### 11. Race / Ethnicity

	Black / Amer (inclu Somali, and o African	rican Iding Oromo,	Amei Indian o Ame		or A (includ Asiar Pac	ing SE n and		anic / tino	White %		Other		Total
	N	%	N	%	N	%	N	%	N	%	N	%	N
All Community Action participants	102	14.8%	28	4.1%	23	3.3%	57	8.3%	511	74.3%	6	0.9%	688
Energy Assistance & Energy Conservation	85	15.5%	20	3.6%	18	3.3%	39	7.1%	411	75.0%	4	0.7%	548
Senior Dining & Chore	5	5.3%	1	1.1%	3	3.2%	2	2.1%	83	88.3%	3	3.2%	94
Housing	25	22.9%	10	9.2%	4	3.7%	6	5.5%	72	66.1%	1	0.9%	109
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	33	23.7%	6	4.3%	5	3.6%	27	19.4%	72	51.8%	1	0.7%	139
SNAP, Food Shelf, WIC, & Dakota Healthy Families	80	15.4%	23	4.4%	15	2.9%	50	9.6%	377	72.5%	5	1.0%	520
Web survey													
All opt-in respondents	4	16.7%	2	8.3%	0	0.0%	7	29.2%	13	54.2%	1	4.2%	24
Home language													
English	76	12.6%	29	4.8%	11	1.8%	25	4.1%	497	82.4%	5	0.8%	603
Spanish	0	0.0%	0	0.0%	0	0.0%	38	92.7%	3	7.3%	0	0.0%	41
Other language	27	44.3%	1	1.6%	11	18.0%	0	0.0%	22	36.1%	2	3.3%	61
Household type													
No children	25	7.6%	13	3.9%	4	1.2%	4	1.2%	295	89.1%	3	0.9%	331
Single parent, 1+ children	37	24.0%	8	5.2%	5	3.2%	12	7.8%	106	68.8%	0	0.0%	154
Partnered parent, 1+ children	42	19.6%	8	3.7%	13	6.1%	47	22.0%	114	53.3%	4	1.9%	214
Poverty status (approximated)													
Less than 100% of poverty line	61	17.6%	17	4.9%	13	3.8%	43	12.4%	234	67.6%	7	2.0%	346
100% to less than 125% of poverty line	21	12.4%	6	3.6%	1	0.6%	10	5.9%	135	79.9%	0	0.0%	169
125% to 200% of poverty line	18	13.1%	3	2.2%	5	3.6%	6	4.4%	112	81.8%	0	0.0%	137
Above 200% of the poverty line	1	4.3%	1	4.3%	1	4.3%	2	8.7%	18	78.3%	0	0.0%	23
County participant lives in													
Carver County	7	5.8%	2	1.7%	4	3.3%	10	8.3%	102	84.3%	2	1.7%	121
Dakota County	72	18.2%	16	4.0%	14	3.5%	40	10.1%	282	71.2%	2	0.5%	396
Scott County	27	14.8%	12	6.6%	5	2.7%	14	7.7%	127	69.8%	3	1.6%	182

#### 11. Other race/ethnicity, specify:

	Ν	%
Arabic	1	16.7%
North African	1	16.7%
European	1	16.7%
American	1	16.7%
Nothing / No / None	1	16.7%
Other	1	16.7%
N of respondents	6	100.0%

#### 12. What is the highest level of education you have completed?

	(no di	or GED) GI		GED no degree				Associate's E degree		Bachelor's degree		Post-graduate degree (Master's, PhD, JD, MD, etc.)	
	N	%	N	%	N	%	N	%	N	%	Ν	%	N
All Community Action participants	76	11.0%	215	31.1%	227	32.9%	79	11.4%	78	11.3%	16	2.3%	691
Energy Assistance & Energy Conservation	65	11.8%	164	29.7%	177	32.1%	64	11.6%	69	12.5%	13	2.4%	552
Senior Dining & Chore	13	13.8%	24	25.5%	42	44.7%	6	6.4%	6	6.4%	3	3.2%	94
Housing	18	16.5%	37	33.9%	31	28.4%	14	12.8%	7	6.4%	2	1.8%	109
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	21	15.1%	45	32.4%	46	33.1%	14	10.1%	10	7.2%	3	2.2%	139
SNAP, Food Shelf, WIC, & Dakota Healthy Families	56	10.7%	168	32.1%	172	32.9%	62	11.9%	58	11.1%	7	1.3%	523
Web survey													
All opt-in respondents	12	50.0%	6	25.0%	2	8.3%	3	12.5%	0	0.0%	1	4.2%	24
Race / Ethnicity													
Black / African American (including Somali, Oromo, and other African native)	18	17.1%	27	25.7%	26	24.8%	19	18.1%	10	9.5%	5	4.8%	105
American Indian or Native American	6	20.0%	5	16.7%	10	33.3%	3	10.0%	5	16.7%	1	3.3%	30
Asian American or Asian (including SE Asian and Pacific Islander)	3	13.0%	7	30.4%	5	21.7%	1	4.3%	5	21.7%	2	8.7%	23
Hispanic / Latino	19	29.7%	28	43.8%	12	18.8%	2	3.1%	3	4.7%	0	0.0%	64
White	45	8.6%	159	30.4%	188	35.9%	59	11.3%	64	12.2%	8	1.5%	523
Home language													
English	58	9.6%	184	30.3%	207	34.1%	70	11.5%	72	11.9%	16	2.6%	607
Spanish	14	34.1%	18	43.9%	7	17.1%	0	0.0%	2	4.9%	0	0.0%	41
Other language	15	24.6%	17	27.9%	13	21.3%	11	18.0%	4	6.6%	1	1.6%	61
Household type													
No children	33	9.9%	111	33.2%	121	36.2%	24	7.2%	37	11.1%	8	2.4%	334
Single parent, 1+ children	16	10.5%	47	30.7%	46	30.1%	22	14.4%	19	12.4%	3	2.0%	153
Partnered parent, 1+ children	35	16.3%	57	26.5%	60	27.9%	35	16.3%	22	10.2%	6	2.8%	215
Poverty status (approximated)													
Less than 100% of poverty line	56	16.1%	115	33.0%	109	31.3%	35	10.1%	27	7.8%	6	1.7%	348
100% to less than 125% of poverty line	12	7.0%	50	29.2%	54	31.6%	27	15.8%	25	14.6%	3	1.8%	171
125% to 200% of poverty line	11	8.0%	39	28.5%	49	35.8%	16	11.7%	18	13.1%	4	2.9%	137
Above 200% of the poverty line	0	0.0%	5	21.7%	7	30.4%	3	13.0%	4	17.4%	4	17.4%	23
County participant lives in													
Carver County	16	13.2%	34	28.1%	46	38.0%	11	9.1%	12	9.9%	2	1.7%	121
Dakota County	48	12.1%	129	32.4%	114	28.6%	50	12.6%	45	11.3%	12	3.0%	398
Scott County	21	11.5%	58	31.7%	63	34.4%	21	11.5%	18	9.8%	2	1.1%	183

#### 13A. What is your current employment status?

	time	time (35+ hours/wk)		/ed part- (< 35 s/wk)	Looking for work (unemployed)		and not for work stay-at parent,d out c	(retired,	Total
	N	%	N	%	N	%	N	%	N
All Community Action participants	141	20.8%	128	18.9%	74	10.9%	335	49.4%	678
Energy Assistance & Energy Conservation	107	19.8%	97	17.9%	60	11.1%	277	51.2%	541
Senior Dining & Chore	4	4.4%	3	3.3%	3	3.3%	81	89.0%	91
Housing	17	16.0%	20	18.9%	9	8.5%	60	56.6%	106
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	36	26.3%	37	27.0%	20	14.6%	44	32.1%	137
SNAP, Food Shelf, WIC, & Dakota Healthy Families	113	22.1%	102	19.9%	64	12.5%	233	45.5%	512
Web survey									
All opt-in respondents	3	13.0%	5	21.7%	10	43.5%	5	21.7%	23
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)	27	26.7%	24	23.8%	16	15.8%	34	33.7%	101
American Indian or Native American	6	20.7%	5	17.2%	8	27.6%	10	34.5%	29
Asian American or Asian (including SE Asian and Pacific Islander)	8	36.4%	5	22.7%	2	9.1%	7	31.8%	22
Hispanic / Latino	20	31.7%	13	20.6%	8	12.7%	22	34.9%	63
White	88	17.1%	94	18.2%	57	11.0%	277	53.7%	516
Home language									
English	108	18.1%	112	18.8%	72	12.1%	305	51.1%	597
Spanish	14	35.0%	10	25.0%	5	12.5%	11	27.5%	40
Other language	20	33.9%	10	16.9%	7	11.9%	22	37.3%	59
Household type									
No children	20	6.1%	38	11.7%	25	7.7%	243	74.5%	326
Single parent, 1+ children	47	31.5%	42	28.2%	26	17.4%	34	22.8%	149
Partnered parent, 1+ children	77	36.0%	53	24.8%	33	15.4%	51	23.8%	214
Poverty status (approximated)									
Less than 100% of poverty line	53	15.6%	64	18.8%	58	17.1%	165	48.5%	340
100% to less than 125% of poverty line	29	17.1%	32	18.8%	15	8.8%	94	55.3%	170
125% to 200% of poverty line	52	38.5%	29	21.5%	7	5.2%	47	34.8%	135
Above 200% of the poverty line	7	30.4%	6	26.1%	2	8.7%	8	34.8%	23
County participant lives in									
Carver County	17	14.4%	19	16.1%	11	9.3%	71	60.2%	118
Dakota County	78	20.0%	77	19.7%	52	13.3%	183	46.9%	390
Scott County	46	25.6%	32	17.8%	18	10.0%	84	46.7%	180

#### 13B1. Does your employer offer you health insurance?

	Ye	s	N	0	Total
	N	%	Ν	%	Ν
All Community Action participants	81	32.1%	171	67.9%	252
Energy Assistance & Energy Conservation	62	32.5%	129	67.5%	191
Senior Dining & Chore					7
Housing	9	26.5%	25	73.5%	34
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	22	32.4%	46	67.6%	68
SNAP, Food Shelf, WIC, & Dakota Healthy Families	59	29.2%	143	70.8%	202
Web survey					
All opt-in respondents					8
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	21	42.9%	28	57.1%	49
American Indian or Native American	2	20.0%	8	80.0%	10
Asian American or Asian (including SE Asian and Pacific Islander)	4	36.4%	7	63.6%	11
Hispanic / Latino	8	27.6%	21	72.4%	29
White	56	32.6%	116	67.4%	172
Home language					
English	73	35.1%	135	64.9%	208
Spanish	4	17.4%	19	82.6%	23
Other language	7	25.9%	20	74.1%	27
Household type					
No children	11	20.4%	43	79.6%	54
Single parent, 1+ children	34	40.0%	51	60.0%	85
Partnered parent, 1+ children	40	33.1%	81	66.9%	121
Poverty status (approximated)					
Less than 100% of poverty line	28	25.9%	80	74.1%	108
100% to less than 125% of poverty line	18	32.1%	38	67.9%	56
125% to 200% of poverty line	32	40.5%	47	59.5%	79
Above 200% of the poverty line	6	46.2%	7	53.8%	13
County participant lives in					
Carver County	12	36.4%	21	63.6%	33
Dakota County	54	37.2%	91	62.8%	145
Scott County	19	25.7%	55	74.3%	74

### 13B2. Does your employer offer you paid time off?

	Ye	s	N	0	Total
	Ν	%	Ν	%	Ν
All Community Action participants	91	36.3%	160	63.7%	251
Energy Assistance & Energy Conservation	71	37.4%	119	62.6%	190
Senior Dining & Chore					7
Housing	10	29.4%	24	70.6%	34
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	27	40.3%	40	59.7%	67
SNAP, Food Shelf, WIC, & Dakota Healthy Families	72	35.8%	129	64.2%	201
Web survey					
All opt-in respondents					8
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	18	37.5%	30	62.5%	48
American Indian or Native American	3	30.0%	7	70.0%	10
Asian American or Asian (including SE Asian and Pacific Islander)	5	45.5%	6	54.5%	11
Hispanic / Latino	9	31.0%	20	69.0%	29
White	62	36.0%	110	64.0%	172
Home language					
English	82	39.4%	126	60.6%	208
Spanish	4	17.4%	19	82.6%	23
Other language	7	26.9%	19	73.1%	26
Household type					
No children	9	16.7%	45	83.3%	54
Single parent, 1+ children	35	41.7%	49	58.3%	84
Partnered parent, 1+ children	50	41.3%	71	58.7%	121
Poverty status (approximated)					
Less than 100% of poverty line	30	27.8%	78	72.2%	108
100% to less than 125% of poverty line	19	34.5%	36	65.5%	55
125% to 200% of poverty line	38	48.1%	41	51.9%	79
Above 200% of the poverty line	6	46.2%	7	53.8%	13
County participant lives in					
Carver County	14	42.4%	19	57.6%	33
Dakota County	55	38.2%	89	61.8%	144
Scott County	24	32.4%	50	67.6%	74

#### 14. Do the people in your household have health insurance?

		AII	-	, but not all	N	one	Total
	N	%	Ν	%	Ν	%	N
All Community Action participants	588	86.2%	67	9.8%	27	4.0%	682
Energy Assistance & Energy Conservation	480	88.2%	43	7.9%	21	3.9%	544
Senior Dining & Chore	85	93.4%	2	2.2%	4	4.4%	91
Housing	92	87.6%	9	8.6%	4	3.8%	105
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	102	74.5%	28	20.4%	7	5.1%	137
SNAP, Food Shelf, WIC, & Dakota Healthy Families	443	85.4%	55	10.6%	21	4.0%	519
Web survey							
All opt-in respondents	17	70.8%	6	25.0%	1	4.2%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	91	88.3%	6	5.8%	6	5.8%	103
American Indian or Native American	27	90.0%	1	3.3%	2	6.7%	30
Asian American or Asian (including SE Asian and Pacific Islander)	22	100.0%	0	0.0%	0	0.0%	22
Hispanic / Latino	35	55.6%	24	38.1%	4	6.3%	63
White	459	88.6%	41	7.9%	18	3.5%	518
Home language							
English	528	88.0%	48	8.0%	24	4.0%	600
Spanish	17	41.5%	22	53.7%	2	4.9%	41
Other language	56	93.3%	2	3.3%	2	3.3%	60
Household type							
No children	300	91.5%	14	4.3%	14	4.3%	328
Single parent, 1+ children	141	92.2%	6	3.9%	6	3.9%	153
Partnered parent, 1+ children	155	72.8%	51	23.9%	7	3.3%	213
Poverty status (approximated)							
Less than 100% of poverty line	289	83.8%	43	12.5%	13	3.8%	345
100% to less than 125% of poverty line	150	87.7%	12	7.0%	9	5.3%	171
125% to 200% of poverty line	122	91.0%	10	7.5%	2	1.5%	134
Above 200% of the poverty line	19	82.6%	3	13.0%	1	4.3%	23
County participant lives in							
Carver County	103	86.6%	9	7.6%	7	5.9%	119
Dakota County	332	84.3%	43	10.9%	19	4.8%	394
Scott County	158	87.8%	20	11.1%	2	1.1%	180

### 15. Which describes your current Internet access at home?

	I have Internet service or WiFi and a computer, iPad, or similar device in my home		access a but only a cell p	nternet at home, through bhone / phone	l do no Internet a ho	Total	
	N	%	N	%	N	%	N
All Community Action participants	376	55.1%	99	14.5%	207	30.4%	682
Energy Assistance & Energy Conservation	295	54.0%	81	14.8%	170	31.1%	546
Senior Dining & Chore	35	38.0%	2	2.2%	55	59.8%	92
Housing	44	41.9%	24	22.9%	37	35.2%	105
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	87	63.5%	27	19.7%	23	16.8%	137
SNAP, Food Shelf, WIC, & Dakota Healthy Families	286	55.3%	84	16.2%	147	28.4%	517
Web survey							
All opt-in respondents	11	45.8%	7	29.2%	6	25.0%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	53	51.5%	23	22.3%	27	26.2%	103
American Indian or Native American	10	33.3%	12	40.0%	8	26.7%	30
Asian American or Asian (including SE Asian and Pacific Islander)	18	81.8%	1	4.5%	3	13.6%	22
Hispanic / Latino	41	64.1%	11	17.2%	12	18.8%	64
White	281	54.4%	67	13.0%	169	32.7%	517
Home language							
English	317	52.9%	86	14.4%	196	32.7%	599
Spanish	26	63.4%	10	24.4%	5	12.2%	41
Other language	42	70.0%	9	15.0%	9	15.0%	60
Household type							
No children	146	44.5%	31	9.5%	151	46.0%	328
Single parent, 1+ children	82	53.9%	37	24.3%	33	21.7%	152
Partnered parent, 1+ children	155	72.4%	36	16.8%	23	10.7%	214
Poverty status (approximated)							
Less than 100% of poverty line	178	51.4%	64	18.5%	104	30.1%	346
100% to less than 125% of poverty line	89	52.0%	19	11.1%	63	36.8%	171
125% to 200% of poverty line	90	67.2%	15	11.2%	29	21.6%	134
Above 200% of the poverty line	15	68.2%	4	18.2%	3	13.6%	22
County participant lives in							
Carver County	52	43.3%	13	10.8%	55	45.8%	120
Dakota County	231	58.3%	62	15.7%	103	26.0%	396
Scott County	97	54.8%	26	14.7%	54	30.5%	177

#### 16. What type of housing best describes where you live now?

	Ŭ Ŭ	e-family ome	A mob	ile home	An apa	artment		ominium nhome	hou	r type of sing gement	Total
	N	%	N	%	N	%	Ν	%	N	%	N
All Community Action participants	193	28.1%	64	9.3%	235	34.2%	178	25.9%	18	2.6%	688
Energy Assistance & Energy Conservation	156	28.4%	54	9.8%	175	31.8%	152	27.6%	13	2.4%	550
Senior Dining & Chore	25	26.6%	6	6.4%	43	45.7%	12	12.8%	8	8.5%	94
Housing	12	11.2%	5	4.7%	53	49.5%	31	29.0%	6	5.6%	107
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	35	25.7%	22	16.2%	39	28.7%	37	27.2%	3	2.2%	136
SNAP, Food Shelf, WIC, & Dakota Healthy Families	134	25.8%	49	9.4%	185	35.6%	138	26.5%	14	2.7%	520
Web survey											
All opt-in respondents	8	33.3%	2	8.3%	3	12.5%	7	29.2%	4	16.7%	24
Race / Ethnicity											
Black / African American (including Somali, Oromo, and other African native)	19	18.1%	0	0.0%	45	42.9%	37	35.2%	4	3.8%	105
American Indian or Native American	4	13.8%	1	3.4%	15	51.7%	8	27.6%	1	3.4%	29
Asian American or Asian (including SE Asian and Pacific Islander)	6	26.1%	2	8.7%	4	17.4%	11	47.8%	0	0.0%	23
Hispanic / Latino	12	19.0%	24	38.1%	19	30.2%	8	12.7%	0	0.0%	63
White	168	32.3%	40	7.7%	170	32.7%	124	23.8%	18	3.5%	520
Home language											
English	178	29.4%	48	7.9%	206	34.0%	153	25.3%	20	3.3%	605
Spanish	8	20.0%	16	40.0%	10	25.0%	6	15.0%	0	0.0%	40
Other language	13	21.7%	1	1.7%	20	33.3%	24	40.0%	2	3.3%	60
Household type											
No children	88	26.4%	26	7.8%	147	44.1%	58	17.4%	14	4.2%	333
Single parent, 1+ children	36	23.7%	11	7.2%	46	30.3%	54	35.5%	5	3.3%	152
Partnered parent, 1+ children	73	34.1%	29	13.6%	39	18.2%	71	33.2%	2	0.9%	214
Poverty status (approximated)											
Less than 100% of poverty line	95	27.5%	31	9.0%	120	34.7%	88	25.4%	12	3.5%	346
100% to less than 125% of poverty line	39	23.1%	21	12.4%	65	38.5%	38	22.5%	6	3.6%	169
125% to 200% of poverty line	45	32.8%	9	6.6%	34	24.8%	46	33.6%	3	2.2%	137
Above 200% of the poverty line	12	52.2%	3	13.0%	5	21.7%	3	13.0%	0	0.0%	23
County participant lives in											
Carver County	34	28.3%	13	10.8%	43	35.8%	24	20.0%	6	5.0%	120
Dakota County	102	25.8%	41	10.4%	138	34.8%	107	27.0%	8	2.0%	396
Scott County	64	35.0%	11	6.0%	55	30.1%	46	25.1%	7	3.8%	183

# 16. What other type of housing best describes where you live now?

	N	%
Senior/Assisted/Disabled Housing	10	55.6%
Living with parents	3	16.7%
HUD, FEDERAL HUD, Section 8	3	16.7%
Transitional Housing	1	5.6%
Other	1	5.6%
N of respondents	18	100.0%

### 17. Do you own or rent your current housing?

	0	wn	R	ent		own nor ent	Total
	N	%	N	%	N	%	N
All Community Action participants	245	35.5%	426	61.6%	20	2.9%	691
Energy Assistance & Energy Conservation	210	38.0%	332	60.1%	10	1.8%	552
Senior Dining & Chore	38	40.4%	55	58.5%	1	1.1%	94
Housing	9	8.3%	96	88.1%	4	3.7%	109
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	37	26.6%	96	69.1%	6	4.3%	139
SNAP, Food Shelf, WIC, & Dakota Healthy Families	162	31.0%	344	65.8%	17	3.3%	523
Web survey							
All opt-in respondents	3	13.0%	15	65.2%	5	21.7%	23
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	15	14.2%	88	83.0%	3	2.8%	106
American Indian or Native American	4	13.3%	24	80.0%	2	6.7%	30
Asian American or Asian (including SE Asian and Pacific Islander)	9	39.1%	10	43.5%	4	17.4%	23
Hispanic / Latino	28	44.4%	34	54.0%	1	1.6%	63
White	198	37.9%	308	59.0%	16	3.1%	522
Home language							
English	206	34.0%	379	62.5%	21	3.5%	606
Spanish	20	50.0%	19	47.5%	1	2.5%	40
Other language	20	32.8%	39	63.9%	2	3.3%	61
Household type							
No children	132	39.5%	192	57.5%	10	3.0%	334
Single parent, 1+ children	31	20.4%	114	75.0%	7	4.6%	152
Partnered parent, 1+ children	81	37.7%	126	58.6%	8	3.7%	215
Poverty status (approximated)							
Less than 100% of poverty line	81	23.3%	249	71.8%	17	4.9%	347
100% to less than 125% of poverty line	67	39.4%	97	57.1%	6	3.5%	170
125% to 200% of poverty line	70	51.1%	66	48.2%	1	0.7%	137
Above 200% of the poverty line	15	65.2%	7	30.4%	1	4.3%	23
County participant lives in							
Carver County	45	37.5%	69	57.5%	6	5.0%	120
Dakota County	146	36.8%	240	60.5%	11	2.8%	397
Scott County	54	29.3%	123	66.8%	7	3.8%	184

### 18. Does your home have any of the following?

	Landline telephone		Cell phone		Internet access		None of the above		Total
	Ν	%	N	%	N	%	N	%	N
All Community Action participants	294	42.8%	569	82.8%	376	54.7%	8	1.2%	687
Energy Assistance & Energy Conservation	231	41.9%	453	82.2%	297	53.9%	6	1.1%	551
Senior Dining & Chore	70	74.5%	57	60.6%	32	34.0%	1	1.1%	94
Housing	41	38.0%	93	86.1%	54	50.0%	1	0.9%	108
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	40	29.2%	129	94.2%	88	64.2%	1	0.7%	137
SNAP, Food Shelf, WIC, & Dakota Healthy Families	200	38.4%	449	86.2%	293	56.2%	6	1.2%	521
Web survey									
All opt-in respondents	6	25.0%	23	95.8%	13	54.2%	0	0.0%	24
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)	31	30.1%	95	92.2%	56	54.4%	1	1.0%	103
American Indian or Native American	9	30.0%	30	100.0%	15	50.0%	0	0.0%	30
Asian American or Asian (including SE Asian and Pacific Islander)	8	36.4%	19	86.4%	17	77.3%	0	0.0%	22
Hispanic / Latino	10	15.9%	58	92.1%	36	57.1%	1	1.6%	63
White	246	47.0%	422	80.7%	282	53.9%	5	1.0%	523
Home language									
English	268	44.1%	503	82.7%	326	53.6%	7	1.2%	608
Spanish	4	9.8%	38	92.7%	22	53.7%	1	2.4%	41
Other language	27	44.3%	50	82.0%	40	65.6%	0	0.0%	61
Household type									
No children	189	56.8%	242	72.7%	139	41.7%	3	0.9%	333
Single parent, 1+ children	31	20.4%	144	94.7%	91	59.9%	2	1.3%	152
Partnered parent, 1+ children	73	34.3%	198	93.0%	156	73.2%	2	0.9%	213
Poverty status (approximated)									
Less than 100% of poverty line	122	35.0%	291	83.4%	190	54.4%	5	1.4%	349
100% to less than 125% of poverty line	86	50.3%	139	81.3%	80	46.8%	1	0.6%	171
125% to 200% of poverty line	62	45.3%	118	86.1%	90	65.7%	1	0.7%	137
Above 200% of the poverty line	15	65.2%	20	87.0%	18	78.3%	0	0.0%	23
County participant lives in									
Carver County	55	45.8%	94	78.3%	53	44.2%	1	0.8%	120
Dakota County	162	40.9%	338	85.4%	224	56.6%	5	1.3%	396
Scott County	80	44.0%	148	81.3%	102	56.0%	2	1.1%	182

#### 19A. Have you moved in the last 12 months?

	Yes		Ν	Total	
	N %		N	N	
All Community Action participants	95	13.8%	591	86.2%	686
Energy Assistance & Energy Conservation	57	10.4%	493	89.6%	550
Senior Dining & Chore	7	7.4%	87	92.6%	94
Housing	28	26.2%	79	73.8%	107
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	25	18.4%	111	81.6%	136
SNAP, Food Shelf, WIC, & Dakota Healthy Families	83	16.0%	437	84.0%	520
Web survey					
All opt-in respondents	8	33.3%	16	66.7%	24
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	18	17.6%	84	82.4%	102
American Indian or Native American	11	37.9%	18	62.1%	29
Asian American or Asian (including SE Asian and Pacific Islander)	2	9.1%	20	90.9%	22
Hispanic / Latino	13	20.6%	50	79.4%	63
White	71	13.6%	452	86.4%	523
Home language					
English	92	15.1%	516	84.9%	608
Spanish	6	14.6%	35	85.4%	41
Other language	4	6.7%	56	93.3%	60
Household type					
No children	35	10.5%	298	89.5%	333
Single parent, 1+ children	35	23.2%	116	76.8%	151
Partnered parent, 1+ children	30	14.1%	183	85.9%	213
Poverty status (approximated)					
Less than 100% of poverty line	62	17.8%	286	82.2%	348
100% to less than 125% of poverty line	20	11.7%	151	88.3%	171
125% to 200% of poverty line	12	8.8%	125	91.2%	137
Above 200% of the poverty line	4	17.4%	19	82.6%	23
County participant lives in					
Carver County	18	15.0%	102	85.0%	120
Dakota County	43	10.9%	352	89.1%	395
Scott County	33	18.1%	149	81.9%	182

#### 19B. How many times have you moved in the last 12 months?

	Once		Twice		Three or more times		Total
	N	%	Ν	%	Ν	%	Ν
All Community Action participants	66	73.3%	12	13.3%	12	13.3%	90
Energy Assistance & Energy Conservation	44	81.5%	6	11.1%	4	7.4%	54
Senior Dining & Chore							7
Housing	15	60.0%	5	20.0%	5	20.0%	25
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	18	72.0%	5	20.0%	2	8.0%	25
SNAP, Food Shelf, WIC, & Dakota Healthy Families	58	74.4%	9	11.5%	11	14.1%	78
Web survey							
All opt-in respondents							8
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	12	66.7%	2	11.1%	4	22.2%	18
American Indian or Native American	4	40.0%	3	30.0%	3	30.0%	10
Asian American or Asian (including SE Asian and Pacific Islander)							2
Hispanic / Latino	9	69.2%	3	23.1%	1	7.7%	13
White	49	74.2%	9	13.6%	8	12.1%	66
Home language							
English	61	70.1%	14	16.1%	12	13.8%	87
Spanish							6
Other language							4
Household type							
No children	22	71.0%	2	6.5%	7	22.6%	31
Single parent, 1+ children	25	73.5%	5	14.7%	4	11.8%	34
Partnered parent, 1+ children	20	66.7%	7	23.3%	3	10.0%	30
Poverty status (approximated)							
Less than 100% of poverty line	40	67.8%	8	13.6%	11	18.6%	59
100% to less than 125% of poverty line	14	77.8%	2	11.1%	2	11.1%	18
125% to 200% of poverty line	10	83.3%	2	16.7%	0	0.0%	12
Above 200% of the poverty line							4
County participant lives in							
Carver County	9	56.2%	5	31.2%	2	12.5%	16
Dakota County	31	72.1%	5	11.6%	7	16.3%	43
Scott County	22	73.3%	3	10.0%	5	16.7%	30

#### 20A. Have you been homeless in the last 12 months?

	Yes		I	Total		
	N	%	N	%	N	
All Community Action participants	26	3.8%	655	96.2%	681	
Energy Assistance & Energy Conservation	15	2.8%	530	97.2%	545	
Senior Dining & Chore	1	1.1%	91	98.9%	92	
Housing	15	13.9%	93	86.1%	108	
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	3	2.2%	134	97.8%	137	
SNAP, Food Shelf, WIC, & Dakota Healthy Families	23	4.4%	496	95.6%	519	
Web survey						
All opt-in respondents	3	12.5%	21	87.5%	24	
Race / Ethnicity						
Black / African American (including Somali, Oromo, and other African native)	6	5.8%	97	94.2%	103	
American Indian or Native American	7	23.3%	23	76.7%	30	
Asian American or Asian (including SE Asian and Pacific Islander)	0	0.0%	22	100.0%	22	
Hispanic / Latino	3	4.8%	59	95.2%	62	
White	18	3.5%	500	96.5%	518	
Home language						
English	29	4.8%	574	95.2%	603	
Spanish	0	0.0%	41	100.0%	41	
Other language	0	0.0%	60	100.0%	60	
Household type						
No children	12	3.6%	317	96.4%	329	
Single parent, 1+ children	9	6.0%	142	94.0%	151	
Partnered parent, 1+ children	6	2.8%	207	97.2%	213	
Poverty status (approximated)						
Less than 100% of poverty line	20	5.8%	327	94.2%	347	
100% to less than 125% of poverty line	6	3.6%	162	96.4%	168	
125% to 200% of poverty line	0	0.0%	137	100.0%	137	
Above 200% of the poverty line	1	4.3%	22	95.7%	23	
County participant lives in						
Carver County	5	4.2%	114	95.8%	119	
Dakota County	12	3.1%	381	96.9%	393	
Scott County	11	6.1%	169	93.9%	180	
#### SCD-CAP 2015 Needs Assessment Client Survey Demographics

#### 20B. How long were you without housing?

	1 month	or less	>1 mor mor		>3 mon mon		>6 mo	onths	Total
	Ν	%	Ν	%	Ν	%	Ν	%	Ν
All Community Action participants	2	8.3%	6	25.0%	9	37.5%	7	29.2%	24
Energy Assistance & Energy Conservation	0	0.0%	2	13.3%	7	46.7%	6	40.0%	15
Senior Dining & Chore									1
Housing	2	15.4%	3	23.1%	3	23.1%	5	38.5%	13
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery									3
SNAP, Food Shelf, WIC, & Dakota Healthy Families	2	9.5%	5	23.8%	7	33.3%	7	33.3%	21
Web survey									
All opt-in respondents									3
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)									6
American Indian or Native American									7
Asian American or Asian (including SE Asian and Pacific Islander)									0
Hispanic / Latino									3
White	2	12.5%	3	18.8%	9	56.2%	2	12.5%	16
Home language									
English	4	14.8%	6	22.2%	10	37.0%	7	25.9%	27
Spanish									0
Other language									0
Household type									
No children	2	20.0%	1	10.0%	5	50.0%	2	20.0%	10
Single parent, 1+ children									9
Partnered parent, 1+ children									6
Poverty status (approximated)									
Less than 100% of poverty line	2	10.0%	4	20.0%	10	50.0%	4	20.0%	20
100% to less than 125% of poverty line									4
125% to 200% of poverty line									0
Above 200% of the poverty line									1
County participant lives in									
Carver County									5
Dakota County	1	8.3%	3	25.0%	5	41.7%	3	25.0%	12
Scott County									9

### 21. Have you or anyone else in your household ever served on active duty in the United States Armed Forces?

	Y	es	Ν	lo	Total
	N	%	Ν	%	N
All Community Action participants	72	10.6%	609	89.4%	681
Energy Assistance & Energy Conservation	55	10.1%	491	89.9%	546
Senior Dining & Chore	12	12.8%	82	87.2%	94
Housing	12	11.1%	96	88.9%	108
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	7	5.1%	130	94.9%	137
SNAP, Food Shelf, WIC, & Dakota Healthy Families	46	8.9%	471	91.1%	517
Web survey					
All opt-in respondents	0	0.0%	24	100.0%	24
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	7	6.9%	94	93.1%	101
American Indian or Native American	3	10.0%	27	90.0%	30
Asian American or Asian (including SE Asian and Pacific Islander)	0	0.0%	22	100.0%	22
Hispanic / Latino	1	1.6%	62	98.4%	63
White	61	11.8%	458	88.2%	519
Home language					
English	72	11.9%	531	88.1%	603
Spanish	0	0.0%	41	100.0%	41
Other language	0	0.0%	60	100.0%	60
Household type					
No children	52	15.7%	279	84.3%	331
Single parent, 1+ children	2	1.3%	150	98.7%	152
Partnered parent, 1+ children	16	7.7%	193	92.3%	209
Poverty status (approximated)					
Less than 100% of poverty line	28	8.1%	319	91.9%	347
100% to less than 125% of poverty line	19	11.2%	150	88.8%	169
125% to 200% of poverty line	14	10.4%	121	89.6%	135
Above 200% of the poverty line	4	17.4%	19	82.6%	23
County participant lives in					
Carver County	17	14.3%	102	85.7%	119
Dakota County	37	9.5%	354	90.5%	391
Scott County	16	8.8%	166	91.2%	182

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#### 22. What language is mostly spoken in your home?

	Eng	glish	Hm	ong	Spa	nish	Somali		Another language		Total
	Ν	%	Ν	%	N	%	Ν	%	Ν	%	N
All Community Action participants	588	85.7%	0	0.0%	37	5.4%	16	2.3%	45	6.6%	686
Energy Assistance & Energy Conservation	471	85.5%	0	0.0%	27	4.9%	12	2.2%	41	7.4%	551
Senior Dining & Chore	86	91.5%	0	0.0%	1	1.1%	0	0.0%	7	7.4%	94
Housing	94	87.0%	0	0.0%	4	3.7%	3	2.8%	7	6.5%	108
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	86	62.8%	0	0.0%	22	16.1%	10	7.3%	19	13.9%	137
SNAP, Food Shelf, WIC, & Dakota Healthy Families	433	83.3%	0	0.0%	34	6.5%	13	2.5%	40	7.7%	520
Web survey											
All opt-in respondents	20	83.3%	0	0.0%	4	16.7%	0	0.0%	0	0.0%	24
Race / Ethnicity											
Black / African American (including Somali, Oromo, and other African native)	76	73.8%	0	0.0%	0	0.0%	15	14.6%	12	11.7%	103
American Indian or Native American	29	96.7%	0	0.0%	0	0.0%	1	3.3%	0	0.0%	30
Asian American or Asian (including SE Asian and Pacific Islander)	11	50.0%	0	0.0%	0	0.0%	0	0.0%	11	50.0%	22
Hispanic / Latino	25	39.7%	0	0.0%	38	60.3%	0	0.0%	0	0.0%	63
White	497	95.2%	0	0.0%	3	0.6%	0	0.0%	22	4.2%	522
Household type											
No children	322	96.7%	0	0.0%	0	0.0%	1	0.3%	10	3.0%	333
Single parent, 1+ children	137	90.1%	0	0.0%	7	4.6%	3	2.0%	5	3.3%	152
Partnered parent, 1+ children	141	66.5%	0	0.0%	34	16.0%	11	5.2%	26	12.3%	212
Poverty status (approximated)											
Less than 100% of poverty line	280	80.5%	0	0.0%	30	8.6%	13	3.7%	25	7.2%	348
100% to less than 125% of poverty line	156	91.2%	0	0.0%	6	3.5%	2	1.2%	7	4.1%	171
125% to 200% of poverty line	124	90.5%	0	0.0%	4	2.9%	0	0.0%	9	6.6%	137
Above 200% of the poverty line	23	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	23
County participant lives in											
Carver County	111	92.5%	0	0.0%	6	5.0%	0	0.0%	3	2.5%	120
Dakota County	337	85.3%	0	0.0%	24	6.1%	11	2.8%	23	5.8%	395
Scott County	147	80.8%	0	0.0%	11	6.0%	5	2.7%	19	10.4%	182

#### SCD-CAP 2015 Needs Assessment Client Survey Demographics

### 22. What other language is mostly spoken in your home?

	Ν	%
Russian	19	42.2%
Vietnamese	6	13.3%
Amharic	5	11.1%
Oromo	3	6.7%
Sindhi	1	2.2%
Arabic	1	2.2%
Eritrean	1	2.2%
Swahili	1	2.2%
Nuer	1	2.2%
Korean	1	2.2%
Chinese	1	2.2%
Laotian	1	2.2%
Cambodian/Khmer	1	2.2%
Polish	1	2.2%
French	1	2.2%
Other	1	2.2%
N of respondents	45	100.0%

#### 23. In general, how would you rate your health?

	Exce	ellent	Very	good	Go	bod	Fa	air	Poor		Total
	Ν	%	N	%	N	%	Ν	%	N	%	N
All Community Action participants	53	7.8%	159	23.4%	248	36.5%	151	22.2%	69	10.1%	680
Energy Assistance & Energy Conservation	40	7.3%	127	23.3%	194	35.6%	122	22.4%	62	11.4%	545
Senior Dining & Chore	4	4.3%	18	19.6%	34	37.0%	23	25.0%	13	14.1%	92
Housing	4	3.7%	23	21.5%	43	40.2%	22	20.6%	15	14.0%	107
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	20	14.7%	45	33.1%	48	35.3%	15	11.0%	8	5.9%	136
SNAP, Food Shelf, WIC, & Dakota Healthy Families	41	7.9%	123	23.8%	183	35.5%	114	22.1%	55	10.7%	516
Web survey											
All opt-in respondents	5	20.8%	8	33.3%	8	33.3%	2	8.3%	1	4.2%	24
Race / Ethnicity											
Black / African American (including Somali, Oromo, and other African native)	16	15.5%	29	28.2%	37	35.9%	14	13.6%	7	6.8%	103
American Indian or Native American	2	6.7%	10	33.3%	9	30.0%	3	10.0%	6	20.0%	30
Asian American or Asian (including SE Asian and Pacific Islander)	3	13.6%	6	27.3%	8	36.4%	1	4.5%	4	18.2%	22
Hispanic / Latino	4	6.3%	20	31.7%	24	38.1%	11	17.5%	4	6.3%	63
White	33	6.4%	113	21.9%	191	37.0%	125	24.2%	54	10.5%	516
Home language											
English	44	7.3%	136	22.6%	222	36.9%	140	23.3%	60	10.0%	602
Spanish	2	4.9%	18	43.9%	14	34.1%	5	12.2%	2	4.9%	41
Other language	12	20.0%	13	21.7%	19	31.7%	8	13.3%	8	13.3%	60
Household type											
No children	11	3.3%	57	17.3%	107	32.5%	104	31.6%	50	15.2%	329
Single parent, 1+ children	18	11.9%	37	24.5%	66	43.7%	20	13.2%	10	6.6%	151
Partnered parent, 1+ children	29	13.7%	70	33.2%	79	37.4%	25	11.8%	8	3.8%	211
Poverty status (approximated)											
Less than 100% of poverty line	28	8.1%	78	22.5%	126	36.4%	66	19.1%	48	13.9%	346
100% to less than 125% of poverty line	13	7.6%	41	24.1%	61	35.9%	46	27.1%	9	5.3%	170
125% to 200% of poverty line	13	9.6%	37	27.4%	50	37.0%	26	19.3%	9	6.7%	135
Above 200% of the poverty line	2	9.1%	5	22.7%	10	45.5%	4	18.2%	1	4.5%	22
County participant lives in											
Carver County	7	6.0%	29	25.0%	41	35.3%	33	28.4%	6	5.2%	116
Dakota County	33	8.4%	97	24.6%	143	36.3%	76	19.3%	45	11.4%	394
Scott County	13	7.2%	39	21.5%	68	37.6%	43	23.8%	18	9.9%	181

#### Poverty status (approximated)

		Less than 100% of poverty line		to less 25% of ty line		o 200% erty line	Above the pov	Total	
	N	%	N	%	N	%	Ν	%	N
All Community Action participants	335	51.1%	167	25.5%	134	20.4%	20	3.0%	656
Energy Assistance & Energy Conservation	274	52.1%	144	27.4%	100	19.0%	8	1.5%	526
Senior Dining & Chore	33	38.8%	31	36.5%	16	18.8%	5	5.9%	85
Housing	68	66.7%	24	23.5%	8	7.8%	2	2.0%	102
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	91	68.4%	14	10.5%	24	18.0%	4	3.0%	133
SNAP, Food Shelf, WIC, & Dakota Healthy Families	285	56.9%	118	23.6%	88	17.6%	10	2.0%	501
Web survey									
All opt-in respondents	14	58.3%	4	16.7%	3	12.5%	3	12.5%	24
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)	61	60.4%	21	20.8%	18	17.8%	1	1.0%	101
American Indian or Native American	17	63.0%	6	22.2%	3	11.1%	1	3.7%	27
Asian American or Asian (including SE Asian and Pacific Islander)	13	65.0%	1	5.0%	5	25.0%	1	5.0%	20
Hispanic / Latino	43	70.5%	10	16.4%	6	9.8%	2	3.3%	61
White	234	46.9%	135	27.1%	112	22.4%	18	3.6%	499
Home language									
English	280	48.0%	156	26.8%	124	21.3%	23	3.9%	583
Spanish	30	75.0%	6	15.0%	4	10.0%	0	0.0%	40
Other language	38	67.9%	9	16.1%	9	16.1%	0	0.0%	56
Household type									
No children	126	39.4%	114	35.6%	65	20.3%	15	4.7%	320
Single parent, 1+ children	98	65.3%	23	15.3%	26	17.3%	3	2.0%	150
Partnered parent, 1+ children	125	59.5%	34	16.2%	46	21.9%	5	2.4%	210
County participant lives in									
Carver County	53	46.5%	28	24.6%	27	23.7%	6	5.3%	114
Dakota County	191	49.9%	109	28.5%	75	19.6%	8	2.1%	383
Scott County	100	58.8%	32	18.8%	31	18.2%	7	4.1%	170

#### SCD-CAP 2015 Needs Assessment Client Survey Demographics

#### 24. Which income category comes closest to your total household income before taxes in 2014 (gross income)?

		than ,000	\$10,0 und \$15		\$15,0 und \$20		\$20,0 und \$25		\$25,0 un \$30		\$30,0 une \$40		\$40,0 und \$50		un	000 to der ,000	\$75,0 m	00 or ore	Total
	N	%	N	%	Ν	%	Ν	%	N	%	Ν	%	N	%	N	%	N	%	Ν
All Community Action participants	178	26.4%	171	25.3%	95	14.1%	79	11.7%	58	8.6%	61	9.0%	24	3.6%	8	1.2%	1	0.1%	675
Energy Assistance & Energy Conservation	150	27.6%	146	26.9%	78	14.4%	63	11.6%	39	7.2%	48	8.8%	17	3.1%	2	0.4%	0	0.0%	543
Senior Dining & Chore	28	30.4%	33	35.9%	13	14.1%	9	9.8%	4	4.3%	2	2.2%	1	1.1%	2	2.2%	0	0.0%	92
Housing	35	32.4%	37	34.3%	14	13.0%	10	9.3%	8	7.4%	1	0.9%	3	2.8%	0	0.0%	0	0.0%	108
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	33	24.4%	19	14.1%	17	12.6%	19	14.1%	19	14.1%	16	11.9%	10	7.4%	2	1.5%	0	0.0%	135
SNAP, Food Shelf, WIC, & Dakota Healthy Families	155	30.1%	123	23.9%	59	11.5%	59	11.5%	49	9.5%	46	8.9%	19	3.7%	4	0.8%	1	0.2%	515
Web survey																			
All opt-in respondents	9	37.5%	5	20.8%	1	4.2%	0	0.0%	2	8.3%	4	16.7%	0	0.0%	0	0.0%	3	12.5%	24
Race / Ethnicity																			
Black / African American (including Somali, Oromo, and other African native)	35	34.0%	18	17.5%	12	11.7%	6	5.8%	12	11.7%	16	15.5%	4	3.9%	0	0.0%	0	0.0%	103
American Indian or Native American	11	37.9%	9	31.0%	0	0.0%	1	3.4%	5	17.2%	2	6.9%	1	3.4%	0	0.0%	0	0.0%	29
Asian American or Asian (including SE Asian and Pacific Islander)	6	28.6%	2	9.5%	3	14.3%	3	14.3%	2	9.5%	3	14.3%	1	4.8%	0	0.0%	1	4.8%	21
Hispanic / Latino	12	19.4%	10	16.1%	9	14.5%	11	17.7%	7	11.3%	10	16.1%	1	1.6%	2	3.2%	0	0.0%	62
White	133	25.9%	143	27.8%	75	14.6%	58	11.3%	37	7.2%	40	7.8%	18	3.5%	7	1.4%	3	0.6%	514
Home language																			
English	166	27.8%	159	26.6%	81	13.6%	61	10.2%	48	8.0%	51	8.5%	19	3.2%	8	1.3%	4	0.7%	597
Spanish	7	17.5%	6	15.0%	6	15.0%	9	22.5%	5	12.5%	5	12.5%	2	5.0%	0	0.0%	0	0.0%	40
Other language	14	23.0%	11	18.0%	9	14.8%	9	14.8%	6	9.8%	9	14.8%	3	4.9%	0	0.0%	0	0.0%	61
Household type																			
No children	107	32.7%	124	37.9%	48	14.7%	25	7.6%	8	2.4%	6	1.8%	3	0.9%	4	1.2%	2	0.6%	327
Single parent, 1+ children	43	28.7%	27	18.0%	22	14.7%	23	15.3%	21	14.0%	11	7.3%	3	2.0%	0	0.0%	0	0.0%	150
Partnered parent, 1+ children	29	13.8%	22	10.5%	26	12.4%	30	14.3%	31	14.8%	48	22.9%	18	8.6%	4	1.9%	2	1.0%	210
Poverty status (approximated)																			
Less than 100% of poverty line	177	50.7%	68	19.5%	45	12.9%	34	9.7%	19	5.4%	6	1.7%	0	0.0%	0	0.0%	0	0.0%	349
100% to less than 125% of poverty line	0	0.0%	102	59.6%	17	9.9%	14	8.2%	14	8.2%	23	13.5%	1	0.6%	0	0.0%	0	0.0%	171
125% to 200% of poverty line	0	0.0%	0	0.0%	34	24.8%	29	21.2%	25	18.2%	27	19.7%	19	13.9%	3	2.2%	0	0.0%	137
Above 200% of the poverty line	0	0.0%	0	0.0%	0	0.0%	0	0.0%	2	8.7%	9	39.1%	3	13.0%	5	21.7%	4	17.4%	23
County participant lives in																			
Carver County	37	31.9%	28	24.1%	18	15.5%	7	6.0%	8	6.9%	10	8.6%	5	4.3%	2	1.7%	1	0.9%	116
Dakota County	93	23.8%	108	27.7%	55	14.1%	44	11.3%	39	10.0%	36	9.2%	11	2.8%	2	0.5%	2	0.5%	390
Scott County	55	30.6%	38	21.1%	23	12.8%	25	13.9%	11	6.1%	17	9.4%	7	3.9%	3	1.7%	1	0.6%	180

	Wages and salaries (including self- employment)		Supple Security (SSI; dis bene	Income sability	Minnesot Investme (MF		Social Security		
	N	%	N	%	N	%	N	%	
All Community Action participants	274	40.4%	179	26.4%	44	6.5%	232	34.2%	
Energy Assistance & Energy Conservation	215	39.4%	158	28.9%	31	5.7%	189	34.6%	
Senior Dining & Chore	8	8.6%	25	26.9%	2	2.2%	68	73.1%	
Housing	37	34.9%	41	38.7%	16	15.1%	31	29.2%	
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	70	51.5%	30	22.1%	17	12.5%	14	10.3%	
SNAP, Food Shelf, WIC, & Dakota Healthy Families	219	42.4%	151	29.2%	43	8.3%	139	26.9%	
Web survey									
All opt-in respondents	9	42.9%	3	14.3%	4	19.0%	4	19.0%	
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)	42	42.0%	28	28.0%	7	7.0%	18	18.0%	
American Indian or Native American	11	36.7%	13	43.3%	5	16.7%	6	20.0%	
Asian American or Asian (including SE Asian and Pacific Islander)	11	52.4%	3	14.3%	1	4.8%	1	4.8%	
Hispanic / Latino	30	48.4%	15	24.2%	5	8.1%	5	8.1%	
White	204	39.5%	135	26.1%	34	6.6%	211	40.8%	
Home language									
English	239	40.0%	160	26.8%	37	6.2%	230	38.5%	
Spanish	18	43.9%	7	17.1%	5	12.2%	1	2.4%	
Other language	26	43.3%	15	25.0%	6	10.0%	5	8.3%	
Household type									
No children	60	18.1%	107	32.3%	2	0.6%	200	60.4%	
Single parent, 1+ children	77	51.7%	32	21.5%	30	20.1%	13	8.7%	
Partnered parent, 1+ children	146	70.2%	35	16.8%	16	7.7%	18	8.7%	
Poverty status (approximated)									
Less than 100% of poverty line	126	36.5%	104	30.1%	39	11.3%	76	22.0%	
100% to less than 125% of poverty line	61	36.3%	46	27.4%	5	3.0%	82	48.8%	
125% to 200% of poverty line	78	57.8%	20	14.8%	4	3.0%	50	37.0%	
Above 200% of the poverty line	15	65.2%	1	4.3%	0	0.0%	10	43.5%	
County participant lives in									
Carver County	35	30.2%	28	24.1%	2	1.7%	60	51.7%	
Dakota County	166	42.1%	114	28.9%	30	7.6%	120	30.5%	
Scott County	74	41.8%	39	22.0%	14	7.9%	53	29.9%	

	General Assistance		Food S Employ Training Proc	ment &	Pensi retire	on or ement	Unemple paym	
	N	%	N	%	N	%	N	%
All Community Action participants	37	5.4%	45	6.6%	60	8.8%	12	1.8%
Energy Assistance & Energy Conservation	34	6.2%	38	7.0%	44	8.1%	9	1.6%
Senior Dining & Chore	5	5.4%	7	7.5%	22	23.7%	0	0.0%
Housing	11	10.4%	16	15.1%	7	6.6%	1	0.9%
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	5	3.7%	11	8.1%	3	2.2%	2	1.5%
SNAP, Food Shelf, WIC, & Dakota Healthy Families	34	6.6%	40	7.7%	29	5.6%	10	1.9%
Web survey								
All opt-in respondents	0	0.0%	2	9.5%	0	0.0%	0	0.0%
Race / Ethnicity								
Black / African American (including Somali, Oromo, and other African native)	5	5.0%	17	17.0%	4	4.0%	2	2.0%
American Indian or Native American	2	6.7%	3	10.0%	2	6.7%	0	0.0%
Asian American or Asian (including SE Asian and Pacific Islander)	1	4.8%	2	9.5%	2	9.5%	0	0.0%
Hispanic / Latino	1	1.6%	3	4.8%	2	3.2%	0	0.0%
White	31	6.0%	27	5.2%	52	10.1%	10	1.9%
Home language								
English	37	6.2%	38	6.4%	57	9.5%	10	1.7%
Spanish	0	0.0%	2	4.9%	1	2.4%	0	0.0%
Other language	0	0.0%	7	11.7%	2	3.3%	1	1.7%
Household type								
No children	29	8.8%	21	6.3%	57	17.2%	2	0.6%
Single parent, 1+ children	5	3.4%	13	8.7%	0	0.0%	3	2.0%
Partnered parent, 1+ children	2	1.0%	12	5.8%	3	1.4%	7	3.4%
Poverty status (approximated)								
Less than 100% of poverty line	28	8.1%	37	10.7%	12	3.5%	5	1.4%
100% to less than 125% of poverty line	6	3.6%	7	4.2%	20	11.9%	2	1.2%
125% to 200% of poverty line	2	1.5%	2	1.5%	19	14.1%	4	3.0%
Above 200% of the poverty line	0	0.0%	0	0.0%	6	26.1%	1	4.3%
County participant lives in								
Carver County	5	4.3%	2	1.7%	18	15.5%	0	0.0%
Dakota County	20	5.1%	26	6.6%	23	5.8%	7	1.8%
Scott County	12	6.8%	18	10.2%	17	9.6%	4	2.3%

	Minnes	ota care		pport or nony	Veteran's	s benefits		lical stance
	N	%	N	%	N	%	N	%
All Community Action participants	111	16.3%	98	14.4%	8	1.2%	337	49.6%
Energy Assistance & Energy Conservation	89	16.3%	73	13.4%	7	1.3%	278	50.9%
Senior Dining & Chore	9	9.7%	0	0.0%	3	3.2%	28	30.1%
Housing	17	16.0%	14	13.2%	2	1.9%	65	61.3%
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	28	20.6%	37	27.2%	1	0.7%	85	62.5%
SNAP, Food Shelf, WIC, & Dakota Healthy Families	94	18.2%	86	16.6%	3	0.6%	289	55.9%
Web survey								
All opt-in respondents	4	19.0%	1	4.8%	1	4.8%	11	52.4%
Race / Ethnicity								
Black / African American (including Somali, Oromo, and other African native)	20	20.0%	13	13.0%	0	0.0%	52	52.0%
American Indian or Native American	4	13.3%	4	13.3%	0	0.0%	20	66.7%
Asian American or Asian (including SE Asian and Pacific Islander)	4	19.0%	4	19.0%	0	0.0%	8	38.1%
Hispanic / Latino	10	16.1%	7	11.3%	0	0.0%	32	51.6%
White	81	15.7%	79	15.3%	9	1.7%	252	48.7%
Home language								
English	90	15.1%	93	15.6%	9	1.5%	293	49.0%
Spanish	9	22.0%	2	4.9%	0	0.0%	22	53.7%
Other language	15	25.0%	4	6.7%	0	0.0%	32	53.3%
Household type								
No children	34	10.3%	1	0.3%	8	2.4%	137	41.4%
Single parent, 1+ children	24	16.1%	65	43.6%	1	0.7%	97	65.1%
Partnered parent, 1+ children	55	26.4%	32	15.4%	0	0.0%	109	52.4%
Poverty status (approximated)								
Less than 100% of poverty line	57	16.5%	59	17.1%	2	0.6%	213	61.7%
100% to less than 125% of poverty line	23	13.7%	15	8.9%	3	1.8%	74	44.0%
125% to 200% of poverty line	26	19.3%	24	17.8%	3	2.2%	48	35.6%
Above 200% of the poverty line	3	13.0%	0	0.0%	1	4.3%	3	13.0%
County participant lives in								
Carver County	10	8.6%	9	7.8%	2	1.7%	41	35.3%
Dakota County	68	17.3%	60	15.2%	5	1.3%	200	50.8%
Scott County	35	19.8%	26	14.7%	1	0.6%	97	54.8%

	Food Stamps		Work F	sionary Program WP)		ource(s) come	Total
	N	%	N	%	N	%	N
All Community Action participants	356	52.4%	4	0.6%	25	3.7%	679
Energy Assistance & Energy Conservation	308	56.4%	4	0.7%	20	3.7%	546
Senior Dining & Chore	47	50.5%	0	0.0%	4	4.3%	93
Housing	77	72.6%	1	0.9%	3	2.8%	106
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	73	53.7%	1	0.7%	5	3.7%	136
SNAP, Food Shelf, WIC, & Dakota Healthy Families	318	61.5%	4	0.8%	20	3.9%	517
Web survey							
All opt-in respondents	9	42.9%	0	0.0%	1	4.8%	21
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	63	63.0%	2	2.0%	2	2.0%	100
American Indian or Native American	21	70.0%	0	0.0%	1	3.3%	30
Asian American or Asian (including SE Asian and Pacific Islander)	10	47.6%	0	0.0%	0	0.0%	21
Hispanic / Latino	28	45.2%	0	0.0%	0	0.0%	62
White	263	50.9%	2	0.4%	24	4.6%	517
Home language							
English	306	51.2%	3	0.5%	23	3.8%	598
Spanish	18	43.9%	0	0.0%	0	0.0%	41
Other language	41	68.3%	1	1.7%	3	5.0%	60
Household type							
No children	180	54.4%	0	0.0%	15	4.5%	331
Single parent, 1+ children	85	57.0%	3	2.0%	1	0.7%	149
Partnered parent, 1+ children	90	43.3%	1	0.5%	7	3.4%	208
Poverty status (approximated)							
Less than 100% of poverty line	238	69.0%	2	0.6%	12	3.5%	345
100% to less than 125% of poverty line	83	49.4%	1	0.6%	7	4.2%	168
125% to 200% of poverty line	30	22.2%	1	0.7%	4	3.0%	135
Above 200% of the poverty line	0	0.0%	0	0.0%	0	0.0%	23
County participant lives in							
Carver County	47	40.5%	0	0.0%	3	2.6%	116
Dakota County	216	54.8%	3	0.8%	15	3.8%	394
Scott County	97	54.8%	0	0.0%	7	4.0%	177

### 25. Which other source(s) of income does anyone in your household receive? Specify:

	Ν	%
Other	11	45.8%
WIC	5	20.8%
Medicare/Medicaid	3	12.5%
Heating oil assistance/ Energy Assistance	2	8.3%
Borrowed money from friends & family	2	8.3%
Residual income	1	4.2%
Rental property	1	4.2%
N of respondents	24	100.0%

#### 1A. Do you or anyone in your household need and/or currently receive: LEGAL SERVICES, SUCH AS HELP WITH AN UNLAWFUL DETAINER, IMMIGRANT SERVICES, ETC.?

		ently iving	curr	but not ently iving	Not n	needed	Total
	N	%	N	%	N	%	N
All Community Action participants	34	5.3%	40	6.3%	564	88.4%	638
Energy Assistance & Energy Conservation	32	6.2%	34	6.6%	447	87.1%	513
Senior Dining & Chore	7	8.5%	1	1.2%	74	90.2%	82
Housing	8	7.8%	8	7.8%	87	84.5%	103
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	11	8.3%	8	6.1%	113	85.6%	132
SNAP, Food Shelf, WIC, & Dakota Healthy Families	28	5.6%	32	6.5%	436	87.9%	496
Web survey							
All opt-in respondents	1	4.2%	2	8.3%	21	87.5%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	9	9.2%	9	9.2%	80	81.6%	98
American Indian or Native American	4	13.8%	4	13.8%	21	72.4%	29
Asian American or Asian (including SE Asian and Pacific Islander)	2	10.5%	0	0.0%	17	89.5%	19
Hispanic / Latino	5	8.5%	6	10.2%	48	81.4%	59
White	18	3.7%	29	6.0%	439	90.3%	486
Home language							
English	25	4.4%	35	6.2%	506	89.4%	566
Spanish	3	8.3%	3	8.3%	30	83.3%	36
Other language	6	10.7%	4	7.1%	46	82.1%	56
Household type							
No children	14	4.7%	18	6.0%	268	89.3%	300
Single parent, 1+ children	11	7.5%	10	6.8%	125	85.6%	146
Partnered parent, 1+ children	7	3.4%	13	6.4%	183	90.1%	203
Poverty status (approximated)							
Less than 100% of poverty line	22	6.7%	26	7.9%	280	85.4%	328
100% to less than 125% of poverty line	7	4.5%	5	3.2%	145	92.4%	157
125% to 200% of poverty line	1	0.8%	5	4.0%	118	95.2%	124
Above 200% of the poverty line	1	4.3%	2	8.7%	20	87.0%	23
County participant lives in							
Carver County	3	2.8%	5	4.6%	100	92.6%	108
Dakota County	25	6.8%	20	5.4%	322	87.7%	367
Scott County	7	4.0%	17	9.8%	150	86.2%	174

#### SCD-CAP 2015 Needs Assessment Client Survey All Other Survey Items

## 1B. Do you or anyone in your household need and/or currently receive: HELP ACCESSING FINANCIAL BENEFITS YOU ARE ELIGIBLE FOR, SUCH AS FOOD SUPPORT OR DISABILITY BENEFITS?

		ently eiving	curi	but not rently eiving	Not r	needed	Total
	N	%	N	%	N	%	N
All Community Action participants	315	49.9%	71	11.3%	245	38.8%	631
Energy Assistance & Energy Conservation	267	52.4%	56	11.0%	187	36.7%	510
Senior Dining & Chore	41	50.6%	5	6.2%	35	43.2%	81
Housing	60	58.3%	12	11.7%	31	30.1%	103
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	70	53.8%	11	8.5%	49	37.7%	130
SNAP, Food Shelf, WIC, & Dakota Healthy Families	282	57.3%	60	12.2%	150	30.5%	492
Web survey							
All opt-in respondents	10	41.7%	8	33.3%	6	25.0%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	45	48.9%	10	10.9%	37	40.2%	92
American Indian or Native American	15	55.6%	3	11.1%	9	33.3%	27
Asian American or Asian (including SE Asian and Pacific Islander)	11	55.0%	3	15.0%	6	30.0%	20
Hispanic / Latino	32	54.2%	9	15.3%	18	30.5%	59
White	237	49.0%	59	12.2%	188	38.8%	484
Home language							
English	270	48.4%	71	12.7%	217	38.9%	558
Spanish	18	48.6%	4	10.8%	15	40.5%	37
Other language	35	62.5%	3	5.4%	18	32.1%	56
Household type							
No children	146	48.8%	29	9.7%	124	41.5%	299
Single parent, 1+ children	80	56.3%	16	11.3%	46	32.4%	142
Partnered parent, 1+ children	92	45.5%	32	15.8%	78	38.6%	202
Poverty status (approximated)							
Less than 100% of poverty line	197	61.0%	39	12.1%	87	26.9%	323
100% to less than 125% of poverty line	75	46.6%	19	11.8%	67	41.6%	161
125% to 200% of poverty line	38	31.4%	14	11.6%	69	57.0%	121
Above 200% of the poverty line	0	0.0%	4	19.0%	17	81.0%	21
County participant lives in							
Carver County	46	44.2%	7	6.7%	51	49.0%	104
Dakota County	186	50.7%	46	12.5%	135	36.8%	367
Scott County	87	50.9%	22	12.9%	62	36.3%	171

### 1C. Do you or anyone in your household need and/or currently receive: ADULT BASIC EDUCATION?

		ently eiving	curi	but not rently eiving	Not r	needed	Total
	N	%	N	%	Ν	%	N
All Community Action participants	19	2.9%	57	8.8%	572	88.3%	648
Energy Assistance & Energy Conservation	15	2.9%	45	8.6%	465	88.6%	525
Senior Dining & Chore	5	5.8%	3	3.5%	78	90.7%	86
Housing	6	5.8%	12	11.5%	86	82.7%	104
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	12	8.9%	21	15.6%	102	75.6%	135
SNAP, Food Shelf, WIC, & Dakota Healthy Families	14	2.8%	53	10.6%	435	86.7%	502
Web survey							
All opt-in respondents	1	4.2%	6	25.0%	17	70.8%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	9	9.3%	20	20.6%	68	70.1%	97
American Indian or Native American	0	0.0%	7	24.1%	22	75.9%	29
Asian American or Asian (including SE Asian and Pacific Islander)	2	10.0%	2	10.0%	16	80.0%	20
Hispanic / Latino	5	8.5%	12	20.3%	42	71.2%	59
White	4	0.8%	31	6.3%	460	92.9%	495
Home language							
English	4	0.7%	46	8.0%	523	91.3%	573
Spanish	3	8.1%	11	29.7%	23	62.2%	37
Other language	12	20.3%	6	10.2%	41	69.5%	59
Household type							
No children	1	0.3%	14	4.6%	291	95.1%	306
Single parent, 1+ children	5	3.4%	12	8.2%	129	88.4%	146
Partnered parent, 1+ children	12	5.8%	35	16.9%	160	77.3%	207
Poverty status (approximated)							
Less than 100% of poverty line	13	3.9%	40	12.1%	278	84.0%	331
100% to less than 125% of poverty line	2	1.2%	11	6.8%	148	91.9%	161
125% to 200% of poverty line	2	1.6%	8	6.2%	118	92.2%	128
Above 200% of the poverty line	0	0.0%	1	4.5%	21	95.5%	22
County participant lives in							
Carver County	0	0.0%	8	7.3%	102	92.7%	110
Dakota County	13	3.5%	33	8.8%	330	87.8%	376
Scott County	6	3.4%	20	11.5%	148	85.1%	174

### 1D. Do you or anyone in your household need and/or currently receive: HELP GETTING A RENT SUBSIDY?

		ently eiving	curr	but not ently eiving	Not r	needed	Total
	N	%	N	%	N	%	N
All Community Action participants	138	21.6%	110	17.2%	390	61.1%	638
Energy Assistance & Energy Conservation	122	23.7%	83	16.1%	310	60.2%	515
Senior Dining & Chore	28	34.1%	7	8.5%	47	57.3%	82
Housing	45	44.1%	15	14.7%	42	41.2%	102
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	24	18.3%	27	20.6%	80	61.1%	131
SNAP, Food Shelf, WIC, & Dakota Healthy Families	116	23.4%	92	18.6%	287	58.0%	495
Web survey							
All opt-in respondents	3	12.5%	9	37.5%	12	50.0%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	29	31.5%	20	21.7%	43	46.7%	92
American Indian or Native American	7	25.0%	6	21.4%	15	53.6%	28
Asian American or Asian (including SE Asian and Pacific Islander)	5	25.0%	3	15.0%	12	60.0%	20
Hispanic / Latino	8	13.3%	12	20.0%	40	66.7%	60
White	100	20.4%	86	17.6%	303	62.0%	489
Home language							
English	121	21.4%	105	18.6%	339	60.0%	565
Spanish	3	8.1%	5	13.5%	29	78.4%	37
Other language	16	28.1%	8	14.0%	33	57.9%	57
Household type							
No children	79	26.0%	38	12.5%	187	61.5%	304
Single parent, 1+ children	34	23.8%	30	21.0%	79	55.2%	143
Partnered parent, 1+ children	22	10.8%	50	24.6%	131	64.5%	203
Poverty status (approximated)							
Less than 100% of poverty line	91	27.7%	64	19.5%	174	52.9%	329
100% to less than 125% of poverty line	31	19.4%	24	15.0%	105	65.6%	160
125% to 200% of poverty line	5	4.1%	26	21.3%	91	74.6%	122
Above 200% of the poverty line	2	9.1%	4	18.2%	16	72.7%	22
County participant lives in							
Carver County	28	26.9%	14	13.5%	62	59.6%	104
Dakota County	67	18.1%	69	18.6%	234	63.2%	370
Scott County	45	25.7%	33	18.9%	97	55.4%	175

### 1E. Do you or anyone in your household need and/or currently receive: HELP WITH MORTGAGE PAYMENTS?

		rently eiving	curi	but not rently eiving	Not r	needed	Total
	Ν	%	N	%	N	%	N
All Community Action participants	11	1.7%	67	10.4%	566	87.9%	644
Energy Assistance & Energy Conservation	11	2.1%	61	11.7%	448	86.2%	520
Senior Dining & Chore	3	3.5%	7	8.2%	75	88.2%	85
Housing	6	5.9%	6	5.9%	90	88.2%	102
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	2	1.5%	13	9.7%	119	88.8%	134
SNAP, Food Shelf, WIC, & Dakota Healthy Families	11	2.2%	58	11.6%	430	86.2%	499
Web survey							
All opt-in respondents	0	0.0%	3	12.5%	21	87.5%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	2	2.1%	11	11.6%	82	86.3%	95
American Indian or Native American	0	0.0%	4	13.8%	25	86.2%	29
Asian American or Asian (including SE Asian and Pacific Islander)	2	10.0%	2	10.0%	16	80.0%	20
Hispanic / Latino	1	1.7%	6	10.0%	53	88.3%	60
White	6	1.2%	52	10.5%	435	88.2%	493
Home language							
English	7	1.2%	61	10.7%	503	88.1%	571
Spanish	1	2.7%	2	5.4%	34	91.9%	37
Other language	3	5.3%	5	8.8%	49	86.0%	57
Household type							
No children	6	1.9%	20	6.5%	283	91.6%	309
Single parent, 1+ children	2	1.4%	14	9.7%	128	88.9%	144
Partnered parent, 1+ children	1	0.5%	32	15.8%	170	83.7%	203
Poverty status (approximated)							
Less than 100% of poverty line	6	1.8%	27	8.3%	293	89.9%	326
100% to less than 125% of poverty line	1	0.6%	17	10.4%	145	89.0%	163
125% to 200% of poverty line	2	1.6%	15	11.6%	112	86.8%	129
Above 200% of the poverty line	0	0.0%	5	22.7%	17	77.3%	22
County participant lives in							
Carver County	1	0.9%	7	6.4%	101	92.7%	109
Dakota County	6	1.6%	44	11.8%	323	86.6%	373
Scott County	4	2.3%	17	9.8%	152	87.9%	173

### 1F. Do you or anyone in your household need and/or currently receive: HELP PAYING YOUR UTILITY BILLS?

		ently iving	curr	but not ently eiving	Not r	needed	Total
	N	%	N	%	N	%	N
All Community Action participants	251	38.6%	207	31.8%	193	29.6%	651
Energy Assistance & Energy Conservation	249	47.0%	170	32.1%	111	20.9%	530
Senior Dining & Chore	33	39.3%	19	22.6%	32	38.1%	84
Housing	46	43.4%	34	32.1%	26	24.5%	106
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	35	26.5%	45	34.1%	52	39.4%	132
SNAP, Food Shelf, WIC, & Dakota Healthy Families	180	35.8%	178	35.4%	145	28.8%	503
Web survey							
All opt-in respondents	3	12.5%	7	29.2%	14	58.3%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	33	34.4%	42	43.8%	21	21.9%	96
American Indian or Native American	6	21.4%	12	42.9%	10	35.7%	28
Asian American or Asian (including SE Asian and Pacific Islander)	12	54.5%	5	22.7%	5	22.7%	22
Hispanic / Latino	16	26.7%	19	31.7%	25	41.7%	60
White	192	38.6%	150	30.2%	155	31.2%	497
Home language							
English	214	37.1%	192	33.3%	171	29.6%	577
Spanish	11	28.9%	8	21.1%	19	50.0%	38
Other language	28	49.1%	12	21.1%	17	29.8%	57
Household type							
No children	144	46.5%	80	25.8%	86	27.7%	310
Single parent, 1+ children	49	33.6%	54	37.0%	43	29.5%	146
Partnered parent, 1+ children	55	26.7%	76	36.9%	75	36.4%	206
Poverty status (approximated)							
Less than 100% of poverty line	131	39.0%	117	34.8%	88	26.2%	336
100% to less than 125% of poverty line	70	44.6%	39	24.8%	48	30.6%	157
125% to 200% of poverty line	41	31.3%	40	30.5%	50	38.2%	131
Above 200% of the poverty line	1	4.5%	9	40.9%	12	54.5%	22
County participant lives in							
Carver County	39	34.8%	25	22.3%	48	42.9%	112
Dakota County	154	41.0%	121	32.2%	101	26.9%	376
Scott County	57	32.8%	64	36.8%	53	30.5%	174

### 1G. Do you or anyone in your household need and/or currently receive: HELP WITH HOUSEHOLD CHORES OR HOME REPAIRS?

		ently eiving	curr	but not ently eiving	Not r	needed	Total
	N	%	N	%	N	%	N
All Community Action participants	67	10.3%	140	21.5%	444	68.2%	651
Energy Assistance & Energy Conservation	56	10.6%	126	24.0%	344	65.4%	526
Senior Dining & Chore	30	35.3%	15	17.6%	40	47.1%	85
Housing	13	12.7%	19	18.6%	70	68.6%	102
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	7	5.2%	22	16.3%	106	78.5%	135
SNAP, Food Shelf, WIC, & Dakota Healthy Families	48	9.5%	112	22.2%	345	68.3%	505
Web survey							
All opt-in respondents	3	12.5%	5	20.8%	16	66.7%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	9	9.5%	19	20.0%	67	70.5%	95
American Indian or Native American	3	10.3%	8	27.6%	18	62.1%	29
Asian American or Asian (including SE Asian and Pacific Islander)	4	20.0%	4	20.0%	12	60.0%	20
Hispanic / Latino	4	6.8%	16	27.1%	39	66.1%	59
White	53	10.6%	111	22.2%	336	67.2%	500
Home language							
English	58	10.0%	129	22.3%	391	67.6%	578
Spanish	2	5.4%	9	24.3%	26	70.3%	37
Other language	9	15.8%	7	12.3%	41	71.9%	57
Household type							
No children	58	18.7%	68	21.9%	184	59.4%	310
Single parent, 1+ children	2	1.4%	30	20.5%	114	78.1%	146
Partnered parent, 1+ children	8	3.9%	42	20.3%	157	75.8%	207
Poverty status (approximated)							
Less than 100% of poverty line	28	8.4%	69	20.8%	235	70.8%	332
100% to less than 125% of poverty line	25	15.3%	36	22.1%	102	62.6%	163
125% to 200% of poverty line	9	7.0%	25	19.4%	95	73.6%	129
Above 200% of the poverty line	2	9.5%	8	38.1%	11	52.4%	21
County participant lives in							
Carver County	19	17.1%	23	20.7%	69	62.2%	111
Dakota County	28	7.4%	85	22.6%	263	69.9%	376
Scott County	22	12.5%	36	20.5%	118	67.0%	176

### 1H. Do you or anyone in your household need and/or currently receive: HELP BUDGETING MONEY?

		rently eiving	curi	but not rently eiving	Not r	needed	Total
	Ν	%	N	%	N	%	N
All Community Action participants	28	4.3%	85	13.1%	538	82.6%	651
Energy Assistance & Energy Conservation	23	4.4%	65	12.4%	437	83.2%	525
Senior Dining & Chore	7	8.3%	5	6.0%	72	85.7%	84
Housing	9	8.7%	23	22.1%	72	69.2%	104
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	5	3.7%	31	23.1%	98	73.1%	134
SNAP, Food Shelf, WIC, & Dakota Healthy Families	23	4.5%	76	15.0%	407	80.4%	506
Web survey							
All opt-in respondents	3	12.5%	8	33.3%	13	54.2%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	5	5.3%	18	18.9%	72	75.8%	95
American Indian or Native American	1	3.4%	8	27.6%	20	69.0%	29
Asian American or Asian (including SE Asian and Pacific Islander)	2	10.0%	0	0.0%	18	90.0%	20
Hispanic / Latino	4	6.8%	10	16.9%	45	76.3%	59
White	20	4.0%	66	13.2%	415	82.8%	501
Home language							
English	23	4.0%	82	14.2%	473	81.8%	578
Spanish	2	5.6%	5	13.9%	29	80.6%	36
Other language	5	8.6%	5	8.6%	48	82.8%	58
Household type							
No children	17	5.5%	24	7.7%	269	86.8%	310
Single parent, 1+ children	5	3.4%	32	22.1%	108	74.5%	145
Partnered parent, 1+ children	7	3.4%	35	16.9%	165	79.7%	207
Poverty status (approximated)							
Less than 100% of poverty line	19	5.7%	50	15.0%	264	79.3%	333
100% to less than 125% of poverty line	6	3.7%	18	11.0%	139	85.3%	163
125% to 200% of poverty line	2	1.6%	18	14.2%	107	84.3%	127
Above 200% of the poverty line	1	4.5%	4	18.2%	17	77.3%	22
County participant lives in							
Carver County	4	3.6%	15	13.6%	91	82.7%	110
Dakota County	18	4.8%	49	13.0%	309	82.2%	376
Scott County	9	5.1%	26	14.8%	141	80.1%	176

### 1I. Do you or anyone in your household need and/or currently receive: HELP LEARNING TO READ AND WRITE IN ENGLISH?

		rently eiving	curi	but not rently eiving	Not i	needed	Total
	Ν	%	N	%	N	%	N
All Community Action participants	20	3.1%	25	3.8%	609	93.1%	654
Energy Assistance & Energy Conservation	14	2.7%	20	3.8%	493	93.5%	527
Senior Dining & Chore	4	4.8%	1	1.2%	79	94.0%	84
Housing	6	5.8%	5	4.8%	93	89.4%	104
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	12	8.8%	15	10.9%	110	80.3%	137
SNAP, Food Shelf, WIC, & Dakota Healthy Families	18	3.5%	23	4.5%	467	91.9%	508
Web survey							
All opt-in respondents	0	0.0%	1	4.2%	23	95.8%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	9	9.2%	8	8.2%	81	82.7%	98
American Indian or Native American	1	3.4%	0	0.0%	28	96.6%	29
Asian American or Asian (including SE Asian and Pacific Islander)	3	15.0%	1	5.0%	16	80.0%	20
Hispanic / Latino	3	4.9%	14	23.0%	44	72.1%	61
White	5	1.0%	3	0.6%	491	98.4%	499
Home language							
English	4	0.7%	7	1.2%	567	98.1%	578
Spanish	2	5.3%	13	34.2%	23	60.5%	38
Other language	13	22.4%	5	8.6%	40	69.0%	58
Household type							
No children	1	0.3%	2	0.6%	306	99.0%	309
Single parent, 1+ children	7	4.7%	3	2.0%	138	93.2%	148
Partnered parent, 1+ children	9	4.3%	20	9.6%	180	86.1%	209
Poverty status (approximated)							
Less than 100% of poverty line	12	3.6%	17	5.1%	306	91.3%	335
100% to less than 125% of poverty line	3	1.8%	4	2.5%	156	95.7%	163
125% to 200% of poverty line	1	0.8%	2	1.6%	125	97.7%	128
Above 200% of the poverty line	0	0.0%	0	0.0%	22	100.0%	22
County participant lives in							
Carver County	0	0.0%	2	1.8%	108	98.2%	110
Dakota County	14	3.7%	15	4.0%	349	92.3%	378
Scott County	6	3.4%	9	5.1%	162	91.5%	177

### 1J. Do you or anyone in your household need and/or currently receive: SENIOR HOUSING?

		ently eiving	curr	but not ently eiving	Not i	needed	Total
	N	%	N	%	N	%	N
All Community Action participants	55	8.5%	34	5.2%	559	86.3%	648
Energy Assistance & Energy Conservation	47	9.0%	30	5.7%	447	85.3%	524
Senior Dining & Chore	24	28.6%	10	11.9%	50	59.5%	84
Housing	14	13.6%	5	4.9%	84	81.6%	103
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	6	4.4%	3	2.2%	126	93.3%	135
SNAP, Food Shelf, WIC, & Dakota Healthy Families	40	8.0%	25	5.0%	438	87.1%	503
Web survey							
All opt-in respondents	0	0.0%	3	12.5%	21	87.5%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	4	4.3%	7	7.4%	83	88.3%	94
American Indian or Native American	2	6.9%	1	3.4%	26	89.7%	29
Asian American or Asian (including SE Asian and Pacific Islander)	2	10.0%	0	0.0%	18	90.0%	20
Hispanic / Latino	5	8.3%	2	3.3%	53	88.3%	60
White	45	9.0%	27	5.4%	426	85.5%	498
Home language							
English	50	8.7%	33	5.7%	492	85.6%	575
Spanish	1	2.7%	2	5.4%	34	91.9%	37
Other language	3	5.3%	2	3.5%	52	91.2%	57
Household type							
No children	50	16.3%	30	9.8%	227	73.9%	307
Single parent, 1+ children	0	0.0%	0	0.0%	146	100.0%	146
Partnered parent, 1+ children	2	1.0%	5	2.4%	199	96.6%	206
Poverty status (approximated)							
Less than 100% of poverty line	21	6.3%	12	3.6%	301	90.1%	334
100% to less than 125% of poverty line	22	13.8%	14	8.8%	123	77.4%	159
125% to 200% of poverty line	6	4.7%	6	4.7%	115	90.6%	127
Above 200% of the poverty line	0	0.0%	2	9.1%	20	90.9%	22
County participant lives in							
Carver County	18	16.4%	6	5.5%	86	78.2%	110
Dakota County	25	6.7%	20	5.3%	329	88.0%	374
Scott County	11	6.3%	10	5.7%	154	88.0%	175

#### 1K. Do you or anyone in your household need and/or currently receive: EDUCATION ABOUT TENANTS' AND LANDLORDS' RIGHTS AND RESPONSIBILITIES?

		ently eiving	curr	but not ently eiving	Not r	needed	Total
	N	%	N	%	N	%	N
All Community Action participants	25	3.8%	77	11.8%	548	84.3%	650
Energy Assistance & Energy Conservation	22	4.2%	61	11.6%	442	84.2%	525
Senior Dining & Chore	13	15.3%	8	9.4%	64	75.3%	85
Housing	10	9.6%	19	18.3%	75	72.1%	104
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	9	6.7%	17	12.7%	108	80.6%	134
SNAP, Food Shelf, WIC, & Dakota Healthy Families	18	3.6%	67	13.2%	421	83.2%	506
Web survey							
All opt-in respondents	0	0.0%	2	8.3%	22	91.7%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	5	5.2%	24	25.0%	67	69.8%	96
American Indian or Native American	1	3.4%	4	13.8%	24	82.8%	29
Asian American or Asian (including SE Asian and Pacific Islander)	3	15.0%	1	5.0%	16	80.0%	20
Hispanic / Latino	2	3.3%	11	18.3%	47	78.3%	60
White	14	2.8%	44	8.8%	440	88.4%	498
Home language							
English	19	3.3%	68	11.8%	490	84.9%	577
Spanish	1	2.7%	5	13.5%	31	83.8%	37
Other language	4	7.0%	6	10.5%	47	82.5%	57
Household type							
No children	14	4.5%	39	12.7%	255	82.8%	308
Single parent, 1+ children	4	2.7%	12	8.2%	131	89.1%	147
Partnered parent, 1+ children	5	2.4%	25	12.1%	177	85.5%	207
Poverty status (approximated)							
Less than 100% of poverty line	13	3.9%	49	14.6%	273	81.5%	335
100% to less than 125% of poverty line	6	3.7%	17	10.5%	139	85.8%	162
125% to 200% of poverty line	2	1.6%	7	5.5%	118	92.9%	127
Above 200% of the poverty line	0	0.0%	2	9.1%	20	90.9%	22
County participant lives in							
Carver County	5	4.5%	12	10.9%	93	84.5%	110
Dakota County	14	3.7%	39	10.3%	324	85.9%	377
Scott County	6	3.4%	26	14.9%	142	81.6%	174

### 1L. Do you or anyone in your household need and/or currently receive: HELP WITH PREVENTING EVICTION?

		ently eiving	curr	but not ently eiving	Not r	needed	Total
	N	%	N	%	N	%	N
All Community Action participants	9	1.4%	40	6.2%	594	92.4%	643
Energy Assistance & Energy Conservation	9	1.7%	34	6.6%	475	91.7%	518
Senior Dining & Chore	4	4.8%	5	6.0%	74	89.2%	83
Housing	8	7.8%	11	10.7%	84	81.6%	103
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	5	3.7%	9	6.7%	121	89.6%	135
SNAP, Food Shelf, WIC, & Dakota Healthy Families	9	1.8%	36	7.2%	456	91.0%	501
Web survey							
All opt-in respondents	0	0.0%	2	8.3%	22	91.7%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	2	2.2%	12	13.2%	77	84.6%	91
American Indian or Native American	0	0.0%	7	24.1%	22	75.9%	29
Asian American or Asian (including SE Asian and Pacific Islander)	1	5.0%	1	5.0%	18	90.0%	20
Hispanic / Latino	2	3.3%	4	6.7%	54	90.0%	60
White	4	0.8%	25	5.0%	467	94.2%	496
Home language							
English	5	0.9%	39	6.8%	527	92.3%	571
Spanish	1	2.7%	2	5.4%	34	91.9%	37
Other language	1	1.8%	1	1.8%	53	96.4%	55
Household type							
No children	4	1.3%	23	7.5%	278	91.1%	305
Single parent, 1+ children	1	0.7%	5	3.5%	138	95.8%	144
Partnered parent, 1+ children	2	1.0%	12	5.8%	192	93.2%	206
Poverty status (approximated)							
Less than 100% of poverty line	3	0.9%	30	9.1%	295	89.9%	328
100% to less than 125% of poverty line	2	1.2%	4	2.5%	154	96.2%	160
125% to 200% of poverty line	0	0.0%	4	3.1%	123	96.9%	127
Above 200% of the poverty line	0	0.0%	2	9.1%	20	90.9%	22
County participant lives in							
Carver County	0	0.0%	6	5.5%	104	94.5%	110
Dakota County	6	1.6%	22	5.9%	342	92.4%	370
Scott County	3	1.7%	14	8.0%	157	90.2%	174

### 1M. Do you or anyone in your household need and/or currently receive: HELP GETTING HEALTHY FOOD TO EAT?

		ently iving	curr	but not ently eiving	Not n	eeded	Total
	N	%	N	%	N	%	N
All Community Action participants	110	17.0%	144	22.2%	394	60.8%	648
Energy Assistance & Energy Conservation	88	16.8%	122	23.2%	315	60.0%	525
Senior Dining & Chore	24	28.6%	13	15.5%	47	56.0%	84
Housing	18	17.3%	28	26.9%	58	55.8%	104
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	26	19.3%	32	23.7%	77	57.0%	135
SNAP, Food Shelf, WIC, & Dakota Healthy Families	98	19.4%	125	24.7%	283	55.9%	506
Web survey							
All opt-in respondents	8	33.3%	5	20.8%	11	45.8%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	15	15.3%	35	35.7%	48	49.0%	98
American Indian or Native American	5	17.9%	8	28.6%	15	53.6%	28
Asian American or Asian (including SE Asian and Pacific Islander)	3	15.0%	2	10.0%	15	75.0%	20
Hispanic / Latino	13	21.0%	18	29.0%	31	50.0%	62
White	83	16.9%	101	20.5%	308	62.6%	492
Home language							
English	92	16.1%	131	22.9%	349	61.0%	572
Spanish	8	20.5%	7	17.9%	24	61.5%	39
Other language	17	29.3%	10	17.2%	31	53.4%	58
Household type							
No children	56	18.5%	52	17.2%	194	64.2%	302
Single parent, 1+ children	22	14.8%	36	24.2%	91	61.1%	149
Partnered parent, 1+ children	37	17.8%	57	27.4%	114	54.8%	208
Poverty status (approximated)							
Less than 100% of poverty line	66	19.8%	85	25.4%	183	54.8%	334
100% to less than 125% of poverty line	28	17.4%	27	16.8%	106	65.8%	161
125% to 200% of poverty line	14	11.1%	24	19.0%	88	69.8%	126
Above 200% of the poverty line	3	14.3%	7	33.3%	11	52.4%	21
County participant lives in							
Carver County	17	15.9%	18	16.8%	72	67.3%	107
Dakota County	56	14.9%	86	22.9%	234	62.2%	376
Scott County	43	24.3%	40	22.6%	94	53.1%	177

#### 1N. Do you or anyone in your household need and/or currently receive: HELP FINDING A SAFE PLACE THAT YOU COULD LEAVE YOUR CHILDREN DURING A TIME OF CRISIS, EMERGENCY, OR OVERWHELMING STRESS?

		ently eiving	curr	but not ently eiving	Not r	eeded	Total
	N	%	N	%	N	%	N
All Community Action participants	17	2.6%	41	6.3%	588	91.0%	646
Energy Assistance & Energy Conservation	13	2.5%	34	6.5%	474	91.0%	521
Senior Dining & Chore	3	3.7%	2	2.4%	77	93.9%	82
Housing	6	5.8%	8	7.8%	89	86.4%	103
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	10	7.4%	18	13.2%	108	79.4%	136
SNAP, Food Shelf, WIC, & Dakota Healthy Families	16	3.2%	39	7.8%	447	89.0%	502
Web survey							
All opt-in respondents	2	8.3%	0	0.0%	22	91.7%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	4	4.1%	17	17.5%	76	78.4%	97
American Indian or Native American	2	7.1%	3	10.7%	23	82.1%	28
Asian American or Asian (including SE Asian and Pacific Islander)	1	5.3%	1	5.3%	17	89.5%	19
Hispanic / Latino	5	8.3%	8	13.3%	47	78.3%	60
White	8	1.6%	18	3.6%	468	94.7%	494
Home language							
English	11	1.9%	29	5.1%	533	93.0%	573
Spanish	4	10.8%	3	8.1%	30	81.1%	37
Other language	3	5.4%	9	16.1%	44	78.6%	56
Household type							
No children	4	1.3%	4	1.3%	296	97.4%	304
Single parent, 1+ children	7	4.7%	18	12.2%	123	83.1%	148
Partnered parent, 1+ children	8	3.9%	17	8.2%	182	87.9%	207
Poverty status (approximated)							
Less than 100% of poverty line	11	3.3%	29	8.8%	291	87.9%	331
100% to less than 125% of poverty line	2	1.2%	4	2.5%	155	96.3%	161
125% to 200% of poverty line	3	2.4%	4	3.1%	120	94.5%	127
Above 200% of the poverty line	1	4.5%	1	4.5%	20	90.9%	22
County participant lives in							
Carver County	6	5.6%	2	1.9%	99	92.5%	107
Dakota County	9	2.4%	27	7.2%	339	90.4%	375
Scott County	4	2.3%	11	6.3%	160	91.4%	175

### 10. Do you or anyone in your household need and/or currently receive: HELP GETTING CLOTHES TO WEAR?

		ently iving	curr	but not ently eiving	Not r	needed	Total
	N	%	N	%	N	%	N
All Community Action participants	30	4.6%	112	17.1%	513	78.3%	655
Energy Assistance & Energy Conservation	25	4.7%	90	16.9%	416	78.3%	531
Senior Dining & Chore	6	7.1%	11	12.9%	68	80.0%	85
Housing	10	9.5%	29	27.6%	66	62.9%	105
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	10	7.5%	26	19.4%	98	73.1%	134
SNAP, Food Shelf, WIC, & Dakota Healthy Families	29	5.7%	108	21.2%	373	73.1%	510
Web survey							
All opt-in respondents	1	4.2%	4	16.7%	19	79.2%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	9	9.2%	19	19.4%	70	71.4%	98
American Indian or Native American	3	10.7%	10	35.7%	15	53.6%	28
Asian American or Asian (including SE Asian and Pacific Islander)	1	5.3%	0	0.0%	18	94.7%	19
Hispanic / Latino	7	11.5%	17	27.9%	37	60.7%	61
White	13	2.6%	79	15.7%	410	81.7%	502
Home language							
English	19	3.3%	105	18.1%	456	78.6%	580
Spanish	7	18.4%	7	18.4%	24	63.2%	38
Other language	4	7.0%	3	5.3%	50	87.7%	57
Household type							
No children	12	3.9%	42	13.5%	257	82.6%	311
Single parent, 1+ children	7	4.7%	31	20.7%	112	74.7%	150
Partnered parent, 1+ children	11	5.3%	38	18.4%	157	76.2%	206
Poverty status (approximated)							
Less than 100% of poverty line	18	5.3%	82	24.3%	237	70.3%	337
100% to less than 125% of poverty line	8	4.9%	15	9.3%	139	85.8%	162
125% to 200% of poverty line	3	2.3%	9	7.0%	116	90.6%	128
Above 200% of the poverty line	0	0.0%	2	9.1%	20	90.9%	22
County participant lives in							
Carver County	4	3.6%	13	11.7%	94	84.7%	111
Dakota County	19	5.0%	59	15.6%	299	79.3%	377
Scott County	8	4.5%	41	23.0%	129	72.5%	178

#### 1P. Do you or anyone in your household need and/or currently receive: HELP DEALING WITH ALCOHOL OR DRUG PROBLEMS?

		rently eiving	curi	but not rently eiving	Not i	needed	Total
	N	%	N	%	N	%	N
All Community Action participants	9	1.4%	9	1.4%	633	97.2%	651
Energy Assistance & Energy Conservation	9	1.7%	7	1.3%	510	97.0%	526
Senior Dining & Chore	3	3.5%	0	0.0%	82	96.5%	85
Housing	2	1.9%	2	1.9%	99	96.1%	103
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	5	3.7%	1	0.7%	129	95.6%	135
SNAP, Food Shelf, WIC, & Dakota Healthy Families	8	1.6%	7	1.4%	491	97.0%	506
Web survey							
All opt-in respondents	1	4.2%	2	8.3%	21	87.5%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	2	2.1%	3	3.1%	92	94.8%	97
American Indian or Native American	0	0.0%	0	0.0%	29	100.0%	29
Asian American or Asian (including SE Asian and Pacific Islander)	0	0.0%	0	0.0%	19	100.0%	19
Hispanic / Latino	2	3.3%	0	0.0%	58	96.7%	60
White	6	1.2%	8	1.6%	485	97.2%	499
Home language							
English	8	1.4%	11	1.9%	559	96.7%	578
Spanish	1	2.7%	0	0.0%	36	97.3%	37
Other language	0	0.0%	0	0.0%	57	100.0%	57
Household type							
No children	4	1.3%	4	1.3%	301	97.4%	309
Single parent, 1+ children	2	1.4%	2	1.4%	144	97.3%	148
Partnered parent, 1+ children	4	1.9%	5	2.4%	198	95.7%	207
Poverty status (approximated)							
Less than 100% of poverty line	6	1.8%	8	2.4%	321	95.8%	335
100% to less than 125% of poverty line	2	1.2%	1	0.6%	160	98.2%	163
125% to 200% of poverty line	0	0.0%	1	0.8%	126	99.2%	127
Above 200% of the poverty line	1	4.5%	1	4.5%	20	90.9%	22
County participant lives in							
Carver County	2	1.8%	2	1.8%	106	96.4%	110
Dakota County	8	2.1%	6	1.6%	363	96.3%	377
Scott County	0	0.0%	3	1.7%	172	98.3%	175

### 1Q. Do you or anyone in your household need and/or currently receive: HELP DEALING WITH DOMESTIC VIOLENCE?

		ently eiving	curr	but not ently eiving	Not r	needed	Total
	Ν	%	N	%	N	%	N
All Community Action participants	7	1.1%	6	0.9%	636	98.0%	649
Energy Assistance & Energy Conservation	5	1.0%	6	1.1%	514	97.9%	525
Senior Dining & Chore	4	4.7%	0	0.0%	81	95.3%	85
Housing	5	4.8%	0	0.0%	99	95.2%	104
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	4	3.0%	1	0.8%	128	96.2%	133
SNAP, Food Shelf, WIC, & Dakota Healthy Families	7	1.4%	6	1.2%	492	97.4%	505
Web survey							
All opt-in respondents	0	0.0%	1	4.2%	23	95.8%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	0	0.0%	1	1.0%	95	99.0%	96
American Indian or Native American	1	3.4%	0	0.0%	28	96.6%	29
Asian American or Asian (including SE Asian and Pacific Islander)	1	5.0%	0	0.0%	19	95.0%	20
Hispanic / Latino	2	3.3%	0	0.0%	58	96.7%	60
White	4	0.8%	6	1.2%	487	98.0%	497
Home language							
English	4	0.7%	7	1.2%	564	98.1%	575
Spanish	1	2.7%	0	0.0%	36	97.3%	37
Other language	1	1.8%	0	0.0%	56	98.2%	57
Household type							
No children	2	0.6%	2	0.6%	305	98.7%	309
Single parent, 1+ children	2	1.4%	1	0.7%	143	97.9%	146
Partnered parent, 1+ children	2	1.0%	4	1.9%	200	97.1%	206
Poverty status (approximated)							
Less than 100% of poverty line	3	0.9%	7	2.1%	323	97.0%	333
100% to less than 125% of poverty line	1	0.6%	0	0.0%	160	99.4%	161
125% to 200% of poverty line	1	0.8%	0	0.0%	126	99.2%	127
Above 200% of the poverty line	0	0.0%	0	0.0%	22	100.0%	22
County participant lives in							
Carver County	0	0.0%	1	0.9%	109	99.1%	110
Dakota County	5	1.3%	3	0.8%	366	97.9%	374
Scott County	2	1.1%	3	1.7%	171	97.2%	176

### 1R. Do you or anyone in your household need and/or currently receive: HIGH QUALITY CHILD CARE?

		ently eiving	curi	but not rently eiving	Not r	needed	Total
	N	%	N	%	N	%	N
All Community Action participants	20	3.1%	74	11.4%	554	85.5%	648
Energy Assistance & Energy Conservation	13	2.5%	50	9.6%	459	87.9%	522
Senior Dining & Chore	2	2.4%	0	0.0%	81	97.6%	83
Housing	5	4.9%	7	6.8%	91	88.3%	103
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	10	7.5%	42	31.3%	82	61.2%	134
SNAP, Food Shelf, WIC, & Dakota Healthy Families	18	3.6%	69	13.7%	416	82.7%	503
Web survey							
All opt-in respondents	6	26.1%	2	8.7%	15	65.2%	23
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	7	7.1%	22	22.4%	69	70.4%	98
American Indian or Native American	1	3.4%	2	6.9%	26	89.7%	29
Asian American or Asian (including SE Asian and Pacific Islander)	0	0.0%	5	26.3%	14	73.7%	19
Hispanic / Latino	5	8.6%	6	10.3%	47	81.0%	58
White	14	2.8%	47	9.5%	435	87.7%	496
Home language							
English	18	3.1%	57	9.9%	499	86.9%	574
Spanish	2	5.7%	3	8.6%	30	85.7%	35
Other language	5	8.6%	14	24.1%	39	67.2%	58
Household type							
No children	2	0.7%	1	0.3%	304	99.0%	307
Single parent, 1+ children	8	5.4%	26	17.7%	113	76.9%	147
Partnered parent, 1+ children	15	7.3%	49	23.8%	142	68.9%	206
Poverty status (approximated)							
Less than 100% of poverty line	17	5.2%	45	13.6%	268	81.2%	330
100% to less than 125% of poverty line	6	3.7%	11	6.7%	146	89.6%	163
125% to 200% of poverty line	0	0.0%	17	13.4%	110	86.6%	127
Above 200% of the poverty line	1	4.5%	2	9.1%	19	86.4%	22
County participant lives in							
Carver County	4	3.7%	10	9.3%	94	87.0%	108
Dakota County	13	3.5%	46	12.3%	316	84.3%	375
Scott County	8	4.6%	17	9.7%	150	85.7%	175

### 1S. Do you or anyone in your household need and/or currently receive: EARLY CHILDHOOD EDUCATION TO GET YOUNG CHILDREN READY FOR SCHOOL?

		rently eiving	curi	but not rently eiving	Not r	needed	Total
	N	%	Ν	%	N	%	N
All Community Action participants	65	10.1%	47	7.3%	533	82.6%	645
Energy Assistance & Energy Conservation	41	7.9%	32	6.1%	448	86.0%	521
Senior Dining & Chore	2	2.5%	0	0.0%	79	97.5%	81
Housing	13	12.5%	4	3.8%	87	83.7%	104
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	51	37.8%	26	19.3%	58	43.0%	135
SNAP, Food Shelf, WIC, & Dakota Healthy Families	60	11.9%	45	8.9%	398	79.1%	503
Web survey							
All opt-in respondents	8	33.3%	1	4.2%	15	62.5%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	15	15.5%	10	10.3%	72	74.2%	97
American Indian or Native American	2	7.1%	2	7.1%	24	85.7%	28
Asian American or Asian (including SE Asian and Pacific Islander)	6	31.6%	0	0.0%	13	68.4%	19
Hispanic / Latino	20	32.8%	8	13.1%	33	54.1%	61
White	35	7.1%	31	6.3%	426	86.6%	492
Home language							
English	42	7.4%	40	7.0%	488	85.6%	570
Spanish	15	39.5%	2	5.3%	21	55.3%	38
Other language	14	24.6%	5	8.8%	38	66.7%	57
Household type							
No children	2	0.7%	1	0.3%	302	99.0%	305
Single parent, 1+ children	18	12.5%	16	11.1%	110	76.4%	144
Partnered parent, 1+ children	53	25.4%	31	14.8%	125	59.8%	209
Poverty status (approximated)							
Less than 100% of poverty line	48	14.5%	32	9.7%	250	75.8%	330
100% to less than 125% of poverty line	12	7.4%	2	1.2%	149	91.4%	163
125% to 200% of poverty line	8	6.3%	12	9.4%	107	84.3%	127
Above 200% of the poverty line	2	9.1%	1	4.5%	19	86.4%	22
County participant lives in							
Carver County	11	10.2%	7	6.5%	90	83.3%	108
Dakota County	48	12.8%	25	6.7%	302	80.5%	375
Scott County	14	8.1%	14	8.1%	145	83.8%	173

# 2A. Have you or someone else in your household received the following service from Community Action in the past two years: ENERGY ASSISTANCE (HELPING PAY FOR ELECTRIC AND HEAT BILLS)?

	Y	es	١	10	Total
	N	%	N	%	N
All Community Action participants	546	82.4%	117	17.6%	663
Energy Assistance & Energy Conservation	546	99.1%	5	0.9%	551
Senior Dining & Chore	68	73.9%	24	26.1%	92
Housing	90	84.9%	16	15.1%	106
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	84	63.2%	49	36.8%	133
SNAP, Food Shelf, WIC, & Dakota Healthy Families	423	82.0%	93	18.0%	516
Web survey					
All opt-in respondents	2	11.8%	15	88.2%	17
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	84	86.6%	13	13.4%	97
American Indian or Native American	19	76.0%	6	24.0%	25
Asian American or Asian (including SE Asian and Pacific Islander)	18	81.8%	4	18.2%	22
Hispanic / Latino	38	62.3%	23	37.7%	61
White	409	82.1%	89	17.9%	498
Home language					
English	466	80.6%	112	19.4%	578
Spanish	27	69.2%	12	30.8%	39
Other language	53	89.8%	6	10.2%	59
Household type					
No children	273	87.2%	40	12.8%	313
Single parent, 1+ children	115	78.8%	31	21.2%	146
Partnered parent, 1+ children	148	71.2%	60	28.8%	208
Poverty status (approximated)					
Less than 100% of poverty line	273	80.8%	65	19.2%	338
100% to less than 125% of poverty line	144	86.7%	22	13.3%	166
125% to 200% of poverty line	100	80.0%	25	20.0%	125
Above 200% of the poverty line	7	33.3%	14	66.7%	21
County participant lives in					
Carver County	78	70.9%	32	29.1%	110
Dakota County	330	86.4%	52	13.6%	382
Scott County	132	75.0%	44	25.0%	176

### 3A. What is your level of satisfaction with ENERGY ASSISTANCE (HELPING PAY FOR ELECTRIC AND HEAT BILLS)?

	Very sa	ntisfied	Satis	fied	Dissat	isfied	Veı dissat		Total
	N	%	Ν	%	Ν	%	Ν	%	Ν
All Community Action participants	323	59.9%	189	35.1%	18	3.3%	9	1.7%	539
Energy Assistance & Energy Conservation	323	59.9%	189	35.1%	18	3.3%	9	1.7%	539
Senior Dining & Chore	43	66.2%	18	27.7%	3	4.6%	1	1.5%	65
Housing	55	63.2%	24	27.6%	4	4.6%	4	4.6%	87
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	46	56.8%	31	38.3%	3	3.7%	1	1.2%	81
SNAP, Food Shelf, WIC, & Dakota Healthy Families	253	60.5%	149	35.6%	9	2.2%	7	1.7%	418
Web survey									
All opt-in respondents									2
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)	37	45.1%	41	50.0%	2	2.4%	2	2.4%	82
American Indian or Native American	7	36.8%	10	52.6%	1	5.3%	1	5.3%	19
Asian American or Asian (including SE Asian and Pacific Islander)	9	50.0%	8	44.4%	1	5.6%	0	0.0%	18
Hispanic / Latino	24	64.9%	13	35.1%	0	0.0%	0	0.0%	37
White	256	63.2%	128	31.6%	14	3.5%	7	1.7%	405
Home language									
English	285	61.8%	151	32.8%	17	3.7%	8	1.7%	461
Spanish	16	61.5%	10	38.5%	0	0.0%	0	0.0%	26
Other language	22	42.3%	28	53.8%	1	1.9%	1	1.9%	52
Household type									
No children	175	65.3%	78	29.1%	12	4.5%	3	1.1%	268
Single parent, 1+ children	69	60.5%	40	35.1%	2	1.8%	3	2.6%	114
Partnered parent, 1+ children	78	53.1%	63	42.9%	4	2.7%	2	1.4%	147
Poverty status (approximated)									
Less than 100% of poverty line	164	61.0%	93	34.6%	8	3.0%	4	1.5%	269
100% to less than 125% of poverty line	81	57.0%	51	35.9%	9	6.3%	1	0.7%	142
125% to 200% of poverty line	66	66.0%	31	31.0%	1	1.0%	2	2.0%	100
Above 200% of the poverty line									6
County participant lives in									
Carver County	57	73.1%	20	25.6%	1	1.3%	0	0.0%	78
Dakota County	200	61.3%	107	32.8%	13	4.0%	6	1.8%	326
Scott County	62	48.1%	60	46.5%	4	3.1%	3	2.3%	129

# 2B. Have you or someone else in your household received the following service from Community Action in the past two years: ENERGY CONSERVATION (HELPING MAKE YOUR HOME SAFE AND WARM FOR THE WINTER)?

	Ye	es	N	lo	Total
	Ν	%	N	%	N
All Community Action participants	128	20.4%	498	79.6%	626
Energy Assistance & Energy Conservation	128	25.0%	384	75.0%	512
Senior Dining & Chore	25	28.1%	64	71.9%	89
Housing	25	24.5%	77	75.5%	102
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	29	22.5%	100	77.5%	129
SNAP, Food Shelf, WIC, & Dakota Healthy Families	97	19.9%	391	80.1%	488
Web survey					
All opt-in respondents	0	0.0%	19	100.0%	19
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	25	28.7%	62	71.3%	87
American Indian or Native American	5	22.7%	17	77.3%	22
Asian American or Asian (including SE Asian and Pacific Islander)	8	40.0%	12	60.0%	20
Hispanic / Latino	8	13.8%	50	86.2%	58
White	85	17.7%	395	82.3%	480
Home language					
English	105	19.0%	449	81.0%	554
Spanish	4	10.8%	33	89.2%	37
Other language	17	34.0%	33	66.0%	50
Household type					
No children	61	20.2%	241	79.8%	302
Single parent, 1+ children	20	15.0%	113	85.0%	133
Partnered parent, 1+ children	41	20.7%	157	79.3%	198
Poverty status (approximated)					
Less than 100% of poverty line	66	20.6%	255	79.4%	321
100% to less than 125% of poverty line	23	15.1%	129	84.9%	152
125% to 200% of poverty line	24	19.8%	97	80.2%	121
Above 200% of the poverty line	3	14.3%	18	85.7%	21
County participant lives in					
Carver County	14	12.6%	97	87.4%	111
Dakota County	78	21.9%	278	78.1%	356
Scott County	34	20.6%	131	79.4%	165

### **3B.** What is your level of satisfaction with ENERGY CONSERVATION (HELPING MAKE YOUR HOME SAFE AND WARM FOR THE WINTER)?

	Very sa	atisfied	Satis	fied	Dissat	isfied	Ve dissat		Total
	Ν	%	Ν	%	Ν	%	Ν	%	Ν
All Community Action participants	71	59.2%	40	33.3%	6	5.0%	3	2.5%	120
Energy Assistance & Energy Conservation	71	59.2%	40	33.3%	6	5.0%	3	2.5%	120
Senior Dining & Chore	11	50.0%	8	36.4%	3	13.6%	0	0.0%	22
Housing	15	68.2%	5	22.7%	2	9.1%	0	0.0%	22
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	16	61.5%	9	34.6%	1	3.8%	0	0.0%	26
SNAP, Food Shelf, WIC, & Dakota Healthy Families	55	61.8%	27	30.3%	4	4.5%	3	3.4%	89
Web survey									
All opt-in respondents									0
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)	14	60.9%	7	30.4%	1	4.3%	1	4.3%	23
American Indian or Native American									4
Asian American or Asian (including SE Asian and Pacific Islander)									8
Hispanic / Latino									8
White	48	60.0%	26	32.5%	4	5.0%	2	2.5%	80
Home language									
English	58	59.2%	32	32.7%	5	5.1%	3	3.1%	98
Spanish									4
Other language	8	50.0%	7	43.8%	1	6.2%	0	0.0%	16
Household type									
No children	32	59.3%	17	31.5%	3	5.6%	2	3.7%	54
Single parent, 1+ children	14	73.7%	5	26.3%	0	0.0%	0	0.0%	19
Partnered parent, 1+ children	23	56.1%	15	36.6%	2	4.9%	1	2.4%	41
Poverty status (approximated)									
Less than 100% of poverty line	38	61.3%	22	35.5%	2	3.2%	0	0.0%	62
100% to less than 125% of poverty line	14	60.9%	4	17.4%	3	13.0%	2	8.7%	23
125% to 200% of poverty line	13	56.5%	9	39.1%	0	0.0%	1	4.3%	23
Above 200% of the poverty line									2
County participant lives in									
Carver County	8	66.7%	3	25.0%	0	0.0%	1	8.3%	12
Dakota County	49	64.5%	22	28.9%	4	5.3%	1	1.3%	76
Scott County	13	41.9%	15	48.4%	2	6.5%	1	3.2%	31

# 2C. Have you or someone else in your household received the following service from Community Action in the past two years: SENIOR DINING (MEALS AT SENIOR DINING SITES OR MEALS ON WHEELS)?

	Y	es	1	10	Total
	N	%	N	%	N
All Community Action participants	52	8.0%	597	92.0%	649
Energy Assistance & Energy Conservation	43	8.1%	488	91.9%	531
Senior Dining & Chore	52	57.8%	38	42.2%	90
Housing	15	14.4%	89	85.6%	104
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	8	5.9%	127	94.1%	135
SNAP, Food Shelf, WIC, & Dakota Healthy Families	36	7.1%	470	92.9%	506
Web survey					
All opt-in respondents	1	4.8%	20	95.2%	21
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	2	2.1%	94	97.9%	96
American Indian or Native American	1	4.0%	24	96.0%	25
Asian American or Asian (including SE Asian and Pacific Islander)	2	10.0%	18	90.0%	20
Hispanic / Latino	0	0.0%	61	100.0%	61
White	48	9.7%	445	90.3%	493
Home language					
English	51	8.9%	521	91.1%	572
Spanish	0	0.0%	39	100.0%	39
Other language	2	3.6%	53	96.4%	55
Household type					
No children	49	16.0%	257	84.0%	306
Single parent, 1+ children	1	0.7%	146	99.3%	147
Partnered parent, 1+ children	1	0.5%	205	99.5%	206
Poverty status (approximated)					
Less than 100% of poverty line	18	5.4%	317	94.6%	335
100% to less than 125% of poverty line	18	11.0%	145	89.0%	163
125% to 200% of poverty line	10	8.0%	115	92.0%	125
Above 200% of the poverty line	3	15.0%	17	85.0%	20
County participant lives in					
Carver County	26	23.0%	87	77.0%	113
Dakota County	17	4.5%	357	95.5%	374
Scott County	10	5.9%	160	94.1%	170
## 3C. What is your level of satisfaction with SENIOR DINING (MEALS AT SENIOR DINING SITES OR MEALS ON WHEELS)?

	Very sa	atisfied	Satis	sfied	Dissat	isfied	Ve dissat		Total
	N	%	Ν	%	Ν	%	Ν	%	Ν
All Community Action participants	28	58.3%	16	33.3%	1	2.1%	3	6.2%	48
Energy Assistance & Energy Conservation	23	59.0%	13	33.3%	1	2.6%	2	5.1%	39
Senior Dining & Chore	28	58.3%	16	33.3%	1	2.1%	3	6.2%	48
Housing	6	50.0%	5	41.7%	1	8.3%	0	0.0%	12
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery									5
SNAP, Food Shelf, WIC, & Dakota Healthy Families	19	57.6%	12	36.4%	1	3.0%	1	3.0%	33
Web survey									
All opt-in respondents									1
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)									2
American Indian or Native American									1
Asian American or Asian (including SE Asian and Pacific Islander)									2
Hispanic / Latino									0
White	24	54.5%	16	36.4%	1	2.3%	3	6.8%	44
Home language									
English	28	59.6%	15	31.9%	1	2.1%	3	6.4%	47
Spanish									0
Other language									2
Household type									
No children	27	60.0%	14	31.1%	1	2.2%	3	6.7%	45
Single parent, 1+ children									1
Partnered parent, 1+ children									1
Poverty status (approximated)									
Less than 100% of poverty line	10	55.6%	7	38.9%	0	0.0%	1	5.6%	18
100% to less than 125% of poverty line	12	70.6%	4	23.5%	1	5.9%	0	0.0%	17
125% to 200% of poverty line									9
Above 200% of the poverty line									2
County participant lives in									
Carver County	15	60.0%	7	28.0%	0	0.0%	3	12.0%	25
Dakota County	10	62.5%	5	31.2%	1	6.2%	0	0.0%	16
Scott County									8

## 2D. Have you or someone else in your household received the following service from Community Action in the past two years: HOLIDAY PROJECTS (HOPE FOR THE HOLIDAYS AND TOY DISTRIBUTION)?

	Y	es	N	lo	Total
	N	%	N	%	Ν
All Community Action participants	161	24.8%	487	75.2%	648
Energy Assistance & Energy Conservation	126	23.6%	408	76.4%	534
Senior Dining & Chore	13	14.8%	75	85.2%	88
Housing	46	43.4%	60	56.6%	106
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	73	54.5%	61	45.5%	134
SNAP, Food Shelf, WIC, & Dakota Healthy Families	157	31.0%	349	69.0%	506
Web survey					
All opt-in respondents	4	20.0%	16	80.0%	20
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	26	27.7%	68	72.3%	94
American Indian or Native American	10	38.5%	16	61.5%	26
Asian American or Asian (including SE Asian and Pacific Islander)	7	35.0%	13	65.0%	20
Hispanic / Latino	30	50.0%	30	50.0%	60
White	96	19.5%	397	80.5%	493
Home language					
English	127	22.2%	445	77.8%	572
Spanish	23	57.5%	17	42.5%	40
Other language	15	28.3%	38	71.7%	53
Household type					
No children	16	5.2%	291	94.8%	307
Single parent, 1+ children	66	45.2%	80	54.8%	146
Partnered parent, 1+ children	80	39.6%	122	60.4%	202
Poverty status (approximated)					
Less than 100% of poverty line	112	33.6%	221	66.4%	333
100% to less than 125% of poverty line	18	11.2%	143	88.8%	161
125% to 200% of poverty line	24	19.4%	100	80.6%	124
Above 200% of the poverty line	3	14.3%	18	85.7%	21
County participant lives in					
Carver County	24	21.6%	87	78.4%	111
Dakota County	72	19.4%	300	80.6%	372
Scott County	66	38.4%	106	61.6%	172

## 3D. What is your level of satisfaction with HOLIDAY PROJECTS (HOPE FOR THE HOLIDAYS AND TOY DISTRIBUTION)?

	Very sa	atisfied	Satis	fied	Dissat	isfied	Ve dissat		Total
	N	%	N	%	Ν	%	Ν	%	Ν
All Community Action participants	95	63.3%	45	30.0%	7	4.7%	3	2.0%	150
Energy Assistance & Energy Conservation	70	60.3%	36	31.0%	7	6.0%	3	2.6%	116
Senior Dining & Chore									8
Housing	27	65.9%	11	26.8%	1	2.4%	2	4.9%	41
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	50	72.5%	16	23.2%	2	2.9%	1	1.4%	69
SNAP, Food Shelf, WIC, & Dakota Healthy Families	93	63.3%	44	29.9%	7	4.8%	3	2.0%	147
Web survey									
All opt-in respondents									4
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)	12	54.5%	9	40.9%	1	4.5%	0	0.0%	22
American Indian or Native American									9
Asian American or Asian (including SE Asian and Pacific Islander)									7
Hispanic / Latino	19	65.5%	8	27.6%	1	3.4%	1	3.4%	29
White	59	64.8%	27	29.7%	3	3.3%	2	2.2%	91
Home language									
English	74	63.8%	35	30.2%	5	4.3%	2	1.7%	116
Spanish	17	73.9%	5	21.7%	0	0.0%	1	4.3%	23
Other language	5	33.3%	8	53.3%	2	13.3%	0	0.0%	15
Household type									
No children	10	90.9%	0	0.0%	1	9.1%	0	0.0%	11
Single parent, 1+ children	40	63.5%	18	28.6%	2	3.2%	3	4.8%	63
Partnered parent, 1+ children	46	59.0%	29	37.2%	3	3.8%	0	0.0%	78
Poverty status (approximated)									
Less than 100% of poverty line	65	60.7%	34	31.8%	5	4.7%	3	2.8%	107
100% to less than 125% of poverty line	12	66.7%	5	27.8%	1	5.6%	0	0.0%	18
125% to 200% of poverty line	18	78.3%	5	21.7%	0	0.0%	0	0.0%	23
Above 200% of the poverty line									2
County participant lives in									
Carver County	17	73.9%	5	21.7%	0	0.0%	1	4.3%	23
Dakota County	47	72.3%	15	23.1%	2	3.1%	1	1.5%	65
Scott County	30	47.6%	28	44.4%	4	6.3%	1	1.6%	63

## 2E. Have you or someone else in your household received the following service from Community Action in the past two years: CHORE HELP (HOUSEWORK, YARD, SNOW, MINOR REPAIRS)?

	Y	es	1	No	Total
	N	%	N	%	N
All Community Action participants	64	9.8%	586	90.2%	650
Energy Assistance & Energy Conservation	46	8.6%	487	91.4%	533
Senior Dining & Chore	64	70.3%	27	29.7%	91
Housing	15	14.3%	90	85.7%	105
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	9	6.8%	124	93.2%	133
SNAP, Food Shelf, WIC, & Dakota Healthy Families	37	7.3%	470	92.7%	507
Web survey					
All opt-in respondents	1	4.8%	20	95.2%	21
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	3	3.2%	91	96.8%	94
American Indian or Native American	1	4.0%	24	96.0%	25
Asian American or Asian (including SE Asian and Pacific Islander)	2	10.0%	18	90.0%	20
Hispanic / Latino	2	3.3%	59	96.7%	61
White	58	11.7%	437	88.3%	495
Home language					
English	58	10.1%	515	89.9%	573
Spanish	1	2.5%	39	97.5%	40
Other language	6	10.9%	49	89.1%	55
Household type					
No children	56	18.2%	251	81.8%	307
Single parent, 1+ children	2	1.4%	146	98.6%	148
Partnered parent, 1+ children	3	1.5%	201	98.5%	204
Poverty status (approximated)					
Less than 100% of poverty line	21	6.3%	312	93.7%	333
100% to less than 125% of poverty line	20	12.3%	142	87.7%	162
125% to 200% of poverty line	11	8.7%	116	91.3%	127
Above 200% of the poverty line	6	28.6%	15	71.4%	21
County participant lives in					
Carver County	26	23.6%	84	76.4%	110
Dakota County	15	4.0%	361	96.0%	376
Scott County	23	13.4%	149	86.6%	172

## 3E. What is your level of satisfaction with CHORE HELP (HOUSEWORK, YARD, SNOW, MINOR REPAIRS)?

	Very sa	atisfied	Satis	fied	Dissat	isfied	Ve dissat		Total
	N	%	Ν	%	Ν	%	N	%	Ν
All Community Action participants	31	55.4%	22	39.3%	1	1.8%	2	3.6%	56
Energy Assistance & Energy Conservation	22	57.9%	14	36.8%	1	2.6%	1	2.6%	38
Senior Dining & Chore	31	55.4%	22	39.3%	1	1.8%	2	3.6%	56
Housing	7	58.3%	5	41.7%	0	0.0%	0	0.0%	12
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery									6
SNAP, Food Shelf, WIC, & Dakota Healthy Families	17	54.8%	12	38.7%	1	3.2%	1	3.2%	31
Web survey									
All opt-in respondents									1
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)									2
American Indian or Native American									1
Asian American or Asian (including SE Asian and Pacific Islander)									2
Hispanic / Latino									2
White	30	58.8%	18	35.3%	1	2.0%	2	3.9%	51
Home language									
English	30	58.8%	18	35.3%	1	2.0%	2	3.9%	51
Spanish									1
Other language									5
Household type									
No children	29	58.0%	18	36.0%	1	2.0%	2	4.0%	50
Single parent, 1+ children									1
Partnered parent, 1+ children									3
Poverty status (approximated)									
Less than 100% of poverty line	10	50.0%	9	45.0%	0	0.0%	1	5.0%	20
100% to less than 125% of poverty line	11	61.1%	5	27.8%	1	5.6%	1	5.6%	18
125% to 200% of poverty line									9
Above 200% of the poverty line									5
County participant lives in									
Carver County	14	56.0%	9	36.0%	1	4.0%	1	4.0%	25
Dakota County	8	72.7%	3	27.3%	0	0.0%	0	0.0%	11
Scott County	9	45.0%	10	50.0%	0	0.0%	1	5.0%	20

## 2F. Have you or someone else in your household received the following service from Community Action in the past two years: HOUSING (EMERGENCY RENTAL ASSISTANCE AND LONG-TERM HOUSING)?

	Y	es	N	lo	Total
	N	%	N	%	N
All Community Action participants	109	16.8%	540	83.2%	649
Energy Assistance & Energy Conservation	92	17.3%	439	82.7%	531
Senior Dining & Chore	20	22.5%	69	77.5%	89
Housing	109	100.0%	0	0.0%	109
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	30	22.4%	104	77.6%	134
SNAP, Food Shelf, WIC, & Dakota Healthy Families	99	19.5%	409	80.5%	508
Web survey					
All opt-in respondents	3	15.0%	17	85.0%	20
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	26	27.1%	70	72.9%	96
American Indian or Native American	10	43.5%	13	56.5%	23
Asian American or Asian (including SE Asian and Pacific Islander)	4	21.1%	15	78.9%	19
Hispanic / Latino	6	9.7%	56	90.3%	62
White	74	15.1%	417	84.9%	491
Home language					
English	97	17.0%	473	83.0%	570
Spanish	4	9.8%	37	90.2%	41
Other language	10	18.2%	45	81.8%	55
Household type					
No children	48	15.8%	255	84.2%	303
Single parent, 1+ children	34	23.8%	109	76.2%	143
Partnered parent, 1+ children	25	11.9%	185	88.1%	210
Poverty status (approximated)					
Less than 100% of poverty line	70	21.0%	263	79.0%	333
100% to less than 125% of poverty line	24	14.6%	140	85.4%	164
125% to 200% of poverty line	9	7.3%	115	92.7%	124
Above 200% of the poverty line	2	9.5%	19	90.5%	21
County participant lives in					
Carver County	17	15.5%	93	84.5%	110
Dakota County	51	13.6%	325	86.4%	376
Scott County	43	25.3%	127	74.7%	170

## **3F.** What is your level of satisfaction with HOUSING (EMERGENCY RENTAL ASSISTANCE AND LONG-TERM HOUSING)?

	Very sa	atisfied	Satis	fied	Dissat	isfied	Ve dissat		Total
	Ν	%	Ν	%	N	%	Ν	%	Ν
All Community Action participants	69	67.0%	25	24.3%	6	5.8%	3	2.9%	103
Energy Assistance & Energy Conservation	56	64.4%	23	26.4%	5	5.7%	3	3.4%	87
Senior Dining & Chore	10	55.6%	6	33.3%	1	5.6%	1	5.6%	18
Housing	69	67.0%	25	24.3%	6	5.8%	3	2.9%	103
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	19	70.4%	6	22.2%	2	7.4%	0	0.0%	27
SNAP, Food Shelf, WIC, & Dakota Healthy Families	62	66.7%	24	25.8%	4	4.3%	3	3.2%	93
Web survey									
All opt-in respondents									2
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)	13	59.1%	6	27.3%	3	13.6%	0	0.0%	22
American Indian or Native American	5	50.0%	4	40.0%	0	0.0%	1	10.0%	10
Asian American or Asian (including SE Asian and Pacific Islander)									4
Hispanic / Latino									5
White	48	66.7%	19	26.4%	3	4.2%	2	2.8%	72
Home language									
English	60	65.9%	24	26.4%	4	4.4%	3	3.3%	91
Spanish									4
Other language	5	50.0%	3	30.0%	2	20.0%	0	0.0%	10
Household type									
No children	33	75.0%	8	18.2%	3	6.8%	0	0.0%	44
Single parent, 1+ children	24	77.4%	7	22.6%	0	0.0%	0	0.0%	31
Partnered parent, 1+ children	11	44.0%	9	36.0%	3	12.0%	2	8.0%	25
Poverty status (approximated)									
Less than 100% of poverty line	42	62.7%	18	26.9%	5	7.5%	2	3.0%	67
100% to less than 125% of poverty line	19	79.2%	4	16.7%	1	4.2%	0	0.0%	24
125% to 200% of poverty line									7
Above 200% of the poverty line									1
County participant lives in									
Carver County	11	68.8%	5	31.2%	0	0.0%	0	0.0%	16
Dakota County	35	71.4%	10	20.4%	3	6.1%	1	2.0%	49
Scott County	22	56.4%	12	30.8%	3	7.7%	2	5.1%	39

#### SCD-CAP 2015 Needs Assessment Client Survey All Other Survey Items

## 2G. Have you or someone else in your household received the following service from Community Action in the past two years: HEAD START (CENTER-BASED EARLY CHILDHOOD EDUCATION)?

	Y	es	1	No	Total
	N	%	N	%	N
All Community Action participants	118	17.9%	540	82.1%	658
Energy Assistance & Energy Conservation	71	13.1%	470	86.9%	541
Senior Dining & Chore	9	10.3%	78	89.7%	87
Housing	23	21.1%	86	78.9%	109
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	118	84.9%	21	15.1%	139
SNAP, Food Shelf, WIC, & Dakota Healthy Families	110	21.3%	406	78.7%	516
Web survey					
All opt-in respondents	1	5.0%	19	95.0%	20
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	24	24.5%	74	75.5%	98
American Indian or Native American	5	19.2%	21	80.8%	26
Asian American or Asian (including SE Asian and Pacific Islander)	5	25.0%	15	75.0%	20
Hispanic / Latino	24	38.7%	38	61.3%	62
White	64	12.9%	432	87.1%	496
Home language					
English	72	12.5%	504	87.5%	576
Spanish	21	51.2%	20	48.8%	41
Other language	25	43.9%	32	56.1%	57
Household type					
No children	8	2.6%	300	97.4%	308
Single parent, 1+ children	38	25.7%	110	74.3%	148
Partnered parent, 1+ children	72	34.4%	137	65.6%	209
Poverty status (approximated)					
Less than 100% of poverty line	80	23.8%	256	76.2%	336
100% to less than 125% of poverty line	13	7.9%	152	92.1%	165
125% to 200% of poverty line	19	15.1%	107	84.9%	126
Above 200% of the poverty line	3	14.3%	18	85.7%	21
County participant lives in					
Carver County	18	16.2%	93	83.8%	111
Dakota County	77	20.2%	304	79.8%	381
Scott County	23	13.3%	150	86.7%	173

## **3G. What is your level of satisfaction with HEAD START (CENTER-BASED EARLY CHILDHOOD EDUCATION)?**

	Very sa	atisfied	Satis	fied	Dissat	isfied	Ve dissat		Total
	N	%	Ν	%	Ν	%	Ν	%	Ν
All Community Action participants	83	74.8%	20	18.0%	4	3.6%	4	3.6%	111
Energy Assistance & Energy Conservation	46	69.7%	15	22.7%	3	4.5%	2	3.0%	66
Senior Dining & Chore									6
Housing	15	71.4%	5	23.8%	1	4.8%	0	0.0%	21
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	83	74.8%	20	18.0%	4	3.6%	4	3.6%	111
SNAP, Food Shelf, WIC, & Dakota Healthy Families	79	76.7%	19	18.4%	3	2.9%	2	1.9%	103
Web survey									
All opt-in respondents									1
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)	13	61.9%	6	28.6%	0	0.0%	2	9.5%	21
American Indian or Native American									5
Asian American or Asian (including SE Asian and Pacific Islander)									5
Hispanic / Latino	20	83.3%	3	12.5%	0	0.0%	1	4.2%	24
White	47	78.3%	9	15.0%	3	5.0%	1	1.7%	60
Home language									
English	54	80.6%	8	11.9%	3	4.5%	2	3.0%	67
Spanish	17	81.0%	2	9.5%	1	4.8%	1	4.8%	21
Other language	13	56.5%	9	39.1%	0	0.0%	1	4.3%	23
Household type									
No children									4
Single parent, 1+ children	28	77.8%	6	16.7%	0	0.0%	2	5.6%	36
Partnered parent, 1+ children	53	74.6%	13	18.3%	3	4.2%	2	2.8%	71
Poverty status (approximated)									
Less than 100% of poverty line	57	74.0%	14	18.2%	2	2.6%	4	5.2%	77
100% to less than 125% of poverty line	11	84.6%	2	15.4%	0	0.0%	0	0.0%	13
125% to 200% of poverty line	12	70.6%	3	17.6%	2	11.8%	0	0.0%	17
Above 200% of the poverty line									2
County participant lives in									
Carver County	14	82.4%	2	11.8%	1	5.9%	0	0.0%	17
Dakota County	54	74.0%	13	17.8%	2	2.7%	4	5.5%	73
Scott County	15	71.4%	5	23.8%	1	4.8%	0	0.0%	21

#### SCD-CAP 2015 Needs Assessment Client Survey All Other Survey Items

# 2H. Have you or someone else in your household received the following service from Community Action in the past two years: EARLY HEAD START (HOME-BASED EARLY CHILDHOOD EDUCATION)?

	Y	es	1	10	Total
	N	%	N	%	N
All Community Action participants	48	7.3%	611	92.7%	659
Energy Assistance & Energy Conservation	33	6.1%	509	93.9%	542
Senior Dining & Chore	8	9.0%	81	91.0%	89
Housing	13	11.9%	96	88.1%	109
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	48	35.0%	89	65.0%	137
SNAP, Food Shelf, WIC, & Dakota Healthy Families	44	8.5%	474	91.5%	518
Web survey					
All opt-in respondents	1	5.0%	19	95.0%	20
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	11	11.3%	86	88.7%	97
American Indian or Native American	1	3.8%	25	96.2%	26
Asian American or Asian (including SE Asian and Pacific Islander)	2	10.0%	18	90.0%	20
Hispanic / Latino	12	19.4%	50	80.6%	62
White	24	4.8%	474	95.2%	498
Home language					
English	27	4.7%	551	95.3%	578
Spanish	9	22.0%	32	78.0%	41
Other language	11	19.6%	45	80.4%	56
Household type					
No children	7	2.3%	304	97.7%	311
Single parent, 1+ children	13	8.9%	133	91.1%	146
Partnered parent, 1+ children	27	12.9%	182	87.1%	209
Poverty status (approximated)					
Less than 100% of poverty line	33	9.8%	304	90.2%	337
100% to less than 125% of poverty line	4	2.4%	161	97.6%	165
125% to 200% of poverty line	6	4.8%	120	95.2%	126
Above 200% of the poverty line	1	4.8%	20	95.2%	21
County participant lives in					
Carver County	6	5.4%	105	94.6%	111
Dakota County	32	8.4%	348	91.6%	380
Scott County	10	5.7%	165	94.3%	175

## **3H.** What is your level of satisfaction with EARLY HEAD START (HOME-BASED EARLY CHILDHOOD EDUCATION)?

	Very sa	itisfied	Satis	fied	Dissat	isfied	Ve dissat		Total
	N	%	Ν	%	Ν	%	N	%	Ν
All Community Action participants	36	85.7%	4	9.5%	1	2.4%	1	2.4%	42
Energy Assistance & Energy Conservation	24	85.7%	2	7.1%	1	3.6%	1	3.6%	28
Senior Dining & Chore									5
Housing	7	70.0%	3	30.0%	0	0.0%	0	0.0%	10
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	36	85.7%	4	9.5%	1	2.4%	1	2.4%	42
SNAP, Food Shelf, WIC, & Dakota Healthy Families	33	86.8%	4	10.5%	0	0.0%	1	2.6%	38
Web survey									
All opt-in respondents									1
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)									8
American Indian or Native American									1
Asian American or Asian (including SE Asian and Pacific Islander)									2
Hispanic / Latino	12	100.0%	0	0.0%	0	0.0%	0	0.0%	12
White	18	85.7%	2	9.5%	0	0.0%	1	4.8%	21
Home language									
English	19	82.6%	2	8.7%	1	4.3%	1	4.3%	23
Spanish									9
Other language	8	80.0%	2	20.0%	0	0.0%	0	0.0%	10
Household type									
No children									4
Single parent, 1+ children	9	90.0%	1	10.0%	0	0.0%	0	0.0%	10
Partnered parent, 1+ children	25	92.6%	2	7.4%	0	0.0%	0	0.0%	27
Poverty status (approximated)									
Less than 100% of poverty line	26	83.9%	3	9.7%	1	3.2%	1	3.2%	31
100% to less than 125% of poverty line									4
125% to 200% of poverty line									5
Above 200% of the poverty line									0
County participant lives in									
Carver County									5
Dakota County	26	89.7%	2	6.9%	1	3.4%	0	0.0%	29
Scott County									8

## 2I. Have you or someone else in your household received the following service from Community Action in the past two years: CHILD CARE AWARE (CHILD CARE INFO RESOURCE)?

	Y	′es	I	No	Total
	N	%	N	%	N
All Community Action participants	42	6.4%	613	93.6%	655
Energy Assistance & Energy Conservation	30	5.6%	509	94.4%	539
Senior Dining & Chore	5	5.6%	84	94.4%	89
Housing	15	14.2%	91	85.8%	106
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	42	31.6%	91	68.4%	133
SNAP, Food Shelf, WIC, & Dakota Healthy Families	42	8.2%	470	91.8%	512
Web survey					
All opt-in respondents	6	30.0%	14	70.0%	20
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	11	11.5%	85	88.5%	96
American Indian or Native American	1	3.8%	25	96.2%	26
Asian American or Asian (including SE Asian and Pacific Islander)	0	0.0%	21	100.0%	21
Hispanic / Latino	12	19.4%	50	80.6%	62
White	24	4.9%	470	95.1%	494
Home language					
English	28	4.9%	548	95.1%	576
Spanish	9	22.5%	31	77.5%	40
Other language	10	18.2%	45	81.8%	55
Household type					
No children	7	2.2%	305	97.8%	312
Single parent, 1+ children	12	8.4%	131	91.6%	143
Partnered parent, 1+ children	28	13.5%	180	86.5%	208
Poverty status (approximated)					
Less than 100% of poverty line	25	7.5%	310	92.5%	335
100% to less than 125% of poverty line	6	3.7%	158	96.3%	164
125% to 200% of poverty line	12	9.5%	114	90.5%	126
Above 200% of the poverty line	3	14.3%	18	85.7%	21
County participant lives in					
Carver County	9	8.1%	102	91.9%	111
Dakota County	25	6.6%	355	93.4%	380
Scott County	14	8.2%	157	91.8%	171

## 3I. What is your level of satisfaction with CHILD CARE AWARE (CHILD CARE INFO RESOURCE)?

	Very sa	itisfied	Satis	fied	Dissat	isfied	Ve dissat		Total
	N	%	Ν	%	Ν	%	Ν	%	Ν
All Community Action participants	24	64.9%	10	27.0%	2	5.4%	1	2.7%	37
Energy Assistance & Energy Conservation	14	56.0%	9	36.0%	1	4.0%	1	4.0%	25
Senior Dining & Chore									3
Housing	6	50.0%	4	33.3%	2	16.7%	0	0.0%	12
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	24	64.9%	10	27.0%	2	5.4%	1	2.7%	37
SNAP, Food Shelf, WIC, & Dakota Healthy Families	24	64.9%	10	27.0%	2	5.4%	1	2.7%	37
Web survey									
All opt-in respondents									6
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)									8
American Indian or Native American									1
Asian American or Asian (including SE Asian and Pacific Islander)									0
Hispanic / Latino	10	83.3%	2	16.7%	0	0.0%	0	0.0%	12
White	13	59.1%	8	36.4%	0	0.0%	1	4.5%	22
Home language									
English	16	64.0%	8	32.0%	0	0.0%	1	4.0%	25
Spanish									9
Other language									8
Household type									
No children									5
Single parent, 1+ children									9
Partnered parent, 1+ children	15	53.6%	11	39.3%	2	7.1%	0	0.0%	28
Poverty status (approximated)									
Less than 100% of poverty line	12	52.2%	9	39.1%	1	4.3%	1	4.3%	23
100% to less than 125% of poverty line									6
125% to 200% of poverty line	7	70.0%	3	30.0%	0	0.0%	0	0.0%	10
Above 200% of the poverty line									2
County participant lives in									
Carver County									8
Dakota County	15	68.2%	5	22.7%	2	9.1%	0	0.0%	22
Scott County	7	53.8%	5	38.5%	0	0.0%	1	7.7%	13

# 2J. Have you or someone else in your household received the following service from Community Action in the past two years: CRISIS NURSERY (24-HOUR CRISIS SUPPORT PHONE LINE AND TEMPORARY EMERGENCY CHILD CARE)?

	Y	es	1	No	Total
	N	%	N	%	N
All Community Action participants	21	3.2%	633	96.8%	654
Energy Assistance & Energy Conservation	15	2.8%	524	97.2%	539
Senior Dining & Chore	6	6.6%	85	93.4%	91
Housing	10	9.5%	95	90.5%	105
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	21	15.9%	111	84.1%	132
SNAP, Food Shelf, WIC, & Dakota Healthy Families	21	4.1%	489	95.9%	510
Web survey					
All opt-in respondents	1	5.0%	19	95.0%	20
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	4	4.3%	90	95.7%	94
American Indian or Native American	1	3.8%	25	96.2%	26
Asian American or Asian (including SE Asian and Pacific Islander)	0	0.0%	21	100.0%	21
Hispanic / Latino	4	6.5%	58	93.5%	62
White	14	2.8%	481	97.2%	495
Home language					
English	15	2.6%	560	97.4%	575
Spanish	2	5.0%	38	95.0%	40
Other language	4	7.3%	51	92.7%	55
Household type					
No children	4	1.3%	307	98.7%	311
Single parent, 1+ children	6	4.2%	137	95.8%	143
Partnered parent, 1+ children	11	5.3%	196	94.7%	207
Poverty status (approximated)					
Less than 100% of poverty line	10	3.0%	322	97.0%	332
100% to less than 125% of poverty line	4	2.4%	161	97.6%	165
125% to 200% of poverty line	4	3.2%	121	96.8%	125
Above 200% of the poverty line	2	9.5%	19	90.5%	21
County participant lives in					
Carver County	8	7.2%	103	92.8%	111
Dakota County	7	1.9%	371	98.1%	378
Scott County	7	4.1%	165	95.9%	172

### 3J. What is your level of satisfaction with CRISIS NURSERY (24-HOUR CRISIS SUPPORT PHONE LINE AND TEMPORARY EMERGENCY CHILD CARE)?

	Very sa	itisfied	Satis	fied	Dissat	isfied	Ve dissat		Total
	N	%	Ν	%	N	%	N	%	Ν
All Community Action participants	11	57.9%	6	31.6%	1	5.3%	1	5.3%	19
Energy Assistance & Energy Conservation	7	53.8%	5	38.5%	1	7.7%	0	0.0%	13
Senior Dining & Chore									4
Housing									8
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	11	57.9%	6	31.6%	1	5.3%	1	5.3%	19
SNAP, Food Shelf, WIC, & Dakota Healthy Families	11	57.9%	6	31.6%	1	5.3%	1	5.3%	19
Web survey									
All opt-in respondents									1
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)									4
American Indian or Native American									1
Asian American or Asian (including SE Asian and Pacific Islander)									0
Hispanic / Latino									4
White	9	75.0%	2	16.7%	0	0.0%	1	8.3%	12
Home language									
English	9	69.2%	3	23.1%	0	0.0%	1	7.7%	13
Spanish									2
Other language									4
Household type									
No children									2
Single parent, 1+ children									6
Partnered parent, 1+ children	6	54.5%	4	36.4%	1	9.1%	0	0.0%	11
Poverty status (approximated)									
Less than 100% of poverty line	4	40.0%	5	50.0%	0	0.0%	1	10.0%	10
100% to less than 125% of poverty line									4
125% to 200% of poverty line									3
Above 200% of the poverty line									1
County participant lives in									
Carver County									8
Dakota County									6
Scott County									6

# 2K. Have you or someone else in your household received the following service from Community Action in the past two years: SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP - HELPING FAMILIES OBTAIN FOOD)?

	Y	es	N	lo	Total
	N	%	N	%	N
All Community Action participants	381	58.3%	272	41.7%	653
Energy Assistance & Energy Conservation	327	61.0%	209	39.0%	536
Senior Dining & Chore	45	50.6%	44	49.4%	89
Housing	87	79.8%	22	20.2%	109
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	93	67.9%	44	32.1%	137
SNAP, Food Shelf, WIC, & Dakota Healthy Families	381	73.6%	137	26.4%	518
Web survey					
All opt-in respondents	5	26.3%	14	73.7%	19
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	55	57.3%	41	42.7%	96
American Indian or Native American	20	76.9%	6	23.1%	26
Asian American or Asian (including SE Asian and Pacific Islander)	8	38.1%	13	61.9%	21
Hispanic / Latino	30	48.4%	32	51.6%	62
White	288	58.7%	203	41.3%	491
Home language					
English	324	56.9%	245	43.1%	569
Spanish	23	56.1%	18	43.9%	41
Other language	37	63.8%	21	36.2%	58
Household type					
No children	175	57.6%	129	42.4%	304
Single parent, 1+ children	93	63.7%	53	36.3%	146
Partnered parent, 1+ children	108	51.7%	101	48.3%	209
Poverty status (approximated)					
Less than 100% of poverty line	229	68.6%	105	31.4%	334
100% to less than 125% of poverty line	88	54.3%	74	45.7%	162
125% to 200% of poverty line	47	37.6%	78	62.4%	125
Above 200% of the poverty line	4	19.0%	17	81.0%	21
County participant lives in					
Carver County	52	47.3%	58	52.7%	110
Dakota County	214	56.8%	163	43.2%	377
Scott County	111	64.5%	61	35.5%	172

### **3K.** What is your level of satisfaction with SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP - HELPING FAMILIES OBTAIN FOOD)?

	Very sa	atisfied	Satis	fied	Dissat	isfied	Ver dissat		Total
	N	%	Ν	%	Ν	%	Ν	%	Ν
All Community Action participants	194	54.0%	119	33.1%	30	8.4%	16	4.5%	359
Energy Assistance & Energy Conservation	167	54.0%	103	33.3%	25	8.1%	14	4.5%	309
Senior Dining & Chore	25	59.5%	12	28.6%	3	7.1%	2	4.8%	42
Housing	44	55.7%	22	27.8%	9	11.4%	4	5.1%	79
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	50	57.5%	29	33.3%	6	6.9%	2	2.3%	87
SNAP, Food Shelf, WIC, & Dakota Healthy Families	194	54.0%	119	33.1%	30	8.4%	16	4.5%	359
Web survey									
All opt-in respondents									5
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)	26	51.0%	17	33.3%	5	9.8%	3	5.9%	51
American Indian or Native American	9	50.0%	3	16.7%	3	16.7%	3	16.7%	18
Asian American or Asian (including SE Asian and Pacific Islander)									8
Hispanic / Latino	20	69.0%	8	27.6%	1	3.4%	0	0.0%	29
White	146	53.3%	92	33.6%	23	8.4%	13	4.7%	274
Home language									
English	162	53.3%	100	32.9%	26	8.6%	16	5.3%	304
Spanish	14	63.6%	5	22.7%	3	13.6%	0	0.0%	22
Other language	19	51.4%	15	40.5%	3	8.1%	0	0.0%	37
Household type									
No children	84	52.2%	51	31.7%	15	9.3%	11	6.8%	161
Single parent, 1+ children	54	60.7%	29	32.6%	3	3.4%	3	3.4%	89
Partnered parent, 1+ children	54	51.9%	36	34.6%	13	12.5%	1	1.0%	104
Poverty status (approximated)									
Less than 100% of poverty line	123	56.9%	69	31.9%	16	7.4%	8	3.7%	216
100% to less than 125% of poverty line	38	44.7%	31	36.5%	9	10.6%	7	8.2%	85
125% to 200% of poverty line	26	56.5%	15	32.6%	5	10.9%	0	0.0%	46
Above 200% of the poverty line									2
County participant lives in									
Carver County	29	59.2%	14	28.6%	5	10.2%	1	2.0%	49
Dakota County	107	52.7%	69	34.0%	16	7.9%	11	5.4%	203
Scott County	55	52.9%	34	32.7%	11	10.6%	4	3.8%	104

# 2L. Have you or someone else in your household received the following service from Community Action in the past two years: FOOD SHELF (PROVIDING NUTRITIONALLY BALANCED, SUPPLEMENTAL FOOD FOR FAMILIES)?

	Y	es	N	lo	Total
	N	%	N	%	N
All Community Action participants	351	53.6%	304	46.4%	655
Energy Assistance & Energy Conservation	292	54.1%	248	45.9%	540
Senior Dining & Chore	43	47.3%	48	52.7%	91
Housing	81	76.4%	25	23.6%	106
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	82	60.7%	53	39.3%	135
SNAP, Food Shelf, WIC, & Dakota Healthy Families	351	68.0%	165	32.0%	516
Web survey					
All opt-in respondents	11	55.0%	9	45.0%	20
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	53	55.2%	43	44.8%	96
American Indian or Native American	21	80.8%	5	19.2%	26
Asian American or Asian (including SE Asian and Pacific Islander)	9	40.9%	13	59.1%	22
Hispanic / Latino	34	57.6%	25	42.4%	59
White	259	52.3%	236	47.7%	495
Home language					
English	301	52.6%	271	47.4%	572
Spanish	26	63.4%	15	36.6%	41
Other language	33	55.9%	26	44.1%	59
Household type					
No children	146	47.2%	163	52.8%	309
Single parent, 1+ children	85	58.6%	60	41.4%	145
Partnered parent, 1+ children	121	57.9%	88	42.1%	209
Poverty status (approximated)					
Less than 100% of poverty line	200	59.7%	135	40.3%	335
100% to less than 125% of poverty line	77	47.5%	85	52.5%	162
125% to 200% of poverty line	58	45.3%	70	54.7%	128
Above 200% of the poverty line	10	47.6%	11	52.4%	21
County participant lives in					
Carver County	58	52.7%	52	47.3%	110
Dakota County	172	45.6%	205	54.4%	377
Scott County	125	71.4%	50	28.6%	175

### **3L.** What is your level of satisfaction with FOOD SHELF (PROVIDING NUTRITIONALLY BALANCED, SUPPLEMENTAL FOOD FOR FAMILIES)?

	Very s	atisfied	Satis	sfied	Dissat	isfied	Ve dissat		Total
	N	%	Ν	%	N	%	N	%	Ν
All Community Action participants	182	55.7%	106	32.4%	27	8.3%	12	3.7%	327
Energy Assistance & Energy Conservation	147	54.2%	92	33.9%	23	8.5%	9	3.3%	271
Senior Dining & Chore	18	50.0%	13	36.1%	3	8.3%	2	5.6%	36
Housing	41	54.7%	21	28.0%	11	14.7%	2	2.7%	75
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	46	63.0%	23	31.5%	3	4.1%	1	1.4%	73
SNAP, Food Shelf, WIC, & Dakota Healthy Families	182	55.7%	106	32.4%	27	8.3%	12	3.7%	327
Web survey									
All opt-in respondents	3	27.3%	8	72.7%	0	0.0%	0	0.0%	11
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)	28	59.6%	18	38.3%	0	0.0%	1	2.1%	47
American Indian or Native American	9	47.4%	10	52.6%	0	0.0%	0	0.0%	19
Asian American or Asian (including SE Asian and Pacific Islander)									9
Hispanic / Latino	24	72.7%	9	27.3%	0	0.0%	0	0.0%	33
White	132	53.9%	75	30.6%	27	11.0%	11	4.5%	245
Home language									
English	154	54.6%	91	32.3%	27	9.6%	10	3.5%	282
Spanish	19	76.0%	6	24.0%	0	0.0%	0	0.0%	25
Other language	12	40.0%	17	56.7%	0	0.0%	1	3.3%	30
Household type									
No children	72	54.1%	45	33.8%	9	6.8%	7	5.3%	133
Single parent, 1+ children	43	54.4%	24	30.4%	10	12.7%	2	2.5%	79
Partnered parent, 1+ children	67	57.8%	40	34.5%	7	6.0%	2	1.7%	116
Poverty status (approximated)									
Less than 100% of poverty line	98	52.4%	66	35.3%	17	9.1%	6	3.2%	187
100% to less than 125% of poverty line	46	63.0%	18	24.7%	5	6.8%	4	5.5%	73
125% to 200% of poverty line	31	55.4%	22	39.3%	3	5.4%	0	0.0%	56
Above 200% of the poverty line									8
County participant lives in									
Carver County	27	50.0%	23	42.6%	0	0.0%	4	7.4%	54
Dakota County	98	61.3%	46	28.7%	13	8.1%	3	1.9%	160
Scott County	56	47.5%	43	36.4%	14	11.9%	5	4.2%	118

#### SCD-CAP 2015 Needs Assessment Client Survey All Other Survey Items

# 2M. Have you or someone else in your household received the following service from Community Action in the past two years: WIC (WOMEN, INFANT & CHILDREN - MONTHLY FOOD VOUCHERS AND NUTRITIONAL EDUCATION)?

	Y	es	1	10	Total
	N	%	N	%	N
All Community Action participants	177	26.7%	485	73.3%	662
Energy Assistance & Energy Conservation	120	22.0%	426	78.0%	546
Senior Dining & Chore	8	9.0%	81	91.0%	89
Housing	32	29.4%	77	70.6%	109
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	106	76.3%	33	23.7%	139
SNAP, Food Shelf, WIC, & Dakota Healthy Families	177	34.1%	342	65.9%	519
Web survey					
All opt-in respondents	14	66.7%	7	33.3%	21
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	35	35.7%	63	64.3%	98
American Indian or Native American	7	26.9%	19	73.1%	26
Asian American or Asian (including SE Asian and Pacific Islander)	8	36.4%	14	63.6%	22
Hispanic / Latino	37	59.7%	25	40.3%	62
White	114	22.8%	385	77.2%	499
Home language					
English	133	23.0%	446	77.0%	579
Spanish	24	58.5%	17	41.5%	41
Other language	32	54.2%	27	45.8%	59
Household type					
No children	6	1.9%	304	98.1%	310
Single parent, 1+ children	65	43.6%	84	56.4%	149
Partnered parent, 1+ children	118	55.9%	93	44.1%	211
Poverty status (approximated)					
Less than 100% of poverty line	121	35.6%	219	64.4%	340
100% to less than 125% of poverty line	23	14.0%	141	86.0%	164
125% to 200% of poverty line	37	29.1%	90	70.9%	127
Above 200% of the poverty line	5	23.8%	16	76.2%	21
County participant lives in					
Carver County	29	25.9%	83	74.1%	112
Dakota County	104	27.2%	278	72.8%	382
Scott County	53	30.1%	123	69.9%	176

### 3M. What is your level of satisfaction with WIC (WOMEN, INFANT & CHILDREN - MONTHLY FOOD VOUCHERS AND NUTRITIONAL EDUCATION)?

	Very s	atisfied	Satis	sfied	Dissat	isfied	Ve dissat		Total
	N	%	Ν	%	Ν	%	Ν	%	Ν
All Community Action participants	122	72.6%	38	22.6%	2	1.2%	6	3.6%	168
Energy Assistance & Energy Conservation	79	69.9%	29	25.7%	1	0.9%	4	3.5%	113
Senior Dining & Chore		·							5
Housing	21	72.4%	6	20.7%	1	3.4%	1	3.4%	29
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	77	76.2%	17	16.8%	2	2.0%	5	5.0%	101
SNAP, Food Shelf, WIC, & Dakota Healthy Families	122	72.6%	38	22.6%	2	1.2%	6	3.6%	168
Web survey									
All opt-in respondents	7	50.0%	6	42.9%	1	7.1%	0	0.0%	14
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)	21	65.6%	9	28.1%	0	0.0%	2	6.2%	32
American Indian or Native American		·							7
Asian American or Asian (including SE Asian and Pacific Islander)									8
Hispanic / Latino	27	75.0%	7	19.4%	0	0.0%	2	5.6%	36
White	77	70.6%	27	24.8%	3	2.8%	2	1.8%	109
Home language									
English	90	71.4%	30	23.8%	3	2.4%	3	2.4%	126
Spanish	18	75.0%	5	20.8%	0	0.0%	1	4.2%	24
Other language	19	63.3%	9	30.0%	0	0.0%	2	6.7%	30
Household type									
No children		·							3
Single parent, 1+ children	43	69.4%	14	22.6%	1	1.6%	4	6.5%	62
Partnered parent, 1+ children	83	72.2%	29	25.2%	2	1.7%	1	0.9%	115
Poverty status (approximated)									
Less than 100% of poverty line	84	72.4%	26	22.4%	1	0.9%	5	4.3%	116
100% to less than 125% of poverty line	15	68.2%	7	31.8%	0	0.0%	0	0.0%	22
125% to 200% of poverty line	23	65.7%	10	28.6%	2	5.7%	0	0.0%	35
Above 200% of the poverty line		·							4
County participant lives in									
Carver County	19	70.4%	7	25.9%	1	3.7%	0	0.0%	27
Dakota County	71	72.4%	22	22.4%	1	1.0%	4	4.1%	98
Scott County	36	69.2%	13	25.0%	1	1.9%	2	3.8%	52

#### SCD-CAP 2015 Needs Assessment Client Survey All Other Survey Items

## 2N. Have you or someone else in your household received the following service from Community Action in the past two years: DAKOTA HEALTHY FAMILIES (HOME VISITING FOR FIRST TIME PARENTS)?

	Y	es	N	lo	Total
	N	%	N	%	Ν
All Community Action participants	34	5.2%	618	94.8%	652
Energy Assistance & Energy Conservation	17	3.2%	519	96.8%	536
Senior Dining & Chore	8	9.0%	81	91.0%	89
Housing	10	9.5%	95	90.5%	105
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	20	15.0%	113	85.0%	133
SNAP, Food Shelf, WIC, & Dakota Healthy Families	34	6.7%	475	93.3%	509
Web survey					
All opt-in respondents	2	9.5%	19	90.5%	21
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	4	4.3%	90	95.7%	94
American Indian or Native American	0	0.0%	25	100.0%	25
Asian American or Asian (including SE Asian and Pacific Islander)	3	14.3%	18	85.7%	21
Hispanic / Latino	5	8.2%	56	91.8%	61
White	25	5.1%	470	94.9%	495
Home language					
English	26	4.5%	548	95.5%	574
Spanish	3	7.5%	37	92.5%	40
Other language	5	9.1%	50	90.9%	55
Household type					
No children	6	1.9%	305	98.1%	311
Single parent, 1+ children	8	5.6%	135	94.4%	143
Partnered parent, 1+ children	20	9.7%	186	90.3%	206
Poverty status (approximated)					
Less than 100% of poverty line	18	5.4%	315	94.6%	333
100% to less than 125% of poverty line	3	1.8%	161	98.2%	164
125% to 200% of poverty line	9	7.3%	115	92.7%	124
Above 200% of the poverty line	2	9.5%	19	90.5%	21
County participant lives in					
Carver County	3	2.7%	107	97.3%	110
Dakota County	28	7.4%	350	92.6%	378
Scott County	5	2.9%	167	97.1%	172

## **3N.** What is your level of satisfaction with DAKOTA HEALTHY FAMILIES (HOME VISITING FOR FIRST TIME PARENTS)?

	Very sa	itisfied	Satis	fied	Dissat	isfied	Ve dissat		Total
	N	%	Ν	%	Ν	%	Ν	%	Ν
All Community Action participants	22	78.6%	5	17.9%	0	0.0%	1	3.6%	28
Energy Assistance & Energy Conservation	10	83.3%	2	16.7%	0	0.0%	0	0.0%	12
Senior Dining & Chore									4
Housing									8
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	13	72.2%	4	22.2%	0	0.0%	1	5.6%	18
SNAP, Food Shelf, WIC, & Dakota Healthy Families	22	78.6%	5	17.9%	0	0.0%	1	3.6%	28
Web survey									
All opt-in respondents									2
Race / Ethnicity									
Black / African American (including Somali, Oromo, and other African native)									4
American Indian or Native American									0
Asian American or Asian (including SE Asian and Pacific Islander)									3
Hispanic / Latino									4
White	14	70.0%	5	25.0%	0	0.0%	1	5.0%	20
Home language									
English	15	71.4%	5	23.8%	0	0.0%	1	4.8%	21
Spanish									2
Other language									5
Household type									
No children									2
Single parent, 1+ children									8
Partnered parent, 1+ children	15	83.3%	3	16.7%	0	0.0%	0	0.0%	18
Poverty status (approximated)									
Less than 100% of poverty line	12	75.0%	3	18.8%	0	0.0%	1	6.2%	16
100% to less than 125% of poverty line									1
125% to 200% of poverty line									8
Above 200% of the poverty line									1
County participant lives in									
Carver County									2
Dakota County	21	84.0%	4	16.0%	0	0.0%	0	0.0%	25
Scott County									3

### 20. Have you or someone else in your household received any other service from Community Action in the past two years?

	Y	es	1	10	Total
	N	%	N	%	N
All Community Action participants	9	1.3%	684	98.7%	693
Energy Assistance & Energy Conservation	9	1.6%	544	98.4%	553
Senior Dining & Chore	3	3.2%	91	96.8%	94
Housing	2	1.8%	107	98.2%	109
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	2	1.4%	137	98.6%	139
SNAP, Food Shelf, WIC, & Dakota Healthy Families	7	1.3%	517	98.7%	524
Web survey					
All opt-in respondents	2	10.0%	18	90.0%	20
Race / Ethnicity					
Black / African American (including Somali, Oromo, and other African native)	0	0.0%	105	100.0%	105
American Indian or Native American	2	6.7%	28	93.3%	30
Asian American or Asian (including SE Asian and Pacific Islander)	1	4.3%	22	95.7%	23
Hispanic / Latino	0	0.0%	63	100.0%	63
White	9	1.7%	513	98.3%	522
Home language					
English	10	1.7%	595	98.3%	605
Spanish	0	0.0%	40	100.0%	40
Other language	1	1.6%	60	98.4%	61
Household type					
No children	6	1.8%	328	98.2%	334
Single parent, 1+ children	0	0.0%	152	100.0%	152
Partnered parent, 1+ children	4	1.9%	210	98.1%	214
Poverty status (approximated)					
Less than 100% of poverty line	5	1.4%	342	98.6%	347
100% to less than 125% of poverty line	1	0.6%	169	99.4%	170
125% to 200% of poverty line	1	0.7%	135	99.3%	136
Above 200% of the poverty line	2	8.7%	21	91.3%	23
County participant lives in					
Carver County	1	0.8%	118	99.2%	119
Dakota County	6	1.5%	393	98.5%	399
Scott County	4	2.2%	179	97.8%	183

#### 4A. How much of a problem is ACCESS TO HEALTH CARE for your household?

	Not a problem		A small problem		A big problem		Total
	N	%	N	%	N	%	N
All Community Action participants	541	80.3%	105	15.6%	28	4.2%	674
Energy Assistance & Energy Conservation	438	81.3%	83	15.4%	18	3.3%	539
Senior Dining & Chore	75	83.3%	10	11.1%	5	5.6%	90
Housing	77	75.5%	21	20.6%	4	3.9%	102
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	109	79.0%	20	14.5%	9	6.5%	138
SNAP, Food Shelf, WIC, & Dakota Healthy Families	403	78.3%	87	16.9%	25	4.9%	515
Web survey							
All opt-in respondents	17	70.8%	6	25.0%	1	4.2%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	81	79.4%	19	18.6%	2	2.0%	102
American Indian or Native American	22	73.3%	8	26.7%	0	0.0%	30
Asian American or Asian (including SE Asian and Pacific Islander)	18	90.0%	1	5.0%	1	5.0%	20
Hispanic / Latino	40	64.5%	12	19.4%	10	16.1%	62
White	422	82.1%	76	14.8%	16	3.1%	514
Home language							
English	477	80.3%	97	16.3%	20	3.4%	594
Spanish	24	60.0%	8	20.0%	8	20.0%	40
Other language	51	89.5%	5	8.8%	1	1.8%	57
Household type							
No children	260	80.7%	54	16.8%	8	2.5%	322
Single parent, 1+ children	124	81.6%	22	14.5%	6	3.9%	152
Partnered parent, 1+ children	165	77.8%	33	15.6%	14	6.6%	212
Poverty status (approximated)							
Less than 100% of poverty line	275	80.4%	54	15.8%	13	3.8%	342
100% to less than 125% of poverty line	135	79.4%	28	16.5%	7	4.1%	170
125% to 200% of poverty line	107	81.7%	20	15.3%	4	3.1%	131
Above 200% of the poverty line	15	68.2%	4	18.2%	3	13.6%	22
County participant lives in							
Carver County	95	81.2%	19	16.2%	3	2.6%	117
Dakota County	307	78.5%	65	16.6%	19	4.9%	391
Scott County	145	81.9%	25	14.1%	7	4.0%	177

#### 4B. How much of a problem is ACCESS TO A DENTIST for your household?

	Not a problem		A small	problem	A big	oroblem	Total
	N	%	N	%	N	%	N
All Community Action participants	424	62.6%	135	19.9%	118	17.4%	677
Energy Assistance & Energy Conservation	343	63.4%	107	19.8%	91	16.8%	541
Senior Dining & Chore	61	67.8%	15	16.7%	14	15.6%	90
Housing	63	59.4%	21	19.8%	22	20.8%	106
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	89	64.5%	28	20.3%	21	15.2%	138
SNAP, Food Shelf, WIC, & Dakota Healthy Families	310	60.1%	110	21.3%	96	18.6%	516
Web survey							
All opt-in respondents	15	65.2%	4	17.4%	4	17.4%	23
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	63	63.0%	23	23.0%	14	14.0%	100
American Indian or Native American	20	69.0%	6	20.7%	3	10.3%	29
Asian American or Asian (including SE Asian and Pacific Islander)	15	68.2%	2	9.1%	5	22.7%	22
Hispanic / Latino	36	57.1%	13	20.6%	14	22.2%	63
White	327	63.5%	98	19.0%	90	17.5%	515
Home language							
English	368	62.0%	122	20.5%	104	17.5%	594
Spanish	22	53.7%	9	22.0%	10	24.4%	41
Other language	44	75.9%	7	12.1%	7	12.1%	58
Household type							
No children	201	62.2%	60	18.6%	62	19.2%	323
Single parent, 1+ children	94	61.8%	33	21.7%	25	16.4%	152
Partnered parent, 1+ children	137	64.3%	44	20.7%	32	15.0%	213
Poverty status (approximated)							
Less than 100% of poverty line	214	62.4%	69	20.1%	60	17.5%	343
100% to less than 125% of poverty line	101	60.5%	42	25.1%	24	14.4%	167
125% to 200% of poverty line	90	67.2%	18	13.4%	26	19.4%	134
Above 200% of the poverty line	14	63.6%	3	13.6%	5	22.7%	22
County participant lives in							
Carver County	80	69.0%	15	12.9%	21	18.1%	116
Dakota County	242	61.9%	82	21.0%	67	17.1%	391
Scott County	111	61.7%	37	20.6%	32	17.8%	180

## 4C. How much of a problem is ACCESS TO MENTAL HEALTH CARE for your household?

	Not a problem		A small problem		A big problem		Total
	N	%	N	%	N	%	N
All Community Action participants	558	85.1%	77	11.7%	21	3.2%	656
Energy Assistance & Energy Conservation	449	86.0%	59	11.3%	14	2.7%	522
Senior Dining & Chore	79	90.8%	3	3.4%	5	5.7%	87
Housing	77	75.5%	20	19.6%	5	4.9%	102
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	108	81.2%	18	13.5%	7	5.3%	133
SNAP, Food Shelf, WIC, & Dakota Healthy Families	419	83.3%	67	13.3%	17	3.4%	503
Web survey							
All opt-in respondents	18	75.0%	4	16.7%	2	8.3%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	85	86.7%	7	7.1%	6	6.1%	98
American Indian or Native American	23	76.7%	6	20.0%	1	3.3%	30
Asian American or Asian (including SE Asian and Pacific Islander)	17	94.4%	0	0.0%	1	5.6%	18
Hispanic / Latino	49	80.3%	10	16.4%	2	3.3%	61
White	423	83.9%	67	13.3%	14	2.8%	504
Home language							
English	483	83.0%	79	13.6%	20	3.4%	582
Spanish	37	94.9%	0	0.0%	2	5.1%	39
Other language	51	98.1%	1	1.9%	0	0.0%	52
Household type							
No children	278	88.3%	26	8.3%	11	3.5%	315
Single parent, 1+ children	120	79.5%	23	15.2%	8	5.3%	151
Partnered parent, 1+ children	170	84.2%	28	13.9%	4	2.0%	202
Poverty status (approximated)							
Less than 100% of poverty line	278	83.7%	41	12.3%	13	3.9%	332
100% to less than 125% of poverty line	145	89.0%	14	8.6%	4	2.5%	163
125% to 200% of poverty line	113	86.9%	14	10.8%	3	2.3%	130
Above 200% of the poverty line	15	68.2%	5	22.7%	2	9.1%	22
County participant lives in							
Carver County	100	86.2%	11	9.5%	5	4.3%	116
Dakota County	321	84.5%	45	11.8%	14	3.7%	380
Scott County	145	84.8%	22	12.9%	4	2.3%	171

## 4D. How much of a problem is HAVING ENOUGH MONEY TO MEET BASIC NEEDS for your household?

	Not a	problem	A small	problem	A big	oroblem	Total
	N	%	N	%	N	%	N
All Community Action participants	220	32.8%	266	39.6%	185	27.6%	671
Energy Assistance & Energy Conservation	170	31.7%	213	39.7%	153	28.5%	536
Senior Dining & Chore	42	49.4%	28	32.9%	15	17.6%	85
Housing	22	21.4%	40	38.8%	41	39.8%	103
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	46	33.3%	60	43.5%	32	23.2%	138
SNAP, Food Shelf, WIC, & Dakota Healthy Families	147	28.8%	207	40.6%	156	30.6%	510
Web survey							
All opt-in respondents	6	25.0%	12	50.0%	6	25.0%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	27	26.2%	39	37.9%	37	35.9%	103
American Indian or Native American	7	23.3%	9	30.0%	14	46.7%	30
Asian American or Asian (including SE Asian and Pacific Islander)	11	55.0%	3	15.0%	6	30.0%	20
Hispanic / Latino	20	32.8%	27	44.3%	14	23.0%	61
White	162	31.7%	211	41.3%	138	27.0%	511
Home language							
English	184	31.0%	236	39.7%	174	29.3%	594
Spanish	16	42.1%	15	39.5%	7	18.4%	38
Other language	25	44.6%	24	42.9%	7	12.5%	56
Household type							
No children	124	38.8%	117	36.6%	79	24.7%	320
Single parent, 1+ children	30	19.6%	71	46.4%	52	34.0%	153
Partnered parent, 1+ children	69	32.9%	87	41.4%	54	25.7%	210
Poverty status (approximated)							
Less than 100% of poverty line	94	27.6%	126	37.0%	121	35.5%	341
100% to less than 125% of poverty line	63	38.0%	75	45.2%	28	16.9%	166
125% to 200% of poverty line	49	37.1%	60	45.5%	23	17.4%	132
Above 200% of the poverty line	9	40.9%	7	31.8%	6	27.3%	22
County participant lives in							
Carver County	56	48.3%	38	32.8%	22	19.0%	116
Dakota County	120	30.5%	158	40.1%	116	29.4%	394
Scott County	47	27.2%	78	45.1%	48	27.7%	173

## 4E. How much of a problem is ACCESS TO SAFE AND AFFORDABLE HOUSING for your household?

	Not a problem		A small	problem	A big	problem	Total
	N	%	N	%	N	%	N
All Community Action participants	467	70.0%	117	17.5%	83	12.4%	667
Energy Assistance & Energy Conservation	380	71.4%	89	16.7%	63	11.8%	532
Senior Dining & Chore	69	80.2%	11	12.8%	6	7.0%	86
Housing	57	55.3%	21	20.4%	25	24.3%	103
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	89	64.5%	25	18.1%	24	17.4%	138
SNAP, Food Shelf, WIC, & Dakota Healthy Families	343	67.1%	93	18.2%	75	14.7%	511
Web survey							
All opt-in respondents	12	52.2%	6	26.1%	5	21.7%	23
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	58	56.9%	19	18.6%	25	24.5%	102
American Indian or Native American	19	63.3%	4	13.3%	7	23.3%	30
Asian American or Asian (including SE Asian and Pacific Islander)	16	84.2%	3	15.8%	0	0.0%	19
Hispanic / Latino	36	57.1%	18	28.6%	9	14.3%	63
White	366	72.3%	88	17.4%	52	10.3%	506
Home language							
English	409	69.6%	104	17.7%	75	12.8%	588
Spanish	25	61.0%	9	22.0%	7	17.1%	41
Other language	43	78.2%	8	14.5%	4	7.3%	55
Household type							
No children	243	76.7%	48	15.1%	26	8.2%	317
Single parent, 1+ children	100	66.7%	22	14.7%	28	18.7%	150
Partnered parent, 1+ children	131	61.8%	50	23.6%	31	14.6%	212
Poverty status (approximated)							
Less than 100% of poverty line	214	62.8%	64	18.8%	63	18.5%	341
100% to less than 125% of poverty line	129	77.2%	24	14.4%	14	8.4%	167
125% to 200% of poverty line	104	80.0%	23	17.7%	3	2.3%	130
Above 200% of the poverty line	15	68.2%	5	22.7%	2	9.1%	22
County participant lives in							
Carver County	92	79.3%	14	12.1%	10	8.6%	116
Dakota County	270	69.8%	71	18.3%	46	11.9%	387
Scott County	109	61.9%	36	20.5%	31	17.6%	176

#### 4F. How much of a problem is PAYING FOR CHILD CARE for your household?

	Not a problem		A small problem		A big problem		Total
	N	%	N	%	N	%	N
All Community Action participants	512	79.4%	55	8.5%	78	12.1%	645
Energy Assistance & Energy Conservation	423	82.6%	33	6.4%	56	10.9%	512
Senior Dining & Chore	76	95.0%	2	2.5%	2	2.5%	80
Housing	75	78.9%	9	9.5%	11	11.6%	95
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	64	46.7%	34	24.8%	39	28.5%	137
SNAP, Food Shelf, WIC, & Dakota Healthy Families	371	74.9%	51	10.3%	73	14.7%	495
Web survey							
All opt-in respondents	17	70.8%	5	20.8%	2	8.3%	24
Race / Ethnicity							
Black / African American (including Somali, Oromo, and other African native)	66	66.7%	16	16.2%	17	17.2%	99
American Indian or Native American	21	72.4%	2	6.9%	6	20.7%	29
Asian American or Asian (including SE Asian and Pacific Islander)	13	68.4%	2	10.5%	4	21.1%	19
Hispanic / Latino	42	67.7%	10	16.1%	10	16.1%	62
White	407	82.9%	33	6.7%	51	10.4%	491
Home language							
English	459	81.0%	46	8.1%	62	10.9%	567
Spanish	28	70.0%	6	15.0%	6	15.0%	40
Other language	38	69.1%	7	12.7%	10	18.2%	55
Household type							
No children	298	99.3%	0	0.0%	2	0.7%	300
Single parent, 1+ children	89	59.3%	27	18.0%	34	22.7%	150
Partnered parent, 1+ children	134	63.8%	33	15.7%	43	20.5%	210
Poverty status (approximated)							
Less than 100% of poverty line	247	73.7%	36	10.7%	52	15.5%	335
100% to less than 125% of poverty line	135	87.7%	11	7.1%	8	5.2%	154
125% to 200% of poverty line	105	81.4%	9	7.0%	15	11.6%	129
Above 200% of the poverty line	18	81.8%	2	9.1%	2	9.1%	22
County participant lives in							
Carver County	88	82.2%	10	9.3%	9	8.4%	107
Dakota County	293	77.7%	38	10.1%	46	12.2%	377
Scott County	140	81.4%	11	6.4%	21	12.2%	172

## 4G. How much of a problem is FINDING CHILD CARE THAT IS OPEN DURING THE TIMES YOU NEED IT for your household?

	Not a problem		A small problem		A big problem		Total	
	N	%	N	%	N	%	N	
All Community Action participants	545	84.2%	49	7.6%	53	8.2%	647	
Energy Assistance & Energy Conservation	444	86.5%	32	6.2%	37	7.2%	513	
Senior Dining & Chore	76	95.0%	1	1.2%	3	3.8%	80	
Housing	78	80.4%	9	9.3%	10	10.3%	97	
Head Start, Early Head Start, Child Care Aware, & Crisis Nursery	78	57.8%	25	18.5%	32	23.7%	135	
SNAP, Food Shelf, WIC, & Dakota Healthy Families	401	81.2%	45	9.1%	48	9.7%	494	
Web survey								
All opt-in respondents	20	83.3%	3	12.5%	1	4.2%	24	
Race / Ethnicity								
Black / African American (including Somali, Oromo, and other African native)	69	68.3%	12	11.9%	20	19.8%	101	
American Indian or Native American	23	82.1%	1	3.6%	4	14.3%	28	
Asian American or Asian (including SE Asian and Pacific Islander)	16	84.2%	2	10.5%	1	5.3%	19	
Hispanic / Latino	47	75.8%	11	17.7%	4	6.5%	62	
White	433	88.2%	29	5.9%	29	5.9%	491	
Home language								
English	489	85.9%	42	7.4%	38	6.7%	569	
Spanish	31	77.5%	4	10.0%	5	12.5%	40	
Other language	42	76.4%	4	7.3%	9	16.4%	55	
Household type								
No children	297	99.0%	1	0.3%	2	0.7%	300	
Single parent, 1+ children	104	68.9%	22	14.6%	25	16.6%	151	
Partnered parent, 1+ children	157	74.4%	28	13.3%	26	12.3%	211	
Poverty status (approximated)								
Less than 100% of poverty line	264	79.0%	31	9.3%	39	11.7%	334	
100% to less than 125% of poverty line	145	92.4%	9	5.7%	3	1.9%	157	
125% to 200% of poverty line	115	89.1%	7	5.4%	7	5.4%	129	
Above 200% of the poverty line	17	77.3%	3	13.6%	2	9.1%	22	
County participant lives in								
Carver County	89	83.2%	8	7.5%	10	9.3%	107	
Dakota County	323	85.0%	25	6.6%	32	8.4%	380	
Scott County	143	83.1%	17	9.9%	12	7.0%	172	

#### SCD-CAP 2015 Needs Assessment Client Survey All Other Survey Items

#### 26. What are the top two or three things that would most help meet the needs of the people in your household?

	N	%
Energy Assistance (paying utility bills, heating assistance)	144	26.0%
Food Assistance (SNAP, WIC, food shelf)	136	24.6%
Financial assistance with getting housing (getting loan, paying rent / property taxes / home repairs, etc.)	99	17.9%
Transportation (help with services and costs - car / public transit / tranportation services)	79	14.3%
Help with household upkeep (chores, cleaning / repairs - Non-financial assistance)	65	11.8%
Financial / Economic assistance (Non-specific, benefits, cash, money, etc.)	59	10.7%
Dental Care	52	9.4%
Health Insurance / Help paying for medical expenses	49	8.9%
Medical Assistance and Health (Non-specific)	37	6.7%
Financial Assistance for child care / finding affordable child care	30	5.4%
Clothes	24	4.3%
More Financial or Economic benefit assistance (SSA, disability, SNAP, etc.)	24	4.3%
Housing	23	4.2%
Nutrition / Access to healthy food / Special Diet	23	4.2%
Energy Conservation (weatherization, HVAC, insulation, etc.)	22	4.0%
Child Care (non-specific)	20	3.6%
Finding / Getting suitable housing (size, space, location, handicap-accessibility - NOT COST)	20	3.6%
Nothing / No / None	20	3.6%
More jobs, better / better paying jobs, better benefits, more hours	17	3.1%
Preventing foreclosure or eviction, paying your mortgage, getting your home back	16	2.9%
	15	2.3%
Other	-	
Help finding/applying for jobs	14	2.5%
General Assistance/'Help'/Basic Needs (non-specific)	14	2.5%
Education and Training (not job related)	13	2.4%
Help with budgeting, managing, or saving money	12	2.2%
Medical care / services (including in-home care and assistance)	10	1.8%
Internet	9	1.6%
Eye / Vision Care	9	1.6%
Reducing debt / Credit repair / Access to credit	8	1.4%
Computer/Laptop	7	1.3%
Legal Assistance (unlawful detainer, immigrant services, custody issues, disability, etc.)	7	1.3%
Programs and activities for children (Summer, afterschool, etc.)	7	1.3%
Mental Health Care (Therapy, Psychology, Counseling)	7	1.3%
Employment Assistance (Non-specific)	7	1.3%
Furniture	6	1.1%
Phone Service	6	1.1%
School supplies / Books	6	1.1%
Medical Supplies, medications, medical devices	6	1.1%
Job and skills training (Service Learning, Internships, etc.)	6	1.1%
Parenting / Early childhood education (ECFE, Education on being a parent)	5	0.9%
Support Groups/Phone-line (any)	3	0.5%
Community and Neighborhood Services (Non-specific)	2	0.4%
Finding suitable child care (High/better quality, location / hours, special needs, etc.)	2	0.4%
Safe Housing	2	0.4%
Social worker	1	0.2%
Improving English Language Skills	1	0.2%
Safety/Safe neighborhood (General)	1	0.2%
Help getting housing with a criminal record	1	0.2%
Special Education	1	0.2%
Obtaining affordable education and financial aid for education	1	0.2%
Help getting employment with a criminal record	1	0.2%
Help starting a business	1	0.2%
N of respondents	553	100.0%

## Appendix

2015 Needs Assessment Client Survey Codebook Key-informant interview protocol Brief review of relevant studies Demographic overview List of organizations serving residents of Scott, Carver, and Dakota counties



## Community Action Partnership of Scott, Carver & Dakota Counties 2015 Needs Assessment Client Survey

We need <u>your</u> help! This study is being conducted by the Community Action Partnership of Scott, Carver & Dakota Counties (CAP) with the assistance of Wilder Research. The purpose of this needs assessment is to learn more about the needs of the people we serve, so we can improve our services.

Everyone who completes this survey will be entered in a drawing for one of five \$100 Visa gift cards!

This survey is voluntary and confidential – your name and other identifying information about you and your household will never be reported. Your information will never be sold or given to any other entity or used for any purpose other than this study. Your participation and responses will not affect the services you receive from CAP.

Please complete this survey and return it to us in the postage-paid return envelope. Any adult age 18 or older who is a member of your household is eligible to complete this survey.

If you have any questions or concerns about this study, please contact Hollis Henry at Wilder Research (651-280-2727) or Susan Hilla at CAP (651-322-3511).

Thank you for your time and for sharing information about yourself and your household! This survey will help CAP improve our services to meet the community's needs.

Sincerely,

Dayle Degler

Gayle Degler, Chair of the Board of Directors

#### Community Action Partnership of Scott, Carver & Dakota Counties 2015 Needs Assessment Client Survey

1. Do you, or anyone in your household, need and/or currently receive any of the following services?

		l or someone in my household is <u>currently receiving</u> this service	l or someone in my household <u>needs</u> this service but is <u>not</u> currently receiving it	No one in my household needs this service
Α.	Legal services, such as help with an unlawful detainer, immigrant services, etc.?	<b>1</b>	<b></b>	3
В.	Accessing financial benefits you are eligible for, such as food support or disability benefits?		<b></b> <sup>2</sup>	<b>□</b> <sup>3</sup>
C.	Adult basic education?	1	2	<u></u> 3
D.	Help getting a rent subsidy?	1	2	<u></u> 3
E.	Help with mortgage payments?	1	2	<u></u> 3
F.	Help paying your utility bills?	1	2	3
G.	Help with household chores or home repairs?	<b>1</b>	<u></u> 2	<b></b> ]3
Н.	Help budgeting money?	<b>1</b>	<b></b> <sup>2</sup>	3
١.	Learning to read and write in English?	<b>1</b>	<b></b> <sup>2</sup>	□3
J.	Senior housing?	<b>1</b>	<b></b>	□3
K.	Education about tenants and landlords rights and responsibilities?	<b>1</b>	<b></b> 2	3
L.	Help with preventing eviction?	<b>1</b>	<u> </u>	3
M.	Getting healthy food to eat?	<b>1</b>	2	3
N.	A safe place that you could leave your children during a time of crisis, emergency, or overwhelming stress?	<b>1</b>	<b></b>	<b>3</b>
О.	Help getting clothes to wear?	1	2	3
Ρ.	Help dealing with alcohol or drug problems?	<b>1</b>	<b></b>	<b>3</b>
Q.	Help dealing with domestic violence?	<u> </u>	2	3
R.	High quality child care?	1	2	<u> </u>
S.	Early childhood education to get young children ready for school?	<b>1</b>	<b></b> 2	3

2.	Which of the following programs/services have you or
	someone else in your household received from
	Community Action within the past two years?

3. (If you have received this service) What is your level of satisfaction with this service?

_		Don't Know	No	Yes	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
Α.	Energy Assistance – helping pay for your electric and heating bills	8	<b></b> <sup>2</sup>		<b>1</b>	2	3	<b></b> <sup>4</sup>
В.	Energy Conservation – helping to make your home safe and warm for the winter	8	<b>□</b> <sup>2</sup>	□ <sup>1</sup> <b>→</b>	<b>1</b>	<u></u> 2	<b>□</b> <sup>3</sup>	<b></b> <sup>4</sup>
C.	<b>Senior Dining</b> – meals at senior dining sites and Meals on Wheels for homebound seniors	8	<b></b> <sup>2</sup>	$\Box^1 \rightarrow$	<b>1</b>	<b></b> <sup>2</sup>	<b>□</b> <sup>3</sup>	<b></b> <sup>4</sup>
D.	Holiday projects – (Hope for the Holidays and Toy Distribution) provides toys and gifts for families	8	<b></b> <sup>2</sup>	□¹ →		<b></b> <sup>2</sup>	□3	<b></b> <sup>4</sup>
E.	<b>Chore</b> – assists seniors with housework, yard, snow, and minor household repairs	8	<b></b> <sup>2</sup>	□ <sup>1</sup> →	<b>1</b>	<b></b> <sup>2</sup>	□3	4
F.	Housing – emergency rental assistance and long-term housing	8	<b></b> 2	$\Box^1 \rightarrow$	<b>1</b>	<b></b> <sup>2</sup>	3	4
G.	Head Start – center-based early childhood education	<b>□</b> <sup>8</sup>	<b></b> <sup>2</sup>	□¹ <b>→</b>		<b></b> <sup>2</sup>	<b>3</b>	<b></b> <sup>4</sup>
H.	Early Head Start – home-based early childhood education	8	<b></b> 2	□¹ <b>→</b>	□ <sup>1</sup>	<b>2</b>	3	<b></b> <sup>4</sup>
I.	<b>Child Care Aware</b> – child care information resource about children's health, safety, and best practices for early learning	8	<b></b> <sup>2</sup>	□ <sup>1</sup> <b>→</b>	<u></u> 1	<b></b> <sup>2</sup>	<u></u> 3	<b></b> <sup>4</sup>
J.	<b>Crisis Nursery</b> – 24-hour crisis support phone line and temporary emergency child care	8	<b></b> <sup>2</sup>	$\Box^1 \rightarrow$	<b>1</b>	<b></b> <sup>2</sup>	<b></b> <sup>3</sup>	<b></b> <sup>4</sup>
K.	Supplemental Nutrition Assistance Program (SNAP) – helping families obtain food	8	<b></b> <sup>2</sup>	□ <sup>1</sup> →	<u> </u>	<u></u> 2	□3	<b></b> <sup>4</sup>
L.	Food Shelf – providing nutritionally balanced, supplemental food for families	8	<b></b> <sup>2</sup>		<b>1</b>	<b></b> <sup>2</sup>	□3	4
M.	WIC (Women Infant & Children) – monthly food vouchers and nutritional education	8	<b></b> <sup>2</sup>	□ <sup>1</sup> →	<b>1</b>	<u></u> 2	□3	4
N.	<b>Dakota Healthy Families</b> – home visiting for first time parents	8	<b></b> 2	$\Box^1 \rightarrow$		<u></u> 2	3	4
Ο.	Other, specify:	<b>→</b>	<b>→</b>	<b>→</b>	<b></b> 1	<u></u> 2	<b>3</b>	<b>4</b>
4. Below is a list of problems some households in our community may have. How much of a problem are each of the following for your household?

How much of a problem is	Not a problem	A small problem	A big problem
A. Access to health care?	<b>1</b>	<b></b>	3
B. Access to a dentist?	1	2	3
C. Access to mental health care?	<b>1</b>	<b></b>	3
D. Having enough money to meet basic needs?	<b>1</b>	2	3
E. Access to safe and affordable housing?	<b>1</b>	2	3
F. Paying for child care?	<b>1</b>	<b></b>	3
G. Finding child care that is open during the times you need it?	<b></b> 1	<b></b> 2	<u></u> 3

# Now, there are just a few questions about your household. Remember, everything in this survey is confidential.

5. What is your ZIP code?

6. How many adults age 18 or older, including you, live in your household?

7. How many children under age 18 live in your household?

- 8. What is your age (in years)? \_\_\_\_\_
- 9. What is your gender?
  - $\square^1$  Female
  - $\square^2$  Male
  - $\square^3$  Other
- 10. Which of the following best describes your current marital status?
  - $\square^1$  Single and never married
  - $\square^2$  Living with a partner
  - $\square^3$  Married
  - $\square^4$  Separated
  - $\square^5$  Divorced
  - $\square^6$  Widowed

	SCD-CAP 107	Wilder Research, December 2015
17.	Do you own or rent your current housing? $\Box^1$ Own $\Box^2$ Rent $\Box^3$ Neither own nor	rent
16.	<ul> <li>What type of housing best describes where you live</li> <li>A single-family home</li> <li>A mobile home</li> <li>An apartment</li> <li>A condominium or townhome</li> <li>Another type of housing arrangement, specify _</li> </ul>	
15.	Which describes your current Internet access at hon $\Box^1$ I have Internet service or WiFi and a computer, $\Box^2$ I have Internet access at home but only through $\Box^3$ I do not have Internet access at home	iPad, or similar device in my home
14.	Do the people in your household have health insuran $\Box^1$ All people in your household are currently insuran $\Box^2$ Some, but not all, people in your household are $\Box^3$ None of the people in your household are currently household are currently in the people in your household are currently in the	ed currently insured
13A.	<ul> <li>What is your current employment status?</li> <li>□<sup>1</sup> Employed full-time (currently working 35+ hours per week) → GO TO Q. 13B</li> <li>□<sup>2</sup> Employed part-time (currently working less than 35 hours per week) → GO TO Q. 13B</li> <li>□<sup>3</sup> Looking for work (unemployed)</li> <li>□<sup>4</sup> Not employed and not looking for work (i.e., retinworkforce, etc.)</li> </ul>	13B. Does your employer offer you the following benefits:         Health insurance?       □¹ Yes       □² No         Paid time off?       □¹ Yes       □² No         ed, stay at home parent, disabled, out of the
12.	<ul> <li>What is the highest level of education you have com</li> <li><sup>1</sup> Less than high school, no diploma or GED</li> <li><sup>2</sup> High school diploma or GED</li> <li><sup>3</sup> Some college, no degree</li> <li><sup>4</sup> Associate's degree</li> <li><sup>5</sup> Bachelor's degree</li> <li><sup>6</sup> Post-graduate degree (master's, PhD, JD, MD,</li> </ul>	
11.	<ul> <li>What is your race/ethnicity? (MARK ALL THAT APP</li> <li><sup>1</sup> Black or African American, including Somali, Or</li> <li><sup>2</sup> American Indian or Native American</li> <li><sup>3</sup> Asian American or Asian, including Southeast A</li> <li><sup>4</sup> Hispanic/Latino</li> <li><sup>5</sup> White</li> <li><sup>6</sup> Other, specify:</li></ul>	romo, and other African native
11.	What is your race/ethnicity? (MARK ALL THAT APP	LY)

18.	Does your home have any of the following? (MA $\Box^1$ Landline telephone $\Box^2$ Cell phone	-
19A.	Have you moved in the last 12 months? $\square^1$ Yes $\rightarrow$ GO TO Q. 19B $\square^2$ No	19B. How many times have you moved in the last 12 months?
20A.	Have you been homeless in the last 12 months? $\square^1$ Yes $\rightarrow$ GO TO Q. 20B $\square^2$ No	20B. How long were you without housing?
21.	Have you or anyone else in your household ever $\Box^1$ Yes $\Box^2$ No	served on active duty in the United States Armed Forces
22.	What language is <u>mostly</u> spoken in your home? 1 English 2 Hmong 3 Spanish 4 Somali 5 Another language, specify	
23.	In general, how would you rate your health? <ul> <li><sup>1</sup> Excellent</li> <li><sup>2</sup> Very good</li> <li><sup>3</sup> Good</li> <li><sup>4</sup> Fair</li> <li><sup>5</sup> Poor</li> </ul>	
24.	<ul> <li>Which income category comes closest to your to (gross income)?</li> <li>□ Less than \$10,000</li> <li>□<sup>2</sup> \$10,000 to under \$15,000</li> <li>□<sup>3</sup> \$15,000 to under \$20,000</li> <li>□<sup>4</sup> \$20,000 to under \$25,000</li> <li>□<sup>5</sup> \$25,000 to under \$30,000</li> <li>□<sup>6</sup> \$30,000 to under \$40,000</li> <li>□<sup>7</sup> \$40,000 to under \$50,000</li> <li>□<sup>8</sup> \$50,000 to under \$75,000</li> <li>□<sup>9</sup> \$75,000 or more</li> </ul>	tal household income before taxes in 2014

- 25. Which of the following does anyone in your household receive? (MARK ALL THAT APPLY)
  - $\square^1$  Wages and salaries (including self-employment)
  - $\square^2$  Supplemental Security Income (SSI; disability benefits)
  - $\square^3$  Minnesota Family Investment Plan (MFIP)
  - $\square^4$  Social Security
  - $\square^5$  General Assistance
  - $\square^6$  Food Stamp Employment & Training (FSET) Program
  - $\square^7$  Pension or retirement
  - $\square^8$  Unemployment payments
  - $\square^9$  Minnesota Care
  - $\square^{10}$  Child support or alimony
  - $\square^{11}$  Veteran's benefits
  - $\square^{12}$  Medical Assistance
  - $\square^{13}$  Food Stamps
  - $\square^{14}$  Diversionary Work Program (DWP)
  - $\square^{15}$  Other sources of income for your household, specify \_\_\_\_\_
- 26. Finally, what are the top two or three things that would most help meet the needs of the people in your household?

#### Thank you for completing this survey!

### Codebook

71931 CAP-SCD Community Survey Codebook 10/12/15

Q2-O(Letter). Which of the following programs/services have you or someone else in your household received from Community Action within the past two years?

Other:

Code 3 Responses

- 10 Home care for seniors
- 11 Social Worker
- 12 Help with medical bills
- 13 School Supplies
- 14 Minnesota Zoo Tickets
- 15 Mental Health Service
- 16 Transportation

-2 Nothing/No/None	-5 Non-responsive answer	-7 Refused
-3 Other	-6 Missing	-8 Don't Know
		-9 Not Applicable

11. What is your race/ethnicity? (MARK ALL THAT APPLY)

6 Other: specify

Code 1 Response

Pre-coded responses

1 Black or African American, including Somali, Oromo, and other African Native

2 American Indian or Native American

3 Asian American or Asian, including Southeast Asian and Pacific Islander

4 Hispanic/Latino

5 White

#### DATA COLLECTION STANDARD – OTHER RACE CODES

DATA COLLECTION STA	NDARD - OTHER RACE CODES	
50 Multi-Racial	306 Chinese	500 Middle Eastern
51 American	307 Japanese	501 East Indian
52 Human	308 Korean	502 Iraqi
101 European	309 Filippino	503 Syrian
102 British	310 Mon	504 Arabic
103 French	311 Burmese	602 Sioux
104 Russian	402 Liberian	603 Ho-chunk
105 Italian	404 Ethiopian	604 Chichasaw
106 Portuguese	405 Bonyang	605 Onieda
201 Latino/Latina	406 Nigerian	606 Cherokee
202 Chicano/Chicana	407 Ghanaian	607 Xinca-Lenca
203 Peruvian 204 Salvadorian	408 Eritrean	608 Lakota
204 Salvadonan 250 Jamaican	409 Kenyan	609 Ogala
250 Jamaican 251 Puerto Rican	410 North African	700 Jewish
301 Cambodian	411 Tigrinya	800 Muslim
304 Lao	412 Togolese	
305 Vietnamese	413 Sudanese	
-2 Nothing/No/None	-5 Non-responsive answer	-7 Refused
-3 Other	-6 Missing	-8 Don't Know
		-9 Not Applicable
□ <sup>1</sup> A single-family h □ <sup>2</sup> A mobile home □ <sup>3</sup> An apartment □ <sup>4</sup> A condominium		

#### Other

#### CODE 1 Response

10 HUD, FEDERAL HUD, Section 8,

11 Living with parents

12 Senior/Assisted/Disabled Housing

13 Transitional Housing

-2 Nothing/No/None	-5 Non-responsive answer	-7 Refused
-3 Other	-6 Missing	-8 Don't Know
		-9 Not Applicable

- 22. What language is mostly spoken in your home?
  - $\square^1$  English
  - $\square^2$  Hmong
  - $\square^3$  Spanish
  - □<sup>4</sup> Somali
  - $\square^5$  Another language, specify \_\_\_\_\_

#### CODE 1 Response

- 103 French
- 104 Russian
- 105 German
- 106 Polish
- 200 Spanish
- 203 Mexican
- 301 Cambodian/Khmer
- 302 Hmong
- 303 Karen
- 304 Laotian
- 305 Vietnamese
- 306 Chinese
- 307 Japanese
- 308 Korean
- 309 Tagalog
- 403 Oromo
- 404 Nuer
- 405 Swahili
- 408 Eritrean
- 501 Amharic
- 601 Ojibwa
- 602 Sioux
- 700 Hebrew
- 800 American Sign Language
- 900 Arabic
- 901 Sindhi

#### -2 Nothing/No/None

- -5 Non-responsive answer
- -7 Refused

-3 Other

- -6 Missing
- -8 Don't Know -9 Not Applicable

SCD-CAP Community Needs Assessment Data Book

- 25. Which of the following does anyone in your household receive? (MARK ALL THAT APPLY)
  - $\Box^1$  Wages and salaries (including self-employment)
  - $\square^2$  Supplemental Security Income (SSI; disability benefits)
  - $\square^3$  Minnesota Family Investment Plan (MFIP)
  - $\square^4$  Social Security
  - $\square^5$  General Assistance
  - $\square^6$  Food Stamp Employment & Training (FSET) Program
  - $\Box^7$  Pension or retirement
  - $\square^8$  Unemployment payments
  - $\square^9$  Minnesota Care
  - $\Box^{10}$  Child support or alimony
  - $\square^{11}$  Veteran's benefits
  - $\square^{12}$  Medical Assistance
  - $\square^{13}$  Food Stamps
  - $\Box^{14}$  Diversionary Work Program (DWP)
  - $\Box^{15}$  Other sources of income for your household, specify

15: Other sources of income specify:

#### Code 3

- 20 Aluminum cans
- 21 Royalties from mineral rights
- 22 Borrowed money from friends & family
- 23 Heating oil assistance/ Energy Assistance
- 24 Medicare/Medicaid
- 25 Taking in lodgers
- 26 Rental property
- 27 Interest investment
- 28 Inheritance
- 29 Begging/Community Donations
- 30 PCA Assistance
- 31 WIC

-3 Other

32 Residual income

#### -2 Nothing/No/None

- -5 Non-responsive answer
- -7 Refused

- -6 Missing

-8 Don't Know -9 Not Applicable 26. Finally, what are the top two or three things that would most help meet the needs of the people in your household?

<u>CODE 5</u>

- 100 General Assistance/"Help"/Basic Needs (non-specific)
- 101 Transportation (car/public transit/any transportation services/paying transportation costs)
- 102 Energy Assistance (paying utility bills, heating assistance)
- 103 Food Assistance (SNAP, WIC, food shelf)
- 104 Energy Conservation (home repairs and improvements related to temperature control, weatherization, heating and cooling, insolation, etc.)
- 200 Employment Assistance (Non-specific)
- 201 Help finding/applying for jobs
- 202 Help starting a business
- 203 More jobs/better job/better paying job/job with benefits/More hours/full time job
- 204 Job and skills training/classes (Service Learning, Internships, etc.)
- 205 Dealing with a criminal record accessing employment
- 300 Medical Assistance and Health (Non-specific)
- 301 Health Insurance/Health Insurance problems/affordable health care or help paying for medical expenses
- 302 Medical Supplies, Medications, medical devices
- 303 Medical care/services (including in-home care and assistance)
- 304 Mental Health Care (Therapy, Psychology, Counseling)
- 305 Dental Care
- 306 Nutrition/Access to healthy food/Special Diet
- 307 Eye/Vision Care
- 400 Education and Training (Not job related See 204)
- 401 Affordable Education and Financial aid for education costs (getting [NOT PAYING OFF] Student loans/Scholarships/Tuition Assistance, etc.)
- 402 Special Education
- 403 Early Childhood Education or Parent Education (Education on being a parent, ECFE)
- 404 School Supplies/Books
- 500 Financial or Economic Assistance (Non-specific, benefits, cash, money, etc.)
- 501 More Financial or Economic assistance from benefits (SSA, disability, SNAP etc.)
- 502 Reducing debt/Credit repair/access to credit
- 503 Help with Budgeting, managing, or saving money

-2 Nothing/No/None	-5 Non-responsive answer	-7 Refused
-3 Other	-6 Missing	-8 Don't Know
600 Housing		-9 Not Applicable

- 601 Financial Assistance with Housing (loan to buy a house, paying rent, help with property taxes, help finding affordable housing, paying for repairs, etc.)
- 602 Finding/getting housing that is suitable for you and your family (size, space, location, Handicapped Accessible Housing, NOT COST)
- 603 Help with household upkeep (chores, cleaning or repairs, improvements, Non-financial assistance)
- 604 Learning about residents and landlords rights and responsibilities
- 605 Preventing foreclosure or eviction, paying your mortgage, getting your home back
- 606 Safe Housing
- 607 Dealing with a criminal record accessing housing
- 700 Child Care (non-specific)
- 701 Financial Assistance for child care/affordable child care
- 702 Appropriate child care (High/better quality, location, when needed, special needs, etc.)
- 703 Programs and activities for children (Summer, afterschool, etc.)
- 800 Community and Neighborhood Services (Non-specific)
- 801 Safety/Safe neighborhood (General)
- 802 A community area (building, recreation center, park, etc)

Miscellaneous Category (No General Code) Financial assistance with any of the miscellaneous codes, just use the 9XX code do not use 500

- 901 Legal Assistance (unlawful detainer, immigrant services, custody issues, disability, others)
- 902 Translation Services
- 903 Improving English Language Skills
- 904 Phone Service
- 905 Internet
- 906 Computer/Laptop
- 907 Dealing with a criminal record
- 908 Social worker
- 910 Support Groups/Phone-line (any)
- 911 Clothes
- 912 Furniture

#### -2 Nothing/No/None -5 Non-responsive answer -7 Refused

-6 Missing

-3 Other

- -8 Don't Know
  - -9 Not Applicable

### Key-informant interview protocol

Name: Title: Organization: Phone number: Relationship with SCD CAP[Filled in from asking the R]:

Date of interview: Time of interview: Interviewer: Transcriber:

#### About the project and informed consent

Wilder Research is conducting a community needs assessment on behalf of Community Action Partnership of Scott, Carver & Dakota Counties (CAP). We are contacting organizations that serve low-income people in Scott, Carver and Dakota counties to help CAP improve its services.

The goal of this field scan is to learn how organizations who are serving similar groups of people interact and work with each other to effectively serve their clients, as well as identify what organizations doing this work perceive as the greatest needs among the people they serve. You were identified as someone who has valuable insight regarding these topics.

During this interview, we will ask you a number of questions focusing on your perceptions of CAP in Scott, Carver and Dakota counties, as well as your perceptions regarding the needs of the people that you serve.

Your participation in this interview is voluntary, and nothing you say will be linked to you or to your organization. Your responses will be combined with the responses of other interviewees and summarized in a report that will help CAP better serve their clients and think strategically about how they might work with organizations that serve clients similar to yours.

The interview will take 30-45min, depending on how much you have to say. Do you have any questions before we get started?

Great. And one more thing before I begin. I'd like to record our conversation today, as it helps me to later fill in my interview notes and make sure I have captured the details. Are you comfortable with me recording our conversation? The recording will be deleted after I have completed a summary of our conversation.

#### **HIT RECORD BUTTON NOW**

- 1. First, please tell me about your organization and your role there. [PROBES: what services do you offer? What is the population you serve? What are your main responsibilities there? How long have you been working in this role?]
- 2. CAP focuses on serving low-income residents in Scott, Carver, and Dakota counties. What do you see as the three biggest needs of this population? [PROBE: Why do you feel that way? What about your work or your experience interacting with low-income people in the area has contributed to this perception?]
- 3. Do you think the needs of this population will change in the next 5-10 years? (*IF YES: How and why? IF NO: Why not?*)

- 4. What challenges do you think CAP and other agencies and organizations will face in meeting these needs? What steps need to be taken for these organizations to build capacity to address these needs? *Ideally, how might organizations work together to serve low-income people?*
- 5. Thinking about those in poverty living in Scott, Carver, and Dakota counties, what sub-groups within that population do you believe are not currently being served by existing programs and services? What barriers do these sub-groups face in accessing services?
- 6. On a scale of 1-5, with "1" being "not very effectively" and "5" being "extremely effectively," how effectively do you think that organizations and agencies in Scott, Carver, and Dakota counties are meeting the needs of low-income residents in the area?

Not very effective				Extremely effective
1	2	3	4	5

- 7. What are organizations and agencies in Scott, Carver, and Dakota counties doing well in serving low income people?
- 8. What needs of low income people in Scott, Carver, and Dakota counties are not being met?
- 9. What could be done to better meet the needs of low income residents of Scott, Carver, and Dakota counties?
- 10. Ideally, how might organizations work together to serve low-income people?
- 11. To the best of your knowledge, can you tell me about the (range and type of) services and/or programs that CAP provides to its clients?
- 12. To the best of your knowledge, has your organization worked with CAP in the past?
- 13. (IF YES: Was it formal or informal? Can you tell me more about what the work entailed?)

#### NO PRIOR RELATIONSHIP OR R DOES NOT KNOW ABOUT THE DETAILS OF THE PRIOR RELATIONSHIP:

- 1. Do you think there is anything that your organization and CAP to could do together to better serve those in poverty in Scott, Carver, and Dakota counties?
- 2. Are there specific reasons that your organization has not worked with CAP? How might CAP make itself a more attractive potential partner?

Thanks! Those are all of our questions.

END

#### WITH A PRIOR RELATIONSHIP:

- 3. Did working with CAP help your organization and/or your clients? (IF YES: How? IF NO: Why not?)
  - a. Did your clients say anything to you about their experience working with CAP?
- 4. On a scale of 1-5, with "1" being not very effective and "5" being "extremely effective," how would you rank your work with CAP?
  Not very effective
  Extremely effective

P	Not very effective				Extremely effective
	1	2	3	4	5
	•	-	c	-	C C

- 5. What went well?
- 6. What didn't go well?
- 7. Was there anything that made it challenging?
- 8. Do you think there is anything that your organization and CAP could do together to better serve those in poverty in Scott, Carver, and Dakota counties?
- 9. Would your organization consider working with CAP again?
  - a) If so, in what capacity and toward what goal?
  - b) If not, why would your organization not consider working with CAP again? How might CAP make itself a more attractive potential partner?

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# Brief review of relevant studies

### Homelessness Study from 2012

Wilder Research. (2012). *Statewide Homeless Study Detailed Data*. Retrieved from <u>http://www.wilder.org/Wilder-Research/Research-Areas/Homelessness/Pages/Statewide-Homeless-Study-Detailed-Data.aspx</u>

### **Scott and Carver Counties**

**Housing:** The total number of homeless people in Scott and Carver Counties was 101 (74 minors and adults, 27 children with parents) in 2012.

For those who are on a waiting list for public housing, Section 8, or some other type of housing that offer financial assistance have been waiting a mean of 14 months. Twenty-two percent have not been able to get on a waiting list because it was closed. Forty-eight percent of those who left their last regular or permanent housing left because they couldn't afford rent or house payments. Sixty-nine percent of respondents said they have had difficulty getting or keeping housing because there was no housing they could afford.

**Employment:** Forty-three percent of those who left their last regular or permanent housing left because they lost their job or had their hours cut. Eighty-seven percent of respondents said they have had difficulty getting or keeping housing because of lack of job or income. Seventy-five percent said lack of job or income is the number one factor preventing them from getting housing now.

Seventy-two percent of respondents are not employed. Seventy-nine percent of those employed earn an hourly rate of between \$7.25-\$11.99.

For those not employed, the biggest barriers or problems to getting a job are transportation (51%), physical health (35%), and housing (21%).

### Dakota County

The total number of homeless people in Dakota County was 328 (178 minors and adults, 150 children with parents) in 2012.

For those who are on a waiting list for public housing, Section 8, or some other type of housing that offer financial assistance have been waiting a mean of 16 months. Thirty-six percent have not been able to get on a waiting list because it was closed. Forty-four percent of those you left their last regular or permanent housing left because they

couldn't afford rent or house payments. Fifty-four percent of respondents said they have had difficulty getting or keeping housing because there was no housing they could afford.

**Employment**: Twenty-four percent of those who left their last regular or permanent housing left because they lost their job or had their hours cut. Sixty-six percent of respondents said they have had difficulty getting or keeping housing because of lack of job or income. Forty-one percent said lack of job or income is the number one factor preventing them from getting housing now.

Sixty-four percent of respondents are not employed. Eighty-one percent of those employed earn an hourly rate of between \$7.25-\$11.99.

For those not employed, the biggest barriers or problems to getting a job are transportation (35%), physical health (33%), and mental health (21%).

### A Place to Call Home (by Minnesota Housing Partnership [MHP]) in 2015

Minnesota Housing Partnership. (2015). 2015 county profiles—A place to call home. Retrieved from <u>http://www.mhponline.org/publications/county-profiles/2015</u>

### Scott County

In Scott County, 8 percent of owner and 22 percent of renter households pay half or more of their income for housing. About 15 percent of households in Scott County are renters. There are now only 29 units affordable and available for every 100 extremely low-income renters in Scott County. At the new state minimum wage of \$9 per hour, an earner would have to work 85 hours per week to afford the \$996 fair market rent for a 2-bedroom apartment in Scott County, without paying more than 30% of income for housing. The top five jobs in demand in Minnesota do not all cover actual housing costs.

### **Carver County**

In Carver County, 8 percent of owner and 20 percent of renter household pay half or more of their income for housing. About 18 percent of households in Carver County are renters. There are now only 28 units affordable and available for every 100 extremely low-income renters in Carver County. At the new state minimum wage of \$9 per hour, an earner would have to work 85 hours per week to afford the \$996 fair market rent for a 2bedroom apartment in Carver County, without paying more than 30% of income for housing. The top five jobs in demand in Minnesota do not all cover actual housing costs.

#### **Dakota County**

In Dakota County, 9 percent of owner and 22 percent of renter household pay half or more of their income for housing. About 24 percent of households in Dakota County are renters. There are now only 25 units affordable and available for every 100 extremely low-income renters in Dakota County. At the new state minimum wage of \$9 per hour, an earner would have to work 85 hours per week to afford the \$996 fair market rent for a 2bedroom apartment in Dakota County, without paying more than 30% of income for housing. The top five jobs in demand in Minnesota do not all cover actual housing costs.

#### **Demographic overview**



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#### EXECUTIVE DIRECTOR Paul Mattessich

#### MEMO

TO:	Community Action Partnership of Scott, Carver and Dakota Counties (CAP-SCD)
FROM:	Wilder Research
R E :	2015 community needs assessment demographic overview
DATE:	June 16, 2015

This memo describes preliminary findings of the 2015 community needs assessment demographic overview. The majority of these findings are based on secondary data obtained from the 2010 US Census and the American Community Survey 2013 5-year estimates. Additionally, we accessed Minnesota Bureau of Criminal Apprehension (via Minnesota Compass) for crime rate data. We also accessed Minnesota Department of Employment and Economic Development for job vacancy data.

The purpose of the demographic overview is to provide CAP-SCD decision-makers with some pertinent characteristics of low-income residents in Scott County, Carver County, and Dakota County. After consulting CAP-SCD, Wilder Research included five sections in this demographic overview (based on specific characteristics of low-income residents). These sections include::

- Overall poverty trends
- Age and gender
- Race/ethnicity, nativity, and language
- Employment, education, disability, transportation to work
- Crime rates
- Housing

# **Overall poverty trends**

Overall, the percentage of residents living in poverty in Dakota County in 2013 was higher than in Scott and Carver counties, with Carver County exhibiting the lowest poverty rate (9% in Dakota County compared to 7% in Scott County and 4% in Carver County). The percentage of residents in poverty increased in all three counties from 2000-2010 (from 3-5% in Scott County, 3-5% in Carver County, and 4-7% in Dakota County). Carver County was the only county to show a **decrease in the percentage of residents living in poverty from 2010-2013** (from 5% to 4%), while the percentage continued to increase in the other counties (from 5-7% in Scott County, and 7-9% in Dakota County). In all three counties the percentage of residents living in poverty was higher in 2013 than in 2000 (4% compared to 3% in Carver County, 4% compared to 9% in Dakota County, and 7% compared to 3% in Scott County).

# Age and gender

### Age

In Carver and Scott counties 6 percent of those under the age of 18 are in poverty, and 11 percent in Dakota County. Dakota County has more than 4 times the number of minors in poverty in Scott County, and more than 7 times the number in Carver County.

Additionally, a trend analysis showed that the changes in percentage of youth and children in poverty over time were more drastic than the population in poverty overall. This finding suggests that children and youth are more likely as compared to adults or older adults to fluctuate in and out of poverty over time.

**Five percent of adults (18-64 years old) in Carver County, and 4 percent of adults in Scott and Dakota counties are living in poverty.** When comparing percentage of men and women in this age group, the differences of 1 to 2 percent are in line with overall population differences

### Older adults make up less than 15 percent of those in poverty in all geographic

**areas,** with the largest percentage in Carver County (14% in Carver County, 9% in Scott County, and 7% in Dakota County). Additionally, poverty rates for older adults in Scott County and Carver County were 2 to 10 percentage points higher as compared to the population in poverty as a whole. In Dakota County, the poverty rate for older adults was 2 percentage points lower compared to the population in poverty as a whole.

### Gender

Overall, women are overrepresented among those in poverty as compared to men in each geographic area (55-56% of the population in poverty is female, 44-45% is male). However, the overall population of each geographic area contains close to equal numbers of men and women (50% male and 50% female in Scott and Carver counties, and 49% male and 51% female in Dakota County).

In these counties, older women are more likely to be poor than older males (8-11-16% of females in poverty are older adults whereas 5-7-10% of males in poverty are older adults in Dakota, Scott and Carver counties, respectively). However, 36-41 percent of males in poverty are under the age of 18, compared to 27-32 percent of females in poverty who are under the age of 18.

# Race/ethnicity, nativity, and language

# Race/ethnicity

From 1999-2013, the general population (i.e., not just those in poverty) in each county experienced growth in the non-white populations; in 2013 in Scott County, Carver County, and Dakota County, there were higher percentages of black, Asian, and non-white Hispanic residents than in 1999. However, in 2013, the majority of residents in each geographic area was still white: 84 percent of residents in Scott County were white, 90 percent were white in Carver County, and 82 percent were white in Dakota County. The three biggest non-white populations in Scott, Carver, and Dakota counties are Asian (6%, 3%, and 4% respectively), Hispanic (4%, 4%, and 6% respectively), and Black (3%, 1%, and 5% respectively).

**In all three counties white residents make up at the majority of those in poverty.** Of those in poverty in Carver County, 75 percent were white (compared to 89% of the population overall); 54 percent of residents in poverty in Dakota County were white (compared to 80 percent of the population overall); and 59 percent of residents in poverty were white in Scott County (compared to 83% of the overall population). The percentage of all whites living in each county that are in poverty is much lower than the percentage of other racial and ethnic groups in poverty (4% in Scott County and Carver County, and 5% in Dakota County).

Black residents in 2013 made up 1-5 percent of the total population in any geographic area; they made up 2-17 percent of those in poverty. Asian residents in 2013 made up 3-6 percent of the total population in any geographic area; they made up 1-8 percent of those in poverty. Non-white Hispanic residents in 2013 made up 4-6 percent of the total

population; they made up 15-19 percent of those in poverty. These findings indicate that residents of color experience poverty at higher rates than white residents in Scott, Carver, and Dakota counties.

In Carver County, white residents make up the largest proportion of those in poverty (75%), followed by Hispanic residents of any race (15%). Poverty by race/ethnicity in Dakota County is concentrated among white residents (54%), followed by Hispanic residents of any race (19%) and black residents (17%). In Scott County, the majority of resident in poverty are white (59%), followed by Hispanic residents of any race (18%) and black residents (10%).

#### Nativity

Of residents in poverty, about four-fifths are native born in Carver County, Dakota County, and Scott County (81%, 80%, and 85%, respectively).

### Language

About three-quarters of residents in Carver County, Dakota County, and Scott County speak only English at home (75% in Carver County, 73% in Dakota County, 71% in Scott County). Just over 1 out of 10 residents in poverty (11-15%) speak Spanish. A small proportion of speak an Asian language in Dakota County and Scott County (4% and 6%, respectively). In Carver County, 11 percent speak an Indo-European language.

### Education, employment, disability status, and transportation to work

### Education

About one-fifth of residents in poverty in Carver County (18%) and Dakota County (18%) and one-quarter (24%) of residents in poverty in Scott County possess less than a high school diploma or GED. Two-fifths of residents in poverty in Carver County and Scott County have high school diplomas and the same is true for one-third (34%) of residents in poverty in Dakota County. About one-third have an Associate's degree or have attended some college (33% in Carver County, 32% in Dakota County, 27% in Scott County), and 7-16 percent possess a bachelor's degree.

### Employment

One-third of residents in poverty (33%) in Carver County are employed compared to 40 and 41 percent in Dakota County and Scott County. Over half (54%) of Carver

County residents in poverty are not in the labor force compared with 41 percent in Dakota County and 45 percent in Scott County.

Of those who are in poverty and employed, less than 15 percent in any geographic area are employed full-time year-round (10% in Carver and Dakota County, and 11% in Scott County). A larger percentage of residents in poverty are employed for part of the year or part-time (38% in Carver County and 39% in Scott County). In Dakota County, a slightly higher percentage of those in poverty are employed for part of the year or part-time (44%). According to Minnesota Department of Employment and Economic Development (DEED) data for the Twin-cities 7-county metro area, there were 49,281 vacant jobs in late 2014, 33 percent of which were part-time and 10 percent of which were seasonal or temporary. Slightly more than half of vacant jobs (56%) required one or more years of experience, 44 percent required some level of post-secondary education, and 31 percent required a specialized certificate or license.

### Disability status

Under one in five residents in poverty in Dakota County and Scott County (16%) and a just over one in five residents in poverty in Carver County (23%) have a disability.

### Transportation to work

The majority of residents in all geographic areas who are employed drive to work, and do not carpool (63% in Carver County, 67% in Dakota County, 71% in Scott County).

### Crime rates and barriers associated criminal backgrounds

### Crime rates

**Overall, Dakota County has higher crime rates, Scott County is in the middle, and Carver County has the lowest crime rates in the geographic region.** For serious crimes (referring to crimes for which the penalty is incarceration for a year or longer), the crime rate per 100,000 residents is 2,281 in Dakota County, 1,814 in Scott County, and 1,110 in Carver County. Property crime rates are slightly lower but follow a pattern similar to serious crime (2,145 in Dakota; 1,718 in Scott County; 1,049 in Carver County). Violent crime rates per 100,000 residents are substantially lower: 137 in Dakota County, 96 in Scott County, and 62 in Carver County. It should be noted that the "serious crime rate" includes the property crime rate and the violent crime rate.

### Housing

In each county about one-third of all households are paying 30 percent or more of their income for housing (29% of all households in Scott County, 30% percent in Carver County, and 30% percent in Dakota County). Nearly three-quarters of low-income households are paying 30% or more of their income for housing (73% in Scott County, 71% in Carver County, and 79% in Dakota County).

**There is a 4 percent vacancy rate in each county.** Vacancy rates for units where rent is less than \$600 is 3 percent in Dakota County, 12 percent in Carver County, and 30 percent in Scott County.

# Summary and next steps

From our analysis of secondary data regarding residents in poverty in Carver County, Dakota County, and Scott County, we are able to provide some insight into the characteristics of residents in poverty in each of these geographic areas (and in comparison to the overall population, when applicable). The next step is to confirm these findings as meaningful for the 2015 CAP-SCD needs assessment, and then triangulate these data with the findings from other research tasks (e.g., client survey, field scan) during analysis and reporting. Please see the accompanying Excel spreadsheets for the raw data that contributed to this memo as well as other data that we identified as part of our review of secondary data.

# **Poverty in Scott County**

#### Trends

	2000	2006	2010	2013
Total population*	88,411	123,000	129,744	135,783
Population in poverty	2,979	4,556	6,018	8,917
Poverty Rate	3%	4%	5%	7%
Population age 0-4	8,107	10,071	11,094	10,220
Population age 0-4 in poverty	205	586	620	928
Poverty rate (age 0-4)	3%	6%	6%	9%
Population age 5-17	19,586	25,408	28,245	29,438
Population age 5-17 in poverty	820	1,328	990	1,960
Poverty rate (age 5-17)	4%	5%	4%	7%
Population age 0-17	27,693	35,479	39,339	39,658
Population age 0-17 in poverty	1,025	1,914	1,610	2,888
Poverty rate (age 0-17)	4%	5%	4%	7%
Population age 18-64	55,672	80,260	80,623	84,404
Population age 18-64 in poverty	1,576	2,279	3,687	5,392
Poverty rate (age 18-64)	3%	3%	5%	6%
Population age 65+	5,046	7,261	9,782	11,721
Population age 65+ in poverty	378	363	721	637
Poverty rate (age 65+)	7%	5%	7%	5%

\* Population for whom poverty status is determined

Source: 2000 Decennial Census and the 2006, 2010, and 2013 American Community Survey. Retrieved from http://www.census.gov/popest/estimates.html and http://factfinder2.census.gov/

# Profile – Individuals

Projue – Individuais			1	
			Total Po	pulation
Population in poverty	7,197			
Age	Number	Percent	Number	Percent
Under 18	2,336	0	38,923	30%
0-4	681	0	10,391	8%
5-17	1,655	0	28,532	22%
18-64	4,203	1	81,839	62%
65+	658	0	10,555	8%
Gender	Number	Percent	Number	Percent
Male	3,212	0	65,580	50%
Female	3,985	1	65,737	50%
Age and Gender	Number	Percent	Number	Percent
Male - Under 18	1,259	39%	19,836	30%
Male 0-4	362	11%	5,246	8%
Male 5-17	897	28%	14,590	22%
Male 18-64	1,729	54%	40,922	62%
Male 65+	224	7%	4,822	7%
Female - Under 18	1,077	27%	19,087	29%
Female 0-4	319	8%	5,145	8%
Female 5-17	758	19%	13,942	21%
Female 18-64	2,474	62%	40,917	62%
Female 65+	434	11%	5,733	9%

Source: U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from http://factfinder.census.gov/

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									Total Po	pulation		
Race/Ethnicity	Number (1999)	Percent (1999)	Number (2005- 2009)	Percent (2005- 2009)	Number (2009- 2013)	Percent (2009- 2013)	Number (1999)	Percent (1999)	Number (2005- 2009)	Percent (2005- 2009)	Number (2009- 2013)	Percent (2009- 2013)
Black	66	2%	532	12%	699	10%	560	1%	2,951	2%	3,422	3%
American Indian	98	3%	56	1%	129	2%	757	1%	1,041	1%	746	1%
Asian	38	1%	320	7%	550	8%	1,861	2%	6,376	5%	7,500	6%
Other race	282	9%	57	1%	537	7%	1,299	1%	1,162	1%	1,969	1%
Two or more races	142	5%	79	2%	380	5%	880	1%	1,697	1%	3,588	3%
Hispanic (of any race)	505	17%	524	12%	1,326	18%	2,397	3%	4,805	4%	5,796	4%
White (non-Hispanic)	2,164	73%	3,007	67%	4,261	59%	82,018	93%	108,035	87%	110,719	84%

**Source:** 2000 Decennial Census and the 2005-2009 and 2009-2013 American Community Survey. Retrieved from <u>http://www.census.gov/popest/estimates.html</u> and <u>http://factfinder2.census.gov/</u>

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Educational Attainment (population 25			Total Population		
years and older)	Number	Percent	Number	Percent	
Less than high school graduate	947	24%	26,768	11%	
High school graduate (includes equivalency)	1,618	41%	34,637	14%	
Some college, associate's degree	1,079	27%	44,668	18%	
Bachelor's degree or higher	294	7%	138,281	57%	
Nativity	Number	Percent	Number	Percent	
Native born	5,733	80%	120,019	91%	
Foreign born	1,464	20%	11,298	9%	
Means of transportation to work (workers 16 years and older)	Number	Percent	Number	Percent	
Total	2,063		68,234	100%	
- Car, truck, or van - drove alone	1,466	71%	57,053	84%	
- Car, truck, or van - carpooled	256	12%	5,171	8%	
- Public transportation (excluding taxicab)	101	5%	1,144	2%	
- Walked	25	1%	585	1%	
- Taxicab, motorcycle, bicycle, or other means	57	3%	690	1%	
- Worked at home	158	8%	3,591	5%	
Language Spoken at Home (people 5 years and older)	Number	Percent	Number	Percent	
Total	6,516		120,926	100%	
English only	4,621	71%	106,759	88%	
Spanish	898	14%	4,659	4%	
Other Indo-European	391	6%	3,446	3%	
Asian	402	6%	4,940	4%	
Other	204	3%	1,122	1%	

Employment Status (civilians 16 years			Total Population		
and older)	Number	Percent	Number	Percent	
Total	5,111		151,834	100%	
Employed	2,087	41%	75917	50%	
Unemployed	748	15%	71315	47%	
Not in labor force	2276	45%	4,602	3%	
Unemployment rate	26%				
Total	5,111		96,665	100%	
Worked full-time year-round	563	11%	50,681	52%	
Worked part-time or part-year	1,996	39%	26,863	28%	
Did not work	2,552	50%	19,121	20%	
Disability Status	Number	Percent	Number	Percent	
With a disability	1,139	16%	8,883	7%	
No disability	6,058	84%	123,889	93%	
Veteran Status (civilians age 18+)	Number	Percent	Number	Percent	
Veterans	270	6%	7,205	8%	
Non-veterans	4,591	94%	85,141	92%	
Health Insurance (under 1.38 of poverty)	Number	Percent	Number	Percent	
Total	10,731				
With health insurance coverage	8,180	76%	121,967	93%	
No health insurance coverage	2,551	24%	9,302	7%	
Crime Rate (per 100,000)*					
Serious crime rate*	1,814				
Property crime rate*	1,718				
Violent crime rate*	96				

**\*Source:** Minnesota Department of Public Safety, Bureau of Criminal Apprehension, Uniform Crime Reports. Retrieved from <u>https://dps.mn.gov/divisions/bca/Pages/default.aspx</u>

# Profile - Households and Families in Poverty

Total households	45,630				
Households in poverty	2,275				
			Total Po	oulation	
	Number	Percent	Number	Percent	Poverty Rate
Married-couple family	737	32%	29,551		2%
No Children	297	13%	16,144		2%
Children	440	19%	16,144		3%
Single male family	120	5%	1,560		8%
No Children	30	1%	651		5%
Children	90	4%	909		10%
Single female family	480	21%	3,720		13%
No Children	69	3%	1,147		6%
Children	411	18%	2,573		16%
Non-family (male-headed)	349	15%	5,353		7%
Non-family (female-headed)	589	26%	5,446		11%
	Number	Percent	Number	Percent	
Families in poverty	1,337				
Homeowners	533	0	30,187		
Renters	804	1	3,307		
Received SNAP	704	0	1,682		
Did not receive SNAP	1,571	1	43,948		

# Housing - Additional information

Housing costs	Number	Percent
Households paying 30% or more of income for housing (ALL, not just households in poverty)	13,220	29.2%
Total households in calculation	45,223	
Low income households (less than \$35,000) paying 30% or more of income for housing	4,849	73%
Low-income households in calculation	6,618	
Housing units	47,712	
Vacant housing units	2,082	
Vacancy rate	4%	
	Number	Percent
Vacant units for rent	394	
For rent for less than \$600	119	30%
For rent for \$600-\$999	189	48%
For rent for \$1,000 or more	86	22%
Median Household Income	\$86,112	

\* All households, not just those in poverty

# Workforce - Additional Information

Median Annual Earnings	\$48,577
Less than high school graduate	\$26,768
High school graduate (includes equivalency)	\$34,637
Some college or associate's degree	\$44,668
Bachelor's degree	\$62,381
Graduate or professional degree	\$75,900

Male		\$56,389
Male:	Less than high school graduate	\$30,494
Male:	High school graduate (includes equivalency)	\$44,315
Male:	Some college or associate's degree	\$51,772
Male:	Bachelor's degree	\$77,864
Male:	Graduate or professional degree	\$94,000
Female		\$40,430
Female:	Less than high school graduate	\$20,030
Female:	High school graduate (includes equivalency)	\$27,342
Female:	Some college or associate's degree	\$38,455
Female:	Bachelor's degree	\$49,842

\* All working individuals, not just those in poverty

# **Poverty in Carver County**

#### Trends

	2000	2006	2010	2013
Total population*	69,284	86,720	89,968	94,568
Population in poverty	2,391	4,497	4,259	4,230
Poverty Rate	3%	5%	5%	4%
Population age 0-4	6,123	7,114	6,307	5,920
Population age 0-4 in poverty	325	311	211	20
Poverty rate (age 0-4)	5%	4%	3%	0%
Population age 5-17	15,899	17,220	20,500	21,195
Population age 5-17 in poverty	544	1,437	1,343	965
Poverty rate (age 5-17)	3%	8%	7%	5%
Population age 0-17	22,022	24,334	26,807	27,115
Population age 0-17 in poverty	869	1,748	1,554	985
Poverty rate (age 0-17)	4%	7%	6%	4%
Population age 18-64	42,335	56,387	55,649	58,668
Population age 18-64 in poverty	1,181	2,393	2,573	2,718
Poverty rate (age 18-64)	3%	4%	5%	5%
Population age 65+	4,927	5,999	7,512	8,785
Population age 65+ in poverty	341	356	132	527
Poverty rate (age 65+)	7%	6%	2%	6%

\* Population for whom poverty status is determined

Source: 2000 Decennial Census and the 2006, 2010, and 2013 American Community Survey. Retrieved from http://www.census.gov/popest/estimates.html and http://factfinder2.census.gov/

# Profile – Individuals

Projue – Inaiviauais			1	
			Total Po	pulation
Population in poverty	4,560			
Age	Number	Percent	Number	Percen
Under 18	1,493	33%	27,018	29%
0-4	277	6%	6,487	7%
5-17	1,216	27%	20,531	22%
18-64	2,441	54%	56,809	62%
65+	626	14%	8,077	9%
Gender	Number	Percent	Number	Percen
Male	1,995	44%	45,630	50%
Female	2,565	56%	46,274	50%
Age and Gender	Number	Percent	Number	Percen
Male - Under 18	713	36%	13,806	30%
Male 0-4	154	8%	3,257	7%
Male 5-17	559	28%	10,549	23%
Male 18-64	1,076	54%	28,275	62%
Male 65+	206	10%	3,549	8%
Female - Under 18	780	30%	13212	29%
Female 0-4	123	5%	3,230	7%
Female 5-17	657	26%	9,982	22%
Female 18-64	1,365	53%	28,534	62%
Female 65+	420	16%	4,528	10%

									Total Population						
Race/Ethnicity	Number (1999)	Percent (1999)	Number (2005- 2009)	Percent (2005- 2009)	Number (2009- 2013)	Percent (2009- 2013)	Number (1999)	Percent (1999)	Number (2005- 2009)	Percent (2005- 2009)	Number (2009- 2013)	Percent (2009- 2013)			
Black	36	2%	46	1%	75	2%	392	1%	983	1%	880	1%			
American Indian	3	0%	22	1%	45	1%	126	0%	122	0%	115	0%			
Asian	44	2%	53	1%	27	1%	1,012	1%	2,154	2%	2,313	3%			
Other race	106	4%	738	17%	392	9%	462	1%	1,426	2%	1,155	1%			
Two or more races	86	4%	237	6%	321	7%	630	1%	1,182	1%	2,038	2%			
Hispanic (of any race)	327	14%	814	19%	686	15%	1,774	3%	3,313	4%	3,671	4%			
White (non-Hispanic)	1,958	82%	3,076	72%	3,413	75%	65,444	94%	79,991	91%	83,140	90%			

**Source:** 2000 Decennial Census and the 2005-2009 and 2009-2013 American Community Survey. Retrieved from <u>http://www.census.gov/popest/estimates.html</u> and <u>http://factfinder2.census.gov/</u>

Educational Attainment (population 25			Total Po	pulation
years and older)	Number	Percent	Number	Percent
Less than high school graduate	422	18%	26,797	11%
High school graduate (includes equivalency)	934	39%	32,733	14%
Some college, associate's degree	785	33%	41,776	18%
Bachelor's degree or higher	270	11%	136,767	57%
Nativity	Number	Percent	Number	Percent
Native born	3,683	81%	86,471	94%
Foreign born	877	19%	5,433	6%
Means of transportation to work (workers 16 years and older)	Number	Percent	Number	Percent
Total	1,090		47,280	100%
- Car, truck, or van - drove alone	690	63%	39,727	84%
- Car, truck, or van - carpooled	186	17%	2574	5%
- Public transportation (excluding taxicab)	39	4%	759	2%
- Walked	40	4%	586	1%
- Taxicab, motorcycle, bicycle, or other means	30	3%	420	1%
- Worked at home	105	10%	3214	7%
Language Spoken at Home (people 5 years and older)	Number	Percent	Number	Percent
Total	4,283		85,417	100%
English only	3,221	75%	77,852	91%
Spanish	588	14%	3,521	4%
Other Indo-European	459	11%	2,434	3%
Asian	15	0%	1,403	2%
Other	0	0%	207	0%

Employment Status (civilians 16 years			Total Po	pulation
and older)	Number	Percent	Number	Percent
Total	3,387		104,522	100%
Employed	1,108	33%	52,261	50%
Unemployed	436	13%	49297	47%
Not in labor force	1,843	54%	2,964	3%
Unemployment rate	28%			
Total	3,387		67,996	100%
Worked full-time year-round	329	10%	35,179	52%
Worked part-time or part-year	1,294	38%	18,653	27%
Did not work	1,764	52%	14,164	21%
Disability Status	Number	Percent	Number	Percent
With a disability	1,059	23%	6,403	7%
No disability	3,501	77%	87,050	93%
Veteran Status (civilians age 18+)	Number	Percent	Number	Percent
Veterans	166	5%	4,788	7%
Non-veterans	2,901	95%	60,098	93%
Health Insurance (under 1.38 of poverty)	Number	Percent	Number	Percent
Total	7,324			
With health insurance coverage	6,072	83%	87097	95%
No health insurance coverage	1,252	17%	4807	5%
Crime Rate (per 100,000)*				
Serious crime rate*	1,110			
Property crime rate*	1,049			
Violent crime rate*	62			

**\*Source:** Minnesota Department of Public Safety, Bureau of Criminal Apprehension, Uniform Crime Reports. Retrieved from <u>https://dps.mn.gov/divisions/bca/Pages/default.aspx</u>

# Profile - Households and Families in Poverty

Total households	33,486				
Households in poverty	1,707				1
			Total Population		
	Number	Percent	Number	Percent	Poverty Rate
Married-couple family	390	23%	21,839		2%
No Children	202	12%	11,696		2%
Children	188	11%	11,696		2%
Single male family	79	5%	1,099		7%
No Children	0	0%	466		0%
Children	79	5%	633		12%
Single female family	367	21%	2,517		15%
No Children	56	3%	859		7%
Children	311	18%	1,658		19%
Non-family (male-headed)	470	28%	3,595		13%
Non-family (female-headed)	401	23%	4,436		9%
	Number	Percent	Number	Percent	
Families in poverty	836				
Homeowners	349	42%	21,902	89%	
Renters	487	58%	2,717	11%	
Received SNAP	557	33%	1,088	3%	
Did not receive SNAP	1,150	67%	32,398	97%	
## Housing - Additional information

Housing costs	Number	Percent
Households paying 30% or more of income for housing (ALL, not just households in poverty)	9,891	29.9%
Total households in calculation	33,120	
Low income households (less than \$35,000) paying 30% or more of income for housing	3,930	71%
Low-income households in calculation	5,562	
Housing units	34,959	
Vacant housing units	1,473	
Vacancy rate	4%	
	Number	Percent
Vacant units for rent	298	
For rent for less than \$600	36	12%
For rent for \$600-\$999	172	58%
For rent for \$1,000 or more	90	30%
Median Household Income	\$83,773	

\* All households, not just those in poverty

## Workforce - Additional Information

Median Annual Earnings	\$48,388
Less than high school graduate	\$26,797
High school graduate (includes equivalency)	\$32,733
Some college or associate's degree	\$41,776
Bachelor's degree	\$62,577
Graduate or professional degree	\$74,190

Male		\$60,051
Male:	Less than high school graduate	\$27,662
Male:	High school graduate (includes equivalency)	\$40,796
Male:	Some college or associate's degree	\$51,523
Male:	Bachelor's degree	\$83,299
Male:	Graduate or professional degree	\$91,500
Female		\$36,729
Female:	Less than high school graduate	\$26,501
Female:	High school graduate (includes	
	equivalency)	\$25,238
Female:	equivalency) Some college or associate's degree	\$25,238 \$32,679
Female: Female:		

\* All working individuals, not just those in poverty

## Poverty in Dakota County

#### Trends

	2000	2006	2010	2013
Total population*	353,675	385,086	397,048	405,397
Population in poverty	12,757	18,797	28,167	37,007
Poverty Rate	4%	5%	7%	9%
Population age 0-4	27,039	26,944	27,535	26,421
Population age 0-4 in poverty	1,221	1,516	3,084	3,399
Poverty rate (age 0-4)	5%	6%	11%	13%
Population age 5-17	75,443	76,833	76,775	74,859
Population age 5-17 in poverty	3,038	2,972	7,353	9,238
Poverty rate (age 5-17)	4%	4%	10%	12%
Population age 0-17	102,482	103,777	104,310	101,280
Population age 0-17 in poverty	4,259	4,488	10,437	12,637
Poverty rate (age 0-17)	4%	4%	10%	12%
Population age 18-64	225,472	251,476	253,449	257,252
Population age 18-64 in poverty	7,077	12,981	15,969	21,654
Poverty rate (age 18-64)	3%	5%	6%	8%
Population age 65+	25,721	29,833	39,289	46,865
Population age 65+ in poverty	1,421	1,328	1,761	2,716
Poverty rate (age 65+)	6%	4%	4%	6%

\* Population for whom poverty status is determined

Source: 2000 Decennial Census and the 2006, 2010, and 2013 American Community Survey. Retrieved from http://www.census.gov/popest/estimates.html and http://factfinder2.census.gov/

# Profile – Individuals

Projue – Inaiviauais				
			Total Po	pulation
Population in poverty	30,326			
Age	Number	Percent	Number	Percent
Under 18	10,982	36%	103,185	26%
0-4	3,278	11%	27,124	7%
5-17	7,704	25%	76,061	19%
18-64	17,290	57%	255,124	64%
65+	2,054	7%	41,629	10%
Gender	Number	Percent	Number	Percen
Male	13,515	45%	196,562	49%
Female	16,811	55%	203,376	51%
Age and Gender	Number	Percent	Number	Percent
Male - Under 18	5,603	41%	52,767	27%
Male 0-4	1,659	12%	13,816	7%
Male 5-17	3,944	29%	38,951	20%
Male 18-64	7,229	53%	125,529	64%
Male 65+	683	5%	18,266	9%
Female - Under 18	5,379	32%	50,418	25%
Female 0-4	1,619	10%	13,308	7%
Female 5-17	3,760	22%	37,110	18%
Female 18-64	10,061	60%	129,595	64%
Female 65+	1,371	8%	23,363	11%

Source: U.S. Census Bureau. 2009-2013 American Community Survey. Retrieved from http://factfinder.census.gov/

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									Total Po	pulation		
Race/Ethnicity	Number (1999)	Percent (1999)	Number (2005- 2009)	Percent (2005- 2009)	Number (2009- 2013)	Percent (2009- 2013)	Number (1999)	Percent (1999)	Number (2005- 2009)	Percent (2005- 2009)	Number (2009- 2013)	Percent (2009- 2013)
Black	1,020	8%	3,093	16%	5,036	17%	7,956	2%	15,522	4%	19,740	5%
American Indian	107	1%	99	1%	80	0%	1,481	0%	1,611	0%	1,552	0%
Asian	594	5%	791	4%	1,916	6%	9,113	3%	16,406	4%	17,847	4%
Other race	475	4%	1,198	6%	2,462	8%	4,741	1%	7,415	2%	8,733	2%
Two or more races	808	6%	570	3%	1,625	5%	7,104	2%	7,367	2%	10,552	3%
Hispanic (of any race)	1,102	9%	2,583	13%	5,801	19%	10,071	3%	16,972	4%	24,649	6%
White (non-Hispanic)	9,311	73%	12,770	65%	16,315	54%	318,843	90%	329,880	85%	327,122	82%

**Source:** 2000 Decennial Census and the 2005-2009 and 2009-2013 American Community Survey. Retrieved from <u>http://www.census.gov/popest/estimates.html</u> and <u>http://factfinder2.census.gov/</u>

Educational Attainment (population 25			Total Po	pulation
years and older)	Number	Percent	Number	Percent
Less than high school graduate	2,700	18%	22,687	10%
High school graduate (includes equivalency)	5,088	34%	32,837	15%
Some college, associate's degree	4,788	32%	40,668	18%
Bachelor's degree or higher	2,315	16%	129,346	57%
Nativity	Number	Percent	Number	Percent
Native born	25,649	85%	366,817	92%
Foreign born	4,677	15%	33,121	8%
Means of transportation to work (workers 16 years and older)	Number	Percent	Number	Percent
Total	7,932		204,430	100%
- Car, truck, or van - drove alone	5,344	67%	169,441	83%
- Car, truck, or van - carpooled	1,179	15%	15,665	8%
- Public transportation (excluding taxicab)	330	4%	6,467	3%
- Walked	535	7%	1,982	1%
- Taxicab, motorcycle, bicycle, or other means	170	2%	1,919	1%
- Worked at home	374	5%	8,956	4%
Language Spoken at Home (people 5 years and older)	Number	Percent	Number	Percent
Total	27,048		372,814	100%
English only	19,640	73%	330,347	89%
Spanish	4,055	15%	17,182	5%
Other Indo-European	655	2%	8,123	2%
Asian	1,147	4%	10,844	3%
Other	1,551	6%	6,318	2%

Employment Status (civilians 16 years			Total Po	pulation
and older)	Number	Percent	Number	Percent
Total	20,467		463,756	100%
Employed	8,219	40%	231,878	50%
Unemployed	3,890	19%	216,323	47%
Not in labor force	8,358	41%	15,555	3%
Unemployment rate	32%			
Total	20,503		309,111	100%
Worked full-time year-round	2,105	10%	150,180	49%
Worked part-time or part-year	9,027	44%	88,050	28%
Did not work	9,371	46%	70,881	23%
Disability Status	Number	Percent	Number	Percent
With a disability	4,724	16%	33,447	8%
No disability	25,566	84%	369,420	92%
Veteran Status (civilians age 18+)	Number	Percent	Number	Percent
Veterans	709	4%	27,097	9%
Non-veterans	18,599	96%	269,388	91%
Health Insurance (under 1.38 of poverty)	Number	Percent	Number	Percent
Total	47,033			
With health insurance coverage	37,441	80%	370,153	93%
No health insurance coverage	9,592	20%	29,517	7%
Crime Rate (per 100,000)*				
Serious crime rate*	2,281			
Property crime rate*	2,145			
Violent crime rate*	137			

**\*Source:** Minnesota Department of Public Safety, Bureau of Criminal Apprehension, Uniform Crime Reports. Retrieved from <u>https://dps.mn.gov/divisions/bca/Pages/default.aspx</u>

# Profile - Households and Families in Poverty

Total households	154,275				
Households in poverty	10,634				
			Total Po	oulation	
	Number	Percent	Number	Percent	Poverty Rate
Married-couple family	1,894	18%	2%	85,088	1,894
No Children	517	5%	1%	39,822	517
Children	1,377	13%	3%	39,822	1,377
Single male family	514	5%	8%	6,469	514
No Children	135	1%	5%	2,477	135
Children	379	4%	9%	3,992	379
Single female family	2,884	27%	18%	15,960	2,884
No Children	222	2%	4%	5,108	222
Children	2,662	25%	25%	10,852	2,662
Non-family (male-headed)	2,020	19%	10%	20,467	2,020
Non-family (female-headed)	3,322	31%	13%	26,291	3,322
	Number	Percent	Number	Percent	
Families in poverty	5,292				
Homeowners	1,665	31%	87,443	2%	
Renters	3,627	69%	14,782	25%	
Received SNAP	3,762	35%	7,899	48%	
Did not receive SNAP	6,872	65%	146,376	5%	

## Housing - Additional information

Housing costs	Number	Percent
Households paying 30% or more of income for housing (ALL, not just households in poverty)	46,108	30.3%
Total households in calculation	152,388	
Low income households (less than \$35,000) paying 30% or more of income for housing	23,693	79%
Low-income households in calculation	29,961	
Housing units	160,390	
Vacant housing units	6,115	
Vacancy rate	4%	
	Number	Percent
Vacant units for rent	2,241	
For rent for less than \$600	73	3%
For rent for \$600-\$999	1,619	72%
For rent for \$1,000 or more	549	24%
Median Household Income	\$73,732	

\* All households, not just those in poverty

## Workforce - Additional Information

Median Annual Earnings	\$45,028
Less than high school graduate	\$22,687
High school graduate (includes equivalency)	\$32,837
Some college or associate's degree	\$40,668
Bachelor's degree	\$56,723
Graduate or professional degree	\$72,623

Male		\$53,350
Male:	Less than high school graduate	\$29,429
Male:	High school graduate (includes equivalency)	\$39,060
Male:	Some college or associate's degree	\$47,815
Male:	Bachelor's degree	\$71,354
Male:	Graduate or professional degree	\$87,385
Female		\$38,423
Female:	Less than high school graduate	\$17,835
Female:	High school graduate (includes equivalency)	\$27,254
Female:	Some college or associate's degree	\$34,876
Female:	Bachelor's degree	\$46,601

\* All working individuals, not just those in poverty

#### List of organizations serving residents of Scott, Carver, and Dakota counties

180 Degrees **360** Communities A Chance to Grow A Minnesota Without Poverty (AMWP) America's Tooth Fairy (National Children's Oral Health) Ascension Place Birthright International of St. Paul Bridging Bundles of Love Charity **Carver County Community Social Services** Carver County Community Development Agency (CDA) Carver County Public Health Carver County Workforce Service Center Cenneidigh-KCQ Inc, Dakota Outreach Center for Energy & Environment **Centerpoint Energy Children's Dental Service** Choice, Incorporated **CLUES Commonbond Communities** Cradle of Hope Dakota County Burnsville WorkForce Center Dakota County Community Development Agency (CDA) **Dakota County Employment and Economic** Assistance **Dakota County Northern Service Center Supportive Housing Unit Disability** Linkage Dress for Success EACA (Energy Assistance Coordinators Association) EAP (Energy Assistance Program) Policy Advisory Group **East Creek Family Center Energy** Cents Experience Works MN **Families Moving Forward (FMF -**Southwest), a program of Beacon **Interfaith Housing Collaborative** Franciscan Health Community Fraser Day Treatment

Goodwill Easter Seals Greater Metropolitan Housing Corporation Greater Minneapolis Council of Churches Greater Twin Cities United Way **Hastings Family Service** Health Dimensions Rehabilitation Inc. (HDR) Hearts and Hammers Hmong American Partnership **Hunger Solutions** Immigrant Law Center of Minnesota Interfaith Action of Greater Saint Paul (formerly St. Paul Area Council of Churches) Karen Organization of Minnesota **Kingdom Pathways** Legal Services Advocacy Project (LSAP) Love INC of Eastern Carver County Mental Health Resources MinnCAP **Minnesota Assistance Council for Veterans** Minnesota Association for Infant and Early Childhood Mental Health Minnesota Coalition for the Homeless Minnesota Council of Nonprofits Minnesota Department of Commerce (DoC) Minnesota Department of Health (MDH) Minnesota Department of Human Rights (MDHR) Minnesota Department of Human Services (DHS - OEO) Minnesota Fathers & Family Network **Minnesota Head Start Association** Minnesota Housing Finance Agency Minnesota Public Utilities Commission Minnesota Reading Corps Minnesota Weatherization Advisory Group (MWAG) MN Oral Health Coalition, MDH NAEYC National Head Start Association (NHSA) Neighborhood Energy Connection Neighborhood Justice Center Neighbors, Inc. NeighborWorks Home Partners (formerly Community Neighborhood Housing)

Office of Head Start **Open Cities Health Center Opportunity Partners** PBIS Leadership Team People Reaching Out to Other People (PROP) Portico Prepare and Prosper (AccountabilityMN) Project for Pride in Living **Rebuilding Together Twin Cities** Resource MN **River Valley Nursing Center** Salvation Army Northern Division, Social **Services Office** Scott County Community Development Agency (CDA) Scott County (Shakopee) WorkForce Center **Scott County Economic Assistance** Second Harvest Senior Linkage **Shakopee Mdewakanton Sioux Community** Sharing and Caring Hands Sight & Hearing Association Sojourner Project, Inc. **Southern MN Regional Legal Services** 

\* Organizations in bold participated in a key informant interview

**Statewide Health Improvement Program** (SHIP) Carver County St. Francis/Allina Health Shakopee Clinic St. Joseph Church St. Paul Children's Collaborative State of Minnesota: Office of Education (MDE) Thad Wilderson and Associates The Food Group (Fare For All) The Open Door Think Small Twin Cities United Way 211 **University of MN Extension- Scott** Vietnamese Social Services Vineyard Community Services Volunteer Lawyers Network Volunteers of America **Xcel** Energy Jordan Food Shelf Southern Valley Alliance for Battered Women Launch Ministry Ames Construction Burnsville Lions Club St. James Lutheran Church University of MN Extension-Carver