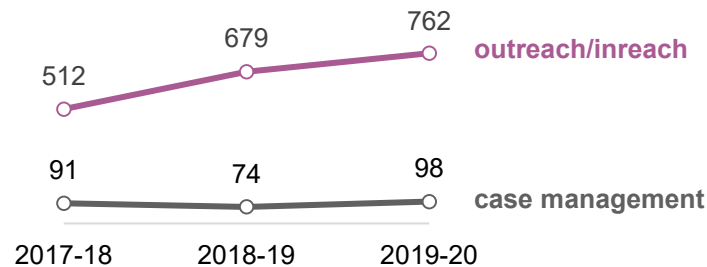


Project Recovery

Project Recovery serves individuals experiencing chronic homelessness and substance use disorders in Ramsey County through a drop-in day shelter and case management services, linking people to appropriate housing, treatment, and health care supports. Project Recovery provides trauma-informed and culturally-appropriate services to the increasingly diverse clientele who utilize the services.

The number of people Project Recovery serves has increased in the past 3 years.



In 2019-2020, **49%** of **case management** clients were referred to substance use treatment



46% accessed transitional or permanent housing

“

At different times each service has been exactly what I needed.
– PR client

I am eating better, my hygiene is better, I am now sober minded.
– PR client

I can come in from the cold and get warm. It's very nice to be social.
– PR client

”

Project Recovery primarily serves:

- People who are not connected to emergency shelters or other services
- People who are living on the streets or in camps
- People with co-occurring mental and physical health issues

Project Recovery follows a **harm reduction model**, this means...

- Project Recovery case managers create a space where drug and alcohol use are not stigmatized. This enables staff to engage with an otherwise hard-to-reach subset of the homeless population, build trusting relationships, and create pathways to treatment and housing.
- Acknowledging that not all client success will look the same
- Celebrating incremental successes

Most commonly used services:



Housing
support



Meals/food
assistance



Basic
supplies



PEOPLE
INCORPORATED
MENTAL HEALTH SERVICES

Since starting **case management** at Project Recovery*



84% of clients have a better ability to manage hygiene and access water



76% of clients have better access to nutritious food



65% of clients have a better quality of life



59% of clients are more hopeful about the future

*Responses are for 68 clients receiving Project Recovery case management in February 2020

People who use Project Recovery report high praise for staff. People agree that...

staff helps them get what they need

100%

they can trust at least one staff member

100%

they feel comfortable talking to staff
if they need help with something

94%

staff respect their culture

94%

“

Thanks to PR for
everything they've tried,
from the beginning to
today, to help me.
– PR client

”

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