

# **Jackson Street Village**

**Amherst H. Wilder Foundation**

*2003-2004 evaluation*

**S E P T E M B E R 2 0 0 5**

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# Introduction

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Jackson Street Village is a supportive housing community located in Saint Paul's North End neighborhood that provides permanent housing for 24 previously homeless or precariously housed families. The property is owned by RS Eden and managed by Wilder Foundation's Supportive Housing and Employment Services (SHES) division. The philosophy of Jackson Street Village is to identify and use individual, family, and community strengths to address residents' needs and challenges. Many of the adult residents have struggled with chemical dependency, mental illness, or both. Parents and their children have often lived in environments that compromised their physical health. Jackson Street Village provides decent, healthy housing that is an important foundation for family stability.

The program was conceived six years ago as a response to the growing number of homeless families that needed support in a setting where they could access ongoing assistance and encouragement. It opened in March of 2003 and was developed through collaboration between RS Eden, the American Lung Association of Minnesota, Amherst H. Wilder Foundation, and the University of Minnesota. The town homes were designed using the American Lung Association's Health House strategy. Each building was constructed utilizing materials that reduce indoor particulates and technology that increases the amount of clean air circulated to help reduce respiratory infections and improve the overall health of tenants. Since it opened in 2003, Jackson Street Village has had a 22 percent turnover and no evictions.

Wilder staff offer individual assistance for each member of the community. This includes assistance with connecting families to a health care provider, assisting parents with registering their children for school, transporting families to appointments, connecting families to appropriate resources, preparing for and finding a job, and providing for basic needs. Staff members also work to engage the community as a whole through children's activities, skill-building workshops, and family gatherings.

## *Summary of action items*

- Jackson Street Village residents continue to experience life circumstances that may interfere with their housing stability. Therefore, the support and services provided by staff may be critical to the continued housing stability and long-term outcomes of residents.
- Adult residents of Jackson Street Village appear to be experiencing continued barriers to employment, especially stable and living-wage jobs. Therefore, staff should continue to focus on assessment and job training to ensure all adult residents are employed to their full potential.
- Jackson Street Village residents appear to have serious mental and/or physical health problems that interfere with their ability to maintain stable housing and employment. Furthermore, residents' self-reported health problems appear to have become more frequent at follow-up compared to baseline, which could be attributed to actual declines in health or to residents' increased awareness or knowledge of health issues since moving to Jackson Street Village. In either case, staff should continue to find ways to encourage healthy lifestyles among residents and to address individual residents' specific health concerns or problems.
- It appears that safety and security are major concerns for some residents. Therefore, staff should consider possible ways to address their concerns and empower residents to find their own ways of improving the safety at Jackson Street Village.

## About the research

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In the first operating year (2003-2004), Wilder Research conducted baseline and follow-up face-to-face interviews with Jackson Street Village residents to examine program effectiveness and resident satisfaction. Jackson Street Village has eight goals:

1. Families will maintain stable housing.
2. Adults will have stable income through employment or another appropriate income source.
3. Preschool age children will participate in early childhood education activities and children of school age will maintain regular school attendance.
4. Family members will engage in community activities (recreation center, church, volunteer activities, block club, and neighborhood involvement).
5. Family members will become less reliant on emergency room care by establishing a designated primary care provider, enrolling in a health insurance plan, and keeping their children's immunizations up-to-date.
6. Families will improve their health status, especially respiratory health.
7. Living at Jackson Street Village will help families improve their lives.
8. Families will be satisfied with their current living arrangements.

Baseline surveys were conducted with 17 of the 24 heads of household during the summer of 2003 for a response rate of 71 percent. Seven heads of household refused to be interviewed. The baseline survey asked residents about their previous employment and housing situations; barriers to maintaining stability; any health problems of family members (including physical and mental health and chemical dependency); school attendance and any school-related problems of children in the family; and income sources.



In fall 2004, follow-up surveys were conducted with 13 out of the 17 residents who completed a baseline survey for a response rate of 76 percent. Two of the original families had moved out of Jackson Street Village and the other two former respondents refused to complete the interview. The follow-up survey asked many of the same questions as the baseline survey, as well as inquiring about any changes in the residents' situations since the previous interview. Residents were also asked about their satisfaction with living at Jackson Street Village.

In addition, residents were asked to complete the Short Form-36 version 2 (SF-36v2) Health Survey (QualityMetric, Inc., 2000) at both baseline and follow-up in order to assess changes in their overall mental and physical health since moving to Jackson Street Village. Overall, Wilder Research was able to complete 11 follow-up SF-36v2 surveys out of the 17 who completed the baseline survey, for a response rate of 65 percent.

In general, data is reported for all residents who answered the question. In cases where baseline and follow-up survey data is compared, only residents who answered both the baseline and the follow-up questions were included. Therefore, the number of residents (Ns) vary by table, depending on how many answered that particular set of questions.

## About the participants<sup>1</sup>

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### *Key findings*

- Over one-fourth of respondents have less than a high school education.

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<sup>1</sup> “Participants” are all residents of Jackson Street Village. “Respondents” are the heads of household who completed the survey(s). The information in this section of the report refers to both respondents and all residents, where specified.

1. Resident and respondent characteristics

Resident and respondent characteristics	Percent of heads of households		
	Jackson Street residents (N=24)	Baseline respondents (N=17)	Follow-up respondents (N=13)
<b>Gender of head of household</b>			
Female	82%	94%	100%
<b>Age of the head of household</b>			
22-29	35%	35%	23%
30-39	48%	53%	77%
40-49	17%	12%	-
<b>Marital status of the head of household</b>			
Single, never married	74%	77%	77%
Separated	9%	12%	15%
Married	13%	6%	-
Divorced	4%	6%	8%
<b>Education history of the head of household</b>			
Less than high school, no GED	-	29%	-
High school graduate or GED	-	65%	-
Some college	-	6%	-
Currently enrolled in educational program	-	18%	-
Has received training for employment	-	41%	-
<b>Household size of the head of household</b>			
3 or fewer household members	-	29%	31%
4 or 5 household members	-	53%	46%
6 or more household members	-	18%	23%
<b>Length of time in Minnesota for the head of household</b>			
2 years or less	-	29%	-
3 to 10 years	-	29%	-
11 years or more	-	41%	-
<b>Last stable housing location for respondents of the head of household</b>			
Saint Paul	73%	41%	100%
Other Minnesota location	8%	24%	-
Illinois	-	29%	-
Texas	-	6%	-
Unknown	19%	-	-
<b>Ages of all household members</b>	<b>(N=102)</b>	<b>(N=69)</b>	<b>(N=63)</b>
Age 0 to 5	68%	23%	8%
Age 6 to 12	(all children age	33%	27%
Age 13 to 17	0 to 17)	11%	25%
Age 18 or older	42%	33%	30%
<b>Race/ethnicity of all household members</b>			
African American	70%	65%	69%
White	21%	24%	23%
Asian	2%	6%	8%
Multi-racial	7%	-	-
Hispanic/Latino	2%	6%	8%

# **Service and staffing**

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## 2. Service and staffing data 2003-2004

	<b>Number of families</b>	<b>Number of individuals</b>
Number of residents in program on July 1, 2003 <sup>a</sup>	24	93
Number moving in	2	17
Number moving out	2	10
Unduplicated number of residents	26	110
Average number of days housing was provided	334.8 days	
Number of FTEs	4	

<sup>a</sup> The official date that Jackson Street Village support services began July 1, 2003, although all of the families had moved into the new facility between April and June 2003.

# Outcome goal 1

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## **Families will maintain stable housing.**

### *Key findings*

- Residents' housing stability has increased since moving to Jackson Street Village. About two-thirds of the respondents were homeless in the year prior to moving to Jackson Street Village and half were homeless immediately prior to moving to Jackson Street Village.
- The cost of housing was reported by respondents as one of the primary barriers to maintaining stable housing in the past. Since moving to Jackson Street Village, over three-quarters of the respondents report "no difficulty" paying their rent.

### *Action item*

- Jackson Street Village residents continue to experience life circumstances that may interfere with their housing stability. Therefore, the support and services provided by staff may be critical to the continued housing stability and long-term outcomes of residents.

### 3. Measures of housing stability

<b>Measures of housing stability <sup>a</sup></b>	<b>Number of respondents (N= 17)</b>	<b>Percent of respondents</b>
<b>Housing arrangement prior to Jackson Street Village</b>		
Market-rate rental housing	4	24%
Subsidized rental housing	3	18%
Transitional housing	4	24%
Emergency shelter or homeless	5	24%
Another housing arrangement	1	12%
<b>Reason for leaving last housing</b>		
Eviction, foreclosure, or lease not renewed	8	47%
Couldn't afford the rent	7	41%
Left transitional program to obtain permanent housing	6	35%
Substandard or unsafe housing	4	24%
Abuse by someone you lived with	4	24%
Unsafe neighborhood	4	24%
A program that provided you with housing ended	3	18%
Drinking or drug problems of an adult in the household	3	18%
Some relationship problem other than abuse	2	12%
<b>Reasons for previous difficulties getting or keeping housing</b>		
Credit problems	10	63%
No affordable housing available	10	59%
The cost of application fees	7	41%
Court evictions or Unlawful Detainers	6	38%
Not having a local rental history	5	29%
Family size	4	24%
Criminal background	4	24%
Abuse by someone you lived with	4	24%
Mental health problem	3	18%
Abuse or injury you caused to someone you lived with	2	12%
Alcohol or chemical use by anyone in the household	2	12%
Age of children	1	6%
Age, race, gender, or sexual orientation of head of household	-	-
Health status or physical disability	-	-
<b>Homelessness in year prior to moving to Jackson Street Village</b>		
Not homeless at all	6	35%
Homeless for part of the year	9	53%
Homeless for the entire year	2	12%

<sup>a</sup> Based on information collected in the baseline interview.

### 3. Measures of housing stability (continued)

<b>History of living in institutional arrangements <sup>a</sup></b>	<b>As children (N=17)</b>	<b>As adults (N=17)</b>	<b>Within the 12 months before moving to Jackson Street Village (N=17)</b>
Emergency shelters	-	59%	41%
Transitional housing	-	53%	47%
Battered women's shelters	-	41%	29%
Permanent housing program with support services	-	29%	18%
Drug or alcohol treatment facility	6%	29%	12%
Detention center or corrections facility	6%	24%	6%
A facility for persons with emotional, behavioral, or mental health problems	-	12%	12%
Residence for people with physical disabilities	-	6%	-
Foster home	6%	-	-
Group home	6%	-	-
Some type of halfway house	-	-	-
An orphanage	-	-	-
An Indian school	-	-	-
A nursing home	-	-	-
		<b>Number of respondents (N=13)</b>	<b>Percent of respondents</b>
<b>Stability of current housing at Jackson Street Village <sup>b</sup></b>			
Very stable		9	69%
Somewhat stable		4	31%
Not too stable		-	-
<b>Difficulty in paying for housing at Jackson Street Village</b>			
No difficulty at all		10	77%
Not very much		1	8%
Some		1	8%
A lot		1	8%

<sup>a</sup> Based on information collected in the baseline interview.

<sup>b</sup> Based on information collected in the follow-up interview.



## Outcome goal 2

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**Adults will have a stable income through employment or another appropriate income source.**

### *Key findings*

- The number of respondents employed at the time of follow-up remained about the same as the number employed prior to moving to Jackson Street Village. The average number of hours worked per week and the average hourly wage decreased.
- The number of respondents receiving MFIP and SSDI remains unchanged from baseline to follow-up, while the number of respondents receiving child support, SSI, or disability income (other than SSI) has increased.

### *Action items*

- Adult residents of Jackson Street Village appear to be experiencing continued barriers to employment, especially stable and living-wage jobs. Therefore, staff should continue to focus on assessment and job training to ensure all adult residents are employed to their full potential.

4. Sources of income

Employment	Employed in the three months prior to moving into Jackson Street Village <sup>a</sup> (N=13)		Employed some time during the 12 months between baseline and follow-up surveys <sup>a</sup> (N=13)		Employed at follow-up <sup>a</sup> (N=13)	
	N	%	N	%	N	%
Head of household employed at least part-time	6	46%	9	69%	5	38%
Other adults in the household employed at least part-time	2	15%	-	-	1	6%
<b>Wages and hours</b>			<b>At baseline<sup>a</sup> (N=13)</b>		<b>At follow-up<sup>a</sup> (N=13)</b>	
Average hourly wage			\$9.87		\$8.77	
Average number of hours worked per week			31 hours		26 hours	
Other sources of income	In the three months before moving into Jackson Street Village <sup>a</sup> (N=13)		At baseline <sup>a</sup> (N=13)		At follow-up <sup>a</sup> (N=13)	
	N	%	N	%	N	%
MFIP	9	69%	9	69%	9	69%
Child support	1	8%	1	8%	4	31%
SSDI	1	8%	1	8%	1	8%
SSI	1	8%	1	8%	4	31%
GA	-	-	-	-	-	-
Unemployment	1	8%	1	8%	-	-
Other disability income	-	-	-	-	1	8%
<b>Child support</b>			<b>At baseline<sup>a</sup> (N=13)</b>		<b>At follow-up<sup>a</sup> (N=13)</b>	
			<b>N</b>		<b>N</b>	
Court order in effect for children to receive child support			10		9	
Households in which eligible children are <b>not</b> receiving child support			10		8	
			100%		89%	

<sup>a</sup> Based on information collected from the same 13 respondents in the baseline and follow-up interviews.

## **Outcome goal 3**

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**Preschool age children will participate in early childhood education activities and children of school age will maintain regular school attendance.**

### *Key findings*

- Although fewer children are reported to have learning or school problems since moving to Jackson Street Village as compared to the school year just prior to moving in a higher percent of children have an Individual Education Plan (IEP) (Figure 5).

## 5. Parents' report of school-age children's status

Households in which parents' report ...	Percent <sup>a</sup>	
	At baseline <sup>b</sup> (N=9)	At follow-up <sup>b</sup> (N=9)
All their children attended school on a regular basis (at least 85% of schools days)	9 parents 100%	9 parents 100%
That at least one of their children attended more than one school during the last school year	22% of parents (2 parents with 4 children)	22% of parents (2 parents with 2 children)
At least one of their children repeated a grade	22% of parents (2 parents with 3 children ) (ever in the past)	0% of parents (during last year)
At least one of their children has a learning or school problem	33% of parents (3 parents with 5 children)	22% of parents (2 parents with 2 children)
At least one of their children has an Individual Education Plan (special education status)	11% of parents (1 parent with 1 child)	33% of parents (3 parents with 4 children)

<sup>a</sup> Percent refers to the percent of respondents who indicate each response. Respondents also reported which of their children fell into each category, so the total number of children in each category is also reported.

<sup>b</sup> Based on information collected from the same nine respondents in the baseline and follow-up interviews.

## 6. Early childhood education enrollment

Early childhood education	During 12 months prior to moving to Jackson Street Village <sup>a</sup> (N=12)	At follow-up <sup>a</sup> (N=12)
	Percentage of parents who report at least one child under age six is enrolled in a Head Start or early childhood program	33% (4 parents)
Number of eligible children that parents report are <b>not</b> enrolled in a Head Start or early childhood program	7 children	3 children

<sup>a</sup> Based on information collected from the same 12 respondents in the baseline and follow-up interviews.

## Outcome goal 4

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### Family members will engage in community activities.<sup>2</sup>

#### *Key findings*

- It appears that community engagement and participation in community activities has increased for many families living at Jackson Street Village, both adults and youth.
- Residents report feeling a sense of community with other families living at Jackson Street Village.

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<sup>2</sup> Community activities include things such as recreation centers, church, volunteer activities, block club, neighborhood involvement, etc.

## 7. Family members' community participation

	During 3 months prior to moving into Jackson Street Village <sup>a</sup> (N=12)		Since moving into Jackson Street Village <sup>a</sup> (N=12)	
	N	%	N	%
<b>Community event attendance by household members</b>				
Community activities (outside of Jackson Street Village)	5	42%	9	75%
Religious organizations	4	33%	7	58%
Support groups	3	25%	4	33%
<b>Community program participation by children</b>				
School extracurricular activities	5	42%	7	58%
Programs through the YMCA, YWCA, or community recreation centers	4	33%	7	58%
Organized youth programs like Cub Scouts, Boy Scouts, Brownies, Girl Scouts, etc.	1	8%	2	17%
<b>Community participation at Jackson Street Village</b>			<b>N=13 <sup>b</sup></b>	<b>%</b>
Participation in any community events at Jackson Street Village since moving in			11	85%
Volunteering at any Jackson Street Village event in the past six months			6	46%
<b>Community dynamics</b>			<b>Number and percent who "agree" or "strongly agree" <sup>b</sup> (N=13)</b>	
People here know they can get help from others if they are in trouble			11	82%
If you feel like talking, you can usually find someone to talk to you			10	77%
If you had an emergency, even residents you don't know would be willing to help			10	77%
There is a sense of community among residents here			10	77%
People in this building – at Jackson Street Village – generally help each other out			9	69%
People here are part of your everyday activities			8	62%

<sup>a</sup> Based on information collected from the same 12 respondents in the baseline and follow-up interviews.

<sup>b</sup> Based on information collected in the follow-up interview.

## Outcome goal 5

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**Family members will become less reliant on emergency room care by establishing a designated primary care provider, enrolling in a health insurance plan, and keeping their children's immunizations up-to-date.**

### *Key findings*

- The percentage of respondents reporting that immunizations were up-to-date for their children decreased from 100 to 83 percent.
- Emergency room visits have decreased, mainly because the average number of visits per resident (of those who went to the ER at least once) decreased significantly.

8. Established source of health insurance and a designated provider of care

<b>Established source of health insurance and a designated provider of care</b>	<b>During three months prior to moving in <sup>a</sup> (N=12)</b>		<b>At follow-up <sup>a</sup> (N=12)</b>	
	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
Enrollment in a health care plan	11	92%	12	100%
Family has specific doctor or clinic	10	83%	10	83%
Unable to obtain needed health care for children	1	8%	-	-
Unable to obtain needed dental care for children	-	-	1	8%
	<b>At baseline <sup>a</sup> (N=12)</b>		<b>At follow-up <sup>a</sup> (N=12)</b>	
Factors preventing household members from getting needed health care	3	25%	Not asked at the time of follow-up	
<b>Factors preventing health care (asked at baseline only):</b>	No insurance (N=2) No money (N=2) No transportation (N=2) Do not know where to go (N=1)		Not asked at the time of follow-up	
	<b>During six months prior to moving in <sup>a</sup> (N=12)</b>		<b>During six months prior to follow-up <sup>a</sup> (N=12)</b>	
<b>Emergency room care</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
Any adult household member	3	25%	3	25%
Average number of visits	12 visits		1 visit	
Median number of visits	10 visits		1 visit	
Range	5-20 visits		1-2 visits	
Any children	3	25%	1	8%
Average number of visits	3 visits		4 visits	
Median number of visits	3 visits		4 visits	
Range	1-6 visits		4 visits	
	<b>At baseline <sup>a</sup> (N=12)</b>		<b>At follow-up <sup>a</sup> (N=12)</b>	
<b>Immunizations</b>				
Children's immunizations are up-to-date	12	100%	10	83%

<sup>a</sup> Based on information collected from the same 12 respondents in the baseline and follow-up interviews.



## Outcome goal 6

### **Families have improved health status, especially respiratory health.**

#### *Key findings*

- Most respondents have significant physical and/or mental health problems that indicate possible barriers to daily activities such as employment, education, and maintaining stable housing. Close to three-quarters of respondents report receiving a mental health diagnosis within the two years prior to moving into Jackson Street Village, most commonly for major depression (Figure 9).
- Increasing percentages of respondents report a need to see a medical professional for their children's health, their own physical health, and their own alcohol or drug problems. In addition, an increased percentage report asthma or chronic respiratory problems among their children. This could reflect an increase in parents' awareness of health needs and motivation to address them or an undesirable decrease in resident's actual health status. Given the consistent positive results on the Health Survey, the more positive results seem more likely (Figure 9).
- None of the residents who participated in the follow-up survey had been admitted to detox since moving to Jackson Street Village.
- The SF-36 Health Survey was administered to respondents at baseline and follow-up (11 respondents completed the questionnaire at both times). The results indicate several things. It is important to note that these respondents' scores on all scales (Physical Functioning, Role-Physical, Bodily Pain, General Health, Vitality, Social Functioning, Role-Emotional, and Mental Health) are substantially lower than the U.S. average, which indicates that Jackson Street Village residents do have significant physical and mental health issues (Figure 10).

- Although the SF-36 Health Survey scores continue to be substantially below the U.S. adult average, all but one sub-scale score improved from baseline to follow-up despite the fact that there were no statistical differences on individual or composite scores. It is likely that with a larger population some of the observed changes would be statistically significant (Figure 10).

### ***Action items***

- Jackson Street Village residents appear to have serious mental and/or physical health problems that interfere with their ability to maintain stable housing and employment. Furthermore, residents' self-reported health problems appear to have become more frequent at follow-up compared to baseline, which could be attributed to actual declines in health or to residents' increased awareness or knowledge of health issues since moving to Jackson Street Village. In either case, staff should continue to find ways to encourage healthy lifestyles among residents and to address individual residents' specific health concerns or problems.

## 9. Physical and mental health illnesses or conditions

<b>Number and percent who report having the following illness or condition in the 12 months prior to moving to Jackson Street Village (N=17 respondents and 52 children) <sup>a</sup></b>			
<b>Illnesses or conditions</b>	<b>Number of respondents</b>	<b>Percent of respondents</b>	<b>Number of children</b>
Mental health problems	10 adults	59%	5 children
Problems with teeth and gums	7 adults	41%	7 children
High blood pressure	3 adults	16%	-
Asthma	2 adults	12%	8 children
Stomach or digestive problems	2 adults	12%	
Skin ulcers or rashes	1 adult	6%	1 child
Chronic lung or respiratory problems (other than asthma and tuberculosis)	1 adult	6%	-
Diabetes	1 adult	6%	-
Problems of the nervous system other than mental health	1 adult	6%	-
Broken bones	1 adult	6%	-
Problems relating to injury other than broken bones	1 adult	6%	-
Hepatitis or yellow jaundice	1 adult	6%	-
Heart or circulatory related problems other than high blood pressure	-	-	-
Problems relating to pregnancy or childbirth	-	-	-
AIDS or HIV	-	-	-
STDs other than HIV/AIDS	-	-	-
Tuberculosis	-	-	-
<b>Number and percent of respondents who report a mental health diagnosis within the two years prior to moving into Jackson Street Village (N=17) <sup>a</sup></b>			
<b>Diagnoses for heads of household</b>	<b>Number of respondents</b>	<b>Percent of respondents</b>	
Major depression	11	65%	
Post-Traumatic Stress Disorder	3	18%	
Manic depression or bipolar disorder	3	18%	
A severe emotional disorder (e.g. anti-social personality, obsessive-compulsive personality)	2	12%	
A paranoid or delusional disorder other than schizophrenia	1	6%	
<b>Any mental health diagnoses for head of household</b>	<b>12</b>	<b>71%</b>	
An alcohol abuse disorder	1	6%	
A drug abuse disorder	1	6%	
<b>Dual diagnosis (a mental health and chemical dependency diagnosis)</b>	<b>1</b>	<b>6%</b>	

<sup>a</sup> Based on information collected from the follow-up interviews.

9. Physical and mental health illnesses or conditions (continued)

<b>Number and percent of respondents receiving care for a physical or mental health problem as a percentage of those needing care.</b>	<b>Baseline<sup>a</sup> (N=12) %</b>		<b>Follow-up (since moving to Jackson Street Village)<sup>a</sup> (N=12) %</b>	
<b>Type of care received:</b>				
Care for nervousness, depression, or mental health problems (baseline -in the two years prior to moving to Jackson Street Village)	42%		42%	
Admitted to a detox center (baseline – in the 12 months prior to moving to Jackson Street Village)	8%		-	
Care for an injury resulting from violence (baseline - the 12 months prior to moving to Jackson Street Village)	17%		-	
	<b>Heads of household</b>		<b>Other household members</b>	
<b>Percent of respondents who report that they need to see a health care professional for:</b>	<b>Baseline<sup>a</sup> (N=12)</b>	<b>Follow-up<sup>a</sup> (N=12)</b>	<b>Baseline<sup>a</sup> (N=12)</b>	<b>Follow-up<sup>a</sup> (N=12)</b>
Physical health problems	17%	33%	-	25%
Emotional or mental health problems	50%	42%	8%	25%
Alcohol or drug problems	-	8%	-	-
Dental concerns	75%	33%	75%	42%
	<b>During year prior to moving into Jackson Street Village<sup>a</sup> (N=12)</b>		<b>At follow-up<sup>a</sup> (N=12)</b>	
<b>Percent of respondents who report the following children's health concerns:</b>				
<b>Type of concern</b>				
Chronic or serious physical problems that interfere with daily activities	25%		25%	
Asthma or chronic respiratory problems	25%		58%	
Emotional or behavioral problems that interfere with daily activities	25%		25%	
<b>Percent of respondents who report the use of tobacco in their household in past week</b>	<b>At baseline<sup>a</sup> (N=12)</b>		<b>At follow-up<sup>a</sup> (N=12)</b>	
Someone in household used tobacco	67%		67%	

10. Results of the SF-36 Health Survey

<b>Health scale measured</b>	<b>National average score</b>	<b>Average score at baseline<sup>a</sup> (N=12)</b>	<b>Average score at follow-up<sup>a</sup> (N=12)</b>
Physical functioning	80	46	48
Role – physical	80	42	49
Bodily pain	75	47	50
General health	70	39	42
Vitality	60	39	43
Social functioning	80	36	36
Role – emotional	80	37	46
Mental health	75	35	38

<sup>a</sup> Based on information collected from the same 12 respondents in the baseline and follow-up interviews.

## **Outcome goal 7**

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**Living at Jackson Street Village will help families improve their lives.**

### *Key findings*

11. Respondents' report of their main needs and the needs of their children at baseline

<b>Main needs of respondents <sup>a</sup>(N=17)</b>	<b>Percent</b>
Transportation	53%
Employment	41%
Support services	41%
Education	29%
Furniture	29%
Clothing/food	24%
Money	12%
Housing	12%
Medical/dental services	12%
<b>Main needs of respondents' children as reported by parents <sup>a</sup> (N=17)</b>	
Clothing	53%
Education-related needs (including extra curricular activities)	53%
Support services (including counseling)	18%
Furniture	12%
Better housing	6%
Money	6%
Happiness	6%
In-home day care	6%
Dentist	6%
Discipline	6%
Transportation	6%

<sup>a</sup> Based on information collected in the baseline interviews.

12. Respondents' report of changes in their general living situation since moving to Jackson Street Village

<b>Level of change in general living status at time of follow-up</b>	<b>N=13<sup>a</sup></b>
Respondents reporting their general living situation has gotten better since moving to Jackson Street Village	9
Respondents reporting their general living situation has stayed about the same as before moving to Jackson Street Village	4
Respondent reporting their general living situation has gotten worse since moving to Jackson Street Village	-
<b>Reason why general living situation has improved since moving to Jackson Street Village</b>	<b>N=9<sup>a</sup></b>
Affordable rent	4
Support services received from staff	4
Nice/clean home	1
<b>Reason why general living situation has stayed the same</b>	<b>N=4<sup>a</sup></b>
Still need help	2
Already received help from the ROOF project	1
Satisfied but no change	1

<sup>a</sup> Based on information collected in the follow-up interview.

## Satisfaction goal

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**Families are satisfied with their current living arrangements.**

### *Key findings*

- Respondents report the drawbacks of living at Jackson Street Village include crime and violence, management rules, and some of the neighbors (Figure 14).

### *Action items*

- It appears that safety and security are major concerns for some residents. Therefore, staff should consider possible ways to address their concerns and empower residents to find their own ways of improving the safety (or perceptions of safety) at Jackson Street Village.



### 13. Respondents' ratings of satisfaction

	Number and percent who "agree" or "strongly agree" <sup>a</sup> (N=13)	
<b>General</b>		
Your rent is a good value in today's market, compared to similar apartments.	13	100%
Jackson Street Village provides housing for persons of your cultural or ethnic background.	13	100%
The housing program fits your needs.	13	100%
Your current housing unit is high quality.	10	77%
Your current housing is in a good location.	6	46%
<b>Safety</b>		
The police service in your area is adequate.	9	69%
Management is able to maintain a safe environment.	7	54%
The security at Jackson Street Village is adequate.	7	54%
<b>Management</b>		
There are opportunities for residents to voice concerns.	13	100%
The management's office hours are convenient.	13	100%
Management makes efforts to keep you informed about what is going on.	12	93%
Management responds to residents' concerns.	12	93%
Written materials provided by management are clear and understandable.	12	93%
Management makes an effort to consider residents' views when making decisions.	11	85%
Management is helpful in resolving problems between residents.	10	77%
Management provides opportunities for residents to participate in the decision making.	9	69%
<b>The staff</b>		
Communicate with you in a way that you understand.	13	100%
Are able to refer you to other community services that you need.	13	100%
Are able to relate to people of your cultural background.	12	93%
Give useful suggestions and recommendations.	11	85%
Are sensitive to cultural issues.	11	85%
Are knowledgeable and skilled.	11	85%
Are easy for you to contact when you need to.	11	85%
Are caring and warm.	11	85%
Are able to refer you to culturally appropriate services that you need.	10	80%
Respect your rights.	9	69%
Understand your problems and concerns.	8	62%

<sup>a</sup> Based on information collected in the follow-up interview.

#### 14. Summary of open-ended comments

<b>Main benefits of living at Jackson Street Village (N=13)<sup>a</sup></b>	<b>Number of responses</b>	<b>Percent of respondents</b>
The support, friendship, help with referrals and resources	10	77%
The affordability of the housing	10	77%
Safe and clean housing	4	31%
<b>Main drawbacks of living at Jackson Street Village (N=13)</b>		
Crime, violence, and fights	5	38%
None	4	31%
Management and rules	3	23%
The neighbors	2	15%

<sup>a</sup> Based on information collected in the follow-up interview.



# Appendix

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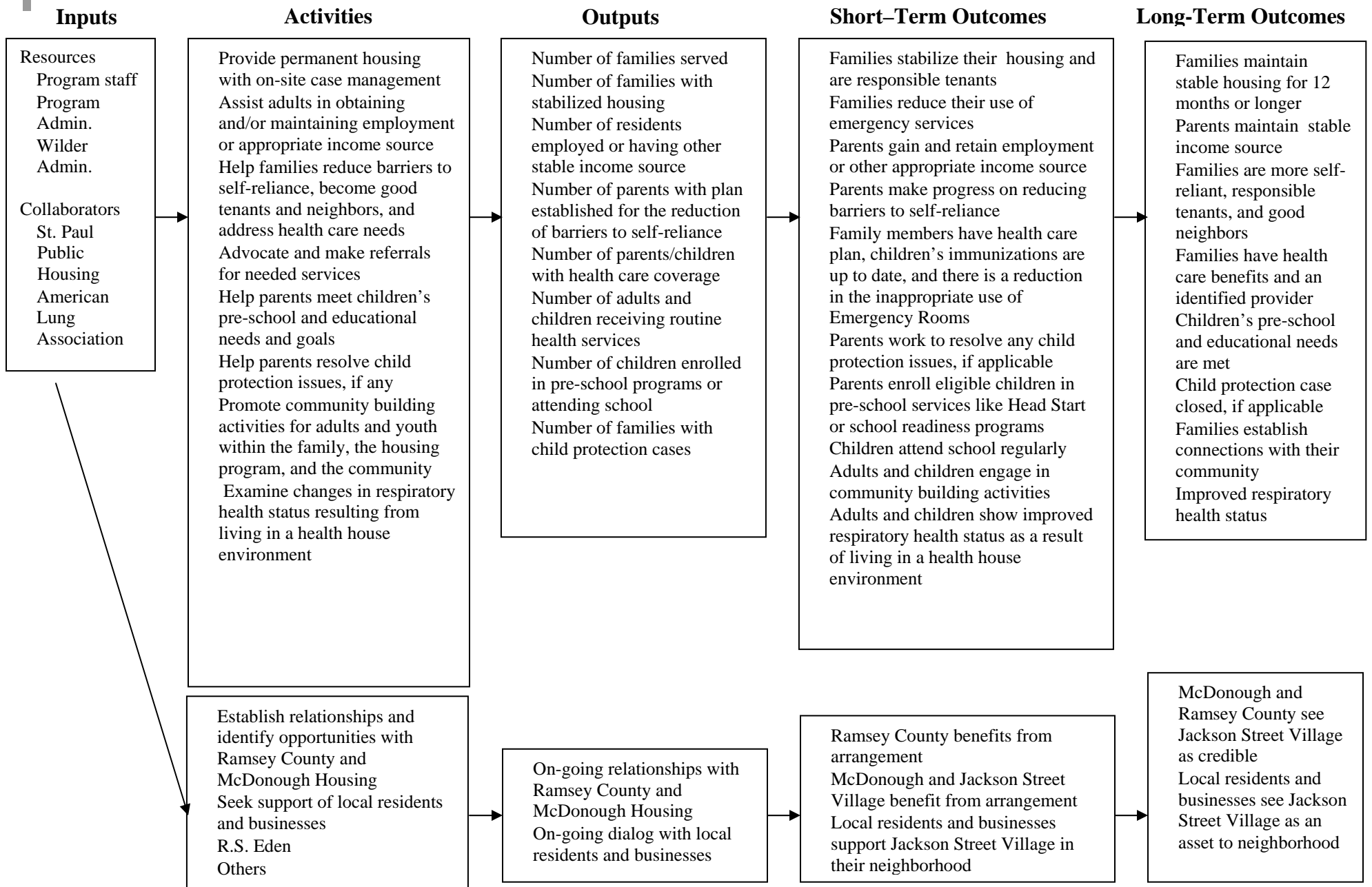
*Logic model*

*Open-ended responses*

*Evaluation materials*



# Logic Model



## Open-ended comments

### *Program Evaluation/Baseline Survey: 2003-04*

A1. What do you see as your main needs right now?

#### **Transportation (9 responses – 53%)**

- Car (6 responses).
- I need transportation to grocery store and to search for job.
- Help with bus, car fix.
- Transportation.

#### **Employment (7 responses – 41%)**

- A job (5 responses).
- Get a job so I can support my family better and to continue to raise my children to the best of my ability.
- Been having trouble finding a job. With my depression, it's hard for me to keep a full-time job. I want to work but it's hard for me.

#### **Support services (6 responses – 35%)**

- To finish counseling and have a support group.
- I need to work on my finances. I have my son. I need a support group because I'm a single mom and I have no one here. Sometimes they tell me about food shelf, but I don't have time or don't know how to get there. I have lots of papers and I need someone to help me figure out what it is. One of my friends, she gets assistance with cleaning and gets meals delivered at home so she doesn't have to cook. I wonder if I could qualify for that or get some assistance like that? I wonder if they can help to talk to some people because sometimes I feel so sad and I have no one. And if they could help find some legal because my divorce is not going anywhere. Most important I would like help with legal stuff first. I want my divorce final.
- We need more support and help getting past obstacles. Need resources to pay off bills. They try hard but it's not enough. More group support. Lots of needs. Build community. More time to solve problems.
- To get my kids psychological counseling, women's support group, therapy.
- My heating bill, that's the only bill I have trouble with because it's over \$100 per month.
- Support network. People I can call for help. Like I'm trying to get my son into Head Start and this is the first time I'm enrolling him in school, so I really didn't know how to go about it.

#### **Education (5 responses – 29%)**

- My main needs are getting my child enrolled in school, getting enrolled in school, getting something for myself. I just need to be focused.
- GED testing.

- How can I get education?
- Getting my GED.
- Education for myself.

***Furniture (5 responses – 29%)***

- One bed for my son.
- Household stuff.
- Some furniture. I need a bed.
- Furniture.
- A better bed.

***Clothing/Food (4 responses – 24%)***

- Clothing (2 responses).
- Supply basic needs, kids' clothes.
- Food stamps.

***Money (2 responses – 12%)***

- Cash.
- Money.

***Housing (2 responses – 12%)***

- My main goal is to keep my housing.
- Housing. Jackson Street Village is a little strict.

***Medical/Dental services (2 responses – 12%)***

- Dentist.
- Get medical insurance.

***Other comments (2 responses – 12%)***

- I guess I don't need anything right now.
- Raise my grandkids to see that they're happy.



## **A2. What do you see as the main needs of your children right now?**

### ***Clothing (9 responses – 53%)***

- Clothing (5 responses).
- Dressing properly – getting the clothes they need.
- School clothing.
- Shoes.
- Probably just winter clothes. She doesn't fit her clothes from last year. My parents have been helping me out a little bit. My dad just bought her a winter jacket yesterday.

### ***Education and extra curricular activities(9 responses – 53%)***

- Staying in school.
- School activities, tutor.
- Transportation to school for daughter in order to keep in same school. Tutors for kids, school supplies, transportation for extra-curricular activities.
- Getting enrolled in school, getting her into some activities so she wouldn't be under me all the time.
- Education.
- They need something to do. Something constructive for them that they'd like to do. Get more into school. My oldest daughter likes braiding hair and I know she's too young to go to school for that but I know she'd like doing it and maybe get paid for it. And she likes doing sports – basketball, football, jump rope. My 12 year old likes school. She likes drill team. I'm hoping she makes it on cheerleading. She's starting junior high this year. My 2 year old needs to get into preschool or daycare as soon as possible because she's learning bad habits from some of the kids around here. I don't know if it's her age, but I think she's got a speech problem. She can't say her c's and t's. I don't know if it's her age or a speech problem. I'm hoping it's not (the speech problem).
- Assessing their school needs, help in school, helping them get in a special education program.
- Get GED.
- Extra-curricular activities such as gymnastics, karate, someone to help them get away from the pain they've been going through.

### ***Support (3 responses – 18%)***

- Support groups (2 responses).
- Therapy and counseling.

### ***Furniture (2 responses – 12%)***

- Sheets, kids' room stuff.
- Bed for my son.

***Housing (1 response – 6%)***

- To keep stable housing.

***Money (1 response – 6%)***

- Money.

***Happiness (1 response -6%)***

- Happiness.

***In home day care (1 response – 6%)***

- I would like if someone could come and stay with him so he doesn't have to go to daycare. He doesn't like getting up so early and it's so cold that he doesn't like it.

***Dentist (1 response – 6%)***

- Dentist.

***Discipline (1 response – 6%)***

- Discipline.

***Transportation (1 response – 6%)***

- Getting transportation to get around.

***No needs (1 response – 6%)***

- They don't have any.

## ***12 Month Follow-up Interview: 2004-05***

A3. Do you think living at Jackson Street Village has made your general living situation better, worse, or about the same as before you moved here?

### ***Why do you feel it is better? (9 responses – 69%)***

- It's more affordable and stable.
- I can afford the rent – the stability.
- The rent is lower.
- I was homeless a lot before I moved here. Having trouble living on my own and finding a place to live.
- They help you out with a lot of things you need; clothes and vouchers for food, if needed.
- Because of the support I get from the staff.
- The community center for direct support when I need it. A wonderful clean home for my kids.
- I have a support for me and my family. Communication with staff. The staff here is able to help me for any of my needs.
- Nice environment, town homes are nice.

### ***Why do you feel it is the same? (4 responses – 31%)***

- Just about the same – not good, not bad. I'm satisfied.
- Things in my life haven't changed even though I'm at better housing. I'm lacking my support system. I need respite care. I'm starting to work with social worker.
- I was in the Roof Program. They helped me out before.
- The needs of my son are more and I need help. I need help with rent, food and laundry soap.

#### A4. What are the main benefits of living at Jackson Street Village?

##### ***Affordable housing (10 responses – 77%)***

- Affordable housing (6 responses).
- Affordable living. I don't feel stressed out to pay bills and rent.
- Rent is cheaper, feel comfortable here.
- Cheap rent – so low income.
- I feel comfortable here, it's affordable.

##### ***Support services (10 responses – 77%)***

- I can get help if I need it; if I don't understand something they'll help. The office is open when I need it. I just need help now with a few things – I don't have extra money.
- Support housing.
- You get a lot of help. Have someone to talk to.
- Children/adults have access to computers.
- Community center on site.
- The non-drinking/alcohol rule which is not enforced. Support system.
- Community center, staff, including case manager. Supportive housing. Safe environment for kids.
- Having someone to support you in your life's decision; just being there for you. Family resources. I'm loving it. I have inner peace.
- They have many different referral/resources for resident. Having someone to talk to when needed.
- Friendship – all tenants have a sense of community among each other – we prefer to solve our problems.

##### ***Safe and clean housing (4 responses – 31%)***

- Safe housing.
- Environmentally safe and clean.
- Nice clean large home to live in.
- Don't fear, comfortable letting kids outside.

## A5. What are the main drawbacks of living at Jackson Street Village?

### ***Crime and violence (5 responses – 38%)***

- Crime and drugs.
- Too many drugs.
- The neighborhood crime, availability of drugs, generally unsafe to be out at night.
- It's unsafe. I see drug dealing; crack, pipe, beer bottles are laying around. Violence; children and adults are always getting into fights; police are almost here daily.
- The crimes, break-in violence against women. Kid's violence. Brutally beating each other outside.

### ***No drawbacks (4 responses – 31%)***

- None (4 responses).

### ***Management (3 responses – 23%)***

- Management: They don't take into consideration that we're adults. We have had our problems but that shouldn't be their main focus. Management treats us as if we can't make responsible decisions. Often it feels like a halfway/transitional housing. What keeps me here is my children's' relationship with other children in the community and affordable rent. I've had an opportunity to move, but my children didn't want to. They feel safe here. The children are what make Jackson Street Village a community/special.
- The monthly inspection that was started without resident input.
- The security – not enough in back. Don't like how they pre-sort the mail. Don't like the rules. I can't entertain because of the no drinking rule. I'm a social drinker only but you'll get reported if you have any drinks even wine on the premises. They should relax the rules.

### ***Neighbors (2 responses – 15%)***

- Noisy neighbors – occasionally too much fighting and drinking on weekends.
- Parents don't parent – don't watch their kids.



## Evaluation materials

Organization Code: 70207

Unit #: \_\_\_\_\_

Building #: 1 2 3  
(circle one)

Time: \_\_\_\_\_  
(24 hour clock)

**Jackson Street Village  
Baseline Interview**

Hi, my name is \_\_\_\_\_ and I'm an interviewer for Wilder Research Center. We are doing a study to learn how well the programs at Jackson Street Village work for the people who have moved here. It is a voluntary and confidential study and one of the first steps is to conduct a brief interview to learn about the circumstances of your family before you moved here. People who complete the interview will get a \$25 Target gift certificate and will have a chance to get other gift certificates later in the study. (Verify that the respondent has seen and signed the consent form.)

Before we begin I want you to know that if there are any questions in the interview that you don't want to answer we can skip them and it will not affect any of the services you receive. No one's name will be associated with the results of the study. Shall we get started now?

IF YES: PROCEED

IF NOT NOW, ASK IF THERE IS A BETTER TIME. Date: \_\_\_\_\_ Time: \_\_\_\_\_

REFUSED, ASK: Is there any particular reason why you would rather not take part in the study?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_





5d. What was your hourly wage?

\$ \_\_\_\_\_ Wage per hour

5e. During the three months before you moved here, were any other adults age 18 or older in your household working full or part time?

Yes ..... 1

No .....(GO TO Q. 6a)..... 2

5f. What kind of work were they doing?

**(IF R SAYS OTHER HOUSEHOLD ADULT HAD MORE THAN ONE JOB, RECORD THE JOB WORKED MOST HOURS. )**

**( IF R SAYS MORE THAN HOUSEHOLD ADULT WAS WORKING, RECORD THE JOB WORKED MOST HOURS FOR EACH HOUSEHOLD ADULT.)**

5g. Approximately how many hours per week did they work?

(1<sup>st</sup> other HH adult)\_\_\_\_\_ Hours      (2<sup>nd</sup> other HH adult)\_\_\_\_\_ Hours

5h. What was their hourly wage?

(1<sup>st</sup> other HH adult))\$\_\_\_\_.\_\_\_\_\_ Wage per hour      (2<sup>nd</sup> other HH adult)\$\_\_\_\_.\_\_\_\_\_ Wage per hour

6a. Other than employment, did your **household** have any **other** sources of income during the 3 months before you moved here, such as Supplement Security Income, MFIP, or something else?

Yes ..... 1

No .....(GO TO Q. 7)..... 2

Refused .....(GO TO Q. 7)..... 7

Don't know .....(GO TO Q. 7)..... 8

6b. What kind of income was it?

\_\_\_\_\_  
(Types of income)

6c. Which of these sources of income do you still have now?

\_\_\_\_\_  
(Types of income)

**The next question concerns health care coverage before you moved here.**

7. During the 3 months before you came to Jackson Street Village, were you or any of your household members enrolled in a health care plan?

Yes ..... 1

No ..... 2

Refused ..... 7

Don't know ..... 8

8. During the 3 months before you moved here, did you have a specific doctor or clinic that your family went to?
- Yes ..... 1  
 No ..... 2  
 Refused ..... 7  
 Don't know ..... 8
9. When you moved here, were the immunizations up to date for ...
- All of your children (age 17 and younger),..... 1  
 Some of your children, but not all of them , or..... 2  
 None of your children? ..... 3  
 Refused ..... 7  
 Don't know ..... 8  
 No children age 17 or younger ..... 9

**Now I would like to ask you about any involvement you and your family might have had with religious organizations, support groups, or community groups before you came to Jackson Street Village.**

10. In the 3 months before you moved to Jackson Street Village did you or your family members:

	Yes	No	Ref.	DK
A. attend a religious organization?	1	2	7	8
B. attend a support group?	1	2	7	8
C. participate in community activities?	1	2	7	8

11. In the 3 months before you moved to Jackson Street Village did any of your children:

	Yes	No	Ref.	DK	NA
A. participate in programs through the YMCA, YWCA, or a community recreation center?	1	2	7	8	9
B. participate in organized youth programs like Cub Scouts, Boy Scouts, Brownies, Girl Scouts, or others?	1	2	7	8	9
C. participate in extracurricular activities at their school?	1	2	7	8	9

**(IF NO CHILDREN AGE 17 OR YOUNGER GO TO Q 25 ON PAGE 9.)**

**The next questions are about your children age 17 and younger. We are interested in any needs or health problems that they had in the time period before they moved to Jackson Street Village.**

- 12a. Thinking now of the whole year before you moved, that is, since (Month 2002), did any of your children age 17 or younger have chronic or severe health problems that interfered with daily activities?
- Yes ..... 1  
 No ..... (GO TO Q. 13a)..... 2  
 Refused ..... (GO TO Q. 13a)..... 7  
 Don't know ..... (GO TO Q. 13a)..... 8

12b. What are the ages of the children that had these problems?

\_\_\_\_\_ (Ages of children from oldest to youngest) CODE <1 as 0

12c. Did any of your children have asthma or chronic respiratory problems?

- Yes ..... 1
- No .....(GO TO Q. 13a)..... 2
- Refused .....(GO TO Q. 13a)..... 7
- Don't know .....(GO TO Q. 13a)..... 8

12d. What are the ages of the children that had these problems?

\_\_\_\_\_ (Ages of children from oldest to youngest) CODE <1 as 0

13a. Again, thinking about the whole year before you moved here, that is since (month 2002), did any of your children have any emotional or behavioral problems that interfered with their daily activities?

- Yes ..... 1
- No .....(GO TO Q. 14a)..... 2
- Refused .....(GO TO Q. 14a)..... 7
- Don't know .....(GO TO Q. 14a)..... 8

13b. What are the ages of the children that had these problems?

\_\_\_\_\_ (Ages of children from oldest to youngest) CODE <1 as 0

14a. During the 12 months before you moved here were you ever not able to obtain needed health care for your children?

- Yes ..... 1
- No .....(GO TO Q. 15a)..... 2
- Refused .....(GO TO Q. 15a)..... 7
- Don't know .....(GO TO Q. 15a)..... 8

14b. What are the ages of the children for whom you were not able to obtain health care?

\_\_\_\_\_ (Ages of children from oldest to youngest) CODE <1 as 0

15a. During the past 12 months before you moved here were you ever not able to obtain dental care for any of your children?

- Yes ..... 1
- No .....(GO TO Q. 16a)..... 2
- Refused .....(GO TO Q. 16a)..... 7
- Don't know .....(GO TO Q. 16a)..... 8

15b. What are the ages of the children for whom you were not able to obtain dental care?

\_\_\_\_\_ (Ages of children from oldest to youngest) CODE <1 as 0

16a. During the month before you moved here do you know if any of your children had to skip meals because there wasn't enough money to buy food?

- Yes ..... 1
- No .....(GO TO Q. 17a)..... 2
- Refused .....(GO TO Q. 17a)..... 7
- Don't know .....(GO TO Q. 17a)..... 8

16b. What are the ages of the children who had to skip meals?

\_\_\_\_\_ (Ages of children from oldest to youngest) CODE <1 as 0

16c. How often did your children have to skip a meal? Was that...

- Once a week,..... 1
- Two or three times a week,..... 2
- Four or five times a week, or ..... 3
- Almost everyday? ..... 4
- Refused ..... 7
- Don't know ..... 8

**(THE NEXT QUESTIONS ARE ONLY FOR THOSE ADULTS WHO HAVE CHILDREN OF SCHOOL-AGE (AGE 6 THROUGH AGE 17). IF NO SCHOOL AGED CHILDREN GO TO Q 21.)**

17a. Do any of your school-age children have learning or school problems that you know about?

- Yes ..... 1
- No .....(GO TO Q. 18a)..... 2
- Refused .....(GO TO Q. 18a)..... 7
- Don't know .....(GO TO Q. 18a)..... 8

17b. What are the ages of the children that have these problems?

\_\_\_\_\_ (Ages of children from oldest to youngest)

- 17c. During the last school year, did any of your children have an Individual Education Plan (IEP) or attend special education classes?
- Yes ..... 1
- No .....(GO TO Q. 18a)..... 2
- Refused .....(GO TO Q. 18a)..... 7
- Don't know .....(GO TO Q. 18a)..... 8
- 17d. What are the ages of the children that had an Individual Education Plan (IEP) or attended special education classes during the last school year?
- \_\_\_\_\_
- (Ages of children from oldest to youngest)
- 18a. Have any of your children repeated any grades in school for any reason?
- Yes ..... 1
- No .....(GO TO Q. 19a)..... 2
- Refused .....(GO TO Q. 19a)..... 7
- Don't know .....(GO TO Q. 19a)..... 8
- 18b. What are the ages of the children who repeated a grade in school?
- \_\_\_\_\_
- (Ages of children from oldest to youngest)
- 19a. During the last school year did all of your school-age children attend school on a regular basis? Regular basis mean that **on average**, they missed **no more than two days a month or 18 days a year**, of scheduled school days.
- Yes .....(GO TO Q. 20a)..... 1
- No ..... 2
- Refused .....(GO TO Q. 20a)..... 7
- Don't know .....(GO TO Q. 20a)..... 8
- 19b. What are the ages of the children that did not attend school on a regular basis?
- \_\_\_\_\_
- (Ages of children from oldest to youngest)
- 20a. During the last school year did any of your school-age children attend more than one school?
- Yes ..... 1
- No .....(GO TO Q. 21)..... 2
- Refused .....(GO TO Q. 21)..... 7
- Don't know .....(GO TO Q. 21)..... 8

20b. What are the ages of the children who attended more than one school during the last school year?

\_\_\_\_\_ (Ages of children from oldest to youngest)

21. During the 12 months before you moved here was there any time when your children were not living with you?

- Yes ..... 1
- No ..... 2
- Refused ..... 7
- Don't know ..... 8

22a. During the 12 months before you moved here, did you have any involvement with child protection?

- Yes ..... 1
- No ..... (GO TO Q. 23a) ..... 2
- Refused ..... (GO TO Q. 23a) ..... 7
- Don't know ..... (GO TO Q. 23a) ..... 8

22b. Were any of your children placed with other people for care during the 12 months before you moved here?

- Yes ..... 1
- No ..... (GO TO Q. 23a) ..... 2
- Refused ..... (GO TO Q. 23a) ..... 7
- Don't know ..... (GO TO Q. 23a) ..... 8

22c. What are the ages of the children who were placed with other people during the last year?

\_\_\_\_\_ (Ages of children from oldest to youngest) CODE <1 as 0

23a. Is there a court order for any of your children to receive child support?

- Yes ..... 1
- No ..... (GO TO Q. 24a) ..... 2
- Refused ..... (GO TO Q. 24a) ..... 7
- Don't know ..... (GO TO Q. 24a) ..... 8

23b. During the last three months has the child support been provided for all of your children who are eligible?

- Yes ..... (GO TO Q. 24a) ..... 1
- No ..... 2
- Refused ..... (GO TO Q. 24a) ..... 7
- Don't know ..... (GO TO Q. 24a) ..... 8

23c. What are the ages of the children who are **not** receiving court ordered child support?

\_\_\_\_\_ (Ages of children from oldest to youngest) CODE <1 as 0

24a. Finally, during the 12 months before you moved here were any of your children **under age six** enrolled in a Head Start program or an Early Childhood program?

- Yes .....(GO TO Q. 25)..... 1
- No ..... 2
- No children under age 6.....(GO TO Q. 25)..... 9

24b. What are the ages of the children who were **not** enrolled in Head Start or an Early Childhood program?

\_\_\_\_\_ (Ages of children) CODE <1 as 0

**The next set of questions are some background information about you.**

25. How old are you?

\_\_\_\_\_ Age

26. Gender: (**DO NOT ASK UNLESS NECESSARY**)

- Male ..... 1
- Female..... 2
- Refused ..... 7

27. Which of the following best describes your racial or ethnic background?

- African American ..... 1
- African native ..... 2
- American Indian ..... 3
- Asian or Pacific Islander..... 4
- White or Caucasian..... 5
- Some other group (can include mixed race) (**SPECIFY:** \_\_\_\_\_) 6
- Refused ..... 7
- Don't know ..... 8

28. Are you of Hispanic, Latino or Chicano origin, for example, Mexican, Mexican American, Cuban, or Puerto Rican?

- Yes ..... 1
- No ..... 2
- Refused ..... 7
- Don't know ..... 8

29. Are you currently...

- Married, ..... 1
- Separated,..... 2
- Divorced, ..... 3
- Widowed, or ..... 4
- Have you never been married? ..... 5
  - Refused ..... 7
  - Don't know ..... 8

30. What is the highest grade in school you have completed? **(CIRCLE NUMBER)**

\00 01 02 03 04 05 06 07 08 09 10 11/ 12 \13 14 15 16 17+/  
 ↓ ↓

<p><b>(IF RESPONDENT DIDN'T GRADUATE FROM HIGH SCHOOL)</b></p> <p>30a. Did you pass a high school equivalency test (GED)?</p> <p>1. Yes            2. No</p>	<p><b>(FOR THOSE WITH 13-17+ YEARS EDUCATION)</b></p> <p>30b. Did you get a degree?</p> <p>1. Yes            2. No</p>
--	--

31a. Have you ever gone to school or taken classes to learn a particular job? Do not include on-the-job training.

- Yes ..... 1
- No .....(GO TO Q. 32)..... 2
- Refused .....(GO TO Q. 32)..... 7
- Don't know .....(GO TO Q. 32)..... 8

31b. What kind of job did you receive training for? **(IF MORE THAN ONE, LIST MOST RECENT ONLY)**

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31c. Have you completed the training?

- Yes ..... 1
- No ..... 2
- Refused ..... 7
- Don't know ..... 8

31d. Have you ever had a job that used that kind of training?

- Yes ..... 1
- No ..... 2
- Refused ..... 7
- Don't know ..... 8



32. Are you currently enrolled in any school or educational program?

- Yes ..... 1
- No .....(GO TO Q. 33)..... 2
- Refused .....(GO TO Q. 33)..... 7
- Don't know .....(GO TO Q. 33)..... 8

32a. Is that: **(READ EACH RESPONSE)**

	Yes	No	REF	DK
a. A regular high school,	1	2	7	8
b. A GED program,	1	2	7	8
c. Charter School,	1	2	7	8
d. Adult Basic Education,	1	2	7	8
e. Citizenship Classes,	1	2	7	8
f. English as a Second Language program,	1	2	7	8
g. Alternative School or Area Learning Center,	1	2	7	8
h. Technical school or community college,	1	2	7	8
i. Four year college or university,	1	2	7	8
j. Some other type of educational program? <b>(PLEASE SPECIFY)</b>	1	2	7	8

33. How long have you lived in Minnesota? **(DO NOT READ LIST, CIRCLE ONLY ONE)**

- Less than one year ..... 1
- One to two years ..... 2
- Three to five years ..... 3
- Six to 10 years ..... 4
- Eleven to 20 years..... 5
- Over 20 years ..... 6
- Refused ..... 7
- Don't know ..... 8

34. Have you ever lived in:

	↑↑ (IF YES, ASK)→ ↑↑ 34a.				34b. As a child? (17 or under)		34c. As an adult?		34d. Within the 12 months before you moved here?	
	Yes	No	Ref	DK	Yes	No	Yes	No	Yes	No
a. a foster home?	1	2	7	8	1	2	1	2	1	2
b. a drug or alcohol treatment facility?	1	2	7	8	1	2	1	2	1	2
c. a detention center or corrections facility?	1	2	7	8	1	2	1	2	1	2
d. a residence for people with physical disabilities?	1	2	7	8	1	2	1	2	1	2
e. some type of halfway house?	1	2	7	8	1	2	1	2	1	2
f. a facility for persons with emotional, behavioral or mental health problems? (Includes hospital, regional treatment center or other residential program)	1	2	7	8	1	2	1	2	1	2
g. an orphanage?	1	2	7	8	1	2			1	2
h. a group home?	1	2	7	8	1	2	1	2	1	2
i. an Indian school?	1	2	7	8	1	2			1	2
j. a nursing home?	1	2	7	8	1	2	1	2	1	2
k. transitional housing?	1	2	7	8	1	2	1	2	1	2
l. an emergency shelter?	1	2	7	8	1	2	1	2	1	2
m. a battered women's shelter?	1	2	7	8	1	2	1	2	1	2
n. a permanent housing program with support services?	1	2	7	8	1	2	1	2	1	2

35. During the year before you moved to Jackson Street Village, had you been homeless for...

- The whole year, ..... 1
- For less than six months,..... 2
- For less than three months, ..... 3
- For less than 1 month, or ..... 4
- Not at all?..... 5
- Refused ..... 7
- Don't know ..... 8

- 36a. What was the last city or town where you had regular or permanent housing? (**CIRCLE ONE**)
- St. Paul.....(GO TO Q. 37)..... 1
- Minneapolis .....(GO TO Q. 37)..... 2
- Minnesota (Not St. Paul or Minneapolis) ..... 3
- Another state.....(GO TO Q. 36c.)..... 4
- Another country .....(GO TO Q. 36d.)..... 5
- Refused .....(GO TO Q. 37)..... 7
- Don't know .....(GO TO Q. 37)..... 8

36b. What city town or area in Minnesota was that?

Specify city, town or area? \_\_\_\_\_ In what county is that located? \_\_\_\_\_  
(GO TO 37)

36c. What state was that?

Another State (**SPECIFY**) \_\_\_\_\_  
(GO TO 37)

36d. What country was that?

Another county (**SPECIFY**) \_\_\_\_\_  
(GO TO 37)

37. Did you leave your last housing for any of the following reasons: (**READ EACH RESPONSE AND CIRCLE YES OR NO FOR EACH.**)

		Yes	No	REF	DK
a.	Eviction, foreclosure, or lease not renewed?	1	2	7	8
b.	Couldn't afford rent?	1	2	7	8
c.	Drinking or drug problems of an adult (18 or older) in the household?	1	2	7	8
d.	Drinking or drug problems of a youth (17 or younger) in the household?	1	2	7	8
e.	Violence in neighborhood?	1	2	7	8
f.	Substandard or unsafe housing?	1	2	7	8
g.	Abuse by someone you lived with?	1	2	7	8
h.	Some other type of relationship problem?	1	2	7	8
i.	A program that provided you with housing ended?	1	2	7	8
j.	You left another program to obtain permanent housing?	1	2	7	8
k.	Unsafe neighborhood	1	2	7	8

38. Have you ever had difficulty getting or keeping housing because of:

	Yes	No	REF	DK	NA
a. Your age?	1	2	7	8	9
b. Your race or the race of any of your family members?	1	2	7	8	9
c. Your gender?	1	2	7	8	9
d. The size of your family?	1	2	7	8	9
e. The age of your children?	1	2	7	8	9
f. Your health status?	1	2	7	8	9
g. A physical disability?	1	2	7	8	9
h. Your sexual preference or orientation?	1	2	7	8	9
i. The cost of application fees?	1	2	7	8	9
j. Credit problems?	1	2	7	8	9
k. A criminal background?	1	2	7	8	9
l. Abuse by someone you lived with?	1	2	7	8	9
m. A mental health problem?	1	2	7	8	9
n. No local rental history?	1	2	7	8	9
o. Court eviction or bad rental history (known as an unlawful detainer or UD)?	1	2	7	8	9
p. Abuse or injury you caused to someone you lived with?	1	2	7	8	9
q. Alcohol or chemical use by you or anyone in your household?	1	2	7	8	9
r. There is no housing you can afford?	1	2	7	8	9

**Next I have some questions about your health and the health of your family members. Again, I'd like to remind you that your answers are confidential.**

39a. Do you feel that you now need to see a health professional about any physical health problems?

- Yes ..... 1
- No ..... 2
- Refused ..... 7
- Don't know ..... 8

39b. Are there any other members of your household, including other adults or children, that you feel need to see a health professional about a physical health problem?

- Yes ..... 1
- No ..... (GO TO Q. 40a) ..... 2
- Refused ..... (GO TO Q. 40a) ..... 7
- Don't know ..... (GO TO Q. 40a) ..... 8

39c. What are the ages of the household members that need to see a health professional about a physical health problem?

\_\_\_\_\_ (Ages of adults and/or children from oldest to youngest)

40a. Do you feel that you now need to see a health professional about any emotional or mental health problems?

- Yes ..... 1
- No ..... 2
- Refused ..... 7
- Don't know ..... 8

40b. Are there any other members of your household, including other adults or children, that you feel need to see a health professional about an emotional or mental health problem?

- Yes ..... 1
- No ..... (GO TO Q. 41a) ..... 2
- Refused ..... (GO TO Q. 41a) ..... 7
- Don't know ..... (GO TO Q. 41a) ..... 8

40c. What are the ages of the household members that need to see a health professional about an emotional or mental health problem?

\_\_\_\_\_ (Ages of adults and/or children from oldest to youngest)

41a. Do you feel that you now need to see a health professional about any alcohol or drug problems?

- Yes ..... 1
- No ..... 2
- Refused ..... 7
- Don't know ..... 8

41b. Are there any other members of your household, including other adults or children, that you feel need to see a health professional about an alcohol or drug problem?

- Yes ..... 1
- No ..... (GO TO Q. 42a) ..... 2
- Refused ..... (GO TO Q. 42a) ..... 7
- Don't know ..... (GO TO Q. 42a) ..... 8

41c. What are the ages of the household members that need to see a health professional about an alcohol or drug problem?

\_\_\_\_\_ (Ages of adults and/or children from oldest to youngest)

42a. Do you feel that you now need to see a dentist about tooth or gum problems?

Yes ..... 1

No ..... 2

    Refused ..... 7

    Don't know ..... 8

42b. Are there any other members of your household, including other adults or children, that you feel need to see a dentist about tooth or gum problems?

Yes ..... 1

No ..... (GO TO Q. 43a) ..... 2

    Refused ..... (GO TO Q. 43a) ..... 7

    Don't know ..... (GO TO Q. 43a) ..... 8

42c. What are the ages of the household members that need to see a health professional about a tooth or gum problem?

\_\_\_\_\_

(Ages of adults and/or children from oldest to youngest)

43a. Is there anything that prevents you or other members of your household from getting needed health care?

Yes ..... 1

No ..... (GO TO Q. 44a) ..... 1

    Refused ..... (GO TO Q. 44a) ..... 7

    Don't know ..... (GO TO Q. 44a) ..... 8

43b. What are the main reasons that keep you from getting the health care you need? **DO NOT READ RESPONSE CATEGORIES, CIRCLE ALL MENTIONED**

No money ..... 1

No insurance ..... 2

No transportation ..... 3

Don't know how to apply for insurance ..... 4

Rather not go ..... 5

Don't know where to go ..... 6

Something else ..... 7

    (SPECIFY: \_\_\_\_\_)

Refused ..... -7

Don't know ..... -8

**Now I would like to ask you some specific health related questions.**

44. During the 12 months before you moved here, did you or any of your household have any of the following illnesses, conditions, or problems? **(READ LIST AND CIRCLE YES OR NO FOR EACH)**

	(IF YES, ASK) →				44a. Was that you, a household member, or both?			44b. What is the age of the household member or members who had the illness or condition?
	Yes	No	Ref	DK	R	HH member	Both	
a. Asthma?	1	2	7	8	1	2	3	_____
b. Tuberculosis (TB)	1	2	7	8	1	2	3	_____
c. Other chronic lung or respiratory problems?	1	2	7	8	1	2	3	_____
d. Stomach or digestive problems?	1	2	7	8	1	2	3	_____
e. High blood pressure?	1	2	7	8	1	2	3	_____
f. Diabetes?	1	2	7	8	1	2	3	_____
g. Other heart or circulatory related problems?	1	2	7	8	1	2	3	_____
h. Hepatitis or yellow jaundice?	1	2	7	8	1	2	3	_____
i. Problems related to pregnancy or childbirth?	1	2	7	8	1	2	3	_____
j. AIDS or HIV?	1	2	7	8	1	2	3	_____
k. Syphilis, gonorrhea, chlamydia, trichomonas or another sexually transmitted disease other than AIDS/HIV?	1	2	7	8	1	2	3	_____
l. Mental health problems?	1	2	7	8	1	2	3	_____
m. Problems of the nervous system other than mental health?	1	2	7	8	1	2	3	_____
n. Problems with teeth or gums?	1	2	7	8	1	2	3	_____
o. Broken bones?	1	2	7	8	1	2	3	_____
p. Other problems related to injury?	1	2	7	8	1	2	3	_____
q. Skin ulcers or rashes?	1	2	7	8	1	2	3	_____

45. During the past two years, have you or anyone in your household been told by a doctor or nurse that they have:  
**(READ LIST AND CIRCLE RESPONSES)**

	(IF YES, ASK) →→→→→ ↑ ↑ ↑				45a. Was that you, a household member, or both?  (IF HH Member or both ASK) →			45b. What is the age of the household member or members who had been told they have (item).
	Yes	No	Ref	DK	R	HH member	Both	
a. Schizophrenia?	1	2	7	8	1	2	3	_____
b. Paranoid or delusional disorder, other than schizophrenia?	1	2	7	8	1	2	3	_____
c. Manic episodes or manic depression, also called bipolar disorder?	1	2	7	8	1	2	3	_____
d. Major depression?	1	2	7	8	1	2	3	_____
e. Anti-social personality, obsessive-compulsive personality, or any other severe emotional disorder?	1	2	7	8	1	2	3	_____
f. Alcohol abuse disorder?	1	2	7	8	1	2	3	_____
g. Drug abuse disorder?	1	2	7	8	1	2	3	_____
h. Post-traumatic Stress Disorder (PTSD)	1	2	7	8	1	2	3	_____

46. During the past week have you or any of your household members used cigarettes or other tobacco products?

Yes ..... 1

No ..... 2

Refused ..... 7

Don't know ..... 8

47a. Have you or any **adult household** member, age 18 or older, received any care in an emergency room in the last 6 months?

Yes ..... 1

No ..... (GO TO Q. 48a) ..... 2

Refused ..... (GO TO Q. 48a) ..... 7

Don't know ..... (GO TO Q. 48a) ..... 8



47b. How many times have you or any of the adult members of your household been to the emergency room in the past 6 months?

\_\_\_\_\_ Times

48a. Have any of your children, age 17 or younger, who live in your household received any care in an emergency room in the last 6 months?

- Yes ..... 1
- No ..... (GO TO Q. 49a) ..... 2
- Refused ..... (GO TO Q. 49a) ..... 7
- Don't know ..... (GO TO Q. 49a) ..... 8

48b. How many times have the children been to the emergency room in the past 6 months?

\_\_\_\_\_ Times

49a. Have you or any of the adult members of your household **ever** received **outpatient** care because of nervousness, depression or mental health problems?

- Yes ..... 1
- No ..... (GO TO Q. 50a) ..... 2
- Refused ..... (GO TO Q. 50a) ..... 7
- Don't know ..... (GO TO Q. 50a) ..... 8

49b. Was that you, another adult member of your household, or both?

- Respondent only, ..... 1
- Other adult household member(s) only, or ..... 2
- Both/all?..... 3
- Refused ..... 7
- Don't know ..... 8

49c. Was that in the last two years?

- Yes, for respondent only, ..... 1
- Yes, for other adult household member(s) only, ..... 2
- Yes for both/all, or ..... 3
- No?..... 4
- Refused ..... 7
- Don't know ..... 8

50a. Have you or any other adult member of your household ever been admitted to a detox center?

Yes ..... 1

No .....(GO TO Q. 51a)..... 2

    Refused .....(GO TO Q. 51a)..... 7

    Don't know .....(GO TO Q. 51a)..... 8

50b. Was that you, another adult household member, or both?

Respondent only, ..... 1

Other adult household member(s) only, or ..... 2

Both?..... 3

    Refused ..... 7

    Don't know ..... 8

50c. How many times have (you and/or other adult household member(s)) been admitted to detox?

(Respondent)\_\_\_\_\_Times    (1<sup>st</sup> HH member)\_\_\_\_\_ Times    (2nd HH member)\_\_\_\_\_ Times

50d. Were any of the detox admissions in the 12 months before you moved into Jackson Street Village?

Yes for respondent only,..... 1

Yes for family member(s) only,..... 2

Yes for both, or ..... 3

No ..... 4

    Refused ..... 7

    Don't know ..... 8

51a. During the 12 months before you moved here, have you or any members of your household had to seek health care because of an injury or illness resulting from violence?

Yes ..... 1

No .....(GO TO Q. 52)..... 2

    Refused .....(GO TO Q. 52)..... 7

    Don't know .....(GO TO Q. 52)..... 8

51b. Was that you, another adult household member, or your child? **(CIRCLE ALL THAT APPLY)**

	<b>(IF YES, ASK) →</b> <b>↑</b>				<b>51c. Was the violence cause by someone (you/they) knew or by a stranger?</b>			
	<b>Yes</b>	<b>No</b>	<b>Ref</b>	<b>DK</b>	<b>Some you/they knew</b>	<b>A stranger</b>	<b>Ref</b>	<b>DK</b>
1. You?	1	2	7	8	1	2	7	8
2. Another adult household member?	1	2	7	8	1	2	7	8
3. Your child?	1	2	7	8	1	2	7	8

52. What do you see as your main needs right now? **(LIST UP TO THREE)**

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53. What do you see as the main needs of your children right now? **(LIST UP TO THREE)**

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**Thanks very much for participating in the interview. That’s all the questions we have.**

Organization Code: 70207

Unit #: \_\_\_\_\_

Building #: 1 2 3  
(circle one)

Time: \_\_\_\_\_  
(24 hour clock)

**Jackson Street Village  
12 Month Follow-up Interview**

**INTRODUCTION FOR APPOINTMENT SETTING:**

Hi, my name is \_\_\_\_\_ and I'm calling from the Wilder Research Center. We interviewed you once before about a year ago and we are repeating the survey now to learn how well the programs at Jackson Street Village are working for the people who have moved here. People who complete the interview will get a \$25 Target gift certificate. It is a voluntary and confidential study. Whether you participate in the interview or not, it will not affect any of the services you receive. We are doing the interviews in person at Jackson Street Village – we can do the interview in your home or in a private room in the community building. The interview will take approximately about 45 minutes to an hour. We can schedule a time that is convenient for you. Would you be willing to participate?

IF YES: GIVE R CHOICES OF DAYS AND TIMES FROM THE SCHEDULING FORM. RECORD APPOINTMENT DATE AND TIME ON FACESHEET.

IF REFUSED, ASK: Is there any particular reason why you would rather not take part in the study?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**INTRODUCTION AT TIME OF INTERVIEW:**

Hi, my name is \_\_\_\_\_ from Wilder Research Center. We appreciate your taking time to help with this study. The questions are similar to those we asked you before. Before we begin I want to remind you that the study is confidential. And if there are any questions in the interview that you don't want to answer, just tell me and we can skip them. No one's name will be associated with the results.

Our records show that you moved into Jackson Street Village in: **(FROM INITIAL INTERVIEW)**

Month: \_\_\_\_\_ Year: \_\_\_\_\_

According to the last interview we did with you, \_\_\_\_\_ (number) people were living in your household, including people aged \_\_\_\_\_ **(FROM PAGE 2 OF THE INITIAL INTERVIEW).**

1A. Is that still true or has your household changed since our last interview with you?

- Still true .....(GO TO Q. 2A)..... 1
- Household has changed ..... 2
- Refused .....(GO TO Q. 2A)..... 7
- Don't know .....(GO TO Q. 2A)..... 8

1B. Could you tell me the age of each person that currently lives in your household, including yourself?

\_\_\_\_\_

(Ages of adults and/or children from oldest to youngest)

**(LIST AGES FROM OLDEST TO YOUNGEST. CODE LESS THAN ONE YEAR AS 0.)**

2A. Since our last interview with you, has your marital status changed?

- Yes ..... 1
- No .....(GO TO Q. 3A)..... 2
- Refused .....(GO TO Q. 3A)..... 7
- Don't know .....(GO TO Q. 3A)..... 8

2B. Are you currently...

- Married, ..... 1
- Separated,..... 2
- Divorced, ..... 3
- Widowed, or ..... 4
- Have you never been married? ..... 5
- Refused ..... 7
- Don't know ..... 8

- 3A. Have you worked at anytime since you moved here?
- Yes ..... 1
  - No .....(GO TO Q. 6A)..... 2
  - Refused .....(GO TO Q. 6A)..... 7
  - Don't know .....(GO TO Q. 6A)..... 8

- 3B. Are you currently ...
- Working full time, .....(GO TO Q. 5A)..... 1
  - Working part time, or .....(GO TO Q. 5A)..... 2
  - Not working at this time? .....(GO TO Q. 4A)..... 3
  - Refused .....(GO TO Q. 6A)..... 7
  - Don't know .....(GO TO Q. 6A)..... 8

4A. What kind of work did you do? (IF R HAD MORE THAN ONE JOB, RECORD INFORMATION FOR THE ONE WORKED MOST HOURS FOR 4A, 4B, AND 4C.)

---

4B. What was your hourly wage at that job? \$\_\_\_\_\_ Wage per hour

4C. Approximately how many hours per week did you work at that job? \_\_\_\_\_ Hours

4D. Since moving to Jackson Street Village in \_\_\_\_\_ (month) \_\_\_\_\_ (year), how many months have you been employed?

\_\_\_\_\_ Number of months  
**(COUNT ANY MONTH EMPLOYED FOR 2 OR MORE WEEKS AS 1 MONTH)**

4E. What is the most recent month you were employed? \_\_\_\_\_ Month  
 GO TO Q6A.

5A. What kind of work do you do? (IF R HAS MORE THAN ONE JOB, RECORD INFORMATION FOR THE ONE WORKED MOST HOURS FOR 5A, 5B, AND 5C.)

---

5B. What is your hourly wage at that job?  
 \$\_\_\_\_\_ Wage per hour

5C. Approximately how many hours per week do you work at that job?  
\_\_\_\_\_ Hours

5D. Since moving to Jackson Street Village in \_\_\_\_\_ (month) \_\_\_\_\_ (year), how many months have you been employed?  
\_\_\_\_\_ Number of months  
**(COUNT ANY MONTH EMPLOYED FOR 2 OR MORE WEEKS AS 1 MONTH)**

6A. Is there any other adult in the household working full or part time?  
Yes, full time ..... 1  
Yes part time..... 2  
No, not working at this time ..... (GO TO Q. 7A)..... 3  
Refused ..... (GO TO Q. 7A)..... 7  
Don't know ..... (GO TO Q. 7A)..... 8  
NA (No other adult in household) ..... (GO TO Q. 7A)..... 9

6B. What is their hourly wage?  
\$ \_\_\_\_\_ Wage per hour

7A. When we first interviewed you, you said you **[were] [were not]** receiving income from sources other than employment.

**IF R RECEIVED INCOME FROM OTHER SOURCES IN LAST INTERVIEW GO TO Q. 7B.**  
**IF R DID NOT RECEIVE INCOME FROM OTHER SOURCES IN LAST INTERVIEW GO TO Q. 7C.**

7B. You said you were receiving income from:  
1. \_\_\_\_\_ (income source) Are you still receiving this income? 1. Yes 2. No 7. Ref 8. DK  
2. \_\_\_\_\_ (income source) Are you still receiving this income? 1. Yes 2. No 7. Ref 8. DK  
3. \_\_\_\_\_ (income source) Are you still receiving this income? 1. Yes 2. No 7. Ref 8. DK

7C. Does your household currently receive any other sources of income, other than employment, such as Supplemental Security Income, MFIP, or something else?  
Yes ..... 1  
No ..... (GO TO Q.8A)..... 2  
Refused ..... (GO TO Q. 8A)..... 7  
Don't know ..... (GO TO Q. 8A)..... 8

- 7D. What kinds of income?
1. \_\_\_\_\_ (income source)
  2. \_\_\_\_\_ (income source)
  3. \_\_\_\_\_ (income source)

**The next questions are about your health and the health of your family members.**

- 8A. Is there anything that prevents you or other members of your household from getting needed health care?
- |                                   |   |
|-----------------------------------|---|
| Yes .....                         | 1 |
| No .....(GO TO Q. 9).....         | 1 |
| Refused .....(GO TO Q. 9).....    | 7 |
| Don't know .....(GO TO Q. 9)..... | 8 |

- 8B. What are the main reasons that keep you from getting the health care you need? **(DO NOT READ RESPONSE CATEGORIES, CIRCLE ALL MENTIONED)**
- |   |    |
|---|----|
| No money.....                               | 1  |
| No insurance .....                          | 2  |
| No transportation .....                     | 3  |
| Don't know how to apply for insurance ..... | 4  |
| Rather not go.....                          | 5  |
| Don't know where to go .....                | 6  |
| Something else (SPECIFY _____)...           | 7  |
| Refused .....                               | -7 |
| Don't know .....                            | -8 |

9. When we did the first interview with you, you said you and your household members **[were] [were not]** enrolled in a health care plan. Are you or any of your household members currently enrolled in a health care plan?
- |                  |   |
|------------------|---|
| Yes .....        | 1 |
| No .....         | 2 |
| Refused .....    | 7 |
| Don't know ..... | 8 |



10. The first time we interviewed you, you said you **[did]** **[did not]** have a specific doctor or clinic to go to. Do you currently have a specific doctor or clinic that your family goes to?

Yes ..... 1

No ..... 2

    Refused ..... 7

    Don't know ..... 8

11A. Do you feel that you now need to see a health professional about any physical health problems?

Yes ..... 1

No ..... 2

    Refused ..... 7

    Don't know ..... 8

11B. Are there any other members of your household, including other adults or children, that you feel need to see a health professional about a physical health problem?

Yes ..... 1

No ..... (GO TO Q. 12A) ..... 2

    Refused ..... (GO TO Q. 12A) ..... 7

    Don't know ..... (GO TO Q. 12A) ..... 8

11C. What are the ages of the other household members that need to see a health professional about a physical health problem?

\_\_\_\_\_

(Ages of adults and/or children from oldest to youngest)

**(CODE LESS THAN ONE YEAR AS 0.)**

12A. Do you feel that you now need to see a health professional about any emotional or mental health problems?

Yes ..... 1

No ..... 2

    Refused ..... 7

    Don't know ..... 8

- 12B. Are there any other members of your household, including other adults or children, that you feel need to see a health professional about an emotional or mental health problem?
- Yes ..... 1
  - No .....(GO TO Q. 13A)..... 2
  - Refused .....(GO TO Q. 13A)..... 7
  - Don't know.....(GO TO Q. 13A)..... 8

12C. What are the ages of the other household members that need to see a health professional about an emotional or mental health problem?

\_\_\_\_\_

(Ages of adults and/or children from oldest to youngest)

- 13A. Do you feel that you now need to see a health professional about any alcohol or drug problems?
- Yes ..... 1
  - No ..... 2
  - Refused ..... 7
  - Don't know..... 8

- 13B. Are there any other members of your household, including other adults or children, that you feel need to see a health professional about an alcohol or drug problem?
- Yes ..... 1
  - No .....(GO TO Q. 14A)..... 2
  - Refused .....(GO TO Q. 14A)..... 7
  - Don't know.....(GO TO Q. 14A)..... 8

13C. What are the ages of the other household members that need to see a health professional about an alcohol or drug problem?

\_\_\_\_\_

(Ages of adults and/or children from oldest to youngest)

- 14A. Do you feel that you now need to see a dentist about tooth or gum problems?
- Yes ..... 1
  - No ..... 2
  - Refused ..... 7
  - Don't know ..... 8



17B. How many times have the children been to the emergency room in the past 6 months?

\_\_\_\_\_ Times

18A. During the past year, have you or any of the adult members of your household received **outpatient** care because of nervousness, depression or mental health problems?

- Yes ..... 1
- No ..... (GO TO Q. 19A) ..... 2
- Refused ..... (GO TO Q. 19A) ..... 7
- Don't know ..... (GO TO Q. 19A) ..... 8

18B. Was that you, another adult member of your household, or both?

- Respondent only, ..... 1
- Other adult household member(s) only, or ..... 2
- Both/all?..... 3
- Refused ..... 7
- Don't know ..... 8

19A. During the past year, have you or any other adult member of your household been admitted to a detox center?

- Yes ..... 1
- No ..... (GO TO Q. 20A) ..... 2
- Refused ..... (GO TO Q. 20A) ..... 7
- Don't know ..... (GO TO Q. 20A) ..... 8

19B. Was that you, another adult household member, or both?

- Respondent only, ..... 1
- Other adult household member(s) only, or ..... 2
- Both/all?..... 3
- Refused ..... 7
- Don't know ..... 8

19C. How many times have (you and/or other adult household member(s) been admitted to detox?

(Respondent)\_\_\_\_\_Times (1<sup>st</sup> HH member)\_\_\_\_\_ Times (2nd HH member)\_\_\_\_\_ Times

20A. During the past year, have you or any members of your household had to seek health care because of an injury or illness resulting from violence?

- Yes ..... 1
- No .....(GO TO Q. 21)..... 2
- Refused .....(GO TO Q. 21)..... 7
- Don't know .....(GO TO Q. 21)..... 8

20B. Was that...

	IF YES, ASK →→→→→				20C. Was the violence caused by someone (you/they) knew or by a stranger?			
	Yes	No	REF	DK	Someone you/they knew	A stranger	REF	DK
1. You?	1	2	7	8	1	2	7	8
2. Another adult household member?	1	2	7	8	1	2	7	8
3. Your child?	1	2	7	8	1	2	7	8

21. Are immunizations up to date for ...

- All of your children (age 17 and younger)..... 1
  - Some of your children, but not all of them , or..... 2
  - None of your children? ..... 3
  - Refused ..... 7
  - Don't know ..... 8
  - No children age 17 or younger ..... 9
- (IF NO CHILDREN AGE 17 OR YOUNGER GO TO Q. 36 ON PAGE 14.)**

**The next questions are about your children age 17 and younger. We are interested in any needs or health problems they might have. (IF NO CHILDREN AGE 17 OR YOUNGER GO TO Q. 36 ON PAGE 14.)**

22A. Back in the first interview you told us that [at least one of your children had] [none of your children had] a severe or chronic health problems that interfered with their daily activities. Do any of your children have these problems today?

- Yes ..... 1
- No .....(GO TO Q. 23A)..... 2
- Refused .....(GO TO Q. 23A)..... 7
- Don't know .....(GO TO Q. 23A)..... 8

22B. What are the ages of the children that have these problems?

\_\_\_\_\_ (Ages of children from oldest to youngest)  
**(CODE LESS THAN ONE YEAR AS O.)**

23A. In the first interview you told us that [at least one of your children had] [none of your children had] asthma or chronic respiratory problems. Do any of your children have these problems today?

- Yes ..... 1
- No .....(GO TO Q. 24A)..... 2
- Refused .....(GO TO Q. 24A)..... 7
- Don't know .....(GO TO Q. 24A)..... 8

23B. What are the ages of the children that have these problems?

\_\_\_\_\_ (Ages of children from oldest to youngest)  
**(CODE LESS THAN ONE YEAR AS O.)**

24A. In the first interview you also told us that [**at least one of your children had**] [**none of your children had**] any emotional or behavioral problems that interfered with their daily activities. Do any of your children have these problems today?

- Yes ..... 1
- No .....(GO TO Q. 25)..... 2
- Refused .....(GO TO Q. 25)..... 7
- Don't know .....(GO TO Q. 25)..... 8

24B. What are the ages of the children that have these problems?

\_\_\_\_\_ (Ages of children from oldest to youngest)  
**(CODE LESS THAN ONE YEAR AS O.)**

25. During the past year, have your children been able to see a doctor if they needed to?

- Yes ..... 1
- No ..... 2
- Refused ..... 7
- Don't know ..... 8

26. During the past year, have your children been able to get dental care if they needed to?

Yes ..... 1

No ..... 2

    Refused ..... 7

    Don't know ..... 8

27. During the past year, have any of your children had to skip meals because there was not enough money to buy food?

Yes ..... 1

No ..... 2

    Refused ..... 7

    Don't know ..... 8

**(THE NEXT QUESTIONS ARE ONLY FOR THOSE ADULTS WHO HAVE CHILDREN OF SCHOOL-AGE, AGE 6 THROUGH AGE 17. IF NO SCHOOL AGED CHILDREN GO TO Q. 33A.)**

28A. As far as you know, do any of your children have learning or school problems?

Yes ..... 1

No ..... (GO TO Q. 29A) ..... 2

    Refused ..... (GO TO Q. 29A) ..... 7

    Don't know ..... (GO TO Q. 29A) ..... 8

28B. What are their ages?

\_\_\_\_\_

(Ages of children from oldest to youngest)

29A. During the last school year, did any of your children have an Individual Education Plan (IEP) or attend special education classes?

Yes ..... 1

No ..... (GO TO Q. 30A) ..... 2

    Refused ..... (GO TO Q. 30A) ..... 7

    Don't know ..... (GO TO Q. 30A) ..... 8

29B. What are their ages?

\_\_\_\_\_

(Ages of children from oldest to youngest)

- 30A. During the last year, did any of your children need to repeat a grade in school?
- Yes ..... 1
  - No .....(GO TO Q. 31A)..... 2
  - Refused .....(GO TO Q. 31A)..... 7
  - Don't know .....(GO TO Q. 31A)..... 8

30B. What are the ages of the children who repeated a grade in school?

\_\_\_\_\_ (Ages of children from oldest to youngest)

- 31A. During the last school year did all of your school-age children attend school on a regular basis? Regular basis means that, **on average**, they missed **no more than two days a month or 18 days a year**, of scheduled school days.
- Yes .....(GO TO Q. 32A)..... 1
  - No ..... 2
  - Refused .....(GO TO Q. 32A)..... 7
  - Don't know .....(GO TO Q. 32A)..... 8

31B. What are the ages of the children that did not attend school on a regular basis?

\_\_\_\_\_ (Ages of children from oldest to youngest)

- 32A. During the last school year did any of your school-age children attend more than one school?
- Yes ..... 1
  - No .....(GO TO Q. 33A)..... 2
  - Refused .....(GO TO Q. 33A)..... 7
  - Don't know .....(GO TO Q. 33A)..... 8

32B. What are the ages of the children who attended more than one school last year?

\_\_\_\_\_ (Ages of children from oldest to youngest)

- 33A. During the past year, have you had any involvement with child protection?
- Yes ..... 1
  - No .....(GO TO Q. 34A)..... 2
  - Refused .....(GO TO Q. 34A)..... 7
  - Don't know .....(GO TO Q. 34A)..... 8



33B. During the past year, were any of your children placed in other people's care?

Yes ..... 1

No ..... 2

    Refused ..... 7

    Don't know ..... 8

34A. Is there a court order for any of your children to receive child support now?

Yes ..... 1

No .....(GO TO Q. 35A)..... 2

    Refused .....(GO TO Q. 35A)..... 7

    Don't know .....(GO TO Q. 35A)..... 8

34B. During the last three months, has the child support been provided for all of your children who are eligible?

Yes ..... 1

No ..... 2

    Refused ..... 7

    Don't know ..... 8

35A. During the past year, have any of your children **under age six** been enrolled in a Head Start program or an Early Childhood program?

Yes, all of children under 6 enrolled.....(GO TO Q. 36)..... 1

Yes, some of children under 6 enrolled ..... 2

No, none of children under 6 enrolled ..... 3

    Refused .....(GO TO Q. 36)..... 7

    Don't know .....(GO TO Q. 36)..... 8

    No children under age 6.....(GO TO Q 36)..... 9

35B. What are the ages of the children **under age six** who were **not enrolled** in Head Start or an Early Childhood program?

\_\_\_\_\_ (Ages of children from oldest to youngest)

**Now, I have some questions about activities and the sense of community here at Jackson Street Village. (AS NEEDED: REMEMBER, EVERYTHING YOU SAY IS CONFIDENTIAL, AND YOU CAN CHOOSE TO SKIP ANY QUESTION YOU DO NOT WANT TO ANSWER.)**

36. Have you participated in any community activities here at Jackson Street Village?
- Yes ..... 1  
 No ..... 2  
     Refused ..... 7  
     Don't know ..... 8

37. In the past six months, have you volunteered to help at any event at Jackson Street Village?
- Yes ..... 1  
 No ..... 2  
     Refused ..... 7  
     Don't know ..... 8

38. Do people at Jackson Street Village generally help each other out?
- Yes ..... 1  
 No ..... 2  
     Refused ..... 7  
     Don't know ..... 8

**Next, I would like to ask you about any involvement you and your family might have had with religious organizations, support groups, or community groups since you moved to Jackson Street Village.**

39. Since you moved to Jackson Street Village have you or your family members:

	Yes	No	REF	DK
A. attended a religious organization?	1	2	7	8
B. attended a support group?	1	2	7	8
C. participated in community activities?	1	2	7	8

40. Since you moved to Jackson Street Village have any of your children:

	Yes	No	REF	DK	NA
A. participated in programs through the YMCA, YWCA, or a community recreation center?	1	2	7	8	9
B. participated in organized youth programs like Cub Scouts, Boy Scouts, Brownies, Girl Scouts, or others?	1	2	7	8	9
C. participated in extracurricular activities at their school?	1	2	7	8	9

**The next questions are about your housing and the staff here at Jackson Street Village.**

41. How satisfied are you with your current housing? Would you say you are...
- Very satisfied, ..... 1
  - Somewhat satisfied, ..... 2
  - Neither satisfied or dissatisfied, ..... 3
  - Somewhat dissatisfied, or ..... 4
  - Very dissatisfied? ..... 5
  - Refused ..... 7
  - Don't know ..... 8
42. How much difficulty have you had paying for the cost of your housing? Would you say...
- A lot, ..... 1
  - Some, ..... 2
  - Not very much, or ..... 3
  - No difficulty at all? ..... 4
  - Refused ..... 7
  - Don't know ..... 8
43. Would you describe your current housing as...
- Very stable, ..... 1
  - Somewhat stable, or ..... 2
  - Not too stable? ..... 3
  - Refused ..... 7
  - Don't know ..... 8
- 44A. Do you think living at Jackson Street Village has made your general living situation better, worse, or about the same as before you moved here?
- Better,.....(GO TO Q. 44B) ..... 1
  - About the same .....(GO TO Q. 44C) ..... 2
  - Worse .....(GO TO Q. 44D) ..... 3
  - Refused .....(GO TO Q. 45) ..... 7
  - Don't know .....(GO TO Q. 45) ..... 8

44B. Why do you feel it is better?

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(GO TO Q. 45)

44C. Why do you feel it is about the same?

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(GO TO Q. 45)

44D. Why do you feel it is worse?

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45. Have you had contact with any of the staff here at Jackson Street Village?

- Yes ..... 1  
 No .....(GO TO Q. 47)..... 2  
 Refused .....(GO TO Q. 47)..... 7  
 Don't know .....(GO TO Q. 47)..... 8

46. I am going to read a list of statements about the staff here at Jackson Street Village. Please tell me how much you agree or disagree with each.

The staff...	Do you...							
	Strongly disagree	Disagree	Neither agree nor disagree	Agree or	Strongly agree?	REF	DK	NA
a. communicates with you in a way that you understand.	1	2	3	4	5	7	8	9
b. is caring and warm.	1	2	3	4	5	7	8	9
c. understands your problems and concerns.	1	2	3	4	5	7	8	9
d. gives you useful suggestions and recommendations.	1	2	3	4	5	7	8	9
e. is knowledgeable and skilled.	1	2	3	4	5	7	8	9
f. respects your rights.	1	2	3	4	5		8	9
g. is able to relate to people of your	1	2	3	4	5	7	8	9

The staff...	Do you...							
	Strongly disagree	Disagree	Neither agree nor disagree	Agree or	Strongly agree?	REF	DK	NA
cultural background.								
h. is sensitive to cultural issues.	1	2	3	4	5	7	8	9
i. is able to refer you to other community services that you need.	1	2	3	4	5	7	8	9
j. is able to refer you to culturally appropriate services that you need.	1	2	3	4	5	7	8	9

47. Please tell me how much you agree or disagree with the following statements.

	Do you...						
	Strongly disagree,	Disagree,	Neither agree nor disagree,	Agree , or	Strongly agree?	REF	DK
a. Your current housing is in a good location.	1	2	3	4	5	7	8
b. The housing program fits your needs.	1	2	3	4	5	7	8
c. The cost of your rent is a good value for the money in today's market, compared to similar apartments.	1	2	3	4	5	7	8
d. Jackson Street Village is able to provide housing for persons of your cultural or ethnic background.	1	2	3	4	5	7	8
e. Your current housing unit is high quality.	1	2	3	4	5	7	8

**The next questions are about your impressions of the safety at Jackson Street Village.**

48. Overall, how safe do you feel being out alone at night just outside your building? Would you say...

- Very safe, ..... 1
- Somewhat safe, ..... 2
- Somewhat unsafe, or ..... 3
- Very unsafe? ..... 4
- Refused ..... 7
- Don't know ..... 8

49. Overall, how safe do you feel being alone in your building at night? Would you say...

- Very safe, ..... 1
- Somewhat safe, ..... 2
- Somewhat unsafe, or..... 3
- Very unsafe? ..... 4
- Refused ..... 7
- Don't know ..... 8

50. Please tell me how much you agree or disagree with the following statements:

	Do you...						
	Strongly disagree,	Disagree,	Neither agree nor disagree,	Agree, or	Strongly agree?	REF	DK
a. Management is able to maintain a safe environment.	1	2	3	4	5	7	8
b. The security at Jackson Street Village is adequate.	1	2	3	4	5	7	8
c. The police service in your area is adequate.	1	2	3	4	5	7	8

51. Please tell me how much you agree or disagree with the following statements about Jackson Street Village's management.

	Do you...						
	Strongly disagree,	Disagree,	Neither agree nor disagree,	Agree, or	Strongly agree?	REF	DK
a. The management's office hours are convenient.	1	2	3	4	5	7	8
b. Written material provided by management are clear and understandable.	1	2	3	4	5	7	8
c. It is easy for you to contact staff when you need to.	1	2	3	4	5	7	8

52. Please tell me how much you agree or disagree with the following statements about the community environment at Jackson Street Village.

	Do you...						
	Strongly disagree,	Disagree,	Neither agree nor disagree,	Agree, or	Strongly agree?	REF	DK
a. There is a sense of community among residents here.	1	2	3	4	5	7	8
b. People in this building – at Jackson Street Village – generally help each other out.	1	2	3	4	5	7	8
c. If you feel like talking, you can usually find someone to talk to you.	1	2	3	4	5	7	8
d. People here know they can get help from others if they are in trouble.	1	2	3	4	5	7	8
e. People here are part of your everyday activities.	1	2	3	4	5	7	8
f. If you had an emergency, even residents you don't know would be willing to help.	1	2	3	4	5	7	8
g. Management makes efforts to keep you informed about what is going on at Jackson Street Village.	1	2	3	4	5	7	8
h. Management is helpful in resolving problems between residents.	1	2	3	4	5	7	8
i. Management makes an effort to consider residents' views when making decisions.	1	2	3	4	5	7	8
j. Management provides opportunities for residents to participate in the decision making at Jackson Street Village.	1	2	3	4	5	7	8
k. There are opportunities for residents to voice concerns.	1	2	3	4	5	7	8
l. Management responds to residents' concerns.	1	2	3	4	5	7	8

53. What are the main benefits of living at Jackson Street Village? **(LIST UP TO THREE)**

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54. What are the main drawbacks of living at Jackson Street Village? **(LIST UP TO THREE)**

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Those are all the questions about Jackson Street Village. To complete this interview, I have some general questions about your health. (Go to the SF-36v2 Health Survey.)



# The SF-36v2™ Health Survey

## Instructions for Completing the Questionnaire

Please answer every question. Some questions may look like others, but each one is different. Please take the time to read and answer each question carefully by filling in the bubble that best represents your response.

### EXAMPLE

This is for your review. Do not answer this question. The questionnaire begins with the section Your Health in General below.

For each question you will be asked to fill in a bubble in each line:

**1. How strongly do you agree or disagree with each of the following statements?**

	Strongly agree	Agree	Uncertain	Disagree	Strongly disagree
a) I enjoy listening to music.	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b) I enjoy reading magazines.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please begin answering the questions now.

## Your Health in General

**1. In general, would you say your health is:**

Excellent	Very good	Good	Fair	Poor
<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>

GH01

**2. Compared to one year ago, how would you rate your health in general now?**

Much better now than one year ago	Somewhat better now than one year ago	About the same as one year ago	Somewhat worse now than one year ago	Much worse now than one year ago
<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>

HT

***Please turn the page and continue.***

3. The following questions are about activities you might do during a typical day. Does your health now limit you in these activities? If so, how much?

	Yes, limited a lot	Yes, limited a little	No, not limited at all	
a) <b>Vigorous activities</b> , such as running, lifting heavy objects, participating in strenuous sports	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	PF01
b) <b>Moderate activities</b> , such as moving a table, pushing a vacuum cleaner, bowling, or playing golf	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	PF02
c) Lifting or carrying groceries	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	PF03
d) Climbing <b>several</b> flights of stairs	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	PF04
e) Climbing <b>one</b> flight of stairs	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	PF05
f) Bending, kneeling, or stooping	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	PF06
g) Walking <b>more than a mile</b>	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	PF07
h) Walking <b>several hundred yards</b>	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	PF08
i) Walking <b>one hundred yards</b>	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	PF09
j) Bathing or dressing yourself	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	PF10

4. During the past 4 weeks, how much of the time have you had any of the following problems with your work or other regular daily activities as a result of your physical health?

	All of the time	Most of the time	Some of the time	A little of the time	None of the time	
a) Cut down on the <b>amount of time</b> you spent on work or other activities	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>	RP01
b) <b>Accomplished less</b> than you would like	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>	RP02
c) Were limited in the <b>kind</b> of work or other activities	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>	RP03
d) Had <b>difficulty</b> performing the work or other activities (for example, it took extra effort)	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>	RP04

5. During the **past 4 weeks**, how much of the time have you had any of the following problems with your work or other regular daily activities **as a result of any emotional problems** (such as feeling depressed or anxious)?

	All of the time	Most of the time	Some of the time	A little of the time	None of the time
a) Cut down on the <b>amount of time</b> you spent on work or other activities	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>
b) <b>Accomplished less</b> than you would like	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>
c) Did work or other activities <b>less carefully than usual</b>	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>

RE01

RE02

RE03

6. During the **past 4 weeks**, to what extent has your physical health or emotional problems interfered with your normal social activities with family, friends, neighbors, or groups?

Not at all	Slightly	Moderately	Quite a bit	Extremely
<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>

SF01

7. How much **bodily pain** have you had during the **past 4 weeks**?

None	Very mild	Mild	Moderate	Severe	Very severe
<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>	<input type="radio"/> <sub>6</sub>

BP01

8. During the **past 4 weeks**, how much did **pain** interfere with your normal work (including both work outside the home and housework)?

Not at all	A little bit	Moderately	Quite a bit	Extremely
<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>

BP02

9. These questions are about how you feel and how things have been with you **during the past 4 weeks**. For each question, please give the one answer that comes closest to the way you have been feeling. How much of the time during the **past 4 weeks**...

	All of the time	Most of the time	Some of the time	A little of the time	None of the time
a) did you feel full of life?	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>
b) have you been very nervous?	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>
c) have you felt so down in the dumps that nothing could cheer you up?	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>
d) have you felt calm and peaceful?	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>
e) did you have a lot of energy?	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>
f) have you felt downhearted and depressed?	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>
g) did you feel worn out?	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>
h) have you been happy?	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>
i) did you feel tired?	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>

VT01

MH01

MH02

MH03

VT02

MH04

VT03

MH05

VT04

10. During the past 4 weeks, how much of the time has your physical health or emotional problems interfered with your social activities (like visiting friends, relatives, etc.)?

All of the time	Most of the time	Some of the time	A little of the time	None of the time
<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>

SF02

11. How TRUE or FALSE is each of the following statements for you?

	Definitely true	Mostly true	Don't know	Mostly false	Definitely false
a) I seem to get sick a little easier than other people	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>
b) I am as healthy as anybody I know	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>
c) I expect my health to get worse	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>
d) My health is excellent	<input type="radio"/> <sub>1</sub>	<input type="radio"/> <sub>2</sub>	<input type="radio"/> <sub>3</sub>	<input type="radio"/> <sub>4</sub>	<input type="radio"/> <sub>5</sub>

GH02

GH03

GH04

GH05