

# Ramsey County Project Homeless Connect

Summary of guests served on June 29, 2009

AUGUST 2009

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## Acknowledgments

Data entry by Jan Pitlick and Jim Anderson of Ramsey County and Jane Lawrenz, Alison Legler and Sherry Lobinsky of Minnesota Department of Human Services.

Data entry set up, coordination, and reporting paid for by Ramsey County Human Services.

### Introduction

This brief report summarizes information about the guests served at the St. Paul/Ramsey County Project Homeless Connect event held on June 29, 2009 at the St. Paul River Center. This fourth such event to be held in St. Paul, the event was organized by the City of St. Paul and Ramsey County.

Overall, Ramsey County Project Homeless Connect served:

- 1,106 households<sup>1</sup>
- 1,379 individuals
- 273 children age 17 or younger
- 86 unaccompanied youth age 14-21

After a discussion of data collection methods this report presents a brief comparison of the population served at this event to the population of guests served at the previous St. Paul/ Ramsey County Project Homeless Connect events, along with Project Homeless Connect events held elsewhere in Minnesota. This report also includes a series of tables summarizing characteristics of guests served at Project Homeless Connect, including: basic demographics, living situation, income and sources of assistance, services sought, and a de-duplication of guests served with records of persons known to be previously served by agencies in Minnesota who serve those experiencing or at risk of experiencing homelessness.

#### Methods

The data reported below were collected on paper by volunteer intake workers on the day of the event, using the form found in the Appendix.<sup>2</sup> The data were later entered into Minnesota's Homeless Management Information System (HMIS) by a team of trained data entry volunteers. Minnesota's HMIS is a statewide database that includes client-level data from many agencies that serve people experiencing homelessness or at risk of experiencing homelessness.<sup>3</sup>

<sup>&</sup>lt;sup>1</sup> Households include couples with and without children, single heads of household with children, and guests identifying as an "other" household type.

<sup>&</sup>lt;sup>2</sup> Two questions included on the intake form that relate to wages and hours worked are not included in this report due to the fact that only a small proportion of event guests provided answers to them.

<sup>&</sup>lt;sup>3</sup> For more information, see <u>www.hmismn.org</u>

Project Homeless Connect guests received consent forms and were recorded as "anonymous" if they preferred to not have personally identifiable information entered into the HMIS. As a result, 74 of the 1,106 households served (7%) were entered without the ability to run matches in the HMIS database to see whether they have prior service records, or to see whether they were served by providers participating in HMIS after the event.

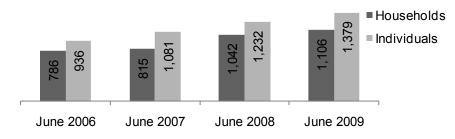
Guests who agreed to be entered with identifiable information were entered as "unnamed clients." That is, their names were only held temporarily by the database. Upon entering the client name in the initial data entry screen, the database automatically generated a unique identifier comprised of parts of the name, date of birth, gender, and race. The database then discarded the name. The creation of the unique identifier enabled Wilder Research to assess whether Project Homeless Connect guests were served by other programs participating in Minnesota's HMIS either before or immediately after the event.

### **Comparison with previous Ramsey Project Homeless Connect events**

The St. Paul/Ramsey County Project Homeless Connect held on June 29, 2009 served 1,379 individuals, an 11 percent increase from the June 2008 event that served 1,232 individuals.<sup>4</sup>

The 2009 event attracted more families with children. In 2009, 20 percent of the individuals in attendance were children under age 18 in families, compared to 15 percent in 2008. Despite the increase in the proportion of families, a single adult male remained the most common guest.

### 1. Households and individuals served at event – comparison to previous events



Twenty-six percent of guests at the 2009 event identified as not currently homeless, compared to 23 percent at the 2008 event. In addition, fewer guests reported spending the previous night in emergency shelter while a greater proportion of guests reported spending the night in rental housing or in a home that they own.

A greater proportion of guests at the 2009 event reported currently receiving some sources of public assistance, including General Assistance, Medical Assistance, and food stamps.

The remainder of this report presents information on the guests served at the June 2009 St. Paul/ Ramsey County Project Homeless Connect, including demographic characteristics, living situation, income and sources of assistance, and services sought by event guests. The report concludes with a section showing how many guests of the event had been served at previous events or had prior contact with agencies participating in Minnesota's HMIS. The report looks at guests receiving follow-up connection with services immediately after the event by looking at their contact with providers participating in HMIS. In addition, the report examines outcomes from guests served at the June 2009 event based on services found in HMIS.

<sup>&</sup>lt;sup>4</sup> The previous Ramsey County Project Homeless Connect event reports can be found at http://www.wilder.org/download.0.html?report=1986 (June 2007) and http://www.wilder.org/download.0.html?report=2089 (June 2008).

### **Demographic characteristics**

#### 2. Households served, as presenting at event, by head of household

	Male	Female	Total
In households without children			
Adults	506	228	734
Unaccompanied Youth (14-18)	32	31	63
Sub-total	538	259	797
In families with children			
Adults	106	180	286
Unaccompanied Youth (14-18)	-	23	23
Sub-total	106	203	309
TOTAL	644	462	1,106

#### 3. Individuals served at event, by household type

	Number	Percentage
In households without children		
Adult singles	657	82%
Adults in couples (no dependent children)	42	5%
Adults with "other" family status (no dependent children)	35	5%
Unaccompanied youth, age 14-18	63*	8%
Sub-total	797	100%
In families with children		
Parents or guardians	309	53%
Children, age 13-17	45	8%
Children, age 5-12	104	18%
Children, age 0-4	124	21%
Sub-total	582	100%
TOTAL	1,379	

\* Twenty-three additional unaccompanied youth who attended the event with dependent children are included in the category of families with children.

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June 200974%26%June 200868%32%June 200789%11%June 200689%11%

4. Families and singles served at event – comparison to previous events

■% Singles/Families with no dependent children

■% Families with dependent children

#### 5. Age of heads of households served at event

	Male	Female	Total*
14-17	5 (1%)	5 (1%)	10 (1%)
18-21	30 (5%)	56 (12%)	86 (8%)
22-24	20 (3%)	27 (6%)	47 (4%)
25-34	91 (14%)	93 (20%)	184 (17%)
35-44	145 (23%)	111 (24%)	256 (23%)
45-54	223 (35%)	120 (26%)	343 (31%)
55-64	107 (17%)	33 (7%)	140 (13%)
65-79	13 (2%)	9 (2%)	22 (2%)
80+	2 (<1%)	1 (<1%)	3 (<1%)
Missing age	8 (7%)	7 (5%)	15 (6%)
TOTAL	644 (100%)	461 (100%)	1,106 (100%)
Average age (mean)	44	39	42

#### 6. Race and ethnicity of guests served at event

	Number	Percentage
Black/African American	491	44%
White	382	35%
American Indian/Alaskan Native	87	8%
Asian	15	1%
Native Hawaiian/Other Pacific Islander	4	<1%
Other	21	2%
Other Multi-Racial	24	2%
Missing	82	7%
TOTAL	1,106	100%
Hispanic/Latino (any race)	84	8%

\* Up to two categories, including "other multi-racial," were recorded for each guest. The answers are reported here in a manner consistent with reporting used by the U.S. Department of Housing and Urban Development.

#### 7. Disability, veterans status, and previous experience with Project Homeless Connect\*

		Adults			
	Men without children n=506	Women without children n=228	Guests with children n=286	Youth** N=86	ALL n=1,106
Has a disability of long duration	48%	48%	35%	15%	40%
Served in US military?	17%	2%	7%	-	10%
Has been to a Project Homeless Connect event like this one before*	30%	27%	20%	5%	25%

\* Previous experience according to self-report (not through de-duplicating with prior events).

\*\* Includes 23 unaccompanied youth with dependent children.

### Living situation

#### 8. Homeless status of guests served at event

	Number	Percentage
Not currently homeless	288	26%
Living with family or friends*	96	9%
Homeless, but status unknown**	59	5%
1st time homeless and less than 1 year without home	295	27%
Multiple times homeless, but NOT meeting LTH definition	111	10%
Long term: At least 1 year OR at least 4 times in past 3 years	223	20%
Unknown/Missing	34	3%
TOTAL	1,106	100%

\* Some guests identified as "not currently homeless" and also indicated living with family or living with friends (see Table 9 for living situations).

\*\* Some guests identified as "not currently homeless" but also indicated living in situations typically considered homeless (emergency shelters, living on the streets/squatting, and transitional housing programs for the homeless).

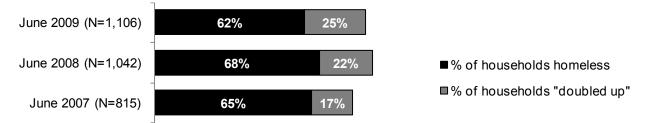
#### 9. Homeless status of guests served at event, comparison to previous events

	June 2007	June 2008	June 2009
Not currently homeless	216 (27%)	239 (23%)	288 (26%)
Living with family or friends*	35 (4%)	50 (5%)	96 (9%)
Homeless, but status unknown**	52 (6%)	57 (5%)	59 (5%)
1st time homeless and less than 1 year without home	194 (24%)	317 (30%)	295 (27%)
Multiple times homeless, but NOT meeting LTH definition***	109 (13%)	144 (14%)	111 (10%)
Long term: At least 1 year OR at least 4 times in past 3 years***	173 (21%)	192 (19%)	223 (20%)
Unknown/Missing	36 (4%)	43 (4%)	34 (3%)
TOTAL	815	1,042	1,106

\* Guests identified as "not currently homeless" but also indicated "living with family" or "living with friends" (see Table 11 for living situations).

- \*\* Guests identified as "not currently homeless" but also indicated living in situations typically considered homeless (emergency shelters, living on the streets/squatting, and transitional housing programs for the homeless).
- \*\*\* The state of Minnesota defines an individual, unaccompanied youth or family as "Long-Term Homeless" if they are without a home for a year or more OR have had at least four (4) episodes of homelessness in the past three (3) years. Any period of institutionalization or incarceration (including transitional housing, prison/jail, treatment, hospitals, foster care, or refugee camps) is excluded when determining the length of time the household has been homeless.

### 10. Status of guests at event who are homeless or "doubled up," comparison to previous events



#### **11.** Living situation last night

	Number	Percentage
Emergency shelter	232	21%
Rental house or apartment	217	20%
Living with friends	140	13%
Living with family	137	12%
Transitional housing for homeless	124	11%
Place not meant for habitation	71	6%
Owned house or apartment	64	6%
Substance abuse treatment center	21	2%
Permanent housing for formerly homeless	16	1%
Hotel or motel (without an emergency voucher)	6	1%
Foster care/group home	3	<1%
Jail, prison, or juvenile facility	1	<1%
Hospital	1	<1%
Other (unspecified)	72	7%
Missing/don't know/refused	1	<1%
TOTAL	1,106	100%

#### 12. City where guest stayed last night

		Adults			
	Men without children	Women without children	Guests with children	Youth*	ALL
	n=506	n=228	n=286	N=86	n=1,106
St. Paul	66%	74%	70%	67%	68%
Minneapolis	6%	2%	6%	7%	5%
Metro area suburb	3%	4%	9%	13%	6%
Missing	25%	20%	15%	13%	21%

Т

\* Includes 23 unaccompanied youth with dependent children.

#### 13. City where guest stayed last night, comparison to previous events

	June 2007	June 2008	June 2009
St. Paul	539 (66%)	750 (72%)	757 (68%)
Minneapolis	71 (9%)	125 (12%)	59 (5%)
Other town/suburb	39 (5%)	41 (4%)	63 (6%)
Unknown/Missing	166 (20%)	126 (12%)	227 (21%)
TOTAL	815	1,042	1,106

### Income and sources of assistance

#### 14. Household income sources last 30 days\*

	Men without children n=506	Women without children n=228	Guests with children n=286	Youth <sup>c</sup> N=86	ALL n=1,106
General Assistance	35%	35%	31%	23%	33%
No income <sup>a</sup>	16%	18%	19%	23%	18%
SSDI	16%	22%	15%	4%	16%
Social Security (other)	15%	19%	14%	4%	15%
Employment <sup>b</sup>	11%	16%	14%	17%	13%
MFIP	1%	2%	28%	14%	10%
Other income sources	6%	7%	12%	3%	8%
Contributions from others	8%	7%	7%	7%	7%

a Intake staff were encouraged to report all sources received by the household, from the list above. They also recorded other income sources, reported by the guest. The "other" sources reported included recycling, pensions, child support payments, donating plasma, school loans, unemployment benefits, tribal payments, and other miscellaneous sources.

<sup>b</sup> Includes temporary employment and day labor.

<sup>c</sup> Includes 23 unaccompanied youth with dependent children.

#### 15. Other assistance currently received by household\*

		Adults			
	Men without children n=506	Women without children n=228	Guests with children n=286	Youth** N=86	ALL n=1,106
Medical assistance	50%	58%	63%	50%	55%
Food stamps	52%	47%	64%	47%	53%
Medicare	14%	18%	12%	7%	14%
Section 8	6%	11%	8%	5%	8%
Public housing	7%	8%	5%	2%	6%
Other rent assistance	4%	9%	7%	5%	6%
Veterans medical or other services	6%	1%	1%	-	3%

\* Intake volunteers were encouraged to report all sources received by the household, from the list above.

\*\* Includes 23 unaccompanied youth with dependent children.

### Services sought

#### 16. Main types of service sought by household\*

	Men without children n=506	Women without children n=228	Guests with children n=286	Youth** N=86	ALL n=1,106
Housing	51%	54%	66%	67%	57%
Transportation	50%	52%	52%	54%	51%
Employment	46%	38%	50%	61%	46%
Wants help obtaining ID	40%	46%	44%	51%	43%
Dental Care	39%	40%	37%	43%	39%
Eye care	34%	38%	34%	31%	34%
Haircut	32%	25%	31%	24%	30%
Education	19%	26%	32%	40%	26%
Legal assistance	24%	23%	24%	20%	24%
Medical care (other)	20%	28%	14%	30%	22%
Public Assistance	22%	20%	16%	29%	21%
Social Security benefits	21%	23%	19%	9%	20%
Voicemail	19%	22%	13%	14%	17%
Mental health	13%	15%	9%	9%	12%
Emergency shelter	13%	11%	11%	15%	12%
Fuel/heat assistance	4%	8%	12%	6%	7%
Veterans benefits	8%	3%	3%	2%	5%
Other: miscellaneous	5%	4%	5%	1%	5%
Chemical health	4%	5%	3%	-	4%
Domestic violence services	1%	5%	4%	6%	3%

\* Guests were asked what their top three services were from the list provided above. Some indicated more than three.

\*\* Includes 23 unaccompanied youth with dependent children.

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### **De-duplication with data in Minnesota's HMIS**

One of the reasons Project Homeless Connect organizers wanted to enter data from the event into Minnesota's HMIS was to get a sense of how many of those served at the event were already involved with social service providers, particularly providers whose mission is to serve people experiencing homelessness. While Minnesota's HMIS remains imperfect for the task, an increasing number of organizations whose mission is to serve those experiencing homelessness participate in HMIS.

As of October 2008, the HMIS included 35 percent of shelter beds, 87 percent of transitional housing program beds, and 94 percent of permanent supportive housing beds in Ramsey County. The HMIS also includes the County's large homeless prevention program, as well as some other "services only" programs not associated with beds. Further, entering the data into the HMIS enabled us to run matches against people served in other parts of the state, as well as earlier Project Homeless Connect events held in Ramsey and Hennepin counties and in greater Minnesota.

As discussed in the introduction, all guests who signed a consent form at Project Homeless Connect were entered as "unnamed clients" in the HMIS database. This means that while elements of the clients' names were used in creating a unique identifier, the name was not permanently stored. This procedure allows Wilder to un-duplicate clients served in Project Homeless Connect with other records in the database without permanently storing their names. The unique identifier is created using parts of the name, date of birth, and gender.

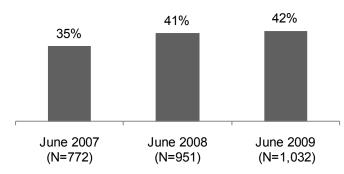
While using the unique identifier to find matching records is the most reliable method available, it does present some limitations. Data entry errors and use of nicknames will cause different unique identifiers to be issued that will prevent matching. For example, if a guest is entered as "Bob Smith" at one event and then seeks services at a participating provider as "Robert Smith," this discrepancy will result in his records not being matched to identify him as the same person, using the method employed here. Further, around nine percent of all clients entered into Minnesota's HMIS are entered as anonymous, many of whom are clients of domestic violence or legal service providers. As a result, the matching conducted for this report is most likely under-representative of the number of guests who have been served before or after the event by a provider participating in HMIS. For the same reason, the matching process most likely also under-counts the number of guests who have attended previous Project Homeless Connect events.

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#### Known contact with homeless service providers prior to event

The 74 guests who indicated a preference not to provide their name or other potentially identifying information at the event were entered anonymously, and it is not possible to match their records with others existing in the database. Excluding the anonymous records, forty-two percent of guests served at the June 2009 event had been previously served by an organization participating in HMIS, a slight increase from the previous year.

### 17. Percent of identifiable guests served by an organization participating in HMIS prior to the event



The proportion of guests identifying as homeless who had previously received services from a provider participating in HMIS was similar to the proportion found among guests who were not found to be previously served by an HMIS provider. The breakdown of household status was also similar.

### 18. Homeless status of event guests with records in HMIS prior to event compared with those without records in HMIS prior to event

	In HMIS prior to event	Not in HMIS prior to event
Not currently homeless	119 (25%)	159 (28%)
Living with family or friends*	29 (6%)	58 (10%)
Homeless, but status unknown**	32 (7%)	23 (4%)
1st time homeless and less than 1 year without home	120 (26%)	156 (28%)
Multiple times homeless, but NOT meeting LTH definition	57 (12%)	48 (9%)
Long term: At least 1 year OR at least 4 times in past 3 years	104 (22%)	103 (19%)
Unknown/Missing	11 (2%)	13 (2%)
TOTAL	472	560

\* Some guests identified as "not currently homeless" and also indicated living with family or living with friends (see Table 9 for living situations).

\*\* Some guests identified as "not currently homeless" but also indicated living in situations typically considered homeless (emergency shelters, living on the streets/squatting, and transitional housing programs for the homeless).

### 19. Household status of event guests with records in HMIS prior to event compared with those without records in HMIS prior to event

	In HMIS prior to event	Not in HMIS prior to event
Single head of household with dependent children	116 (25%)	125 (22%)
Single with no dependent children	310 (66%)	351 (63%)
Married/domestic partner with dependent children	18 (4%)	42 (8%)
Married/domestic partner with dependent no children	16 (3%)	23 (4%)
Unknown/Missing/Other household type	12 (2%)	19 (3%)
TOTAL	472	560

#### Known contact with homeless service providers after the event

Of the 1,032 identifiable guests served at the June 2009 event, 115 guests (10%) were served by organizations participating in Minnesota's HMIS (and entered with identifiable records into the HMIS) within six weeks after the event. Of those 115 guests, 16 guests had not been served by a participating provider prior to the event. The services that these guests are known to have received include emergency shelter, transitional housing, permanent supportive housing, and rent payment or rent deposit assistance through the state's Family Housing Prevention and Assistance Program. However, as many housing providers initially collect information from clients on paper and then transfer it to HMIS, it is likely that more Project Homeless Connect guests were served than are represented here.

# Known involvement with previous Project Homeless Connect events

As mentioned above, Minnesota's HMIS was also used to gather data on two previous St. Paul/Ramsey County Project Homeless Connect events. Using HMIS data collected at the previous events, we examined the number of people who had attended more than one event. Setting the aside the guests who were entered anonymously at each event:

- 142 (14%) of identifiable individuals served at the Ramsey County event in June 2009 had attended at least one previous event held in Ramsey County.
- 58 (6%) of identifiable individuals served at the Ramsey County event in June 2009 had attended at least one previous event held in Minneapolis/Hennepin County, Duluth/St. Louis County, or Moorhead/Clay County.

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While the number of individuals found to have attended more than one event increased slightly at the May 2009 event, these results still may under-represent the number of people who have attended more than one Project Homeless Connect event. In fact, when asked, "Have you ever been to a Project Homeless Connect event like this one before today?" 272 guests, or 25 percent, responded "yes." This discrepancy could be due to many factors: data entry errors that prevent the correct matching of their records, missing or incomplete intake forms from guests, or because guests may have in mind other similar events, such as the Stand Down events for veterans, Project Youth Connect, and other homeless prevention and service efforts.

### Conclusion

The June 2009 Ramsey County Project Homeless Connect event served over 1,300 guests who varied by age, household type, and housing status. Housing, transportation assistance, and employment were the most commonly sought services at the event. Perhaps due to marketing efforts, the event attracted a greater proportion of guests from suburban Ramsey County and, consequently, a greater proportion of families with children. Analysis of the event using HMIS indicates that although this served fewer guests who identified as homeless, the event served many guests who were unstably housed.

## Appendix

**Project Homeless Connect Intake Form** 

#### **Project Homeless Connect Intake Form**

Hi, My name is \_\_\_\_\_\_. Thanks for taking a few minutes to help us gather information for this event. This also gives me a chance to tell you about the services available today. We hope that your answers will help us to better understand what services are needed in the community and also to help us direct you to the services that you want today. This should take about 10 minutes. Also, please take a few minutes before you leave to fill out an exit survey.

Now, I am going to ask a few questions about you (and your family). We hope that by answering these questions we will be able to better serve you today and in the future. You do not have to answer any of these questions if you do not want to.

What is your full Name?:				ServicePt ID#	
FIRST	MI LAST		SUFFIX		
BIRTH DATE://YEAR					
GENDER: Gemale Male C	Transgender				
GENDER:       I Female       I Male       I Transgender       Unknown         Do you consider yourself       (PRIMARY RACE)       (SECONDARY RACE (OPTIONAL/ IF OFFERED)))         American Indian or Alaskan Native       American Indian or Alaskan Native         Native Hawaiian or Other Pacific Islander       American Indian or Alaskan Native         Black or African American       Black or African American         White       White         Hispanic/Latino       Hispanic/Latino         Other Multi-Racial       Other Multi-Racial         Other       Unknown         Household Type:       Single with NO dependent children					
<ul> <li>Couple with NO dependent child</li> <li>Other:</li> </ul>			with dependent childr	en	
How many children are you here with today					
Teens (13 -17): Children, 5-					
EVER SERVED ON ACTIVE DUTY IN THE U.S. ARMED FORCES       *NOTE If yes, please direct to veterans services area         Yes *       No       Don't know       Refused					
Do you have any type of mental or physical	disability that ke	eps you from wo	rking, shopping or o	ther daily activities?	
Yes No	Don't know				
During the last month did you receive any ir	ncome from				
Employment	□ Yes	□ No	Don't know	Refused	
IF YES: How many hours do you work in <u>an average week</u> ?	□1-10 Hours	11-20 hours	21-30 hours	□31 or more hours	
What is your hourly wage in <u>an average</u> <u>week</u> ?	□\$6-8	□\$9-11	□\$12-14	□\$15 or more	
General Assistance	□ Yes	🗆 No	Don't know	Refused	
Social Security Retirement, Survivors, Disability Insurance (RSDI/SSDI)	□ Yes	□ No	Don't know	Refused	
SSI (Supplemental Security Income)	□ Yes	🗆 No	Don't know	Refused	
MFIP (MN Family Investment Program)	□ Yes	🗖 No	Don't know	Refused	
Contributions from other people	□ Yes	🗆 No	Don't know	Refused	
No income	□ Yes	🗆 No	Don't know	Refused	
Any other source?					

Do you currently receive						
Food stamps?	□ Yes	□ No	Don't know	Refused		
A Section 8 Housing Voucher (for rent)?						
Public housing?			Don't know			
Any other type of rental assistance?			Don't know			
Medical Assistance (or Medicaid or MA)?						
Medicare?						
Veterans Medical assistance or services?						
WHERE DID YOU STAY LAST NIGHT?	_ 100					
Emergency shelter	🗖 Jail, pris	on, or juvenile fac	cility 🛛 H	lotel/motel (without voucher)		
Transitional housing for homeless	Living w	-	-	Foster care/group home		
Permanent housing for formerly homeless	Living w	rith friends	Πι	iving on the street/outside/squatting		
Psychiatric hospital or facility	🛛 Rental h	nouse/apartment	<b>D</b> (	Don't know		
Substance abuse treatment center, incl det	ox D house/c	ondo/apartment tl	hat you own 🛛 🛛 🛛	Refused		
☐ Hospital				Other		
HOW LONG HAVE YOU STAYED THERE?						
□ 1 week or less		lore than 3 month	is but less than 1 ye	ar		
$\Box$ More than 1 week but less than 1 month	🗖 1	year or longer				
□ 1 to 3 months						
WHAT CITY WAS THAT IN?		СНЕСК	BOX IF Outside of	Minnesota 🛛		
IF CURRENTLY HOUSED: How likely is it that you will be able to stay at your current residence for at least <u>60</u> more days?						
└ Very Likely □ Somewhat likely □ Not very likely □ Not at all likely □ Don't know □ Refused						
IF CURRENTLY HOMELESS: How long have you been homeless?						
First time homeless AND less than 1 year without home						
Several times homeless, but for less than 1 year and NOT more than 4 times in 3 years						
Long ter	m: at least 1 year	r OR at least 4 tim	nes in the past 3 yea	rs		
Have you ever been to a Project Homeless Connect event like this one before today?						
Now I have a few questions about how we can help you. What would you like help with today?						
Employment D Yes	Social Security E			re 🛛 Yes		
Education  Yes	Veteran's Benef	its 🛛 Ye	s Eye Care	☐ Yes		
Legal assistance 🛛 Yes	Public Assistance	e 🛛 Ye	s Medical C	are (other)		
Housing 🛛 Yes	Mental Health	□ Ye	s Haircut	□ Yes		
Emergency Shelter	Chemical Health	n 🛛 Ye	s Voice Mail	□ Yes		
Domestic Violence Services 🔲 Yes	Transportation	□ Ye		□ Yes		
Other services (write in):						
Would you like help getting a Minnesota picture ID?						

We would like you to feel free to visit as many resources and providers as you choose today. I am happy to walk around with you, show you where things are, and help you find the service and resources you want. Would that be okay? [IF NOT, LET CLIENT/FAMILY WALK AROUND ON THEIR OWN. IF THEY WANT TO WALK AROUND ON THEIR OWN, REMIND THEM TO PLEASE FILL OUT AN EXIT SURVEY AND PICK UP A BAGGED LUNCH BEFORE THEY LEAVE]